# Fire

## Long-Term Issue - Life Safety – Property Loss

The lack of awareness and application of personal safety and health measures by residents, if not addressed, will result in fire fatalities, illness, injuries and property loss.

#### Strategies to address the Long-Term Issue

- Conduct community risk reduction activities where a safety survey, home smoke alarms, healthcare needs, and safety messages or drills are provided.
- Increase improved life safety knowledge through safety education sessions.
- Distribute long life smoke alarms in targeted high fire risk areas.
- Provide online pre-inspection checklists and provide regular inspections.
- Provide CPR training to Oklahoma City employees and residents.

#### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the structure fire fatality rate in Oklahoma City will be at or below the national average (1.05 per 100,000 residents based on the latest available data from the National Fire Protection Association (NFPA).

33	# of structure fire fatalities per 100,000 residents	2.39	1.47	1.09	1.03	1.03
	Strategic Result(s) to measure annual progress on Long-Term Is	sue				
	Annually, Oklahoma City will achieve a cardiac arrest resuscitation rate of 33	3%.				
33	<sup>339</sup> % of cardiac arrest patients receiving resuscitative efforts where return of spontaneous circulation is achieved	37%	39%	23%	29%	29%
	Strategic Result(s) to measure annual progress on Long-Term Is	sue				
	Annually, the community of Oklahoma City will benefit from comprehensive	fire and life safety o	and prevention ea	lucation, as eviden	ced by:	
	<ul> <li>100% of elementary public schools in Oklahoma City limits participating</li> </ul>	in Community Risk	Reduction activit	ies.		
	<ul> <li>40,000 community risk reduction activities involving the community of C</li> </ul>	Oklahoma City.				
34	<ul> <li>% of elementary public schools in Oklahoma City limits</li> <li>participating in Community Risk Reduction activities</li> </ul>	N/A	N/A	100%	100%	100%

	participating in Community Risk Reduction activities					
341	# of Fire Department Community Risk Reduction activities	39,155	34,968	28,696	40,000	40,000

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# Fire

FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target

#### Long-Term Issue - Increased Service Demand

The growing demand on Fire Department services and resources caused by population growth, development, and changing demographics, coupled with an increasing role in EMS delivery, if not addressed, will result in:

- Increased response times leading to property loss
- Deterioration of patient condition
- Increasing delays in delivering other services
  - Hazardous Materials
  - Technical rescue
  - Water rescue
  - High angle rescue
  - Trench Rescue
  - Confined space rescue
  - Structural collapse rescue
  - Wildland urban interface
  - Agency assist

#### Strategies to address the Long-Term Issue

- Continue to review and upgrade the Advanced Life Support Program (ALS) to meet City Council directives.
- Concentrate recruitment and training efforts on increasing Oklahoma City Fire Department paramedics.
- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.

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- Continue the implementation and training for enhanced communications and data systems.
- Continue integration with EMSA including the periodic analysis of the Medical Priority Dispatch System (MPDS) to ensure appropriate allocation of our EMS resources.
- Continue to work with local, state and federal organizations to assist and provide monitoring and detection for our residents and responders at large venues and National security events.
- Collaborate with other City Departments to implement plans that are conducive for emergency responses to include faster routes and areas free of permanent obstructions.

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• Collaborate with local educational institution, Medical Director, local law enforcement, state and federal organizations, and medical transport agencies to increase educational opportunities.

# Fire FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target Long-Term Issue - Increased Service Demand Strategic Result(s) to measure annual progress on Long-Term Issue Fire Annually, the residents of Oklahoma City, even anticipating growth in outlying areas, will receive emergency responses within 7 minutes 70% of the time in order to

protect lives, assess and treat medical emergencies, and limit damage to property and the environment. <sup>342</sup> ③ % of emergency incidents responded to within 7 minutes 65% 65% 61% 70% 70%

# Long-Term Issue - Aging Facilities and Fleet Replacement

A lack of ongoing capital funding for Fire Department facilities and fleet replacement, if not addressed, will result in increased facility and fleet maintenance costs and a diversion of resources from direct services to the public.

#### Strategies to address the Long-Term Issue

- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Complete facility repairs funded by General Obligation Bonds and Fire Sales Tax Fund.
- Work with City leadership to identify a funding source for Fleet replacement.
- Use MA+ Engineering facility assessment to prioritize building improvements throughout the Fire Department and identify a funding source.

### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2028, 100% of annual fleet replacement needs will have an identified funding source.

343	% of annual fleet replacement needs with an identified funding source	N/A	0%	0%	N/A	N/A
Stra	tegic Result(s) to measure annual progress on Long-Term Issue	9				
By 20	021, 100% of annual facility improvement needs will have an identified fun	ding source.				
344	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A	N/A
Admin	istrative - Executive Leadership					
345	ho % of key measures and strategic results achieved	26%	47%	11%	75%	75%
346	% of Fire Department applicants that are female and/or minority	42%	40%	40%	45%	45%
347	% of performance evaluations completed by the review date	92%	94%	95%	100%	100%



PY19 ActualPY20 ActualPY20 ProjectionPY21 TargetPY22 TargetPY22 TargetAdministrative - Public Relations and Marketing $3^{48}$ $\%$ of photography/videography/graphic arts projects completedN/A96%100%100%100% $3^{48}$ $\%$ of photography/videography/graphic arts projects completedN/A2557.4600600 $3^{30}$ # of new social media followersN/A12,2889,56618,00018,000 $3^{31}$ # of photography/videography/graphic arts projects projectsN/A45264040 $3^{32}$ # of Smoke Alarm requests via OKC Fire website in EnglishN/A408327500500 $3^{33}$ # of Smoke Alarm requests via OKC Fire website in SpanishN/A19113636 $3^{34}$ # of social media engagementsN/A1,8551,7732,000800,000 $3^{35}$ # of social media postsN/A1,8551,7732,000800,000Fire Prevention Services - Fire Code Compliance $3^{35}$ % of inter protection system plan reviews completed within 7100%95%94%100%100% $3^{36}$ % of inter investigations regetions, surveys, open records requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)97%28%39%63%63%Fire Prevention Services - Fire Investigations referred to the district attorney for prosecution of arson37%28%39%63%<			Fire				
344 <sup>9</sup> % of photography/videography/graphic arts projects completed on time           N/A         255           100%           600           600           600             600           600             600           600           600           600           600           600           600           600           600           600           600             600           600           600           600           600             600           600           600             600           600			FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
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Initial and the distribute AtaInified uses of a OCC File website in SpatialsN/A13113030 $354$ # of social media engagementsN/A486,962552,976800,000800,000 $355$ # of social media postsN/A1,8551,7732,0002,000Fire Prevention Services - Fire Code Compliance $N/A$ 1,8551,7732,0002,000 $357$ $\%$ of fire protection system plan reviews completed within 7 business days of receipt $97\%$ $95\%$ $94\%$ $100\%$ $100\%$ $357$ $\%$ of initial new construction inspections completed within 2 business days of request $97\%$ $97\%$ $94\%$ $90\%$ $95\%$ $358$ $\%$ of identified high-risk commercial businesses inspected annuallyN/A $49\%$ N/A $10\%$ $10\%$ $359$ # of identified high risk commercial businessesN/A $3,224$ $3,240$ N/AN/A $360$ # of requests for service completed (re-inspections, surveys, open records request, training sessions, and monthly permits) $97\%$ $28\%$ $39\%$ $63\%$ $63\%$ $361$ $\%$ of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson $37\%$ $28\%$ $39\%$ $63\%$ $63\%$ $362$ $\%$ of fire investigations resulting in a cause determination of accidental, incendiary, or natural $61\%$ $65\%$ $63\%$ $56\%$ $56\%$	352	# of Smoke Alarm requests via OKC Fire website in English	N/A	408	327	500	500
N/A       480,022       552,570       500,000       500,000         3355       # of social media posts       N/A       1,855       1,773       2,000       2,000         Fire Prevention Services - Fire Code Compliance       357       % of fire protection system plan reviews completed within 7       100%       95%       94%       100%       100%         357       % of initial new construction inspections completed within 2       97%       97%       94%       90%       95%         358       % of identified high-risk commercial businesses inspected annually       N/A       49%       N/A       10%       10%         359       # of identified high risk commercial businesses       N/A       3,224       3,240       N/A       N/A         360       # of identified high risk commercial businesses       N/A       3,224       3,240       N/A       N/A         360       # of identified high risk commercial businesses       Nurveys, 49,065       52,546       47,136       53,494       53,494         360       # of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson       37%       28%       39%       63%       63%         361       % of fire investigations resulting in a cause determination of accidental, incendiary, or natural	353	# of Smoke Alarm requests via OKC Fire website in Spanish	N/A	19	11	36	36
Fire Prevention Services - Fire Code Compliance       100%       95%       94%       100%       100%         356 <sup>®</sup> % of fire protection system plan reviews completed within 7 business days of receipt       100%       95%       94%       100%       100%         357 <sup>®</sup> % of initial new construction inspections completed within 2 business days of request       97%       97%       94%       90%       95%         358 <sup>%</sup> of identified high-risk commercial businesses inspected annually       N/A       49%       N/A       10%       10%         360       # of identified high risk commercial businesses       N/A       3,224       3,240       N/A       N/A         360       # of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)       49,065       52,546       47,136       53,494       53,494         Sime Prevention Services - Fire Investigations referred to the district attorney for prosecution of arson       37%       28%       39%       63%       63%         Sime fire investigations resulting in a cause determination of accidental, incendiary, or natural       61%       65%       63%       56%       56%	354	# of social media engagements	N/A	486,962	552,976	800,000	800,000
356% of fire protection system plan reviews completed within 7 business days of receipt100%95%94%100%100%357% of initial new construction inspections completed within 2 business days of request97%97%94%90%95%358% of identified high-risk commercial businesses inspected annuallyN/A49%N/A10%10%359# of identified high risk commercial businessesN/A3,2243,240N/AN/A360# of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)49,06552,54647,13653,49453,494361% of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson37%28%39%63%63%362% of fire investigations resulting in a cause determination of accidental, incendiary, or natural61%65%63%56%56%	355	# of social media posts	N/A	1,855	1,773	2,000	2,000
business days of receipt357% of initial new construction inspections completed within 2 business days of request97%97%94%90%95%358% of identified high-risk commercial businesses inspected annuallyN/A49%N/A10%10%359# of identified high risk commercial businessesN/A3,2243,240N/AN/A360# of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)49,06552,54647,13653,49453,494361% of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson37%28%39%63%63%362% of fire investigations resulting in a cause determination of accidental, incendiary, or natural61%65%63%56%56%	Fire F	Prevention Services - Fire Code Compliance					
business days of request358% of identified high-risk commercial businesses inspected annuallyN/A49%N/A10%10%359# of identified high risk commercial businessesN/A3,2243,240N/AN/A360# of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)49,06552,54647,13653,49453,494Fire Prevention Services - Fire Investigationsseferred to the district attorney for prosecution of arson37%28%39%63%63%361% of fire investigations resulting in a cause determination of accidental, incendiary, or natural61%65%63%56%56%	356		100%	95%	94%	100%	100%
359       # of identified high risk commercial businesses inspected       N/A       3.224       3.240       N/A       N/A         360       # of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)       49,065       52,546       47,136       53,494       53,494         Similar Prevention Services - Fire Investigations         361       % of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson         362       % of fire investigations resulting in a cause determination of accidental, incendiary, or natural       61%       65%       63%       56%	357		97%	97%	94%	90%	95%
and intertined high risk commercial businesses       hype       5,224       5,240       hype       hype         360       # of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)       49,065       52,546       47,136       53,494       53,494         Fire Prevention Services - Fire Investigations         361       % of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson       37%       28%       39%       63%       63%         362       % of fire investigations resulting in a cause determination of accidental, incendiary, or natural       61%       65%       63%       56%       56%	358		N/A	49%	N/A	10%	10%
361       % of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson       37%       28%       39%       63%       63%         362       % of fire investigations resulting in a cause determination of accidental, incendiary, or natural       61%       65%       63%       56%       56%	359	# of identified high risk commercial businesses	N/A	3,224	3,240	N/A	N/A
361% of incendiary (set fire) fire investigations referred to the district attorney for prosecution of arson37%28%39%63%63%362% of fire investigations resulting in a cause determination of accidental, incendiary, or natural61%65%63%56%56%	360		49,065	52,546	47,136	53,494	53,494
362% of fire investigations resulting in a cause determination of accidental, incendiary, or natural61%65%63%56%56%	Fire F	Prevention Services - Fire Investigations					
accidental, incendiary, or natural	361		37%	28%	39%	63%	63%
<sup>363</sup> # of fire investigations conducted 208 257 231 200 200	362		61%	65%	63%	56%	56%
	363	# of fire investigations conducted	208	257	231	200	200

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FY19 Actual         FY19 Actual         Sign of provide the service of the service				
364       # of investigations resulting in a cause determination of incendiary       63         365       # of juveniles referred to the Operation Safe Fire Program       20         Fire Prevention Services - Public Safety Education Services         366       % of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities       N/A         367       % of youth referred to Fire Prevention Services that have previously attended Operation Fire Safe       N/A	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
365     # of investigations resulting in a cause determination of incendiary     03       365     # of juveniles referred to the Operation Safe Fire Program     20       Fire Prevention Services - Public Safety Education Services       366     % of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities     N/A       367     % of youth referred to Fire Prevention Services that have previously attended Operation Fire Safe     N/A				
Fire Prevention Services - Public Safety Education Services         366       % of elementary public schools in Oklahoma City limits       N/A         articipating in Community Risk Reduction activities       N/A         367       % of youth referred to Fire Prevention Services that have previously attended Operation Fire Safe       N/A	93	81	70	70
366       % of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities       N/A         367       % of youth referred to Fire Prevention Services that have previously attended Operation Fire Safe       N/A	10	5	30	30
367     % of youth referred to Fire Prevention Services that have     N/A       Previously attended Operation Fire Safe     0				
previously attended Operation Fire Safe	N/A	100%	100%	100%
	39%	100%	0%	0%
<sup>368</sup> <sup>1</sup> / <sub>7</sub> # of Fire Department public safety education participants served 20,086	26,262	2,004	36,000	36,000
<sup>369</sup> # of elementary students in the Oklahoma City limits3,230participating in Community Risk Reduction activities	12,303	1,300	6,824	6,824
370# of Health and Safety Sessions provided40	15	11	50	50
371# of hours spent on Community Risk Reduction requests for1,598service	487	758	3,500	3,500
<sup>372</sup> # of smoke alarms distributed to residents 8,047	5,126	3,754	6,500	6,500
Operational Services - Emergency Medical Services				
<sup>373</sup> % of cardiac arrest patients receiving resuscitative efforts where 37% return of spontaneous circulation is achieved	39%	23%	29%	29%
374% of Fire Department emergency medical responses provided62%within 5 minutes or less from being dispatched to arrival	60%	56%	70%	70%
375% of Fire Department emergency medical responses provided87%with Advanced Life Support (ALS) staff and equipment	89%	89%	85%	85%
<sup>376</sup> % of Fire Department emergency medical responses where 100% treatment is indicated and condition is improved or stabilized	100%	100%	95%	95%
<sup>377</sup> % of time Fire apparatus arrives on scene prior to EMSA N/A	21%	N/A	N/A	N/A
<sup>378</sup> # of Fire Department emergency medical responses 52,188				

		Fire				
		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Оре	rational Services - Emergency Medical Services					
379	# of Fire Department emergency medical responses where treatment is provided	41,205	41,769	48,504	48,157	48,157
380	# of Fire Department emergency medical calls dispatched	61,234	64,128	67,575	64,919	64,919
Оре	rational Services - Fire Suppression Operations					
381	💡 # of structure fire fatalities per 100,000 residents	2.39	1.47	1.09	1.03	1.03
382	💡 # of structure fire rescues per 100,000 residents *	N/A	N/A	N/A	N/A	N/A
383	% of structure fire incident responses within 5 minutes and 20 seconds or less from being dispatched	N/A	73%	70%	70%	N/A
384	% of all fire incident responses within 5 minutes and 20 seconds or less from being dispatched	N/A	67%	65%	N/A	N/A
385	% of emergency incidents responded to within 7 minutes	65%	65%	61%	70%	70%
386	% of other fire incident responses within 5 minutes 20 seconds or less from being dispatched	N/A	63%	63%	70%	N/A
387	% of structure fires contained to the room of origin	71%	76%	74%	65%	65%
388	💡 # of Fire Department Community Risk Reduction activities	39,155	34,968	28,696	40,000	40,000
389	# of Fire Department daily training hours per Operations position	2.92	2.90	2.75	2.00	2.00
390	# of fire incident responses provided	2,581	3,490	4,128	3,100	3,100
391	# of other fire incident responses provided	N/A	2,268	2,603	1,800	1,800
392	# of people assisted by the Fire Department Community Service Liaison	900	622	951	3,000	3,000
393	# of special operations responses provided by the Fire Department	1,129	928	961	800	800
394	# of structure fire incident responses provided	N/A	1,198	1,492	1,000	1,000
Sup	oort Services - Fire Dispatch					
395	% of incidents dispatched within 60 seconds of receipt at Fire Dispatch	88%	92%	N/A	90%	90%

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		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Suppo	rt Services - Fire Dispatch					
396	% of 911 telephone calls answered within 15 seconds or less from transfer to Fire Dispatch	98%	97%	94%	100%	100%
397	% of medical responses dispatched within 20 seconds or less from Emergency Medical First Responders (EMFR) initiation *	N/A	N/A	N/A	N/A	N/A
398	# of incidents dispatched to the Fire Department	74,411	79,152	85,445	78,400	78,400
399	# of 911 telephone calls received	17,157	19,488	24,892	17,600	17,600
400	# of EMFR initiated responses *	N/A	N/A	N/A	N/A	N/A
Suppo	rt Services - Fire Logistics and Facilities Maintenance					
401	📍 % of Priority 1 facility work orders completed within 24 hours	N/A	86%	106%	90%	90%
402	% of time the fire apparatus is available for use (not down for maintenance)	92%	92%	93%	90%	90%
403	% of fleet direct labor hours realized	60%	100%	51%	70%	70%
404	% of repairs outsourced	4%	4%	N/A	8%	8%
405	% of total maintenance hours that are scheduled	93%	84%	87%	80%	80%
406	# of fleet direct labor hours realized	8,245	7,704	6,720	9,800	9,800
407	# of Priority 1 Fire Department facility work orders completed	112	138	141	160	160

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FY22 Budget Performance Data

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