

# Fire

FY20 Actual    FY21 Actual    FY22 Projection    FY22 Target    FY23 Target

## Long-Term Issue - Life Safety – Property Loss

*The lack of awareness and application of personal safety and health measures by residents, if not addressed, will result in fire fatalities, illness, injuries and property loss.*

### Strategies to address the Long-Term Issue

- Conduct community risk reduction activities where a safety survey, home smoke alarms, healthcare needs, and safety messages or drills are provided.
- Increase improved life safety knowledge through safety education sessions.
- Distribute long life smoke alarms in targeted high fire risk areas.
- Provide online pre-inspection checklists and provide regular inspections.
- Provide CPR training to Oklahoma City employees and residents.

### Strategic Result(s) to measure annual progress on Long-Term Issue

*Annually, the structure fire fatality rate in Oklahoma City will be at or below the national average (1.11 per 100,000 residents based on the latest available data from the National Fire Protection Association (NFPA)).*

303	# of structure fire fatalities per 100,000 residents	1.47	0.72	1.81	1.03	1.03
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### Strategic Result(s) to measure annual progress on Long-Term Issue

*Annually, Oklahoma City will achieve a cardiac arrest resuscitation rate of 33%.*

304	% of cardiac arrest patients receiving resuscitative efforts where return of spontaneous circulation is achieved	39%	33%	N/A	29%	29%
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### Strategic Result(s) to measure annual progress on Long-Term Issue

*Annually, the community of Oklahoma City will benefit from comprehensive fire and life safety and prevention education, as evidenced by:*

- 100% of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities.
- 40,000 community risk reduction activities involving the community of Oklahoma City.

305	% of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities	N/A	100%	100%	100%	100%
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306	# of Fire Department Community Risk Reduction activities	34,968	29,717	N/A	40,000	40,000
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## Long-Term Issue - Increased Service Demand

*The growing demand on Fire Department services and resources caused by population growth, development, and changing demographics, coupled with an increasing role in EMS patient care, transport and delivery, if not addressed, will result in:*

- *Increased response times leading to property loss*
- *Deterioration of patient condition*
- *Increasing delays in delivering other services*
  - *Hazardous Materials*
  - *Technical rescue*
  - *Water rescue*
  - *High angle rescue*
  - *Trench Rescue*
  - *Confined space rescue*
  - *Structural collapse rescue*
  - *Wildland urban interface*
  - *Agency assist*

### Strategies to address the Long-Term Issue

- *Continue to review and upgrade the Advanced Life Support Program (ALS) to meet City Council directives.*
- *Concentrate recruitment and training efforts on increasing Oklahoma City Fire Department paramedics.*
- *Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.*
- *Continue the implementation and training for enhanced communications and data systems.*
- *Continue integration with EMSA including the periodic analysis of the Medical Priority Dispatch System (MPDS) to ensure appropriate allocation of our EMS resources.*
- *Continue to work with local, state and federal organizations to assist and provide monitoring and detection for our residents and responders at large venues and National security events.*
- *Collaborate with other City Departments to implement plans that are conducive for emergency responses to include faster routes and areas free of permanent obstructions.*
- *Collaborate with local educational institutions, Medical Director, local law enforcement, state and federal organizations, and medical transport agencies to increase educational opportunities.*



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## Long-Term Issue - Increased Service Demand

### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the residents of Oklahoma City, even anticipating growth in outlying areas, will receive emergency responses within 7 minutes 70% of the time in order to protect lives, assess and treat medical emergencies, and limit damage to property and the environment.

307	 % of emergency incidents responded to within 7 minutes	65%	64%	71%	70%	70%
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## Long-Term Issue - Aging Facilities and Fleet Replacement

A lack of ongoing capital funding for Fire Department facilities and fleet replacement, if not addressed, will result in increased facility and fleet maintenance costs and a diversion of resources from direct services to the public.

### Strategies to address the Long-Term Issue

- Continue the planning and construction of new fire stations authorized as General Obligation Bond projects.
- Complete facility repairs funded by General Obligation Bonds and Fire Sales Tax Fund.
- Work with City leadership to identify a funding source for Fleet replacement.
- Use MA+ Engineering facility assessment to prioritize building improvements throughout the Fire Department and identify a funding source.

### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2028, 100% of annual fleet replacement needs will have an identified funding source.


308	% of annual fleet replacement needs with an identified funding source	N/A	0%	0%	N/A	N/A
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### Strategic Result(s) to measure annual progress on Long-Term Issue

By 2022, 100% of annual facility improvement needs will have an identified funding source.

309	% of annual facility improvement needs with an identified funding source	N/A	N/A	N/A	N/A	N/A
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## Administrative - Executive Leadership





310	 % of key measures and strategic results achieved	47%	40%	32%	75%	75%
311	% of Fire Department applicants that are female and/or minority	40%	N/A	N/A	45%	45%
312	% of performance evaluations completed by the review date	94%	85%	73%	100%	100%

## Administrative - Public Relations and Marketing

313	 % of photography and videography projects completed	96%	100%	112%	100%	100%
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<b>Administrative - Public Relations and Marketing</b>						
314	# of new social media followers	12,288	8,180	9,657	18,000	18,000
315	# of social media engagements	486,962	561,510	581,875	800,000	800,000
316	# of social media posts	1,855	1,743	2,201	2,000	2,000
317	# of photography and videography projects requested	43	12	44	40	40
<b>Fire Prevention Services - Fire Code Compliance</b>						
318	 % of fire protection system plan reviews completed within 5 business days of receipt *	N/A	N/A	108%	95%	98%
319	 % of identified high-risk commercial locations inspected by renewal date	49%	48%	34%	50%	50%
320	 % of initial new construction inspections completed within 2 business days of request	97%	96%	98%	98%	98%
321	# of identified high-risk commercial locations inspected by renewal date	1,571	1,752	1,202	2,000	2,000
322	# of requests for service completed (re-inspections, surveys, open records requests, training sessions, and monthly permits)	52,546	42,692	24,035	53,494	53,494
<b>Fire Prevention Services - Fire Investigations</b>						
323	 % of incendiary (set fire) fire investigations that meet the elements for arson referred to the district attorney for prosecution	28%	37%	N/A	63%	63%
324	% of fire investigations resulting in a classification of accidental, incendiary that meet the elements for arson, or natural	65%	68%	72%	56%	56%
325	# of fire investigations conducted	257	224	260	200	200
326	# of investigations resulting in a classification of incendiary that meet the elements for arson	93	95	118	70	70
327	# of juveniles referred to the Youth FireSetter Intervention Program	10	9	6	30	30









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<b>Fire Prevention Services - Public Safety Education Services</b>						
328	 % of elementary public schools in Oklahoma City limits participating in Community Risk Reduction activities	N/A	100%	100%	100%	100%
329	% of youth referred to Fire Prevention Services that have previously attended the Youth FireSetter Intervention Program	39%	100%	100%	0%	0%
330	 # of Fire Department public safety education participants served	26,262	7,983	23,824	36,000	36,000
331	# of elementary students in the Oklahoma City limits participating in Community Risk Reduction activities	12,303	868	1,186	6,824	6,824
332	# of Health and Safety Sessions provided	15	24	37	50	50
333	# of hours spent on Community Risk Reduction requests for service	487	1,301	2,355	3,500	3,500
334	# of smoke alarms distributed to residents	5,126	3,590	2,351	6,500	6,500
<b>Operational Services - Emergency Medical Services</b>						
335	 % of cardiac arrest patients receiving resuscitative efforts where return of spontaneous circulation is achieved	39%	33%	33%	29%	29%
336	 % of Fire Department emergency medical responses provided within 5 minutes or less from being dispatched to arrival	60%	53%	56%	70%	70%
337	% of Fire Department emergency medical responses provided with Advanced Life Support (ALS) staff and equipment	75%	78%	84%	85%	85%
338	% of Fire Department emergency medical responses where treatment is indicated and condition is improved or stabilized	100%	100%	N/A	95%	95%
339	% of time Fire apparatus arrives on scene prior to EMSA	N/A	135%	83%	N/A	N/A
340	# of Fire Department Emergency Medical responses	54,012.00	58,405.00	60,341.18	45,150.00	45,150.00
341	# of Fire Department emergency medical responses with qualifying treatments administered	41,769	29,772	N/A	48,157	48,157
342	# of Fire Department emergency medical calls dispatched	64,128	68,042	72,337	64,919	64,919
<b>Operational Services - Fire Suppression Operations</b>						
343	 # of structure fire fatalities per 100,000 residents	1.47	0.72	1.20	1.03	1.03



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<b>Operational Services - Fire Suppression Operations</b>						
344	 # of structure fire rescues per 100,000 residents	N/A	N/A	N/A	2.89	N/A
345	 % of structure fire incident responses within 5 minutes and 20 seconds or less from being dispatched	N/A	71%	73%	70%	70%
346	 % of emergency incidents responded to within 7 minutes	65%	64%	71%	70%	70%
347	% of other fire incident responses within 5 minutes 20 seconds or less from being dispatched	N/A	62%	62%	70%	70%
348	% of structure fires contained to the room of origin	76%	65%	N/A	65%	65%
349	 # of Fire Department Community Risk Reduction activities	34,968	29,717	18,905	40,000	40,000
350	# of Fire Department daily training hours per Operations position	2.90	2.79	2.24	2.00	2.00
351	# of other fire incident responses provided	2,268	2,444	1,677	1,800	1,800
352	# of people assisted by the Fire Department Community Service Liaison	622	984	N/A	3,000	3,000
353	# of structure fire fatalities	10.00	5.00	8.45	6.30	6.30
354	# of structure fire incident responses provided	1,198	1,701	2,413	1,000	1,000
355	# of structure fire rescues	N/A	N/A	N/A	20	20
<b>Support Services - Fire Dispatch</b>						
356	 % of incidents dispatched within 60 seconds of receipt at Fire Dispatch	92%	89%	88%	90%	90%
357	 % of medical responses dispatched within 20 seconds or less from Emergency Medical First Responders (EMFR) initiation	N/A	80%	76%	90%	90%
358	% of 911 telephone calls answered within 15 seconds or less from transfer to Fire Dispatch	97%	94%	95%	100%	100%
359	# of incidents dispatched to the Fire Department	79,152	89,167	93,256	78,400	78,400
360	# of 911 telephone calls received	19,488	24,661	22,198	17,600	17,600
361	# of EMFR initiated responses	N/A	11,166	32,375	30,495	30,495



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## Support Services - Fire Logistics and Facilities Maintenance

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362	 % of Priority 1 facility work orders completed within 24 hours	86%	117%	N/A	90%	90%
363	 % of time the fire apparatus is available for use (not down for maintenance)	92%	93%	N/A	90%	90%
364	% of fleet direct labor hours realized	100%	46%	46%	70%	70%
365	% of repairs outsourced	4%	2%	5%	8%	8%
366	% of total maintenance hours that are scheduled	84%	88%	93%	80%	80%
367	# of fleet direct labor hours realized	7,704	6,586	6,747	9,800	9,800
368	# of Priority 1 Fire Department facility work orders completed	138	111	N/A	160	160

