DEVELOPMENT SERVICES DEPARTMENT
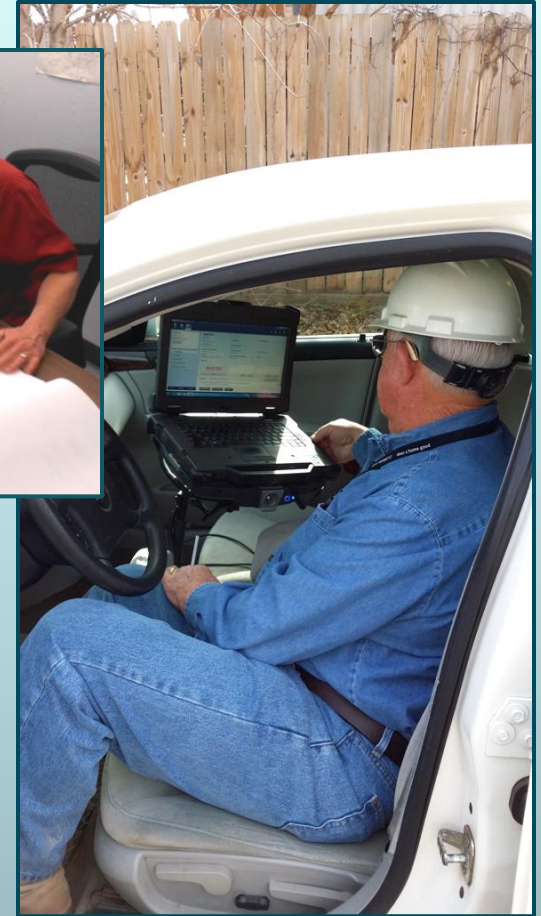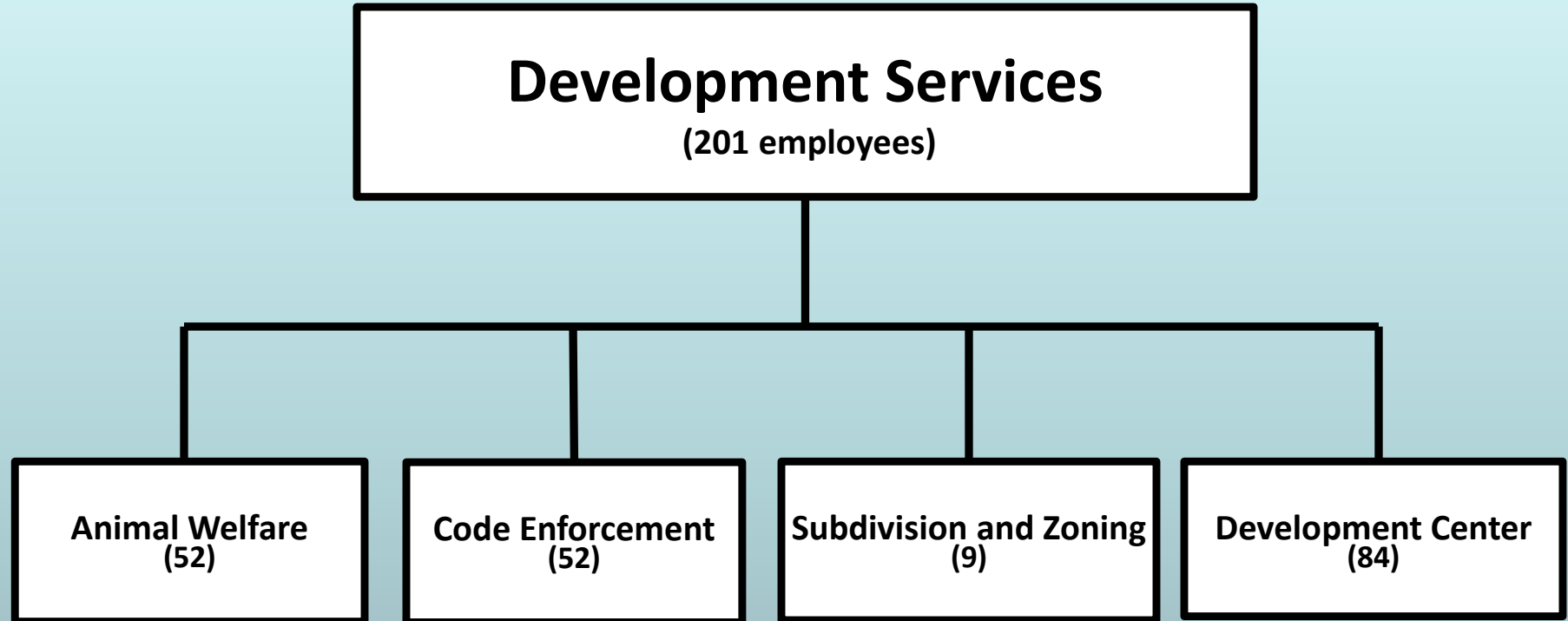

Proposed 2015-2016 Budget

ORGANIZATIONAL CHART

Development Services
(201 employees)

Animal Welfare
(52)

Code Enforcement
(52)

Subdivision and Zoning
(9)

Development Center
(84)
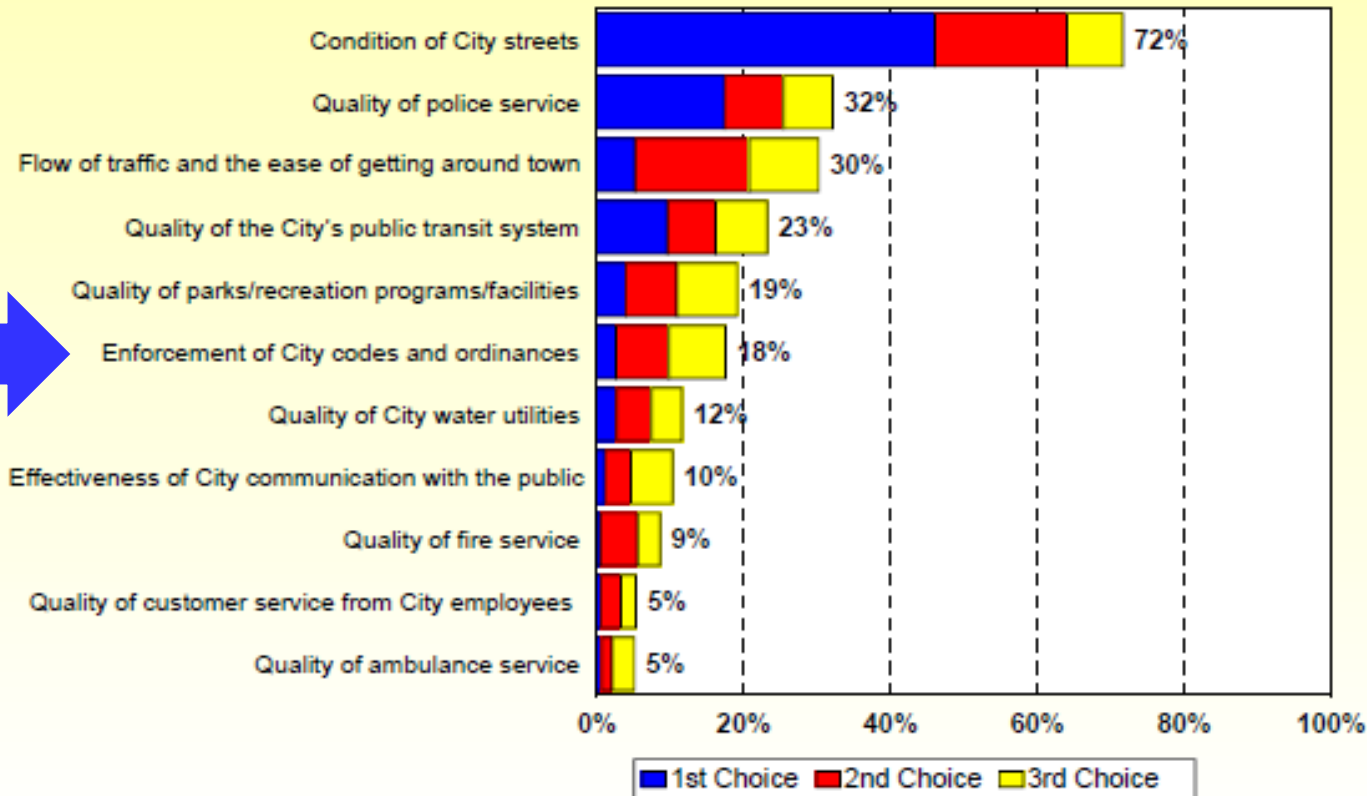
2014 OKC CITIZEN SURVEY

Q2. City Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices
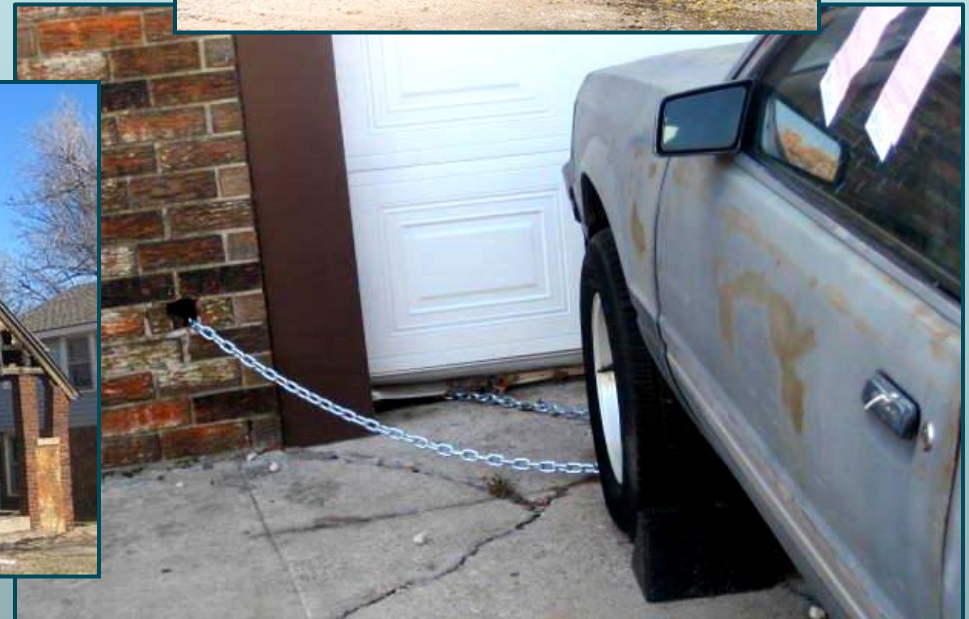
Service	Percentage
Condition of City streets	72%
Quality of police service	32%
Flow of traffic and the ease of getting around town	30%
Quality of the City's public transit system	23%
Quality of parks/recreation programs/facilities	19%
Enforcement of City codes and ordinances	18%
Quality of City water utilities	12%
Effectiveness of City communication with the public	10%
Quality of fire service	9%
Quality of customer service from City employees	5%
Quality of ambulance service	5%

■ 1st Choice ■ 2nd Choice □ 3rd Choice

Source: ETC Institute (2014 - Oklahoma City, OK)

Development Services FY15-16 Proposed Budget
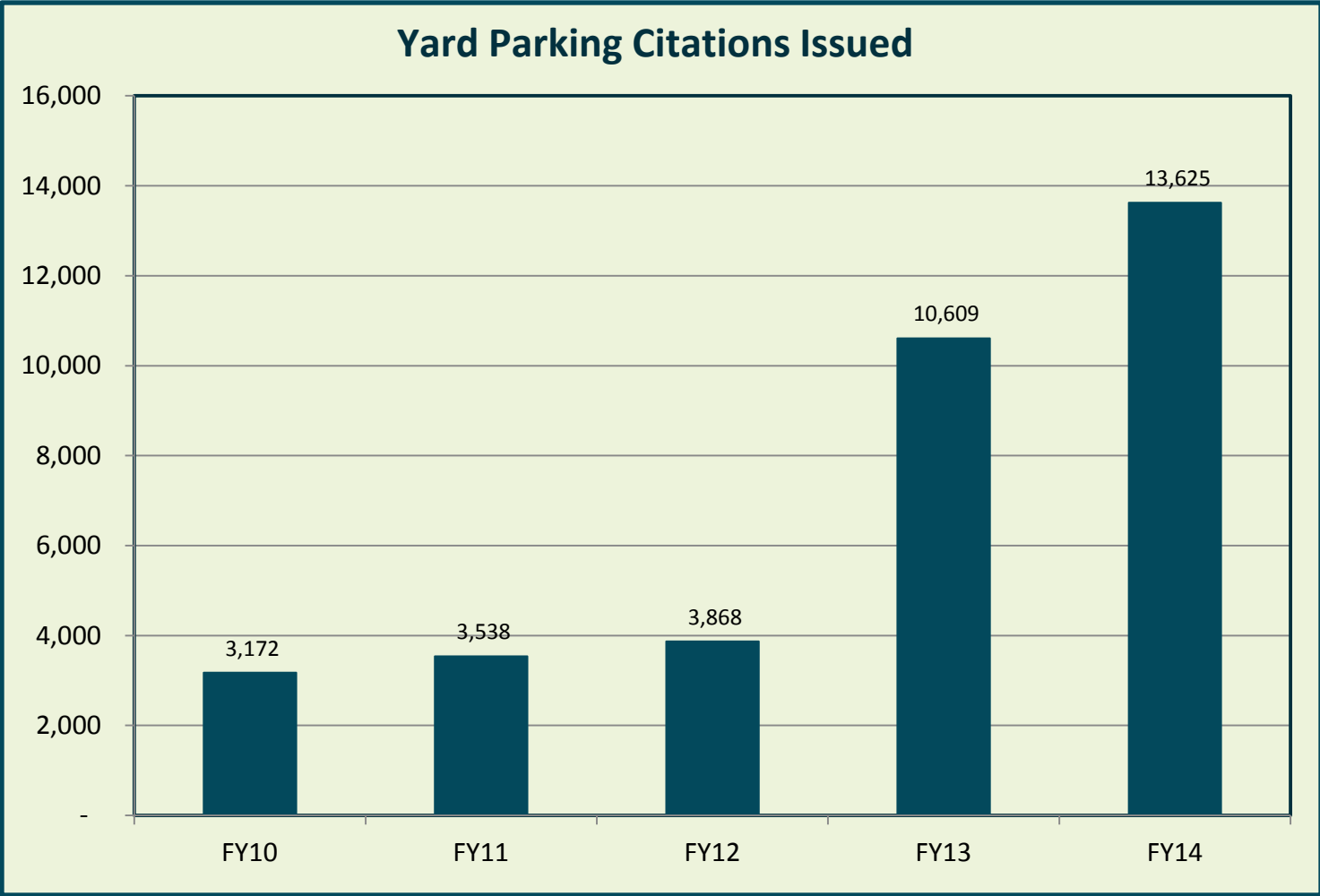
CODE ENFORCEMENT

DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES

- Completes 116,000 inspections
- Issues 19,000 notices
- Removes 40,000 illegal signs
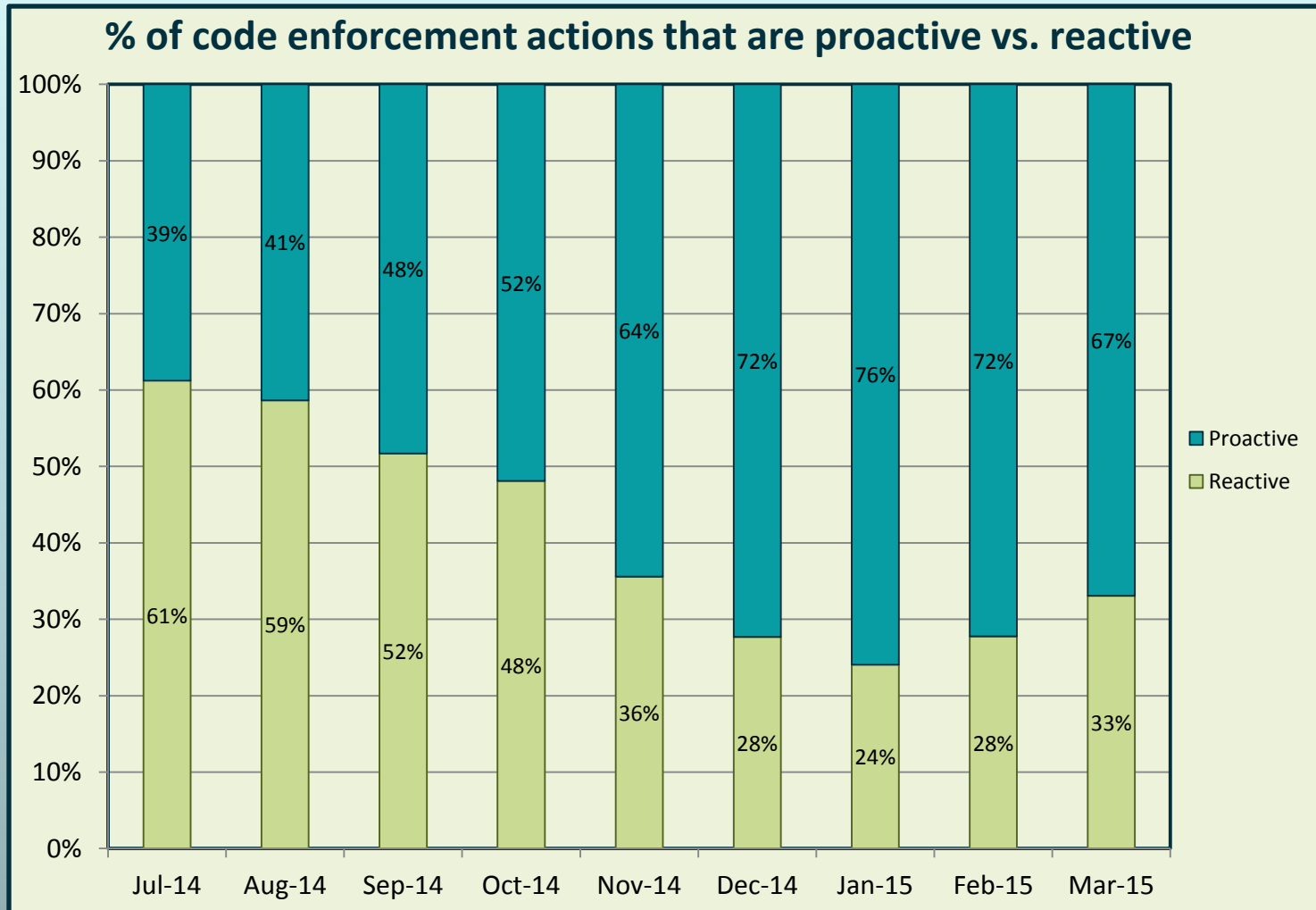- Issues 16,000 citations

CODE ENFORCEMENT
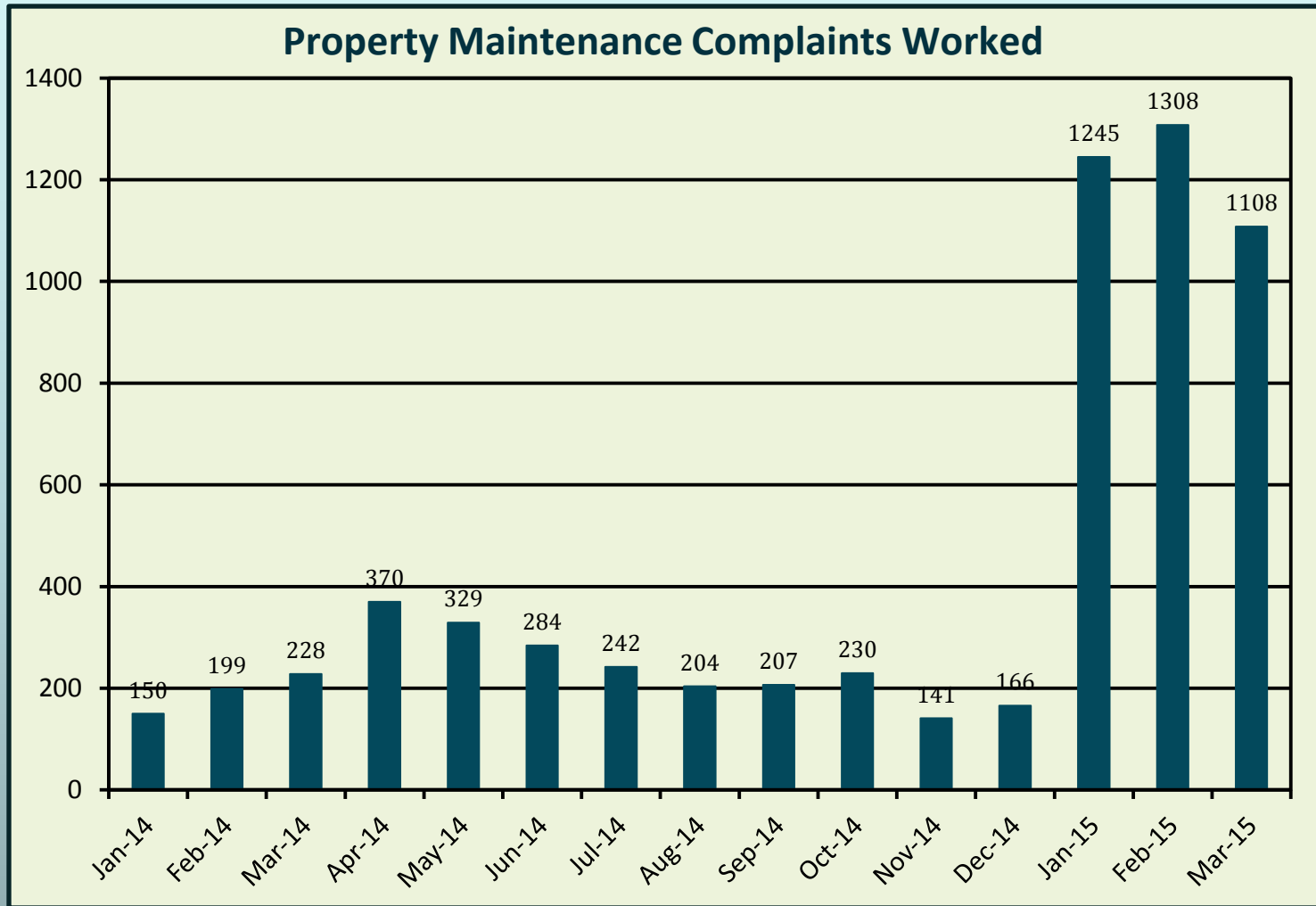## DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES

Yard Parking Citations Issued

FY	Citations
FY10	3,172
FY11	3,538
FY12	3,868
FY13	10,609
FY14	13,625

CODE ENFORCEMENT
DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES

% of code enforcement actions that are proactive vs. reactive

	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15
Proactive	39%	41%	48%	52%	64%	72%	76%	72%	67%
Reactive	61%	59%	52%	48%	36%	28%	24%	28%	33%

CODE ENFORCEMENT
DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES

Property Maintenance Complaints Worked

Month	Complaints
Jan-14	150
Feb-14	199
Mar-14	228
Apr-14	370
May-14	329
Jun-14	284
Jul-14	242
Aug-14	204
Sep-14	207
Oct-14	230
Nov-14	141
Dec-14	166
Jan-15	1245
Feb-15	1308
Mar-15	1108

Development Services FY15-16 Proposed Budget

CODE ENFORCEMENT
DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES

Property Maintenance Owner Abated

| Month	Value
Jan-14	18
Feb-14	28
Mar-14	46
Apr-14	89
May-14	93
Jun-14	88
Jul-14	112
Aug-14	81
Sep-14	74
Oct-14	73
Nov-14	56
Dec-14	89
Jan-15	45
Feb-15	158
Mar-15	474

Development Services FY15-16 Proposed Budget
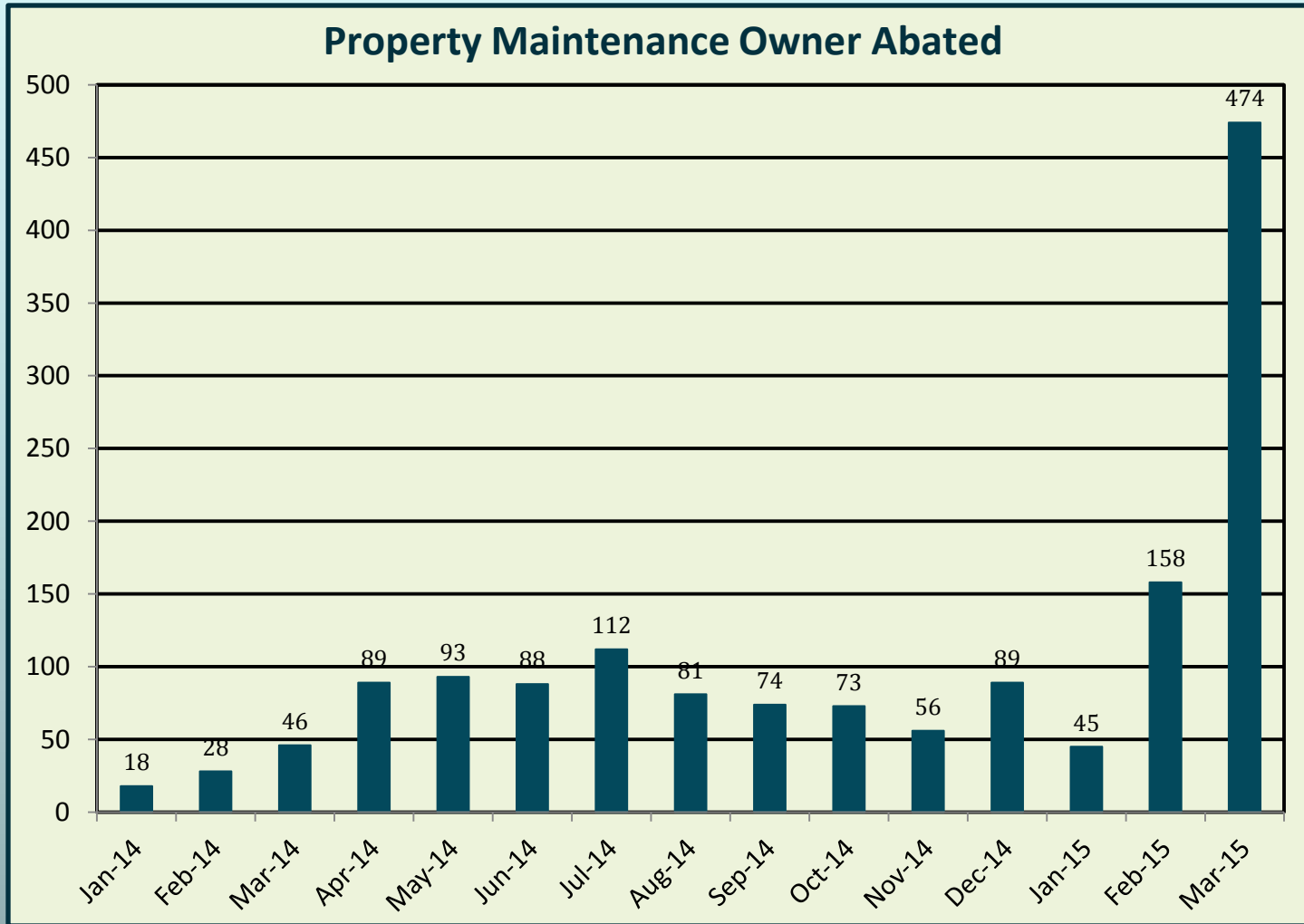
DEVELOPMENT CENTER

DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES
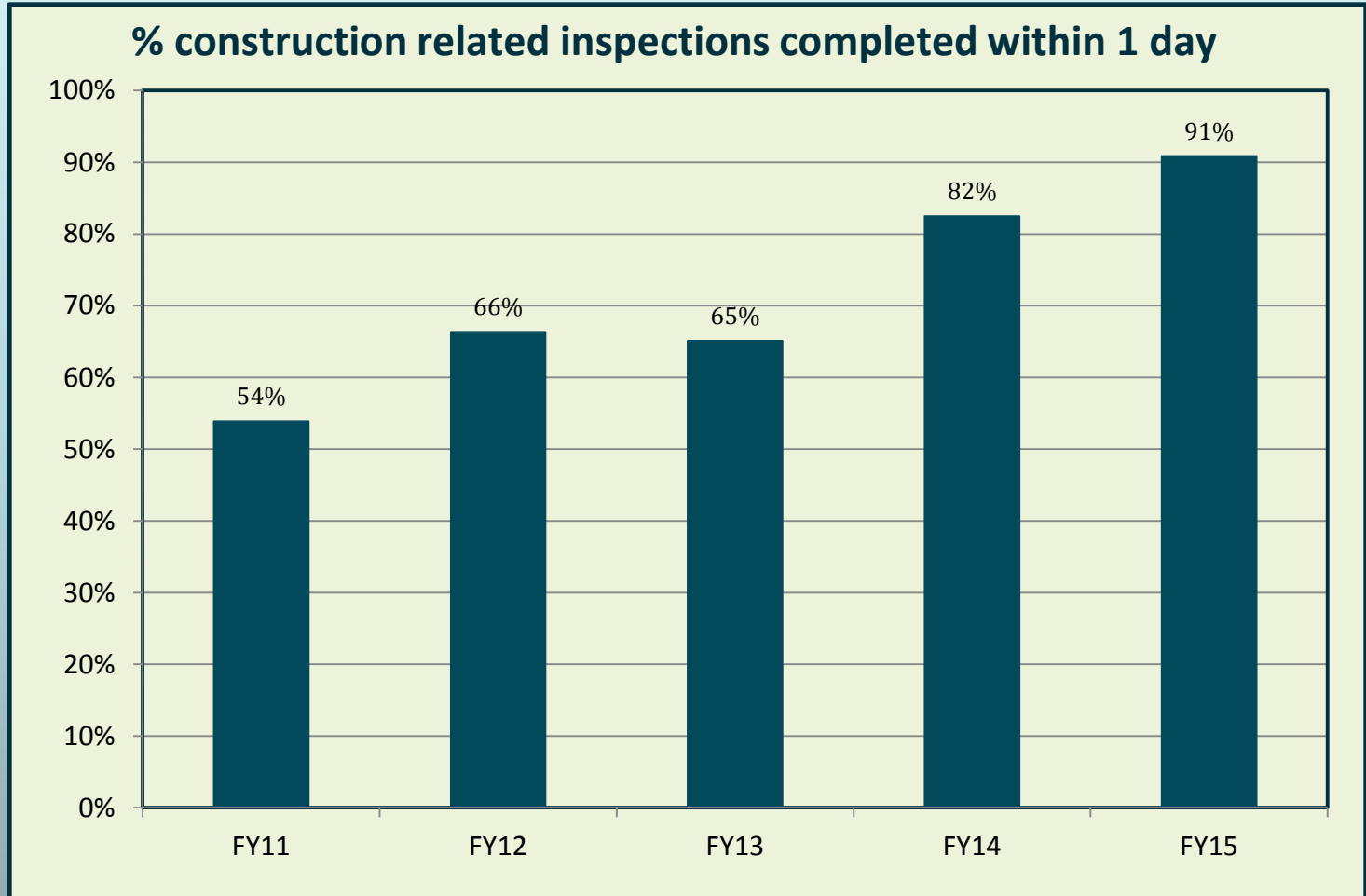## DEPT. ISSUE 4 – DEVELOPMENT PROCESS COORDINATION

- Completes 111,000 inspections
- Reviews 2,400 commercial new construction and remodel plans
- Reviews 11,000 residential new construction and remodel plans
- Issues 51,000 permits
- Sells 19,000 business licenses
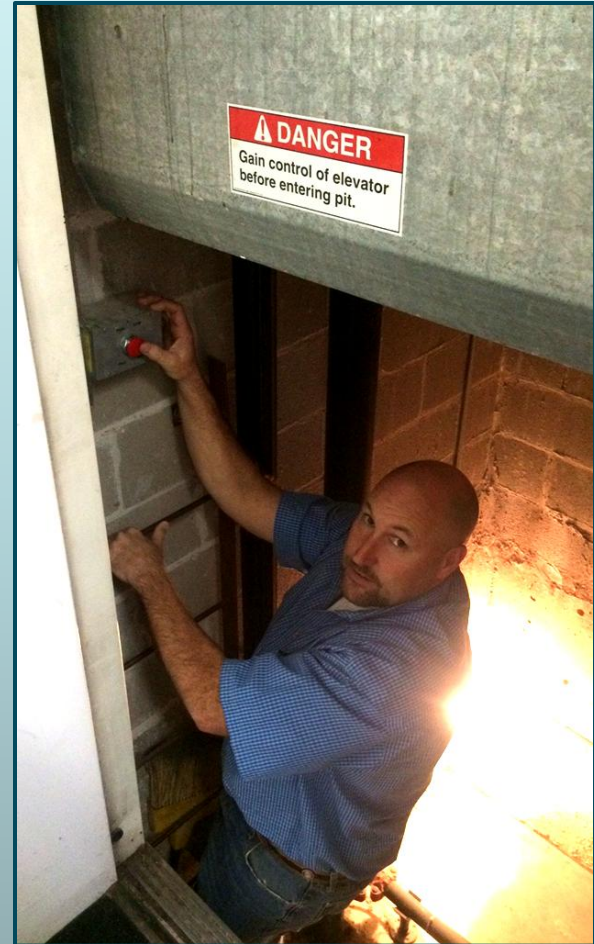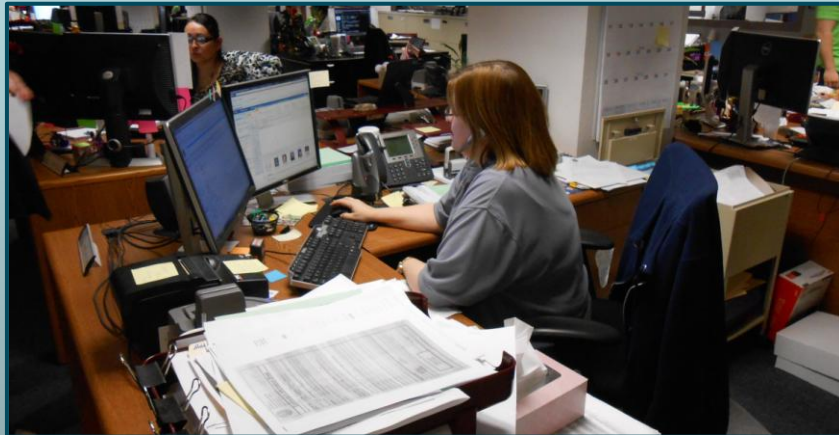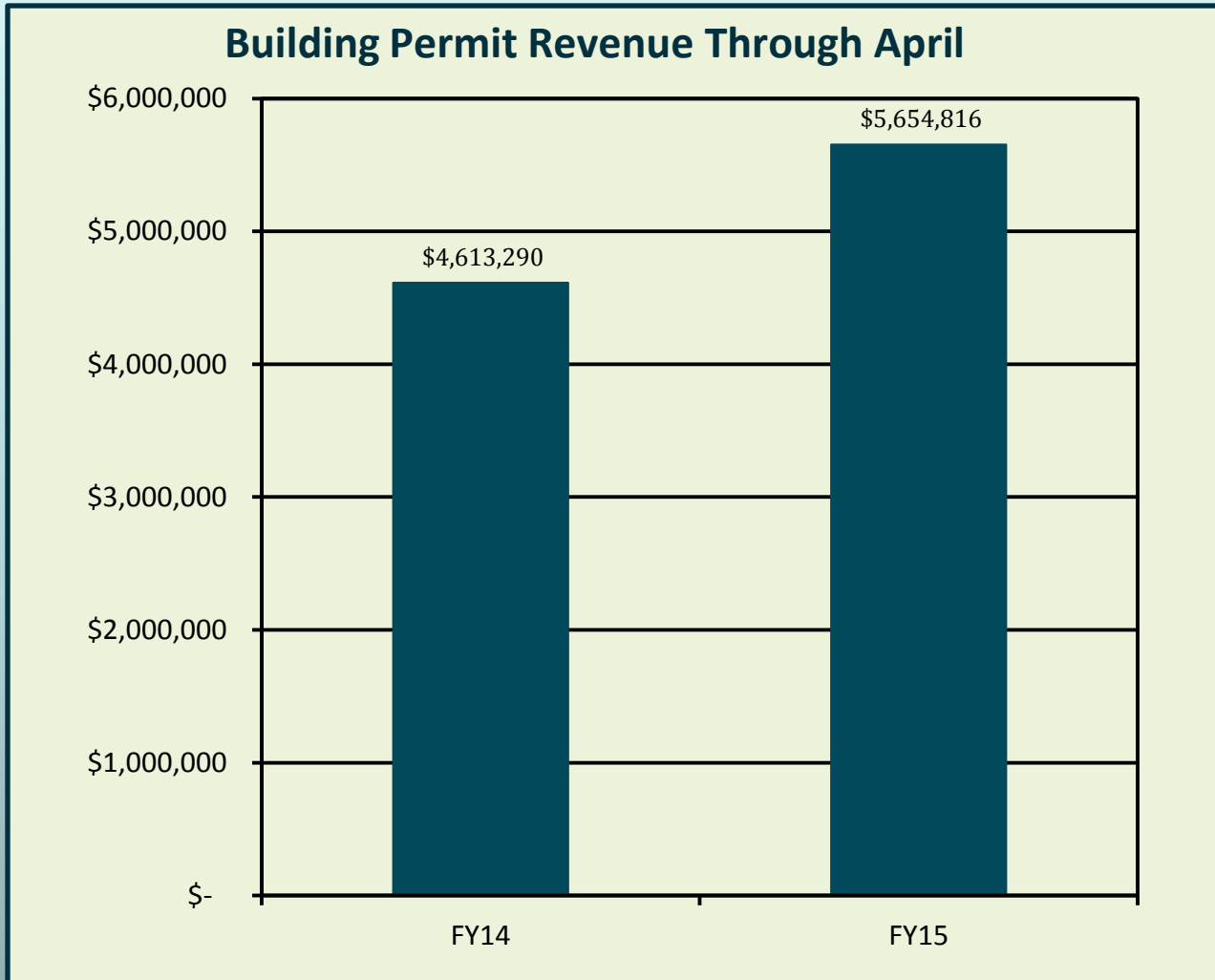
DEVELOPMENT CENTER
DEPT. ISSUE 1 – CODE ENFORCEMENT & CONSTRUCTION INSPECTION PRIORITIES
DEPT. ISSUE 4 – DEVELOPMENT PROCESS COORDINATION

% construction related inspections completed within 1 day

Fiscal Year	Percentage
FY11	54%
FY12	66%
FY13	65%
FY14	82%
FY15	91%

Development Services FY15-16 Proposed Budget

DEVELOPMENT CENTER
DEPT. ISSUE 4 - DEVELOPMENT PROCESS COORDINATON

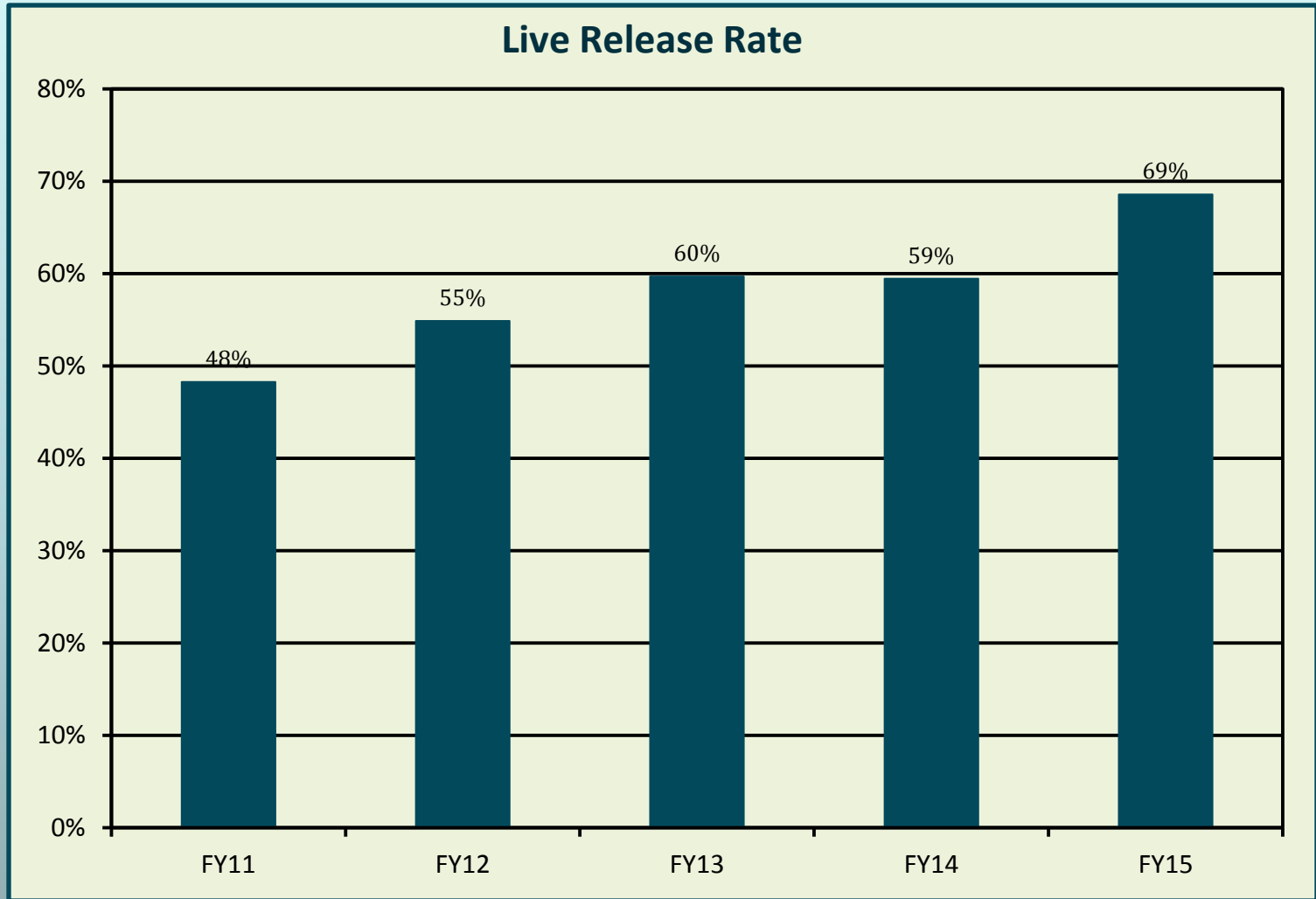Building Permit Revenue Through April

ANIMAL WELFARE
DEPT. ISSUE 2 – LIVE EXIT COMMUNITY
DEPT. ISSUE 5 – PUBLIC SAFETY PRIORITIES

- Has 8,000 visitors per month
- Completes 26,000 service calls
- Shelters and cares for 27,000 live animals
- Sterilizes 12,000 animals
- Has over 18,000 adoptions

ANIMAL WELFARE
DEPT. ISSUE 2 – LIVE EXIT COMMUNITY

Live Release Rate

ANIMAL WELFARE
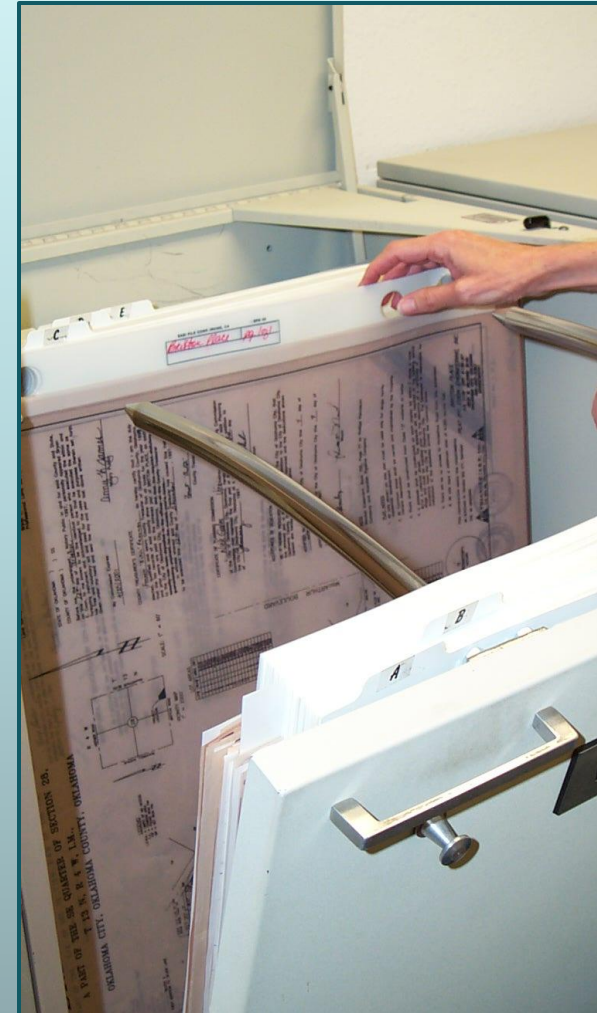## DEPT. ISSUE 2 – LIVE EXIT COMMUNITY

Kennel Replacement

New Flooring

SUBDIVISION AND ZONING
DEPT. ISSUE 3 –DEVELOPMENT REVIEW

- Process 500 zoning applications
- Process 134 subdivision cases
- Process 133 zoning cases
- Process 148 BOA cases
- Process 292 deed approvals
- Assign 3,000 addresses

Development Services FY15-16 Proposed Budget

BUDGET SUMMARY

DEVELOPMENT SERVICES	FY15-16
Administration	$2,414,653
Animal Welfare	$4,291,849
Code Enforcement	$4,158,316
Development Center	$6,859,830
Subdivision and Zoning	$927,330
Total Operating Budget	**$18,651,978**

SERVICE ANALYSIS

- Continue the improved services in the Development Center

- Full implementation of Abandoned Buildings Program

- Continue to improve the Animal Welfare live release rate

- Improve Animal Control response times