Police

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- *Delayed police response times*
- *Increasing crime rate and reduced percentage of crimes solved*
- *Decreased resident satisfaction with police services and feelings of community safety*
- *Decreased traffic enforcement resulting in increased number of collisions*

Strategies to address the Long-Term Issue

- *Continue the use of various resources to address high crime areas to improve the public perception and foster trust.*
- *Increase traffic enforcement citywide.*
- *Increase personnel in Investigations, Operations and community based programs.*
- *Build strategic relationships with local and national public and private partners.*

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2022, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- *60% or more of citizens citywide report they feel safe.*
- *72% or more of residents will be satisfied with quality of police services citywide.*
- *80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.*
- *Property crime clearance rate equal to or above the national average of comparable cities, 17.6%.*
- *Violent crime clearance rate equal to or above the national average of comparable cities, 45.5%.*
- *55% or more of residents will feel safe in the Downtown area.*

			FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
871		% of residents citywide reporting they feel safe [1]	50%	52%	57%	55%	60%
872		% of residents reporting they are satisfied with the quality of police services citywide [1]	69%	71%	69%	72%	72%
873		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	73%	74%	73%	80%	80%
874		% of property crimes cleared by arrest, prosecution or other means [2]	28%	26%	23%	30%	30%
875		% of person crimes cleared by arrest, prosecution or other means [2]	59%	57%	65%	70%	70%

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	FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Long-Term Issue - Greater Need for Police Presence and Services					
876 % of residents reporting they feel safe in the Downtown area [1]	43%	43%	43%	55%	55%

[1] *Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.*

[2] *Based on 2018 statistics from the latest available data published by the FBI.*

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- *Increased aggravated assaults and homicides*
- *Increased demand on public services*
- *Decreased feeling of public safety*

Strategies to address the Long-Term Issue

- *Improve public perception and foster trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.*
- *Increase efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.*
- *Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.*
- *Improve federal partnerships to address violent crime.*
- *Increase communication between various departmental units to improve efficiency and effectiveness.*
- *Renew focus on data-driven approaches to identify and investigate violent crime.*

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are equal to or below comparable cities nationwide.

	FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
877 # of aggravated assaults per 100,000 residents	N/A	357.03	352.02	392.13	360.13

Police

	FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Long-Term Issue - Procedural Justice					

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased resident trust, confidence, and cooperation
- Decreased actual or perception of unfair and inequitable policing services

Strategies to address the Long-Term Issue

- Review and revise department directives for best practice.
- Participate in community outreach through community programs and partnerships.
- Reinforce scenario-based de-escalation training and practices to employees through all aspects of training.
- Enhance the Body Worn Camera program through updates and expansion.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2022, 72% or more residents will be satisfied with the quality of police services citywide.

		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
878	% of residents reporting they are satisfied with the quality of police services citywide	69%	71%	69%	72%	72%

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2022, 100% of all captains and lieutenants will receive Leadership Development training.

		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
879	% of Lieutenants and Captains who have been provided Leadership Development Training each year	100%	50%	50%	100%	100%

Administrative - Executive Leadership

		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
880	🔑 % of key measures and strategic results achieved	44%	38%	34%	75%	75%
881	% of underutilized vehicles in the fleet	8%	6%	7%	10%	10%

Administrative - Emergency Management

		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
882	🔑 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
883	# of exercises conducted	5	4	5	4	4

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		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Administrative - Emergency Management						
884	# of residents contacted through public education and outreach presentations, events or opportunities	7,970	582	217	2,400	1,000
885	# of responder training courses coordinated or conducted.	31	27	8	24	12
886	# of responses to significant events, emergencies or disasters	32	25	48	24	24
Administrative - Human Resources						
887	🔑 % of applications received from minority applicants	73%	46%	21%	60%	60%
888	🔑 % of performance evaluations completed by the review date	81%	87%	79%	95%	95%
889	# of minority recruits hired	58	59	59	15	30
890	# of applications for sworn positions received by department	2,595	2,080	1,044	2,000	2,000
Administrative - Professional Standards						
891	🔑 % of administrative investigations completed within six months	91%	86%	95%	67%	87%
892	# of administrative investigations	35	28	50	30	30
893	# of criminal investigations	0	1	N/A	6	6
Administrative - Public Information						
894	🔑 # of views per social media post	16,192	20,215	26,403	16,000	28,100
895	# of media requests responded to	9,734	8,291	7,187	8,000	8,000
896	# of resident requests responded to	2,013	1,351	1,144	750	1,000
897	# of social media posts	1,991	2,194	1,665	1,200	2,000
898	# of written news releases produced through the PIO	549	709	428	400	400
Investigations - Investigations						
899	🔑 % of person crimes cleared by arrest, prosecution or other means	59%	57%	65%	70%	70%
900	🔑 % of property crimes cleared by arrest, prosecution or other means	28%	26%	23%	30%	30%

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		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Investigations - Investigations						
901	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	25,309	20,923	19,587	33,000	30,000
902	# of incidents routed for review	57,057	61,881	61,344	70,000	70,000
Investigations - Investigations Support						
903	🔑 % of peer reviewed validated crime lab results delivered within time standards - Fingerprint within 30 days - Controlled substance within 30 days - DNA within 90 days - Firearm examinations comp	39%	53%	45%	100%	100%
904	# of crime lab tests conducted	46,360	45,227	59,117	48,000	55,000
905	# of firearms entered into the National Integrated Ballistic Information Network	762	1,203	2,006	800	2,000
Investigations - Special Investigations						
906	🔑 # of drive-by shootings per 100,000 residents	13.73	20.29	16.81	12.23	12.23
907	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	571.32	465.40	347.61	550.00	550.00
908	% of graffiti crimes cleared by arrest, prosecution, or other means	194%	96%	23%	128%	128%
909	# of computer, digital, electronic and other media device forensic examinations completed	749	1,077	1,155	700	1,000
910	# of criminal nuisance abatement cases	399	387	398	400	400
911	# of graffitti crimes cleared by arrest, prosecution, or other means	298	208	54	275	200
912	# of graffiti investigation requests reported by Special Investigations	148	218	228	150	150

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		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Operations - Court Enforcement and Investigations						
913	🔑 % of total warrants cleared of total received	13%	0%	N/A	20%	20%
914	# of warrants cleared by officers	1,825	14	N/A	6,000	6,000
915	# of warrants received by officers	14,020	7,636	N/A	30,000	30,000
Operations - Courthouse Security						
916	🔑 # of security breaches	0	0	0	0	0
917	# of service responses	2,038	3,232	1,473	3,000	3,000
Operations - Crime Prevention and Awareness						
918	🔑 % of crime prevention and awareness training participants who report they received important/useful information	100%	97%	100%	98%	98%
919	# of crime prevention and awareness participants trained	8,542	5,362	592	8,000	8,000
Operations - Patrol						
920	🔑 # of aggravated assaults per 100,000 residents	394.91	357.03	352.02	392.13	360.13
921	🏠🔑 % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	73%	74%	73%	80%	80%
922	🏠🔑 % of residents citywide reporting they feel safe	50%	52%	57%	55%	60%
923	🔑 % of residents reporting they are satisfied with the quality of police services citywide	69%	71%	69%	72%	72%
924	% of officers that achieve the minimum performance standards per hour for their patrol shift and division	83%	79%	77%	85%	85%
925	% of residents reporting they feel safe in the Downtown area	43%	43%	43%	55%	55%
926	# of calls for service answered	408,798	437,724	429,607	380,000	425,000
927	# of hours of time on call provided	283,504.00	308,121.00	302,865.65	280,000.00	300,000.00
928	# of self-initiated contacts provided	61,922	73,972	77,479	75,000	75,000
929	# of special event security hours provided	13,314.65	15,136.55	4,994.68	22,000.00	18,000.00

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Operations - Traffic Safety						
930	🔑 # of traffic collisions per 1,000 residents of Oklahoma City	23.76	22.72	20.62	24.00	24.00
931	🔑 % of residents that are satisfied with traffic enforcement	58%	54%	58%	60%	60%
932	# of traffic contacts per 1,000 residents of Oklahoma City	162.54	161.47	146.45	183.84	183.84
933	# of traffic fatalities per 1,000 residents of Oklahoma City	0.12	0.11	0.13	0.12	0.12
934	# of traffic collision investigations completed	15,918	15,221	14,225	15,000	15,000
935	# of traffic contacts made	108,904	108,184	101,010	112,000	112,000
Operations - Youth Services						
936	# of crimes reported to School Resource Officers in schools per 1,000 students	5.45	3.55	0.32	4.68	4.68
937	% decrease in truancy rate of students served by truancy officers	51%	30%	N/A	50%	50%
938	🔑 # of youths served in education programs	14,189	7,098	N/A	10,000	10,000
939	# of students served by truancy officers	8,287	5,043	3,034	8,000	8,000
940	# of youths processed through Community Intervention Center.	1,124	1,422	1,017	1,200	1,200
941	# of youths served by the Juvenile Intervention Program	253	24	N/A	60	60
942	# of youths served by the Police Athletic Program	17,817	5,470	5,390	10,000	10,000
Public Safety Support - 911 Communications						
943	🔑 % of 911 calls answered within 10 seconds	95%	96%	92%	90%	90%
944	🔑 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	86%	79%	78%	85%	85%
945	# of calls serviced	1,047,079	1,091,792	1,082,503	1,100,000	1,100,000
Public Safety Support - Inmate Processing/Incarceration Alternative						
946	% change in the number of people incarcerated for municipal charges	-52%	-58%	-72%	-15%	-15%
947	% of all arrestees booked into the Oklahoma City Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake	99%	100%	100%	100%	100%

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		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Public Safety Support - Inmate Processing/Incarceration Alternative						
948	🔑 # of arrestees processed	16,626	15,020	11,925	16,000	15,000
949	# of Detox admissions provided	3,849	3,658	2,781	3,600	3,600
950	⚖ # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center	20,761	11,115	3,023	17,000	5,000
Public Safety Support - Permit Services						
951	🔑 % of alarm responses with alarm permits	27%	27%	28%	46%	46%
952	% of total alarm responses that are false alarms	98%	98%	98%	96%	96%
953	# of all permits processed	33,625	31,198	27,758	41,500	41,500
Public Safety Support - Records Management						
954	🔑 % of reports validated within 24 hours	N/A	100%	100%	100%	100%
955	# of reports validated	N/A	147,691	146,375	144,000	144,000
Public Safety Support - Training						
956	🔑 % of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services	79%	71%	71%	75%	75%
957	% of Lieutenants and Captains who have been provided Leadership Development Training each year	100%	50%	50%	100%	100%
958	# of recruits that graduate from the Police Academy	56	106	106	60	60
959	# of training hours provided	3,639	2,447	1,402	2,000	2,000