

Fire

FY16 Actual FY17 Projection FY17 Target FY18 Target

Long-Term Issue - Life Safety – Property Loss

The lack of awareness and application of personal safety and health measures by residents, if not addressed, will result in fire fatalities, illness, injuries and property loss.

Strategies to address the Long-Term Issue

- Conduct non-emergency community activities where a safety survey, home smoke alarm, safety messages or drills are provided.
- Increase improved life safety knowledge through safety education sessions.
- Distribute long life smoke alarms in targeted high fire risk areas.
- Provide online pre-inspection checklists and provide regular inspections.
- Provide CPR training to Oklahoma City employees.
- Explore development of a Community Paramedicine Program.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the structure fire fatality rate in Oklahoma City will be at or below the national average (1.07 per 100,000 residents based on the latest available data from NFPA).

471	Structure fire fatalities per 100,000 residents	1.56	1.04	1.03	1.03
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Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, Oklahoma City will achieve a cardiac survival rate that is in the top 1% nationwide (using the standard Ustein formula).

472	Cardiac arrest survival rate	39%	33%	50%	50%
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Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the community of Oklahoma City will benefit from comprehensive fire and life safety and prevention education, as evidenced by:

- 100% of elementary public schools in Oklahoma City limits receiving second grade fire safety presentations per year.
- 50,000 non-emergency safety activities involving the community of Oklahoma City.

473	% of elementary public schools in Oklahoma City limits receiving second grade fire safety presentations per year	98%	98%	100%	100%
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474	# of Fire Department non-emergency public safety activities	N/A	32,484	50,000	50,000
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Long-Term Issue - Increased Service Demand

Population growth, development, and changing demographics, coupled with an increasing role in EMS delivery, will lead to a growing demand on fire department services and resources, if not addressed, will result in:


- Increased response times leading to property loss
- Deterioration of patient condition
- Increasing delays in delivering other services

Strategies to address the Long-Term Issue

- Complete upgrade of all Engine Companies to Advanced Life Support (ALS) as directed by the City Council.
- Concentrate recruitment and training efforts on increasing Oklahoma City Fire Department paramedics.
- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Continue the implementation and training for enhanced communications and data systems.
- Continue integration with EMSA including the periodic analysis of the Medical Priority Dispatch System (MPDS) to ensure appropriate allocation of our EMS resources.
- Continue to work with local, state and federal organizations to assist and provide monitoring and detection for our citizens and responders at large venues and National security events.
- Collaborate with other City Departments to implement plans that are conducive for emergency responses to include faster routes and areas free of permanent obstructions.
- Collaborate with local educational institution, Medical Director, and transport agency to increase educational opportunities.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the citizens of Oklahoma City, even anticipating growth in outlying areas, will receive emergency responses within 7 minutes 70% of the time in order to protect lives, assess and treat medical emergencies, and limit damage to property and the environment.

475 	% of emergency incidents responded to within 7 minutes	65%	66%	70%	70%
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Long-Term Issue - Aging Facilities and Fleet Replacement

A growing number of fire department facilities do not meet the needs of a modern fire service and the funding source for fleet replacement expires in 2018, if not addressed, will result in increased facility and fleet maintenance costs and a diversion of resources from direct services to the public

Strategies to address the Long-Term Issue

- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Complete facility repairs funded by General Obligation Bonds and Fire Sales Tax Fund.
- Work with City leadership to identify a funding source for Fleet replacement.
- Use MA+ Engineering facility assessment to prioritize building improvements throughout the Fire Department and identify a funding source.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, 100% of annual fleet replacement needs will have an identified funding source.


476	% of annual fleet replacement needs with an identified funding source	N/A	N/A	N/A	N/A
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Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, 100% of annual facility improvement needs will have an identified funding source.

477	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A
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Administrative - Executive Leadership






478	 % of key measures achieved	13%	27%	75%	75%
479	% of Fire Department applicants that are female and/or minority	32%	30%	45%	45%
480	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	93%	97%	95%	95%
481	% of performance evaluations completed by the review date	61%	87%	100%	100%
482	% of terminations submitted to the Personnel Department within 3 days of the termination date	60%	86%	95%	95%
483	# of full-time employees supported	1,008	943	997	990
484	Dollar amount of operating expenditures managed	131,805,193	120,213,218	136,803,495	136,950,418

Fire Prevention Services - Fire Investigations

485	 % of arson cases referred to the district attorney for prosecution	35%	11%	35%	35%
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Fire Prevention Services - Fire Investigations					
486	% of fire investigations resulting in a cause determination of accidental, incendiary, or natural	N/A	82%	30%	30%
487	# of arson investigations conducted	116	293	126	126
488	# of juveniles referred to the Operation Safe Fire Program	21	19	50	50
489	# of fire investigations required	228	308	200	200
Fire Prevention Services - Fire Prevention Inspection and Code Compliance					
490	 % of fire protection system plan reviews completed within 7 business days of receipt	N/A	97%	100%	100%
491	 % of intial new construction inspections completed within 2 business days of request	N/A	79%	90%	90%
492	% of commercial buildings inspected	N/A	N/A	10%	10%
493	# of requests for services completed (re-inspections, surveys, monthly permits, etc.)	42,512	34,115	40,000	40,000
Fire Prevention Services - Public Safety Education Services					
494	 % of elementary public schools in Oklahoma City limits receiving second grade fire safety presentations per year	98%	98%	100%	100%
495	% of juveniles referred to Operation Fire Safe Program for the first time	100%	100%	99%	99%
496	 # of Fire Department public safety education participants served	36,363	48,375	70,000	70,000
497	# of hours spent on Fire Department Public Safety requests for service	6,139	4,133	3,500	3,500
498	# of second grade students in the Oklahoma City limits educated in the fire safety trailer presentations	6,734	14,485	6,824	6,824
499	# of smoke alarms distributed to citizens	3,047	2,932	2,500	2,500
500	# of Train the Trainer Health and Safety Sessions provided	N/A	N/A	150	150
Operational Services - Emergency Medical Services					
501	 % of Fire Department emergency medical responses provided within 5 minutes or less from being dispatched to arrival	61%	62%	70%	70%




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Operational Services - Emergency Medical Services					
502	% of Fire Department emergency medical responses where treatment is indicated and condition is improved or stabilized	100%	100%	95%	95%
503	% of Fire Department emergency responses provided with Advanced Life Support (ALS) staff and equipment	87%	87%	85%	85%
504	# of Fire Department Emergency Medical responses	51,953	51,953	65,100	68,355
505	# of Fire Department Emergency Medical responses where treatment is provided	44,915	44,518	64,200	67,410
506	# of Fire Department emergency medical calls dispatched	60,777	60,596	65,100	68,355
Operational Services - Fire Suppression Operations					
507	 % of fire incident responses within 5 minutes or less from being dispatched	57%	57%	70%	70%
508	 Structure fire fatalities per 100,000 residents	1.56	1.04	1.03	1.03
509	 % of emergency incidents responded to within 7 minutes	65%	66%	70%	70%
510	% of structure fires contained to the room of origin	53%	60%	65%	65%
511	 # of Fire Department non-emergency public safety activities	N/A	32,484	50,000	50,000
512	# of Fire Department daily training hours per Operations position	0.74	0.77	2.14	2.14
513	# of fire incident responses provided	2,824	2,826	3,100	3,100
514	# of people assisted by the Fire Department Community Service Liaison	1,149	1,192	700	700
515	# of special operations responses provided by the Fire Department	712	737	800	800
Support Services - Fire Dispatch					
516	 % of Fire Call Taker incidents dispatched in 1 minute	76%	80%	90%	90%
517	% of 911 telephone calls answered within 15 seconds or less from transfer to Fire Dispatch	92%	96%	90%	90%
518	% of EMSA/Police Call Taker incidents dispatched in 2 minutes	65%	68%	70%	70%
519	# of incidents dispatched to the Fire Department	73,697	74,080	75,600	75,600
520	# of 911 telephone calls received	17,095	16,304	19,524	19,524
Support Services - Fire Maintenance					
521	 % of hours the front line Fire apparatus is available to respond	93%	93%	100%	100%



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Support Services - Fire Maintenance					
522	 % of total maintenance hours that are scheduled	85%	63%	60%	60%
523	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A
524	% of annual fleet replacement needs with an identified funding source	N/A	N/A	N/A	N/A
525	% of repairs outsourced	11%	10%	15%	15%
526	# of Fire Department facility work orders completed	1,244	1,121	900	950
527	# of Fire Department fleet work order jobs completed	2,473	2,465	1,500	1,500
528	# of fleet direct labor hours realized	N/A	7,122	8,000	8,000
529	# of Fire Department facility work orders requested	1,191	1,380	1,200	1,350

