

Police

FY20 Actual FY21 Actual FY22 Projection FY22 Target FY23 Target

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Delayed police response times
- Increasing crime rate and reduced percentage of crimes solved
- Decreased resident satisfaction with police services and feelings of community safety
- Decreased traffic enforcement resulting in increased number of collisions





Strategies to address the Long-Term Issue

- Continue the use of various resources to address high crime areas to improve the public perception and uphold trust.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations and community based programs.
- Build strategic relationships with local and national public and private partners.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2023, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- 55% or more of residents citywide report they feel safe.
- 73% or more of residents will be satisfied with quality of police services citywide.
- 80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate equal to or above the national average of comparable cities, 17.6%.
- Violent crime clearance rate equal to or above the national average of comparable cities, 45.5%.
- 55% or more of residents will feel safe in the Downtown area.

845		% of residents citywide reporting they feel safe ¹	52%	57%	54%	60%	60%
846		% of residents reporting they are satisfied with the quality of police services citywide ¹	71%	71%	71%	72%	73%
847		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	74%	71%	69%	80%	80%
848		% of property crimes cleared by arrest, prosecution, or other means ²	26%	23%	25%	30%	30%
849		% of person crimes cleared by arrest, prosecution, or other means ²	57%	62%	54%	70%	70%



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Long-Term Issue - Greater Need for Police Presence and Services

850	% of residents reporting they feel safe in the Downtown area ¹	43%	42%	42%	55%	55%
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[1] Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2018 statistics from the latest available data published by the FBI.

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased aggravated assaults and homicides
- Increased demand on public services
- Decreased feeling of public safety

Strategies to address the Long-Term Issue

- Improve public perception and uphold trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.
- Increase efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.
- Improve federal partnerships to address violent crime.
- Increase communication between various departmental units to improve efficiency and effectiveness.
- Renew focus on data-driven approaches to identify and investigate violent crime.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are equal to or below comparable cities nationwide.

851	# of aggravated assaults per 100,000 residents	357.03	482.93	N/A	332.27	360.13
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Long-Term Issue - Procedural Justice/Community Policing

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased resident trust, confidence, and cooperation
- Decreased actual or perception of unfair and inequitable policing services

Strategies to address the Long-Term Issue

- Review and revise department directives for best practices.
- Participate in community outreach through social media platforms, community programs and partnerships.
- Reinforce scenario-based de-escalation training and practices for employees through all aspects of training.
- Enhance the Body Worn and Dash Camera systems through updates and expansion.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2023, 72% or more residents will be satisfied with the quality of police services citywide.

852	% of residents reporting they are satisfied with the quality of police services citywide	71%	71%	71%	72%	73%
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Strategic Result(s) to measure annual progress on Long-Term Issue

By 2023, 100% of patrol officers will be issued a new generation body worn camera, and each patrol officer's vehicle will be equipped with a dash mounted camera.

853	% of Police Officers with new generation body worn cameras *	N/A	N/A	N/A	100%	100%
854	% of Police Vehicles with dash mounted cameras *	N/A	N/A	82%	100%	100%

Administrative - Executive Leadership









855	🔑 % of key measures and strategic results achieved	38%	31%	31%	75%	75%
856	% of underutilized vehicles in the fleet	6%	7%	7%	10%	10%

Administrative - Human Resources

857	🔑 % of applications received from minority applicants	46%	23%	30%	60%	60%
858	🔑 % of performance evaluations completed by the review date	87%	84%	80%	95%	95%
859	# of minority recruits hired	59	59	16	30	30












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Administrative - Human Resources						
860	# of applications for sworn positions received by department	2,080	1,188	1,926	2,000	2,000
Administrative - Professional Standards						
861	 % of administrative investigations completed within six months	86%	94%	93%	87%	87%
862	# of administrative investigations	28	50	36	30	30
863	# of criminal investigations	1	1	0	6	6
Administrative - Public Information						
864	 # of views per social media post	20,215	23,226	22,531	28,100	28,100
865	# of media requests responded to	8,291	7,383	9,487	8,000	8,000
866	# of resident requests responded to	1,351	871	883	1,000	1,000
867	# of social media posts	2,194	2,153	2,931	2,000	2,000
868	# of written news releases produced through the PIO	709	449	435	400	400
Investigations - Investigations						
869	  % of person crimes cleared by arrest, prosecution, or other means	57%	62%	54%	70%	70%
870	  % of property crimes cleared by arrest, prosecution, or other means	26%	23%	26%	30%	30%
871	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	20,923	18,490	26,125	30,000	30,000
872	# of incidents routed for review	61,881	58,576	76,133	70,000	70,000
Investigations - Investigations Support						
873	% of National Accreditation Board standards achieved during assessment *	N/A	N/A	100%	100%	100%
874	 # of evidential items processed *	N/A	N/A	1,015	970	970
875	 # of responses to crime scenes *	N/A	N/A	1,491	1,455	1,455
876	# of crime lab tests conducted	45,227	54,459	46,746	55,000	55,000







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Investigations - Investigations Support						
877	# of firearms entered into the National Integrated Ballistic Information Network	1,203	2,301	3,023	2,000	2,000
878	# of National Accreditation Board standards achieved *	N/A	N/A	203	203	203
Operations - 911 Communications						
879	 % of 911 calls answered within 10 seconds	96%	91%	89%	90%	90%
880	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	79%	77%	73%	85%	85%
881	# of calls serviced	1,091,792	1,062,873	1,103,196	1,100,000	1,100,000
Operations - Crime Prevention and Awareness						
882	 % of crime prevention and awareness training participants who report they received important/useful information	97%	100%	100%	98%	98%
883	# of crime prevention and awareness participants trained	5,362	334	512	8,000	8,000
Operations - Patrol						
884	 # of aggravated assaults per 100,000 residents	357.03	482.93	N/A	332.27	360.13
885	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	74%	71%	69%	80%	80%
886	  % of residents citywide reporting they feel safe	52%	57%	54%	60%	60%
887	 % of residents reporting they are satisfied with the quality of police services citywide	71%	71%	71%	72%	73%
888	% of officers that achieve the minimum performance standards for their patrol shift and division	79%	78%	88%	85%	85%
889	% of Police Officers with new generation body worn cameras *	N/A	N/A	N/A	100%	100%
890	% of Police Vehicles with dash mounted cameras *	N/A	N/A	20%	100%	100%
891	# of calls for service answered	437,724	421,583	436,049	425,000	425,000
892	# of hours of time on call provided	308,121.00	298,119.00	301,256.32	300,000.00	300,000.00
893	# of mental health calls *	N/A	N/A	20,828	21,000	21,000








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Operations - Patrol						
894	# of mental health transports *	N/A	N/A	5,930	6,000	6,000
895	# of self-initiated contacts provided	73,972	75,357	64,247	75,000	75,000
Operations - Youth Services						
896	# of crimes reported to School Resource Officers in schools per 1,000 students	3.55	0.74	3.89	4.68	4.68
897	 # served in outreach programs	7,098	6,237	23,119	10,000	10,000
898	# served by Youth Enrichment Service (Y.E.S.) Officers	5,043	3,465	10,583	8,000	8,000
899	# of youths processed through Community Intervention Center.	1,422	901	1,211	1,200	1,200
900	# of youths served by the Family Awareness and Community Teamwork (F.A.C.T) *	N/A	N/A	2,508	2,510	2,510
901	# of youths served by the Juvenile Intervention Program	172	1,071	1,079	60	60
902	# of youths served by the Police Athletic League	5,470	9,542	27,790	10,000	10,000
Public Safety Support - Court Enforcement and Investigations						
903	 % of total warrants cleared of total received	16%	1%	1%	20%	20%
904	# of warrants cleared by officers	6,375	126	7	6,000	6,000
905	# of warrants received by officers	40,826	13,021	560	30,000	30,000
906	 # of security breaches	0	0	0	0	0
907	# of service responses	3,232	1,279	3,177	3,000	3,000
Public Safety Support - Inmate Processing/Incarceration Alternative						
908	% change in the number of people incarcerated for municipal charges	-58%	-75%	-60%	-15%	-15%
909	% of all arrestees booked into the Oklahoma County Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake	100%	100%	100%	100%	100%
910	 # of arrestees processed	15,020	11,025	13,070	15,000	15,000
911	# of Detox admissions provided	3,658	2,567	2,632	3,600	3,600






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Public Safety Support - Inmate Processing/Incarceration Alternative						
912	 # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center	11,115	2,616	3,054	5,000	5,000
Public Safety Support - Permit Services						
913	 % of alarm responses with alarm permits	27%	31%	53%	46%	46%
914	% of total alarm responses that are false alarms	98%	97%	79%	96%	96%
915	# of all permits processed	31,198	31,230	34,353	41,500	41,500
Public Safety Support - Records Management						
916	 % of reports validated within 24 hours	100%	100%	100%	100%	100%
917	# of reports validated	147,691	138,774	142,823	144,000	144,000
Public Safety Support - Training						
918	 % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services	71%	63%	75%	75%	75%
919	% of Commissioned Supervisors who have been provided Leadership Development Training each year	50%	N/A	15%	100%	100%
920	# of recruits that graduate from the Police Academy	106	49	44	60	60
921	# of training hours provided	2,447	1,484	1,410	2,000	2,000
Special Operations - Emergency Management						
922	 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
923	# of exercises conducted	4	4	5	3	3
924	# of impressions made from the OEM Twitter Account	N/A	122,200	115,942	133,000	133,000
925	# of reaches made from the OEM Facebook Account	N/A	41,074	27,634	57,428	57,428
926	# of residents contacted through public education and outreach presentations, events or opportunities	582	220	157	240	240
927	# of responder training courses coordinated or conducted.	27	11	16	12	12
928	# of responses to significant events, emergencies or disasters	25	62	33	24	24



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Special Operations - Special Operations Support						
929	 # of drive-by shootings per 100,000 residents	20.29	12.90	8.32	11.29	12.23
930	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	465.40	366.66	315.46	550.00	550.00
931	# of computer, digital, electronic and other media device forensic examinations completed	1,077	1,187	1,238	1,000	1,000
932	# of criminal nuisance abatement cases	387	386	362	400	400
Special Operations - Uniform Support and Traffic Safety						
933	 # of traffic collisions per 1,000 residents of Oklahoma City	22.72	21.67	24.04	24.00	24.00
934	 % of residents that are satisfied with traffic enforcement	54%	58%	58%	60%	60%
935	# of traffic contacts per 1,000 residents of Oklahoma City	161.47	141.85	122.81	183.84	183.84
936	# of traffic fatalities per 1,000 residents of Oklahoma City	0.11	0.13	0.18	0.12	0.12
937	# of special event security hours provided	15,136.55	4,500.00	19,834.04	18,000.00	18,000.00
938	# of traffic collision investigations completed	15,221	14,948	16,891	15,000	15,000
939	# of traffic contacts made	108,184	97,842	86,300	112,000	112,000

