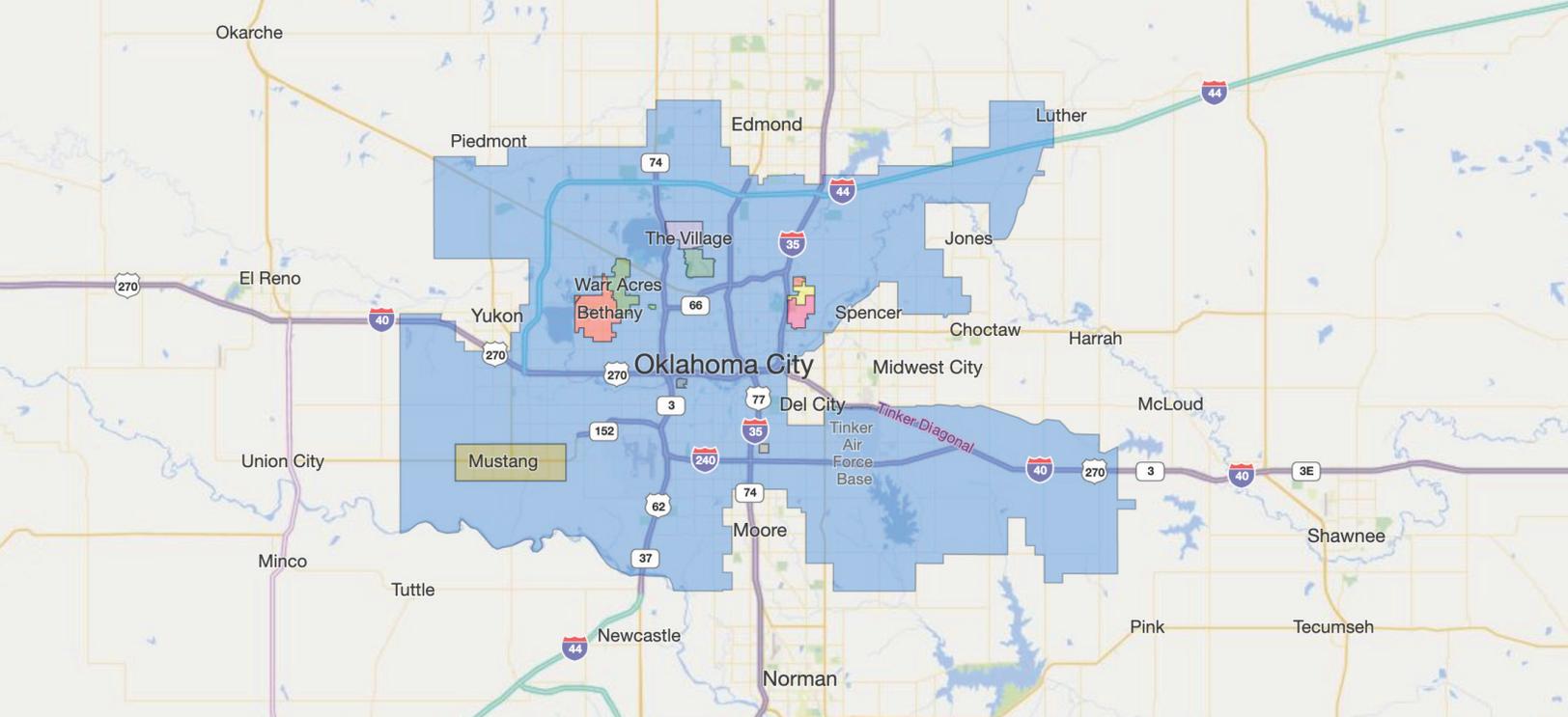


OKC



Chief Innovation Officer
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» Oklahoma City

Oklahoma City has been a transportation and commercial hub in Oklahoma since before statehood in 1907. The City was settled in a single day when nearly 10,000 pioneers staked out territory in what is now Oklahoma City during the famous Oklahoma Land Run of 1889. The combination of the settlers with the large number of Native American tribes, many transplanted from around the country, has evolved into a unique cultural identity.

Incorporated in 1890, the City of Oklahoma City is a charter city and has had a Council-Manager form of government since 1927. The Mayor, elected at-large, leads a Council of eight members, each elected by ward. The Mayor and Council set overall policy and strategic priorities for the organization.

The City of Oklahoma City serves approximately 650,000 residents in a four (4) county, 621 square mile area.

Departments

Twenty-two (22) departments provide a wide array of municipal services and programs:

- Airports
- City Auditor's Office
- City Clerk's Office
- City Council Office
- City Manager's Office
- Development Services
- Finance
- Fire
- General Services
- Information Technology
- MAPS
- Municipal Counselor's Office
- Municipal Court
- Office of the Mayor
- Parks and Recreation
- Personnel
- Planning
- Police
- Public Information & Marketing
- Public Transportation & Parking
- Public Works
- Utilities



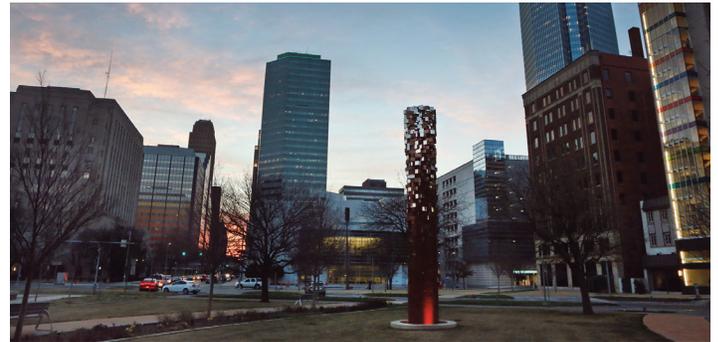


Historically, Oklahoma City's economic base has been closely tied to the energy and agricultural markets. Today, the City's economic base is more diversified and seeing growth in the health and technology industries.

The largest employers in the metropolitan area include the State of Oklahoma, The City of Oklahoma City, Tinker Air Force Base, and the University of Oklahoma. Companies with headquarters here include American Fidelity Assurance Company, BancFirst, Chesapeake Energy, Continental Resources, Devon Energy, Express Personnel, Hobby Lobby Stores, Love's Travel Stops & Country Stores, OG&E Energy, MidFirst Bank, Paycom and Sonic Corporation.

Vital among the City's assets are ample water supplies and its central location. Interstate highways I-35 North/South, I-40 East/West and I-44 Northeast/Southwest converge in Oklahoma City and provide transportation links to the rest of the nation. The new I-40 Crosstown Expressway relocation, which opened in 2013 allows faster travel by incorporating 10 lanes of traffic. These ground transportation routes, together with Will Rogers World Airport, make the City a regional transportation hub.

Local performing arts groups such as the Oklahoma City Philharmonic, Lyric Theater, and Ballet Oklahoma contribute to the City's cultural environment. The Oklahoma State Fair, Red Earth Festival, and the Festival of the Arts attract hundreds of thousands of visitors each year. Other popular attractions are the



National Cowboy and Western Heritage Museum, the Oklahoma City Museum of Art, the Oklahoma City National Memorial, the Oklahoma History Center and the National Softball Hall of Fame.

Our NBA team, the Oklahoma City Thunder, ended the 2018 regular season 4th in their division. The Thunder has qualified for the NBA playoffs eight out of their 10 seasons in Oklahoma City.

The City has been the site of numerous Big XII championships in basketball, baseball, and softball and has hosted the opening rounds of the NCAA basketball tournament, the Wrestling Championships and the Women's College World Series. A new USL PRO (minor league soccer) team, Energy FC, begins its fourth season this year. Energy FC is the affiliate of the Major League Soccer Sporting KC.

In December 2009, citizens approved MAPS 3, a seven-year, nine-month tax to fund eight new projects in the metro area. These include a 70-acre central park, a new rail-based streetcar system, a new downtown convention center, sidewalks throughout the City, 57 miles of new bicycle and walking trails, improvements along the Oklahoma River, health and wellness aquatic centers for seniors, and improvements to the fairgrounds. The estimated cost for all of these projects is \$777 million.



In May 2016, the \$45.3 million RIVERSPORT Rapids center opened to provide whitewater rafting and kayaking on an 11-acre facility adjacent to the Oklahoma River. The Center features world class rapids for elite athletes as well as recreational level opportunities for families. The City was designated as the U. S. Olympics Training Site for canoes, kayaks and rowing in July 2009 and hosted the U.S. Olympic trials for those sports in 2016 at the new RIVERSPORT Rapids center and the Oklahoma River. The Oklahoma River is the only river to have received this coveted designation and is being transformed into a world class competitive and recreation center.

In January of 2016, the City entered into an agreement with the State of Oklahoma and the Chickasaw Nation to complete the American Indian Cultural Center and Museum along the Oklahoma River. The Center will provide 85 acres of park space, with walking trails, interpretive art, and serve as a venue for native performers and educational exhibits.



In August 2017, citizens approved the Better Streets, Safer City bond and sales tax measure. The temporary penny sales tax took effect January 1, 2018, after the MAPS 3 tax expired, and it's expected to generate about \$240 million over 27 months: \$168 million for street resurfacing, \$24 million for streetscapes, \$24 million for sidewalks, \$12 million for trails and \$12 million for bicycle infrastructure. The sales tax projects are joined by the other major Better Streets, Safer City initiatives: a 10-year, \$967 million bond program (including \$536 million for streets, bridges, sidewalks and traffic control), and a permanent ¼ cent sales tax for more police officers, more firefighters and day-to-day operations.





Vision, Mission and Core Values

Oklahoma City seeks to further progress as a vibrant, diverse, safe, unified and welcoming community. We will provide exceptional service to residents and visitors.

We do this by ensuring the safety of the public, delivering quality services, and maintaining infrastructure to support the growth of the City.

The City's core values include:

- Providing competent, dependable and efficient service to all by knowing our jobs and our City;
- Maintaining dependability and accountability in our relationships;
- Communicating among ourselves and with our community in a tactful, useful, informative and honest manner;
- Listening to the needs of others as a critical part of our communication process;
- Honoring diversity by respecting our customers and fellow employees;
- Committing to continuous improvement and growth through visionary, proactive leadership and technology; and
- Setting standards of quality service by upholding our core values.



➤ The Position

The Chief Innovation Officer is appointed by the City Manager and reports to an Assistant City Manager. This is a new position and start-up opportunity. The Chief Innovation Officer will work with internal partners on behalf of the City Manager to develop, test, and encourage best practices in local government with the goal of fostering a culture of data use, innovation and continuous improvement throughout the organization. Both technological and operational solutions will be pursued to provide effective and efficient services to residents.

The Chief Innovation Officer will work with internal and external partners to develop and coordinate Oklahoma City's smart city strategy. As part of this effort the Chief Innovation Officer will be responsible for developing partnerships with local community groups, companies, universities and school systems that can support the research and development of innovative solutions.

The Chief Innovation Officer will serve as a leader in cross-department efforts for policy analysis, process improvement and problem solving.



➤ The Ideal Candidate

The ideal candidate is a visionary leader, creative thinker, experienced project manager, coalition/team builder, problem solver, and has exceptional interpersonal skills.

The ideal candidate is someone who will:

- Generate new ideas by reaching out to and collaborating with internal and external stakeholders;
- Analyze and evaluate existing systems, policies, procedures, processes and practices for efficiency and effectiveness;
- Make data-driven recommendations for improvement and facilitate change management;
- Consult with Information Technology staff and other stakeholders regarding systems functionality;
- Develop short and long-range improvement strategies using an inclusive process;
- Track progress and monitor performance;
- Communicate progress and results to relevant stakeholders by preparing and delivering reports and presentations;
- Research trends, assess needs, monitor best practices, and keep current with trends in innovation and technology;
- Evaluate and make recommendations on technological improvements; and
- Facilitate and foster a culture of innovation, continuous improvement, and technological advancement throughout all levels of the City organization.

Preferences:

- Knowledge of process improvement practices to eliminate waste and improve efficiency.
- Skill leading, directing, and supervising multiple employees and high-performance work teams.
- Experience working in an innovation office.

The ideal candidate must possess:

- Bachelor's degree.
- Minimum of four (4) years of progressively responsible experience in organizational performance review, change management, creative leadership, human resources planning, and statistical analysis, preferably in municipal government.
- Experience with innovation methods and tools.
- Experience with quantitative data analysis.
- Experience in managing multiple complex projects.
- Experience in change management and implementing new processes, technology, or structures.
- Knowledge of and skill in applying best practices in governmental administration and management.
- Knowledge of and skill in reviewing current policies, practices and processes; gathering and analyzing data; identifying performance gaps; recommending and implementing improvements; and evaluating results.
- Skill in oral and written communication.
- Skill in the use of computer applications such as Microsoft Word, Excel, PowerPoint, Access and performance management tools to conduct research, administer surveys, analyze data, create spreadsheets, and prepare professional reports and presentations.
- Ability to identify opportunities for innovation and improvement.
- Ability to lead teams with diverse levels of experience.
- Ability to persuade others and influence decisions.
- Ability to establish and maintain effective working relationships.
- Ability to travel locally to meetings, seminars, etc.



» How to apply

To apply for this position, please submit an online application and a resume at: governmentjobs.com/careers/oklahomacity

Additionally, please submit a brief summary of projects that best demonstrates your qualifications for this position. The summary should be no more than two pages.

An email address and password are required to create a profile.

Applications/resumes will be accepted until the position is filled. First consideration will be given to applications/resumes received by November 14, 2019.

For questions call (405) 297-3373 or email careers@okc.gov.

Working Conditions and Physical Requirements

This is an FLSA exempt position. Work is performed inside most of the time with frequent local travel required and occasional out-of-town travel for seminars, conferences, etc. This position is occasionally required to work beyond normal working hours.

Physical requirements include: speech and hearing enough to make presentations and communicate by telephone or in person; near vision enough to read reports/documents and computer screens; and arm-hand steadiness and manual finger dexterity enough to write and type on a keyboard.

Compensation and Benefits

The salary is dependent upon the qualifications and experience of the selected candidate. Benefits include:

- 96 hours of vacation leave per year
- 130 hours of sick leave per year
- 10 regular holidays per year
- Retirement plan
- Credit union with full banking services
- Employee medical center for employee and covered dependents
- Tuition reimbursement
- Employee assistance program
- Life, health, dental and vision insurance options
- Disability plan