

# Fire

FY17 Actual    FY18 Actual    FY19 Projection    FY19 Target    FY20 Target

## Long-Term Issue - Life Safety – Property Loss

*The lack of awareness and application of personal safety and health measures by residents, if not addressed, will result in fire fatalities, illness, injuries and property loss.*

### Strategies to address the Long-Term Issue

- Conduct community risk reduction activities where a safety survey, home smoke alarms, healthcare needs, and safety messages or drills are provided.
- Increase improved life safety knowledge through safety education sessions.
- Distribute long life smoke alarms in targeted high fire risk areas.
- Provide online pre-inspection checklists and provide regular inspections.
- Provide CPR training to Oklahoma City employees and residents.

### Strategic Result(s) to measure annual progress on Long-Term Issue

*Annually, the structure fire fatality rate in Oklahoma City will be at or below the national average (1.05 per 100,000 residents based on the latest available data from NFPA).*

414	Structure fire fatalities per 100,000 residents	0.92	3.21	2.07	1.03	1.03
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### Strategic Result(s) to measure annual progress on Long-Term Issue

*Annually, Oklahoma City will achieve a cardiac arrest resuscitation rate of 33%.*

415	% of cardiac arrest responses where return of spontaneous circulation is achieved	N/A	38%	31%	29%	29%
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### Strategic Result(s) to measure annual progress on Long-Term Issue

*Annually, the community of Oklahoma City will benefit from comprehensive fire and life safety and prevention education, as evidenced by:*

- 100% of elementary public schools in Oklahoma City limits receiving fire and life safety presentations per year.
- 40,000 community risk reduction activities involving the community of Oklahoma City.

416	% of elementary public schools in Oklahoma City limits receiving fire and life safety presentations per year	100%	93%	93%	100%	100%
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417	# of Fire Department Community Risk Reduction activities	34,931	37,393	39,305	50,000	40,000
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## Long-Term Issue - Increased Service Demand

*The growing demand on Fire Department services and resources caused by population growth, development, and changing demographics, coupled with an increasing role in EMS delivery, if not addressed, will result in:*



- *Increased response times leading to property loss*
- *Deterioration of patient condition*
- *Increasing delays in delivering other services*
  - *Hazardous materials*
  - *Technical rescue*
  - *Water rescue*
  - *High angle rescue*
  - *Trench Rescue*
  - *Confined space rescue*
  - *Structural collapse rescue*
  - *Wildland urban interface*
  - *Agency assist*

### Strategies to address the Long-Term Issue

- *Continue to review and upgrade the Advanced Life Support (ALS) to meet City Council directives.*
- *Concentrate recruitment and training efforts on increasing Oklahoma City Fire Department paramedics.*
- *Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.*
- *Continue the implementation and training for enhanced communications and data systems.*
- *Continue integration with EMSA including the periodic analysis of the Medical Priority Dispatch System (MPDS) to ensure appropriate allocation of our EMS resources.*
- *Continue to work with local, state and federal organizations to assist and provide monitoring and detection for our citizens and responders at large venues and National security events.*
- *Collaborate with other City Departments to implement plans that are conducive for emergency responses to include faster routes and areas free of permanent obstructions.*
- *Collaborate with local educational institution, Medical Director, local law enforcement, state and federal organizations, and medical transport agencies to increase educational opportunities.*








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<b>Long-Term Issue - Increased Service Demand</b>						
<b>Strategic Result(s) to measure annual progress on Long-Term Issue</b>						
<i>Annually, the residents of Oklahoma City, even anticipating growth in outlying areas, will receive emergency responses within 7 minutes 70% of the time in order to protect lives, assess and treat medical emergencies, and limit damage to property and the environment.</i>						
418	 % of emergency incidents responded to within 7 minutes	65%	65%	65%	70%	70%
<b>Long-Term Issue - Aging Facilities and Fleet Replacement</b>						
<i>A lack of capital funding for Fire Department facilities and fleet replacement past 2021, if not addressed, will result in increased facility and fleet maintenance costs and a diversion of resources from direct services to the public.</i>						
<b>Strategies to address the Long-Term Issue</b>						
<ul style="list-style-type: none"> <li>Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.</li> <li>Complete facility repairs funded by General Obligation Bonds and Fire Sales Tax Fund.</li> <li>Work with City leadership to identify a funding source for Fleet replacement.</li> <li>Use MA+ Engineering facility assessment to prioritize building improvements throughout the Fire Department and identify a funding source.</li> </ul>						
<b>Strategic Result(s) to measure annual progress on Long-Term Issue</b>						
<i>By 2021, 100% of annual fleet replacement needs will have an identified funding source.</i>						
419	% of annual fleet replacement needs with an identified funding source	N/A	0%	0%	N/A	N/A
<b>Strategic Result(s) to measure annual progress on Long-Term Issue</b>						
<i>By 2021, 100% of annual facility improvement needs will have an identified funding source.</i>						
420	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A	N/A
<b>Administrative - Executive Leadership</b>						
421	 % of key measures achieved	19%	18%	24%	75%	75%
422	% of Fire Department applicants that are female and/or minority	21%	N/A	N/A	45%	45%
423	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	94%	95%	96%	96%	96%
424	% of performance evaluations completed by the review date	92%	77%	85%	100%	100%







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<b>Administrative - Executive Leadership</b>						
425	% of terminations submitted to the Personnel Department within 3 days of the termination date	96%	94%	99%	95%	95%
426	# of full-time employees supported	967	986	989	1,029	1,029
427	Dollar amount of operating expenditures managed	126,215,913	131,474,884	134,496,482	146,609,751	146,609,751
<b>Administrative - Public Relations and Marketing</b>						
428	% of time photography/video productions are completed by due date	N/A	N/A	N/A	100%	100%
429	 # of impressions per tweet on Twitter	N/A	N/A	N/A	2,500.00	2,500.00
430	 # reached per Facebook post	N/A	N/A	N/A	8,000.00	8,000.00
431	# of Facebook followers	N/A	N/A	N/A	120	1,800
432	# of Instagram followers	N/A	N/A	N/A	600	N/A
433	# of photography/video projects completed	N/A	N/A	N/A	120	600
434	# of social media posts	N/A	N/A	N/A	1,080	1,800
435	# of Twitter followers	N/A	N/A	N/A	500	1,800
<b>Fire Prevention Services - Fire Investigations</b>						
436	 % of fire investigations referred to the district attorney for prosecution of arson	12%	10%	11%	35%	35%
437	% of fire investigations resulting in a cause determination of accidental, incendiary, or natural	77%	65%	63%	30%	30%
438	# of fire investigations conducted	313	229	215	126	126
439	# of juveniles referred to the Operation Safe Fire Program	24	12	8	50	50
<b>Fire Prevention Services - Fire Prevention Inspection and Code Compliance</b>						
440	 % of fire protection system plan reviews completed within 7 business days of receipt	98%	88%	95%	100%	100%
441	 % of initial new construction inspections completed within 2 business days of request	84%	98%	97%	90%	90%










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<b>Fire Prevention Services - Fire Prevention Inspection and Code Compliance</b>						
442	% of high risk commercial businesses inspected annually	0%	0%	0%	10%	10%
443	# of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)	45,961	60,842	54,871	53,494	53,494
<b>Fire Prevention Services - Public Safety Education Services</b>						
444	 % of elementary public schools in Oklahoma City limits receiving fire and life safety presentations per year	100%	93%	93%	100%	100%
445	% of juveniles referred to Fire Prevention Services that have previously attended Operation Fire Safe	N/A	N/A	N/A	0%	N/A
446	 # of Fire Department public safety education participants served	31,751	23,455	16,138	36,000	36,000
447	# of elementary students in the Oklahoma City limits educated in the fire and life safety presentations	8,834	7,276	597	6,824	6,824
448	# of hours spent on Community Risk Reduction requests for service	5,852	4,645	2,380	3,500	3,500
449	# of smoke alarms distributed to residents	3,229	6,511	8,711	2,500	2,500
450	# of Train the Trainer Health and Safety Sessions provided	121	83	52	150	150
<b>Operational Services - Emergency Medical Services</b>						
451	 % of cardiac arrest responses where return of spontaneous circulation is achieved	N/A	38%	31%	29%	29%
452	 % of Fire Department emergency medical responses provided within 5 minutes or less from being dispatched to arrival	61%	61%	62%	70%	70%
453	% of Fire Department emergency medical responses provided with Advanced Life Support (ALS) staff and equipment	86%	87%	87%	85%	85%
454	% of Fire Department emergency medical responses where treatment is indicated and condition is improved or stabilized	100%	100%	100%	95%	95%
455	# of Fire Department emergency medical responses	52,041	52,924	51,882	55,579	55,579
456	# of Fire Department emergency medical responses where treatment is provided	42,722	N/A	41,157	48,157	48,157



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<b>Operational Services - Emergency Medical Services</b>						
457	# of Fire Department emergency medical responses dispatched	60,474	N/A	60,812	64,919	64,919
<b>Operational Services - Fire Suppression Operations</b>						
458	 % of fire incident responses within 5 minutes or less from being dispatched	56%	60%	61%	70%	70%
459	 Structure fire fatalities per 100,000 residents	0.92	3.21	2.07	1.03	1.03
460	 % of emergency incidents responded to within 7 minutes	65%	65%	65%	70%	70%
461	% of structure fires contained to the room of origin	63%	63%	67%	65%	65%
462	 # of Fire Department Community Risk Reduction activities	34,931	37,393	39,305	50,000	40,000
463	# of Fire Department daily training hours per Operations position	0.88	3.04	2.97	2.00	2.00
464	# of fire incident responses provided	2,909	2,926	2,575	3,100	3,100
465	# of people assisted by the Fire Department Community Service Liaison	1,283	1,661	890	3,000	3,000
466	# of special operations responses provided by the Fire Department	764	905	1,116	800	800
<b>Support Services - Fire Dispatch</b>						
467	 % of incidents dispatched within 60 seconds of receipt at Fire Dispatch	80%	83%	86%	90%	90%
468	% of 911 telephone calls answered within 15 seconds or less from transfer to Fire Dispatch	96%	97%	97%	100%	100%
469	# of incidents dispatched to the Fire Department	73,219	75,089	73,227	78,400	78,400
470	# of 911 telephone calls received	17,051	17,006	16,966	17,600	17,600
<b>Support Services - Fire Maintenance</b>						
471	 % of Priority 1 Fire Department facility work orders completed within 24 hours	N/A	90%	N/A	N/A	N/A
472	 % of time the fire apparatus is available for use (not down for maintenance)	93%	92%	95%	100%	90%
473	% of fleet direct labor hours realized	N/A	N/A	64%	70%	70%



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<b>Support Services - Fire Maintenance</b>						
474	% of repairs outsourced	9%	6%	4%	12%	12%
475	% of total maintenance hours that are scheduled	48%	65%	92%	60%	60%
476	# of fleet direct labor hours realized	6,249	6,495	8,779	9,800	9,800
477	# of Priority 1 facility work orders completed within 24 hours	N/A	142	106	144	144
478	# of Priority 1 Fire Department facility work orders completed	N/A	158	136	160	160

