Police

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- *Slower police response times*
- *Increasing crime rate and reduced percentage of crimes solved*
- *Decreased resident satisfaction with police services and feelings of community safety*
- *Decreased traffic enforcement resulting in increased number of collisions*

Strategies to address the Long-Term Issue

- *Continue the use of overtime programs to address high crime areas to improve the public perception and foster trust.*
- *Increase traffic enforcement citywide.*
- *Increase personnel in Investigations, Operations and community based programs.*
- *Build strategic relationships with local and national public and private partners.*

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2021, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- *55% or more of citizens citywide report they feel safe.*
- *72% or more of residents will be satisfied with quality of police services citywide.*
- *80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.*
- *Property crime clearance rate equal to or above the national average of comparable cities, 17.6%.*
- *Violent crime clearance rate equal to or above the national average of comparable cities, 45.5%.*
- *55% or more of residents will feel safe in the Downtown area.*

			FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
1		% of residents citywide reporting they feel safe [1]	48%	50%	50%	55%	55%
2		% of residents reporting they are satisfied with the quality of police services citywide [1]	69%	69%	69%	72%	72%
3		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	73%	73%	74%	80%	80%
4		% of property crimes cleared by arrest, prosecution or other means [2]	29%	28%	25%	30%	30%
5		% of person crimes cleared by arrest, prosecution or other means [2]	69%	59%	54%	70%	70%

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	FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target

Long-Term Issue - Greater Need for Police Presence and Services

	FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
6 % of residents reporting they feel safe in the Downtown area [1]	42%	43%	43%	55%	55%

[1] *Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.*

[2] *Based on 2018 statistics from the latest available data published by the FBI.*

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- *Increased assaults and homicides*
- *Increased gang violence*
- *Increased demand on public services*
- *Decreased feeling of public safety*

Strategies to address the Long-Term Issue

- *Improve public perception and foster trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.*
- *Continue efforts to reduce crime through community based programs, social outreach opportunities, increased crime analysis, and public and private partnerships.*
- *Continue recruitment, hiring and training of new officers to fill vacancies.*
- *Continue Safe Streets Task Force Program with FBI.*

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime and gang violence by:

- *Aggravated assaults per 100,000 residents in Oklahoma City equal to or below comparable cities nationwide.*
- *Reducing the number of gang-related deadly weapon assaults by 5% compared to previous year.*

	FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
7 # of aggravated assaults per 100,000 residents	424.53	394.91	394.91	392.13	392.13
8 % reduction in the number of gang-related deadly weapon assaults	47%	-5%	-65%	5%	5%

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	FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target

Long-Term Issue - Procedural Justice

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes positive organizational change, builds police legitimacy in the community, and enhances officer safety. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- *Negative public perception*
- *Decreased ability to recruit candidates*
- *Decreased resident satisfaction, confidence, and cooperation*
- *Decreased actual or perception of unfair and inequitable policing services*

Strategies to address the Long-Term Issue

- *Continue to review and revise policies and procedures.*
- *Continue to participate in community outreach through community programs and partnerships.*
- *Continue to reinforce de-escalation training and practices to officers through recruit and in-service training.*
- *Continue to manage and evaluate the Body Worn Camera program.*

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2021, 72% or more residents will be satisfied with the quality of police services citywide.

		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
9	% of residents reporting they are satisfied with the quality of police services citywide	69%	69%	69%	72%	72%

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2022, 100% of all captains and lieutenants will receive Leadership Development training.

		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
10	% of Lieutenants and Captains who have been provided Leadership Development Training each year	N/A	100%	100%	100%	100%

Administrative - Executive Leadership

		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
11	🔑 % of key measures and strategic results achieved	52%	44%	26%	75%	75%
12	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	96%	95%	96%	90%	90%
13	% of underutilized vehicles in the fleet	9%	8%	8%	10%	10%
14	# of full-time employees supported	1,372	1,426	1,465	1,539	1,527
15	Dollar amount of operating expenditures managed	181,776,538	197,528,596	204,629,853	208,355,295	204,122,061

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		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
Administrative - Emergency Management						
16	🔑 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	50%	100%	100%
17	# of people contacted per presentation or event	124.59	159.40	132.32	80.00	80.00
18	# of exercises conducted	4	5	7	4	4
19	# of public education and outreach presentations, events or opportunities	44	50	7	30	30
20	# of residents contacted through public education and outreach presentations, events or opportunities	5,482	7,970	890	2,400	2,400
21	# of responder training courses coordinated or conducted.	26	31	36	24	24
22	# of responses to significant events, emergencies or disasters	24	32	14	24	24
Administrative - Human Resources						
23	🔑 % of applications received from minority applicants	56%	73%	53%	60%	60%
24	% of performance evaluations completed by the review date	76%	81%	85%	95%	95%
25	% of terminations submitted to the Personnel Department within 3 days of the termination date	55%	64%	64%	95%	95%
26	# of minority recruits hired	24	58	58	20	15
27	# of applications for sworn positions received by department	2,349	2,595	2,447	2,000	2,000
28	# of full-time and part-time employees	1,519	1,572	1,569	1,543	1,543
Administrative - Professional Standards						
29	🔑 % of administrative investigations completed within six months	82%	91%	82%	67%	67%
30	# of administrative investigations	39	35	14	30	30
31	# of criminal investigations	2	0	0	6	6
Administrative - Public Information						
32	🔑 # of views per social media post	6,120	16,192	17,266	31,111	16,000
33	# of media requests responded to	9,788	9,734	9,627	6,320	8,000
34	# of resident requests responded to	1,304	2,013	1,246	750	750

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		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
Administrative - Public Information						
35	# of social media posts	4,341	1,991	2,185	900	1,200
36	# of written news releases produced through the PIO	281	549	725	400	400
Investigations - Investigations						
37	% of person crimes cleared by arrest, prosecution or other means	69%	59%	54%	70%	70%
38	% of property crimes cleared by arrest, prosecution or other means	29%	28%	25%	30%	30%
39	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	30,815	25,309	42,949	33,000	33,000
40	# of incidents routed for review	64,251	57,057	60,279	70,000	70,000
Investigations - Investigations Support						
41	% of peer reviewed validated crime lab results delivered within time standards - Fingerprint within 30 days - Controlled substance within 30 days - DNA within 90 days - Firearm examinations comp	42%	39%	53%	100%	100%
42	# of crime lab tests conducted	27,099	46,360	42,919	48,000	48,000
43	# of firearms entered into the National Integrated Ballistic Information Network	758	762	703	800	800
Investigations - Special Investigations						
44	# of drive-by shootings per 100,000 residents	12.24	13.73	20.46	12.23	12.23
45	# of gang-related deadly weapon assaults per 100,000 residents	2.91	2.98	3.22	14.90	14.90
46	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	510.70	571.32	476.58	550.00	550.00
47	% of graffiti crimes cleared by arrest, prosecution, or other means	132%	194%	120%	128%	128%

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		FY18 Actual	FY19 Actual	FY20 Projection	FY20 Target	FY21 Target
Investigations - Special Investigations						
48	% reduction in the number of gang-related deadly weapon assaults	47%	-5%	-15%	5%	5%
49	# of computer, digital, electronic and other media device forensic examinations completed	704	749	1,019	750	700
50	# of criminal nuisance abatement cases	449	399	364	400	400
51	# of graffiti investigations conducted by Special Investigations	246	154	208	215	215
52	# of graffitti crimes cleared by arrest, prosecution, or other means	324	298	250	275	275
53	# of computer, digital and electronic and other media device forensic examinations requested	744	848	852	750	800
54	# of graffiti investigation requests reported by Special Investigations	98	148	210	100	150
Operations - Court Enforcement and Investigations						
55	🔑 % of total warrants cleared of total received	N/A	13%	19%	20%	20%
56	# of warrants cleared by officers	N/A	1,825	8,343	6,000	6,000
57	# of warrants received by officers	N/A	14,020	44,430	30,000	30,000
Operations - Courthouse Security						
58	🔑 # of security breaches	N/A	0	0	0	0
59	# of security hours provided	3,315	3,263	3,309	3,263	3,263
60	# of service responses	354	2,038	3,898	3,000	3,000
Operations - Crime Prevention and Awareness						
61	🔑 % of crime prevention and awareness training participants who report they received important/useful information	100%	100%	97%	98%	98%
62	# of crime prevention and awareness participants trained	8,227	8,542	7,158	8,000	8,000
Operations - Patrol						
63	🔑 # of aggravated assaults per 100,000 residents	424.53	394.91	394.91	392.13	392.13

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Operations - Patrol					
64 % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	73%	73%	73%	80%	80%
65 % of residents citywide reporting they feel safe	48%	50%	50%	55%	55%
66 % of residents reporting they are satisfied with the quality of police services citywide	69%	69%	69%	72%	72%
67 % of officers that achieve the minimum performance standards per hour for their patrol shift and division	82%	83%	82%	80%	85%
68 % of residents reporting they feel safe in the Downtown area	42%	43%	43%	55%	55%
69 # of calls for service answered	379,287	408,798	435,399	380,000	380,000
70 # of helicopter hours flown	1,504.80	1,306.70	1,180.95	1,500.00	1,500.00
71 # of hours of time on call provided	272,702.00	283,504.00	310,653.76	280,000.00	280,000.00
72 # of self-initiated contacts provided	74,236	61,922	68,961	75,000	75,000
73 # of special event security hours provided	20,177.25	13,314.65	12,899.68	22,000.00	22,000.00
74 # of specialized unit responses provided	145	393	419	150	150
Operations - Traffic Safety					
75 # of traffic collisions per 1,000 residents of Oklahoma City	22.91	23.76	24.50	25.07	24.00
76 % of residents that are satisfied with traffic enforcement	58%	58%	58%	58%	60%
77 # of traffic contacts per 1,000 residents of Oklahoma City	172.21	162.54	170.90	183.84	183.84
78 # of traffic fatalities per 1,000 residents of Oklahoma City	0.12	0.12	0.12	0.12	0.12
79 # of traffic collision investigations completed	14,962	15,918	16,416	15,000	15,000
80 # of traffic contacts made	112,456	108,904	114,500	110,000	112,000
Operations - Youth Services					
81 # of crimes reported to School Resource Officers in schools per 1,000 students	5.25	5.45	4.61	4.68	4.68
82 % decrease in truancy rate of students served by truancy officers	49%	51%	57%	50%	50%

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Operations - Youth Services						
83	🔑 # of youths served in education programs	12,708	14,189	10,454	10,000	10,000
84	# of students served by truancy officers	8,441	8,287	6,595	8,000	8,000
85	# of youths processed through Community Intervention Center.	1,025	1,124	1,586	1,200	1,200
86	# of youths served by the Juvenile Intervention Program	300	253	194	60	60
87	# of youths served by the Police Athletic Program	11,070	17,817	7,466	10,000	10,000
88	# of students in OKCPS/OCPD secondary schools per year	13,654	13,085	17,331	13,250	13,250
Public Safety Support - 911 Communications						
89	🔑 % of 911 calls answered within 10 seconds	94%	95%	96%	90%	90%
90	🔑 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	82%	86%	80%	85%	85%
91	# of calls serviced	1,028,354	1,047,079	1,098,384	1,100,000	1,100,000
Public Safety Support - Inmate Processing/Incarceration Alternative						
92	% change in the number of people incarcerated for municipal charges	-42%	-52%	-55%	-15%	-15%
93	% of all arrestees booked into the jail, by any law enforcement agency, who are accurately identified at the time of booking/intake	99%	99%	100%	100%	100%
94	🔑 # of arrestees processed	19,125	16,626	16,326	18,000	17,000
95	# of Detox admissions provided	3,406	3,849	3,833	3,600	3,600
96	⚖ # of inmate days utilized by Oklahoma City at the Oklahoma County Jail	22,136	20,761	14,673	21,000	17,000
Public Safety Support - Permit Services						
97	🔑 % of alarm responses with alarm permits	29%	27%	26%	46%	46%
98	% of total alarm responses that are false alarms	98%	98%	98%	96%	96%
99	# of all permits processed	36,374	33,625	33,017	41,500	41,500

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Public Safety Support - Records Management					
100 🔑 % of reports validated within 24 hours *	N/A	N/A	100%	100%	100%
101 # of reports validated *	N/A	N/A	145,725	144,000	144,000
Public Safety Support - Training					
102 🔑 % of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services	61%	79%	69%	75%	75%
103 % of Lieutenants and Captains who have been provided Leadership Development Training each year	N/A	100%	100%	100%	100%
104 # of recruits that graduate from the Police Academy	26	56	56	60	60
105 # of training hours provided	3,117	3,639	2,777	2,000	2,000