FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target

### **Long-Term Issue - Community Development**

Poverty, homelessness, lack of quality affordable housing, concerns about the quality of education, decreasing community involvement in neighborhood schools, and declining community vitality, if not adequately addressed, will result in:

- Increased crime and decreased perception of public safety;
- Continued decline in public health;
- Reduced ability to meet demand for public services;
- Decreased property values and neighborhood decline;
- Reduced ability to attract economic development;
- Reduced ability to improve education outcomes;
- Increased cost burden for low and moderate-income households; and
- Decreased satisfaction in community appearance.

### Strategies to address the Long-Term Issue

- Stabilize neighborhoods through the Strong Neighborhoods Initiative.
- Strengthen at-risk neighborhoods through the use of community development and social services programs.
- Strengthen relationships with partners, including the Public School Districts and the Oklahoma Department of Mental Health and Substance Abuse Services, to develop programs and strategies targeted to the specific needs of the community.
- Enhance community appearance through improving design and development regulations and facilitating public art projects.
- Seek additional partners and resources to increase permanent supportive housing and emergency shelters for homeless families and individuals.
- Concentrate community development resources in target revitalization areas for economic development, housing activities and public facilities for low and moderate-income populations.

### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Planning Department will address homelessness and concerns about community vitality as evidenced by:

- 85% of people who are homeless who remain in permanent housing for more than six months.
- The percent of residents that say they are satisfied or very satisfied with the appearance of the city is above the national average, as reported by the annual Citizen Survey.
- The percent of residents that say they are satisfied or very satisfied with their feeling of safety is above the national average, as reported by the annual Citizen Survey.

% of people who are homeless who remain in permanent housing for more than six months

93%

83%

83%

95%

90%

807













		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
		1113 Actual	F120 Actual	F121 F10jection	F1ZI Target	F122 Target
Long-To	erm Issue - Community Development					
808	% of residents that say they are satisfied or very satisfied with the appearance of the city	53%	56%	56%	55%	55%
809	% of residents that say they are satisfied or very satisfied with their feeling of safety	50%	52%	52%	52%	53%















FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target

### Long-Term Issue - Urban Revitalization

If not addressed, older districts and neighborhoods will continue to experience increased vulnerability and decline, as evidenced by:

- A lack of quality, affordable central city neighborhoods driving population to outlying areas with better public education;
- Higher costs to the City to provide services for residents and businesses;
- The inability to generate optimal tax revenue to pay for essential City services;
- Continued deterioration of aging commercial districts and neighborhoods;
- Inadequate number of quality, affordable residential products;
- Underutilization of existing properties and infrastructure;
- A lack of transportation options; and
- Lost opportunities for economic development.

#### Strategies to address the Long-Term Issue

- Guide the allocation of resources including grant funds and capital expenditures as stated in planokc.
- Focus Planning Department capacity and technical assistance on revitalization areas.
- Strengthen capacity of commercial districts to deliver more meaningful social, economic, and aesthetic results through the Commercial District Revitalization Program.
- Strategically concentrate neighborhood revitalization efforts in the Strong Neighborhoods Initiative areas to reverse decline and leverage private investment and support.

#### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Planning Department will influence revitalization and redevelopment within the urbanized areas of the city as evidenced by:

- 100% of participating Commercial District Revitalization Program districts will maintain or increase total property value.
- 65% of citizens surveyed will be satisfied with each attribute in response to the following question: Please rate your satisfaction with the following attributes
  of your neighborhood:

   Safety
   Appearance
   Property Maintenance
   Sense of Community
   Amenities (parks, sidewalks, street
  trees)
   Overall Quality

% of commercial properties in each Commercial District in the 83% 86% 86% 85% 85% CDRP that have maintained or increased in market value from one year to the next according to the Oklahoma County Assessor

811 % of citizens satisfied with neighborhood attributes 57% 62% 62% 61% 61%















FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target

### Long-Term Issue - Sustainable Growth

Failure to guide the city's growth in a way that promotes quality of life, efficient service provision, and human, environmental, and economic health will result in:

- Increased costs to provide public services;
- Lower level of City services;
- Diminished neighborhood stability and durability;
- Exacerbation of public health issues;
- Continued stress on capacity of public schools to improve educational outcomes;
- Reduced functionality of the multi-modal transportation system and capacity to support it;
- Reduction in quality, accessibility, and availability of natural resources (air, water, natural areas);
- Increased number of vacant, abandoned and dilapidated buildings and properties;
- Diminished options for access to community services and employment opportunities;
- Increased infrastructure construction and maintenance costs for taxpayers;
- Failure to meet federal air quality standards will impact federal funding, efficiency of transportation infrastructure projects, and the ability to support new or expanding industry;
- Diminished attractiveness for economic development;
- Increased economic and social disparity; and
- Diminished ability to meet community demand for quality of life services and amenities.

### Strategies to address the Long-Term Issue

- Implement Comprehensive Plan (planokc);
- Develop, adopt and implement the Sustainability Plan.
  - Establish a full-time Urban Forester position to: develop and manage an Urban Forestry Management and Reforestation Plan; utilize grants, leverage community resources, and form public/private partnerships to assist with tree planting, care, and maintenance; and provide internal assistance in coordinating any type of emergency service that impacts trees in the event of an ice storm, tornado, wildfires, or any other natural disaster.
- Develop policies, strategies, and incentives to increase the variety of housing types and affordability.
- Promote inner-city development and redevelopment through the use of incentives, design review consultations and coordination with other City agencies and the development community.
- Modify codes, regulations and policies to ensure consistency with the comprehensive plan (planokc).
- Promote the implementation of a multi-modal transportation system.















FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target

### Long-Term Issue - Sustainable Growth

### Strategic Result(s) to measure annual progress on Long-Term Issue

The Planning Department will use planoke to guide the city's growth in a way that promotes quality of life, efficiency of service provision, and human, environmental, and economic health as evidenced by:

- Annually, 20% of development/redevelopment will be in the inner-loop annually.
- Annually, 100% of rezoning decisions by Council will be consistent with the Comprehensive Plan.
- Increase the percentage of commute trips made by walking, bicycling, or public transportation from 2.13% to 2.16% by 2024.

812	% of new development and redevelopment that occurs in the inner-loop	23%	20%	12%	21%	11%
813	% of rezoning decisions by City Council that are consistent with the comprehensive plan	96%	95%	96%	100%	100%
814	% of commute trips made by walking, bicycling, or public transportation	2.13%	2.32%	2.21%	2.15%	2.15%















FY19 Actual FY20 Actual FY21 Projection FY21 Target FY22 Target

### Long-Term Issue - Effective Collaboration and Coordination

Inadequate coordination between all City departments and partner agencies in the development and implementation of the City's projects, plans, policies and goals, if not addressed, will result in:

- Inefficient use of City resources;
- Inefficient and unsustainable growth;
- Poor execution of City policies, plans and Council priorities; and
- Increased project costs, delays and diminished citizen confidence.

### Strategies to address the Long-Term Issue

- Build and maintain a strong relationships with Public School Districts, Association of Central Oklahoma Governments, Local Art Agencies, City Departments, and others.
- Identify and recruit interested and involved stakeholders to participate on planning and implementation teams.
- Establish and solidify agreements committing resources and staff with departments to assist with implementing initiatives that have cross-departmental issues.

### Strategic Result(s) to measure annual progress on Long-Term Issue

The Planning Department will help facilitate better participation and support from other City departments, school systems and other agencies as evidenced by:

• 100% of affected departments will participate in planning initiatives where cross-departmental issues have been identified.

where cross-departmental issues have been identified					
% of affected departments will participate in planning initiatives	100%	100%	100%	100%	100%

Adm	inistrative - Executive Leadership					
816	$ begin{smallmatrix} \% \  ext{of key measures and strategic results achieved} \end{cases}$	47%	63%	56%	75%	75%
817	% of performance evaluations completed by the review date	86%	95%	91%	95%	95%
818	% of residents that say they are satisfied or very satisfied with the appearance of the city	53%	56%	56%	55%	55%
819	% of residents that say they are satisfied or very satisfied with their feeling of safety	50%	52%	52%	52%	53%

Adm	inistrative - Arts and Cultural Affairs					
820	$ begin{smallmatrix} \% & \text{change in investment in public art } \end{bmatrix}$	4%	74%	74%	-1%	-1%
821	# of 1% for Art projects in progress	25	28	26	25	26
822	# of City funded 1% for Art projects installed	14	11	16	15	15















Administrative - Arts and Cultural Affairs           823         # of City owned public art assets         190         200         206         205         233           824         # of new art and cultural projects managed         2         27         19         22         20           825         # of public art projects installed         29         23         29         20         20           826         # of 1% for Art projects funded         57         32         38         57         38           827         # of new art and cultural projects requested         331         378         377         331         350           Administrative - Grant and Financial Management Program           828         ¶ % of grant swards that are in compliance with the terms of their agreement         100%         100			FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
824         # of new art and cultural projects managed         2         27         19         22         20           825         # of public art projects installed         29         23         29         20         20           826         # of 1% for Art projects funded         57         32         38         57         38           827         # of new art and cultural projects requested         331         378         377         331         350           Administrative - Grant and Financial Management Program           828              ¶ of grant awards that are in compliance with the terms of their agreement         100%         100%         100%         100%         100%         100%           829         # of grant sub-recipients agreements managed         40         37         34         50         42           Administrative - Office of Sustainability           830         ¶ of grant sub-recipients agreements managed         40         37         34         50         42           4Administrative - Office of Sustainability         830         45%         45%         45%         100%         50%           830         ¶ of identified sustainability measures meeting or exceeding target         58%         45%         45% <td>Admi</td> <td>nistrative - Arts and Cultural Affairs</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Admi	nistrative - Arts and Cultural Affairs					
# of public art projects installed 29 23 29 20 20  # of public art projects funded 57 32 38 57 38  # of new art and cultural projects requested 331 378 377 331 350  # of new art and cultural projects requested 331 378 377 331 350  # of grant awards that are in compliance with the terms of their agreement 40 37 34 50 42  # of grant sub-recipients agreements managed 40 37 34 50 42  # of grant sub-recipients agreements managed 40 37 34 50 42  # Administrative - Office of Sustainability  # of oidentified sustainability measures meeting or exceeding target # of outreach and education event participants 481 497 350 700 750  # of oresidential energy efficiency loans closed 15 6 5 10 10  # of residential energy efficiency loans closed 15 6 5 10 10  # of oresidential energy efficiency loans closed 108,600.08 40,913.91 42,895.14 75,000.00 75,000.00  # of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  # of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  ## of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  ## of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  ## of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  ## of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  ## of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  ### of residential energy efficiency loans closed 1,792 1,213 1,094 1,500 1,500  #### of public art projects funded a planning initiatives where cross-departmental issues have been identified 1,000	823	# of City owned public art assets	190	200	206	205	233
## of 1% for Art projects funded	824	# of new art and cultural projects managed	2	27	19	22	20
# of new art and cultural projects requested 33 378 377 331 350  **Administrative - Grant and Financial Management Program**  # of grant awards that are in compliance with the terms of their agreement agree	825	# of public art projects installed	29	23	29	20	20
Administrative - Grant and Financial Management Program           828	826	# of 1% for Art projects funded	57	32	38	57	38
828    ↑ % of grant awards that are in compliance with the terms of their agreement   100%	827	# of new art and cultural projects requested	331	378	377	331	350
agreement    100%   10	Admi	nistrative - Grant and Financial Management Program					
Administrative - Office of Sustainability  ***Of identified sustainability measures meeting or exceeding target  ***B30	828	,	100%	100%	100%	100%	100%
830	829	# of grant sub-recipients agreements managed	40	37	34	50	42
target         831       # of outreach and education event participants       481       497       350       700       750         832       # of outreach and education events held       9       21       26       20       25         833       # of residential energy efficiency loans closed       15       6       5       10       10         834       \$ of residential energy efficiency loan closed       108,600.08       40,913.91       42,895.14       75,000.00       75,000.00         835       # of residential energy efficiency loan contacts received       1,792       1,213       1,094       1,500       1,500         Current Planning - Current Planning         836       % of rezoning decisions by City Council that are consistent with the comprehensive plan       96%       95%       96%       100%       100%         837       % of affected departments will participate in planning initiatives where cross-departmental issues have been identified       100%       100%       100%       100%       100%         838       # of board of adjustment applications reviewed       94       84       81       100       100         839       # of preliminary plats reviewed by staff       17       32       37       24       30 </td <td>Admi</td> <td>nistrative - Office of Sustainability</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Admi	nistrative - Office of Sustainability					
# of outreach and education events held  9 21 26 20 25  # of residential energy efficiency loans closed  15 6 5 10 10  **Something of the problem of the pro	830	,	58%	45%	45%	100%	50%
# of residential energy efficiency loans closed 15 6 5 10 10  # of residential energy efficiency loans closed 108,600.08 40,913.91 42,895.14 75,000.00 75,000.00  # of residential energy efficiency loan contacts received 1,792 1,213 1,094 1,500 1,500    Current Planning - Current Planning	831	# of outreach and education event participants	481	497	350	700	750
\$34 \$ of residential energy efficiency loans closed 108,600.08 40,913.91 42,895.14 75,000.00 75,000.00 835 # of residential energy efficiency loan contacts received 1,792 1,213 1,094 1,500 1,500 Current Planning - Current Planning Size    836 \$\infty\$ % of rezoning decisions by City Council that are consistent with the comprehensive plan    837 \$\infty\$ of affected departments will participate in planning initiatives where cross-departmental issues have been identified    838 # of board of adjustment applications reviewed    839 # of preliminary plats reviewed by staff    17 32 37 24 30	832	# of outreach and education events held	9	21	26	20	25
# of residential energy efficiency loan contacts received 1,792 1,213 1,094 1,500 1,500  Current Planning - Current Planning  **Software Planning**  **Software	833	# of residential energy efficiency loans closed	15	6	5	10	10
Current Planning - Current Planning  836 % of rezoning decisions by City Council that are consistent with the comprehensive plan  837 % of affected departments will participate in planning initiatives where cross-departmental issues have been identified  838 # of board of adjustment applications reviewed 94 84 81 100 100  839 # of preliminary plats reviewed by staff 17 32 37 24 30	834	\$ of residential energy efficiency loans closed	108,600.08	40,913.91	42,895.14	75,000.00	75,000.00
836 % of rezoning decisions by City Council that are consistent with the comprehensive plan  837 % of affected departments will participate in planning initiatives where cross-departmental issues have been identified  838 # of board of adjustment applications reviewed  839 # of preliminary plats reviewed by staff  96% 95% 96% 100% 100%  100% 100% 100%  100% 100% 1	835	# of residential energy efficiency loan contacts received	1,792	1,213	1,094	1,500	1,500
the comprehensive plan  837 % of affected departments will participate in planning initiatives where cross-departmental issues have been identified  838 # of board of adjustment applications reviewed  839 # of preliminary plats reviewed by staff  100% 100% 100% 100% 1000 100	Curre	nt Planning - Current Planning					
where cross-departmental issues have been identified  838  # of board of adjustment applications reviewed 94 84 81 100 100  839  # of preliminary plats reviewed by staff 17 32 37 24 30	836	. ,	96%	95%	96%	100%	100%
# of preliminary plats reviewed by staff 17 32 37 24 30	837		100%	100%	100%	100%	100%
# of preliminary place reviewed by scarr	838	# of board of adjustment applications reviewed	94	84	81	100	100
# of rezoning applications reviewed by staff 198 243 277 200 200	839	# of preliminary plats reviewed by staff	17	32	37	24	30
<b>•</b> • • • • • • • • • • • • • • • • • •	840	# of rezoning applications reviewed by staff	198	243	277	200	200















		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Curren	t Planning - Urban Design and Community Appearance					
841	% of citizens surveyed who say they are satisfied or very satisfied with the appearance of the community	65%	67%	67%	65%	65%
842	% of change in property values within all Design Districts	6%	12%	12%	6%	7%
843	# of applications reviewed in design districts	669	656	562	638	650
844	# of Historic Landmark Designations approved	0	2	0	2	2
845	# of National Register Nominations reviewed	4	8	9	7	7
Housin	g and Community Development - Community Developr	ment				
846	\$ value of non-City investment per \$ value of City investment	2.25	0.43	0.43	0.40	0.40
847	% of citizens satisfied with neighborhood attributes	57%	62%	62%	61%	61%
848	# of down payment assistances provided	21	31	33	30	30
849	# of housing rehabilitations completed	176	225	N/A	200	200
850	# of housing units assisted or built through all program services	205	237	111	250	250
851	# of new housing units constructed	6	3	12	10	10
852	% of residents that describe their perceptions of safety and security in their neighborhoods as safe or very safe in the City's annual Citizen Survey	68%	70%	70%	70%	70%
853	% of residents that say they are satisfied or very satisfied with property maintenance in their neighborhoods in the City's annual Citizen Survey	59%	61%	61%	60%	60%
Housin	g and Community Development - Homelessness Service	es				
854	% of people who are homeless who remain in permanent housing for more than six months	93%	83%	83%	95%	90%
855	# of People who were formerly homeless housed through the Continuum of Care Program	735	747	747	700	900
856	# of people who are homeless in Oklahoma City according to the Point in Time Count	1,273	1,573	1,573	1,573	1,200















		FY19 Actual	FY20 Actual	FY21 Projection	FY21 Target	FY22 Target
Plan I	Development and Implementation - Comprehensive Plar	nning				
857	eals % of new development and redevelopment that occurs in the inner-loop	23%	20%	12%	21%	11%
858	% Comprehensive plan policies in progress or completed	76%	77%	77%	76%	76%
859	# of Comprehensive Plan policies in progress or completed each year	236	239	239	236	236
860	# of square feet of development city wide	22,872,359	29,595,900	26,673,499	21,000,000	21,000,000
Plan I	Development and Implementation - Neighborhood and C	Commercial Di	strict Revital	lization		
861	% of commercial properties in each Commercial District in the CDRP that have maintained or increased in market value from one year to the next according to the Oklahoma County Assessor	83%	86%	86%	85%	85%
862	% change in new construction and building remodels in CDRP, TIF, and BIDs	11%	13%	13%	7%	7%
863	% change in new construction and building remodels in Strong Neighborhoods Initiative (SNI) Neighborhoods	-2.80%	0.83%	0.83%	5.00%	5.00%
864	# of events sponsored by the Districts in the CDRP Program	146	95	92	136	100
Plan I	Development and Implementation - Transportation Plan	ning				
865	% of commute trips made by walking, bicycling, or public transportation	2.13%	2.32%	2.21%	2.15%	2.15%
866	# of miles bicycle facilities built	N/A	0	0	17	10
867	# of miles of sidewalk built	N/A	22	56	72	40













