

# Police

FY16 Actual    FY17 Actual    FY18 Projection    FY18 Target    FY19 Target

## Long-Term Issue - Greater Need for Police Presence and Services

*The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:*

- *Slower police response times*
- *Increasing crime rate and reduced percentage of crimes solved*
- *Decreased citizen satisfaction with police services and feelings of community safety*
- *Decreased traffic enforcement resulting in increased number of collisions*





### Strategies to address the Long-Term Issue

- *Continue the use of overtime programs to address high crime areas to improve the public perception and foster trust.*
- *Increase traffic enforcement citywide.*
- *Increase personnel in Investigations, Operations and community based programs.*
- *Build strategic relationships with local and national public and private partners.*

### Strategic Result(s) to measure annual progress on Long-Term Issue

*By 2019, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:*

- *55% or more of citizens citywide report they feel safe.*
- *72% or more of citizens will be satisfied with quality of police services citywide.*
- *80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.*
- *Property crime clearance rate equal to or above the national average of 19.0%.*
- *Violent crime clearance rate equal to or above the national average of 46.8%.*

1051	 % of citizens citywide reporting they feel safe <sup>1</sup>	53%	48%	48%	55%	55%
1052	% of citizens reporting they are satisfied with the quality of police services citywide <sup>1</sup>	71%	69%	69%	72%	72%
1053	 % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	72%	72%	74%	80%	80%
1054	 % of property crimes cleared by arrest, prosecution, or other means <sup>2</sup>	30%	28%	30%	27%	27%
1055	 % of person crimes cleared by arrest, prosecution, or other means <sup>2</sup>	69%	70%	70%	68%	68%



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## Long-Term Issue - Greater Need for Police Presence and Services

[1] Based on the 2005 Citizen Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2013 statistics from the latest available data published by the FBI.

## Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased assaults and homicides
- Increased gang violence
- Increased demand on public services
- Decreased feeling of public safety

### Strategies to address the Long-Term Issue

- Improve public perception and foster trust by increasing community engagement along with police presence, and enforcement in strategic areas using Safe Oklahoma Grant overtime initiatives.
- Continue efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Continue recruitment, hiring and training of new officers to fill vacancies.
- Continue Safe Streets Task Force Program with FBI.

### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2019, the Police Department will address the rise in violent crime and gang violence by:

- Reducing the number of aggravated assaults citywide by 5%.
- Reduce the number of gang-related deadly weapon assaults by 20%.

1056	% decrease in aggravated assaults	13%	13%	13%	5%	5%
1057	% reduction in the number of gang-related deadly weapon assaults	21%	27%	31%	20%	25%



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## Long-Term Issue - Procedural Justice

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes positive organizational change, builds police legitimacy in the community, and enhances officer safety. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased citizen satisfaction, confidence, and cooperation
- Decreased actual or perception of unfair and inequitable policing services

### Strategies to address the Long-Term Issue

- Continue to review and revise policies and procedures.
- Continue to participate in community outreach through community programs and partnerships.
- Expansion of de-escalation practices to officers through recruit and in-service training.
- Continue implementation of Body Worn Camera program.

### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2019, all of Patrol, Gang Enforcement and applicable units within the Uniform Support Division will be outfitted with body-worn cameras.

1058	# of body-worn cameras in service	100	100	160	300	345
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### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2019, 100% of officers will be trained in the practice of de-escalation using scenario based training and critical decision making skills.


1059	 % of officers who have received training in the practice of de-escalation using scenario-based training and critical decision-making skills	99%	98%	100%	100%	100%
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### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2019, 72% or more citizens will be satisfied with the quality of police services citywide.



1060	% of citizens reporting they are satisfied with the quality of police services citywide	71%	69%	69%	72%	72%
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## Administrative - Executive Leadership

1061	 % of key measures achieved	67%	56%	52%	75%	75%
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<b>Administrative - Executive Leadership</b>						
1062	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	89%	90%	96%	97%	91%
1063	% of underutilized vehicles in the fleet	N/A	8%	9%	10%	10%
1064	# of full-time employees supported	1,455	1,447	1,369	1,441	1,524
1065	Dollar amount of operating expenditures managed	183,948,435	182,834,244	188,415,160	183,503,654	199,753,347
<b>Administrative - Emergency Management</b>						
1066	 % of Federal and State required all-hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
1067	# of people contacted per presentation or event	62.66	78.02	120.68	80.00	80.00
1068	# of citizens contacted through public education and outreach presentations, events or opportunities	2,005	4,447	6,409	2,400	2,400
1069	# of exercises conducted	5	6	5	4	4
1070	# of external partner exercises participated in and/or assisted with	5	4	6	4	4
1071	# of Federal & State all-hazard emergency or disaster plans reviewed or updated	5.00	5.00	5.00	5.00	5.00
1072	# of public education and outreach presentations, events or opportunities	32	57	53	30	30
1073	# of responder training courses coordinated, sponsored and/or conducted	25	22	17	12	12
1074	# of responses to significant events, emergencies or disasters	20	24	23	12	12
1075	# of Federal & State all-hazard emergency or disaster plans to be reviewed or updated	5.00	5.00	5.00	5.00	5.00
<b>Administrative - Human Resources</b>						
1076	 % of applications received from minority applicants	78%	44%	57%	80%	60%
1077	% of performance evaluations completed by the review date	71%	79%	74%	95%	95%




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<b>Administrative - Human Resources</b>						
1078	% of terminations submitted to the Personnel Department within 3 days of the termination date	76%	64%	57%	95%	95%
1079	# of minority recruits hired	36	0	4	20	20
1080	# of applications for sworn positions received by department	754	962	1,928	840	2,000
1081	# of full-time and part-time employees	1,508	1,500	1,507	1,543	1,543
<b>Administrative - Professional Standards</b>						
1082	 % of admin investigations completed within six months	64%	89%	112%	67%	67%
1083	# of administrative investigations	39	37	38	30	30
1084	# of criminal investigations	5	5	3	6	6
<b>Administrative - Public Information</b>						
1085	 # of views per Facebook post	112,790	28,100	21,985	120,000	31,111
1086	 # of views of Facebook posts	84,028,909	27,257,081	23,308,355	108,000,000	28,000,000
1087	# of citizen requests responded to	2,573	1,127	568	1,680	750
1088	# of Facebook posts	745	970	1,060	900	900
1089	# of media requests responded to	6,565	7,576	9,192	6,320	6,320
1090	# of written news releases produced through the PIO	429	496	503	175	400
<b>Investigations - Investigations</b>						
1091	  % of person crimes cleared by arrest, prosecution, or other means	69%	70%	70%	68%	68%
1092	  % of property crimes cleared by arrest, prosecution, or other means	30%	28%	30%	27%	27%
1093	# of investigations conducted (all investigations including Municipal Court charges as well as State Court charges)	31,502	28,761	29,540	34,000	34,000
1094	# of cases routed for review	63,724	63,698	63,341	70,000	70,000










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<b>Investigations - Investigations Support</b>						
1095	 % of peer reviewed validated crime lab results delivered within time standards - fingerprint 7 business days - controlled substance 30 days - DNA 90 days for crimes against persons - firearm ex	65%	45%	43%	100%	100%
1096	% of DNA cases submitted for property and person crimes that are analyzed within 90 days	37%	20%	47%	100%	100%
1097	# of crime lab tests conducted	55,889	66,401	38,689	55,000	55,000
1098	# of firearms entered into the National Integrated Ballistic Information Network	1,078	968	730	1,000	1,000
<b>Investigations - Special Investigations</b>						
1099	# of drive-by shootings per 100,000 residents	12.64	11.17	12.43	17.88	17.88
1100	# of gang-related deadly weapon assaults per 100,000 residents	7.64	5.51	3.81	14.90	11.76
1101	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	755.21	746.53	576.21	600.00	600.00
1102	% of all electronic media device forensic examinations completed within 30 days	80%	96%	97%	90%	72%
1103	% of graffiti crimes cleared by arrest, prosecution, or other means	125%	126%	124%	75%	128%
1104	% reduction in the number of gang-related deadly weapon assaults	21%	27%	31%	20%	25%
1105	# of computer, digital, electronic and other media device forensic examinations completed	525	501	634	402	500
1106	# of criminal nuisance abatement cases	234	244	303	185	275
1107	# of gang-related deadly weapon assaults	49	36	25	95	75
1108	# of graffiti investigations conducted by Special Investigations	217	253	276	175	215








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<b>Investigations - Special Investigations</b>						
1109	# of graffiti crimes cleared by arrest, prosecution, or other means	272	318	343	131	275
1110	# of computer, digital and electronic and other media device forensic examinations requested	494	581	665	402	550
1111	# of graffiti investigation requests reported by Special Investigations	154	107	101	150	100
<b>Operations - Crime Prevention and Awareness</b>						
1112	 % of crime prevention and awareness training participants who report they received important/useful information	100%	100%	N/A	96%	96%
1113	# of crime prevention and awareness participants trained	6,673	8,120	N/A	6,550	6,550
<b>Operations - Patrol</b>						
1114	 % decrease in aggravated assaults	13%	13%	13%	5%	5%
1115	  % of citizens citywide reporting they feel safe	53%	48%	48%	55%	55%
1116	 % of citizens reporting they are satisfied with the quality of police services citywide	71%	69%	69%	72%	72%
1117	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	72%	72%	74%	80%	80%
1118	% of life threatening calls (Priority 1) responded to within 7 minutes from dispatch to arrival	68%	69%	71%	80%	80%
1119	% of officers that achieve the minimum performance standards per hour for their patrol shift and division	78%	81%	82%	80%	80%
1120	# of body-worn cameras in service	100	100	160	300	345
1121	# of calls for service answered	365,875	367,107	379,585	370,000	370,000
1122	# of helicopter hours flown	1,543.10	1,331.70	1,668.98	1,500.00	1,500.00
1123	# of hours of time on call provided	287,643.00	277,833.00	277,876.39	280,000.00	280,000.00
1124	# of Priority 1 calls dispatched	17,299	16,103	16,793	18,100	18,100









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<b>Operations - Patrol</b>						
1125	# of self-initiated events provided	69,384	79,597	81,309	75,000	75,000
1126	# of special event security hours provided	26,186.00	20,393.70	21,707.12	22,000.00	22,000.00
1127	# of specialized unit responses provided	64	106	137	86	86
<b>Operations - Police Courthouse Security</b>						
1128	 # of days per year without security breach	N/A	N/A	260	N/A	N/A
1129	# of security hours provided	3,693	3,066	3,258	3,263	3,263
1130	# of unauthorized breaches in secure areas	N/A	N/A	0	0	0
1131	# of hours court facility is open	4,392	4,380	4,313	4,260	4,260
<b>Operations - Police Courts Enforcement</b>						
1132	 % of total warrants cleared of total received	N/A	N/A	90%	N/A	46%
1133	# of warrants cleared by officers	N/A	N/A	1,426	N/A	414
1134	# of warrants received by officers	N/A	N/A	1,582	N/A	900
<b>Operations - Traffic Safety</b>						
1135	 # of traffic collisions per 1,000 residents of Oklahoma City	24.44	22.06	23.49	25.07	25.07
1136	 % of citizens that are satisfied with traffic enforcement	58%	58%	58%	58%	58%
1137	# of traffic contacts per 1,000 residents of Oklahoma City	155.47	200.45	186.51	183.84	183.84
1138	# of traffic fatalities per 1,000 residents of Oklahoma City	0.14	0.13	0.15	0.12	0.12
1139	# of traffic collision investigations completed	15,669	14,405	15,336	15,000	15,000
1140	# of traffic contacts made	99,658	130,896	121,793	110,000	110,000
<b>Operations - Youth Services</b>						
1141	# of crimes reported to School Resource Officers in schools per 1,000 students	4.11	5.92	5.94	5.06	5.06
1142	% decrease in truancy rate of students served by truancy officers	36%	52%	44%	50%	50%
1143	 # of youths served in PCR educational programs	9,402	10,950	6,543	10,000	10,000
1144	# of students served by truancy officers	7,469	8,174	7,756	8,000	8,000








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<b>Operations - Youth Services</b>						
1145	# of youths processed by all of OCPD through Community Intervention Center.	1,406	1,168	1,047	1,200	1,200
1146	# of youths served by Juvenile Intervention Program (JIP)	N/A	N/A	N/A	60	60
1147	# of youths served by Police Athletic Program (PAL)	N/A	N/A	N/A	4,150	4,700
1148	# of students in OKCPS/OCPD secondary schools per year	12,241	13,226	13,654	12,241	12,241
<b>Public Safety Support - 911 Communications</b>						
1149	 % of 911 calls answered within 10 seconds	91%	93%	95%	90%	90%
1150	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	85%	84%	84%	85%	85%
1151	# of emergency calls serviced	1,025,644	985,369	1,023,999	1,030,000	1,030,000
1152	# of calls serviced	1,052,061	1,010,978	1,051,985	1,100,000	1,100,000
<b>Public Safety Support - Inmate Processing/Incarceration Alternative</b>						
1153	% of arrestees booked in the jail, by any law enforcement agency, who are accurately identified at the time of booking/intake	99%	99%	99%	100%	100%
1154	 # of arrestees processed	28,630	23,175	19,975	23,040	23,040
1155	# of Detox admissions provided	4,851	4,181	3,565	4,280	3,600
1156	 # of inmate days utilized	41,198	27,715	23,426	29,200	24,000
<b>Public Safety Support - Permit Services</b>						
1157	 % of alarm responses with alarm permits	35%	31%	31%	46%	46%
1158	% of total alarm responses that are false alarms	97%	97%	98%	96%	96%
1159	# of alarms responded to	41,512	39,441	40,545	38,595	38,595
1160	# of all permits and renewals processed	39,509	37,334	33,558	41,500	41,500
<b>Public Safety Support - Records Management</b>						
1161	 % of priority reports entered within 24 hours	100%	100%	100%	100%	104%
1162	% of non-priority reports entered within 7 days	100%	100%	100%	100%	100%



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<b>Public Safety Support - Records Management</b>						
1163	# of non-priority reports entered	43,140	36,417	38,879	41,000	41,000
1164	# of priority reports entered	122,054	114,507	110,626	120,000	115,000
<b>Public Safety Support - Training</b>						
1165	  % of officers who have received training in the practice of de-escalation using scenario-based training and critical decision-making skills	99%	98%	100%	100%	100%
1166	 % of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services	77%	74%	71%	75%	75%
1167	% of graduating recruits with a functional level of Spanish	100%	90%	N/A	100%	100%
1168	# of recruits that graduate from the Police Academy	92	59	0	30	30
1169	# of training hours provided to officers	3,250	2,949	3,075	2,000	2,000

