

Fire

FY16 Actual FY17 Actual FY18 Projection FY18 Target FY19 Target

Long-Term Issue - Life Safety – Property Loss

The lack of awareness and application of personal safety and health measures by residents, if not addressed, will result in fire fatalities, illness, injuries and property loss.

Strategies to address the Long-Term Issue

- Conduct non-emergency community activities where a safety survey, home smoke alarm, safety messages or drills are provided.
- Increase improved life safety knowledge through safety education sessions.
- Distribute long life smoke alarms in targeted high fire risk areas.
- Provide online pre-inspection checklists and provide regular inspections.
- Provide CPR training to Oklahoma City employees.
- ☑ Community Paramedicine Committee to research and develop strategies to meet community healthcare needs.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the structure fire fatality rate in Oklahoma City will be at or below the national average (1.05 per 100,000 residents based on the latest available data from NFPA).

422	Structure fire fatalities per 100,000 residents	1.56	0.92	1.13	1.03	1.03
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Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, Oklahoma City will achieve a cardiac arrest resuscitation rate of 33%.

423	% of cardiac arrest where return of spontaneous circulation is achieved	N/A	N/A	18%	27%	N/A
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Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the community of Oklahoma City will benefit from comprehensive fire and life safety and prevention education, as evidenced by:

- 100% of elementary public schools in Oklahoma City limits receiving second grade fire safety presentations per year.
- 50,000 non-emergency public safety education activities involving the community of Oklahoma City.

424	% of elementary public schools in Oklahoma City limits receiving second grade fire safety presentations per year	98%	100%	100%	100%	100%
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425	# of Fire Department non-emergency public safety activities	N/A	34,931	37,007	50,000	50,000
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Long-Term Issue - Increased Service Demand

Population growth, development, and changing demographics, coupled with an increasing role in EMS delivery, will lead to a growing demand on fire department services and resources, if not addressed, will result in:

- Increased response times leading to property loss
- Deterioration of patient condition
- Increasing delays in delivering other services

Strategies to address the Long-Term Issue

- Complete upgrade of all Engine Companies to Advanced Life Support (ALS) as directed by the City Council.
- Concentrate recruitment and training efforts on increasing Oklahoma City Fire Department paramedics.
- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Continue the implementation and training for enhanced communications and data systems.
- Continue integration with EMSA including the periodic analysis of the Medical Priority Dispatch System (MPDS) to ensure appropriate allocation of our EMS resources.
- Continue to work with local, state and federal organizations to assist and provide monitoring and detection for our citizens and responders at large venues and National security events.
- Collaborate with other City Departments to implement plans that are conducive for emergency responses to include faster routes and areas free of permanent obstructions.
- Collaborate with local educational institution, Medical Director, and transport agency to increase educational opportunities.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the residents of Oklahoma City, even anticipating growth in outlying areas, will receive emergency responses within 7 minutes 70% of the time in order to protect lives, assess and treat medical emergencies, and limit damage to property and the environment.

426		% of emergency incidents responded to within 7 minutes	65%	65%	65%	70%	70%
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Long-Term Issue - Aging Facilities and Fleet Replacement

A growing number of fire department facilities do not meet the needs of a modern fire service and the funding source for fleet replacement expires in 2021, if not addressed, will result in increased facility and fleet maintenance costs and a diversion of resources from direct services to the public.

Strategies to address the Long-Term Issue

- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Complete facility repairs funded by General Obligation Bonds and Fire Sales Tax Fund.
- Work with City leadership to identify a funding source for Fleet replacement.
- Use MA+ Engineering facility assessment to prioritize building improvements throughout the Fire Department and identify a funding source.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2021, 100% of annual fleet replacement needs will have an identified funding source.


427	% of annual fleet replacement needs with an identified funding source	N/A	N/A	0%	N/A	N/A
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Strategic Result(s) to measure annual progress on Long-Term Issue

By 2021, 100% of annual facility improvement needs will have an identified funding source.






428	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A	N/A
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Administrative - Executive Leadership

429	 % of key measures achieved	13%	19%	17%	75%	75%
430	% of Fire Department applicants that are female and/or minority	32%	21%	32%	45%	45%
431	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	93%	91%	93%	96%	92%
432	% of performance evaluations completed by the review date	61%	92%	90%	100%	100%
433	% of terminations submitted to the Personnel Department within 3 days of the termination date	60%	96%	93%	95%	95%
434	# of full-time employees supported	1,008	997	1,008	990	1,029
435	Dollar amount of operating expenditures managed	131,805,193	126,215,913	136,359,534	136,950,418	146,609,751









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Fire Prevention Services - Fire Investigations						
436	 % of fire cases referred to the district attorney for prosecution of arson	35%	12%	10%	35%	35%
437	% of fire investigations resulting in a cause determination of accidental, incendiary, or natural	N/A	77%	67%	30%	30%
438	# of fire investigations conducted	116	313	247	126	126
439	# of juveniles referred to the Operation Safe Fire Program	21	24	17	50	50
440	# of fire investigations required	228	314	248	200	200
Fire Prevention Services - Fire Prevention Inspection and Code Compliance						
441	 % of fire protection system plan reviews completed within 7 business days of receipt	N/A	98%	98%	100%	100%
442	 % of intial new construction inspections completed within 2 business days of request	N/A	84%	96%	90%	90%
443	% of high risk commercial buisnesses inspected annually	N/A	0%	0%	10%	10%
444	# of requests for services completed (re-inspections, surveys, monthly permits, etc.)	42,512	45,961	59,568	53,494	53,494
Fire Prevention Services - Public Safety Education Services						
445	 % of elementary public schools in Oklahoma City limits receiving second grade fire safety presentations per year	98%	100%	100%	100%	100%
446	% of juveniles charged with fire related offense that have not attended Operation Fire Safe	100%	100%	100%	100%	99%
447	 # of Fire Department public safety education participants served	36,363	31,751	27,930	36,000	36,000
448	# of hours spent on Fire Department Public Safety requests for service	6,139	5,852	6,046	3,500	3,500
449	# of second grade students in the Oklahoma City limits educated in the fire safety trailer presentations	6,734	8,834	9,476	6,824	6,824
450	# of smoke alarms distributed to residents	3,047	3,229	3,588	2,500	2,500
451	# of Train the Trainer Health and Safety Sessions provided	N/A	121	125	150	150







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Operational Services - Emergency Medical Services						
452	 % of cardiac arrest where return of spontaneous circulation is achieved	N/A	N/A	18%	27%	N/A
453	 % of Fire Department emergency medical responses provided within 5 minutes or less from being dispatched to arrival	61%	61%	61%	70%	70%
454	% of Fire Department emergency medical responses where treatment is indicated and condition is improved or stabilized	100%	100%	100%	95%	95%
455	% of Fire Department emergency responses provided with Advanced Life Support (ALS) staff and equipment	87%	86%	87%	85%	85%
456	# of Fire Department Emergency Medical responses	51,953	52,041	53,318	54,490	55,579
457	# of Fire Department Emergency Medical responses where treatment is provided	44,915	42,722	44,409	47,213	48,157
458	Number of cardiac arrest incidents where return of spontaneous circulation is achieved	N/A	N/A	10	15	17
459	# of Fire Department emergency medical calls dispatched	60,777	60,474	62,038	63,647	64,919
Operational Services - Fire Suppression Operations						
460	 % of fire incident responses within 5 minutes or less from being dispatched	57%	56%	58%	70%	70%
461	 Structure fire fatalities per 100,000 residents	1.56	0.92	1.13	1.03	1.03
462	 % of emergency incidents responded to within 7 minutes	65%	65%	65%	70%	70%
463	% of structure fires contained to the room of origin	53%	63%	69%	65%	65%
464	 # of Fire Department non-emergency public safety activities	N/A	34,931	37,007	50,000	50,000
465	# of Fire Department daily training hours per Operations position	0.74	0.88	3.03	2.00	2.00
466	# of fire incident responses provided	2,824	2,909	2,634	3,100	3,100
467	# of people assisted by the Fire Department Community Service Liaison	1,149	1,283	1,539	700	3,000
468	# of special operations responses provided by the Fire Department	712	764	724	800	800



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Support Services - Fire Dispatch						
469	 % of Fire Call Taker incidents dispatched in 1 minute	76%	80%	79%	90%	90%
470	% of 911 telephone calls answered within 15 seconds or less from transfer to Fire Dispatch	92%	96%	97%	90%	100%
471	% of EMSA/Police Call Taker incidents dispatched in 2 minutes	65%	68%	67%	70%	70%
472	# of incidents dispatched to the Fire Department	73,697	73,219	74,742	75,600	78,400
473	# of 911 telephone calls received	17,095	17,051	16,082	19,524	17,600
Support Services - Fire Maintenance						
474	 % of Priority 1 facility work orders completed within 24 hours	N/A	N/A	100%	90%	N/A
475	 % of time Fire apparatus is available to respond except due to maintenance issues	93%	93%	88%	100%	100%
476	 % of total maintenance hours that are scheduled	85%	48%	39%	60%	60%
477	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A	N/A
478	% of annual fleet replacement needs with an identified funding source	N/A	N/A	0%	N/A	N/A
479	% of repairs outsourced	11%	9%	7%	15%	12%
480	# of fleet direct labor hours realized	N/A	6,249	4,490	8,000	8,000
481	# of Priority 1 facility work orders completed within 24 hours	N/A	N/A	170	144	144
482	# of Priority 1 Fire Department facility work orders completed	N/A	N/A	170	160	160

