

Police

FY17 Actual FY18 Actual FY19 Projection FY19 Target FY20 Target

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Slower police response times
- Increasing crime rate and reduced percentage of crimes solved
- Decreased citizen satisfaction with police services and feelings of community safety
- Decreased traffic enforcement resulting in increased number of collisions




Strategies to address the Long-Term Issue

- Continue the use of overtime programs to address high crime areas to improve the public perception and foster trust.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations and community based programs.
- Build strategic relationships with local and national public and private partners.
- Redefine divisional boundaries and staffing for the creation of a fifth Patrol division in the Downtown area.

Strategic Result(s) to measure annual progress on Long-Term Issue


By 2020, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- 55% or more of citizens citywide report they feel safe.
- 72% or more of citizens will be satisfied with quality of police services citywide.
- 80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate equal to or above the national average of 17.6%.
- Violent crime clearance rate equal to or above the national average of 45.6%.
- 55% or more of citizens will feel safe in the Downtown area.

1045	 % of citizens citywide reporting they feel safe ¹	48%	48%	48%	55%	55%
1046	% of citizens reporting they are satisfied with the quality of police services citywide ¹	69%	69%	69%	72%	72%
1047	 % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	72%	73%	73%	80%	80%
1048	 % of property crimes cleared by arrest, prosecution, or other means ²	28%	29%	29%	30%	30%



Police

		FY17 Actual	FY18 Actual	FY19 Projection	FY19 Target	FY20 Target
Long-Term Issue - Greater Need for Police Presence and Services						
1049	 % of person crimes cleared by arrest, prosecution, or other means ²	70%	69%	63%	70%	70%
1050	% of citizens reporting they feel safe in the Downtown area ^{3*}	N/A	N/A	N/A	55%	N/A

[1] Based on the 2005 Citizen Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2017 statistics from the latest available data published by the FBI.

[3] Based on Citizen Survey Results. This measure includes the categories of safe and very safe.

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased assaults and homicides
- Increased gang violence
- Increased demand on public services
- Decreased feeling of public safety

Strategies to address the Long-Term Issue

- Improve public perception and foster trust by increasing community engagement along with police presence, and enforcement in strategic areas using Safe Oklahoma Grant overtime initiatives.
- Continue efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Continue recruitment, hiring and training of new officers to fill vacancies.
- Continue Safe Streets Task Force Program with FBI.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2020, the Police Department will address the rise in violent crime and gang violence by:

- Reducing the number of aggravated assaults citywide by 5%.
- Reducing the number of gang-related deadly weapon assaults by 5%.

1051	% decrease in aggravated assaults	-9%	-2%	4%	5%	5%
1052	% reduction in the number of gang-related deadly weapon assaults	27%	47%	-3%	25%	25%



Police

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Long-Term Issue - Procedural Justice

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes positive organizational change, builds police legitimacy in the community, and enhances officer safety. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- *Negative public perception*
- *Decreased ability to recruit candidates*
- *Decreased citizen satisfaction, confidence, and cooperation*
- *Decreased actual or perception of unfair and inequitable policing services*

Strategies to address the Long-Term Issue

- *Continue to review and revise policies and procedures.*
- *Continue to participate in community outreach through community programs and partnerships.*
- *Expansion of de-escalation practices to officers through recruit and in-service training.*
- *Continue to manage and evaluate the Body Worn Camera program.*

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2020, 72% or more citizens will be satisfied with the quality of police services citywide.


1053	% of citizens reporting they are satisfied with the quality of police services citywide	69%	69%	69%	72%	72%
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Strategic Result(s) to measure annual progress on Long-Term Issue

By 2020, 100% of all captains and lieutenants will receive Leadership Development training.





1054	% of Lieutenants and Captains who been provided Leadership Development Training each year	N/A	N/A	N/A	100%	100%
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Administrative - Executive Leadership

1055	 % of key measures achieved	56%	52%	52%	75%	75%
1056	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	94%	96%	97%	90%	90%
1057	% of underutilized vehicles in the fleet	8%	9%	9%	10%	10%
1058	# of full-time employees supported	1,388	1,372	1,375	1,524	1,524
1059	Dollar amount of operating expenditures managed	182,834,244	181,776,538	187,845,554	199,753,347	199,753,347







Police

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Administrative - Emergency Management						
1060	 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
1061	# of people contacted per presentation or event	78.02	124.59	179.21	80.00	80.00
1062	# of citizens contacted through public education and outreach presentations, events or opportunities	4,447	5,482	9,006	2,400	2,400
1063	# of exercises conducted	6	4	7	4	4
1064	# of public education and outreach presentations, events or opportunities	57	44	50	30	30
1065	# of responder training courses coordinated and disaster/emergency exercises conducted, planned or assisted	22	26	25	24	24
1066	# of responses to significant events, emergencies or disasters	24	24	22	24	24
Administrative - Human Resources						
1067	 % of applications received from minority applicants	44%	56%	62%	60%	60%
1068	% of performance evaluations completed by the review date	79%	76%	76%	95%	95%
1069	% of terminations submitted to the Personnel Department within 3 days of the termination date	64%	55%	62%	95%	95%
1070	# of minority recruits hired	0	24	24	20	20
1071	# of applications for sworn positions received by department	962	2,349	2,493	2,000	2,000
1072	# of full-time and part-time employees	1,500	1,519	1,555	1,543	1,543
Administrative - Professional Standards						
1073	 % of administrative investigations completed within six months	89%	82%	83%	67%	67%
1074	# of administrative investigations	37	39	26	30	30
1075	# of criminal investigations	5	2	0	6	6
Administrative - Public Information						
1076	 # of views per Facebook post	28,100	6,120	8,410	31,111	31,111
1077	# of citizen requests responded to	1,127	1,304	2,143	750	750







Police

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Administrative - Public Information						
1078	# of Facebook posts	970	4,341	3,406	900	900
1079	# of media requests responded to	7,576	9,788	9,856	6,320	6,320
1080	# of written news releases produced through the PIO	496	281	352	400	400
Investigations - Investigations						
1081	 % of person crimes cleared by arrest, prosecution, or other means	70%	69%	63%	70%	70%
1082	 % of property crimes cleared by arrest, prosecution, or other means	28%	29%	29%	30%	30%
1083	# of investigations conducted (all investigations including Municipal Court charges as well as State Court charges)	28,761	30,815	31,532	34,000	33,000
1084	# of cases routed for review	63,698	64,251	69,972	70,000	70,000
Investigations - Investigations Support						
1085	 % of peer reviewed validated crime lab results delivered within time standards - Fingerprint 7 business days - Controlled substance 30 days - DNA 90 days for crimes against persons - Firearm ex	45%	42%	36%	100%	100%
1086	# of crime lab tests conducted	66,401	27,099	40,204	55,000	55,000
1087	# of firearms entered into the National Integrated Ballistic Information Network	968	758	970	1,000	1,000
Investigations - Special Investigations						
1088	 # of drive-by shootings per 100,000 residents	11.17	12.24	12.06	12.23	12.23
1089	# of gang-related deadly weapon assaults per 100,000 residents	5.51	2.91	2.91	11.76	11.76
1090	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	746.53	510.70	626.18	550.00	550.00
1091	% of graffiti crimes cleared by arrest, prosecution, or other means	126%	132%	155%	128%	128%









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Investigations - Special Investigations						
1092	% reduction in the number of gang-related deadly weapon assaults	27%	47%	-3%	25%	25%
1093	# of computer, digital, electronic and other media device forensic examinations completed	501	704	691	650	700
1094	# of criminal nuisance abatement cases	244	449	410	400	400
1095	# of graffiti investigations conducted by Special Investigations	253	246	137	215	215
1096	# of graffiti crimes cleared by arrest, prosecution, or other means	318	324	212	275	275
1097	# of computer, digital and electronic and other media device forensic examinations requested	581	744	872	650	750
1098	# of graffiti investigation requests reported by Special Investigations	107	98	117	100	100
Operations - Court Enforcement and Investigations						
1099	 % of total warrants cleared of total received	N/A	N/A	N/A	60%	60%
1100	# of warrants cleared by officers	N/A	1,102	631	720	720
1101	# of warrants received by officers	N/A	N/A	N/A	1,200	1,200
Operations - Courthouse Security						
1102	 # of security breaches	N/A	N/A	N/A	0	0
1103	# of security hours provided	3,066	3,315	3,331	3,263	3,263
1104	# of service responses	N/A	N/A	N/A	1,680	1,680
Operations - Crime Prevention and Awareness						
1105	 % of crime prevention and awareness training participants who report they received important/useful information	100%	100%	100%	98%	98%
1106	# of crime prevention and awareness participants trained	8,120	8,227	9,007	8,000	8,000
Operations - Patrol						
1107	 % decrease in aggravated assaults	-9%	-2%	4%	5%	5%










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Operations - Patrol						
1108	 % of citizens citywide reporting they feel safe	48%	48%	48%	55%	55%
1109	 % of citizens reporting they are satisfied with the quality of police services citywide	69%	69%	69%	72%	72%
1110	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	72%	73%	73%	80%	80%
1111	% of citizens reporting they feel safe in the Downtown area	N/A	N/A	N/A	55%	N/A
1112	% of officers that achieve the minimum performance standards per hour for their patrol shift and division	81%	82%	84%	80%	80%
1113	# of calls for service answered	367,107	379,287	405,096	370,000	380,000
1114	# of helicopter hours flown	1,331.70	1,504.80	1,367.88	1,500.00	1,500.00
1115	# of hours of time on call provided	277,833.00	272,702.00	281,328.75	280,000.00	280,000.00
1116	# of self-initiated contacts provided	79,597	74,236	64,835	75,000	75,000
1117	# of special event security hours provided	20,393.70	20,177.25	11,669.13	22,000.00	22,000.00
1118	# of specialized unit responses provided	106	145	293	150	150
Operations - Traffic Safety						
1119	 # of traffic collisions per 1,000 residents of Oklahoma City	22.06	22.91	23.55	25.07	25.07
1120	 % of citizens that are satisfied with traffic enforcement	58%	58%	58%	58%	58%
1121	# of traffic contacts per 1,000 residents of Oklahoma City	200.45	172.21	160.82	183.84	183.84
1122	# of traffic fatalities per 1,000 residents of Oklahoma City	0.13	0.12	0.11	0.12	0.12
1123	# of traffic collision investigations completed	14,405	14,962	15,779	15,000	15,000
1124	# of traffic contacts made	130,896	112,456	107,749	110,000	110,000
Operations - Youth Services						
1125	# of crimes reported to School Resource Officers in schools per 1,000 students	5.92	5.25	5.67	4.68	4.68
1126	% decrease in truancy rate of students served by truancy officers	52%	49%	52%	50%	50%




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Operations - Youth Services						
1127	 # of youths served in education programs	10,950	N/A	13,832	10,000	10,000
1128	# of students served by truancy officers	8,174	8,441	8,180	8,000	8,000
1129	# of youths processed through Community Intervention Center.	1,168	N/A	1,043	1,200	1,200
1130	# of youths served by the Juvenile Intervention Program	N/A	N/A	N/A	60	60
1131	# of youths served by the Police Athletic Program	N/A	11,070	15,174	10,000	10,000
1132	# of students in OKCPS/OCPD secondary schools per year	13,226	13,654	13,085	13,250	13,250
Public Safety Support - 911 Communications						
1133	 % of 911 calls answered within 10 seconds	93%	94%	95%	90%	90%
1134	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	84%	82%	89%	85%	85%
1135	# of calls serviced	1,010,978	1,028,354	1,034,206	1,100,000	1,100,000
Public Safety Support - Inmate Processing/Incarceration Alternative						
1136	% of arrestees booked in the jail, by any law enforcement agency, who are accurately identified at the time of booking/intake	99%	99%	99%	100%	100%
1137	 # of arrestees processed	23,175	19,125	17,576	18,000	18,000
1138	# of Detox admissions provided	4,181	3,406	3,642	3,600	3,600
1139	 # of inmate days utilized	27,715	22,136	19,564	21,000	21,000
Public Safety Support - Permit Services						
1140	 % of alarm responses with alarm permits	31%	29%	27%	46%	46%
1141	% of total alarm responses that are false alarms	97%	98%	98%	96%	96%
1142	# of all permits processed	37,334	N/A	30,804	41,500	41,500
Public Safety Support - Records Management						
1143	 % of priority reports entered within 24 hours	100%	100%	100%	104%	100%
1144	% of non-priority reports entered within 7 days	100%	100%	100%	100%	100%
1145	# of priority reports entered	114,507	110,352	116,044	115,000	115,000



Police

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Public Safety Support - Training						
1146	 % of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services	74%	N/A	N/A	75%	75%
1147	% of Lieutenants and Captains who been provided Leadership Development Training each year	N/A	N/A	N/A	100%	100%
1148	# of recruits that graduate from the Police Academy	59	26	26	60	60
1149	# of training hours provided	2,949	N/A	3,879	2,000	2,000

