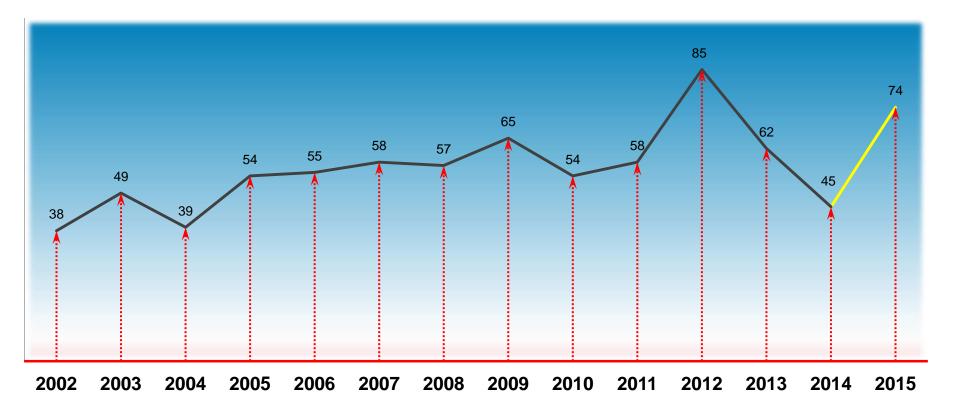
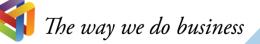


City Council Priority: Provide a Safe and Secure Community

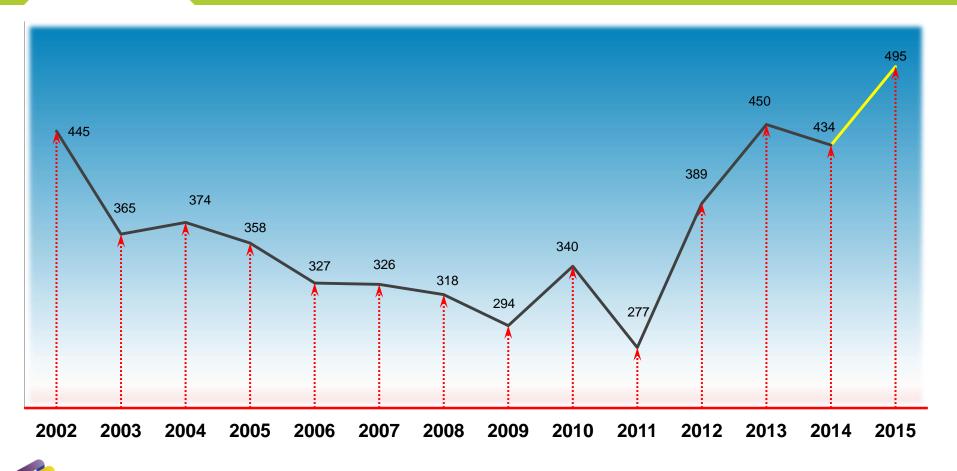
City of Oklahoma City | February 16, 2016

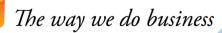
Homicides (UCR) Historical Perspective: CY 2002 – CY 2015



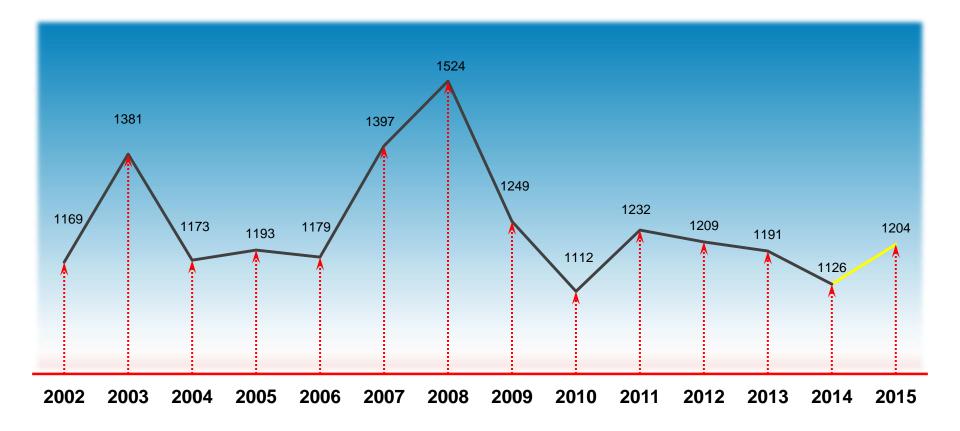


Rapes (UCR) Historical Perspective: CY 2002 – CY 2015

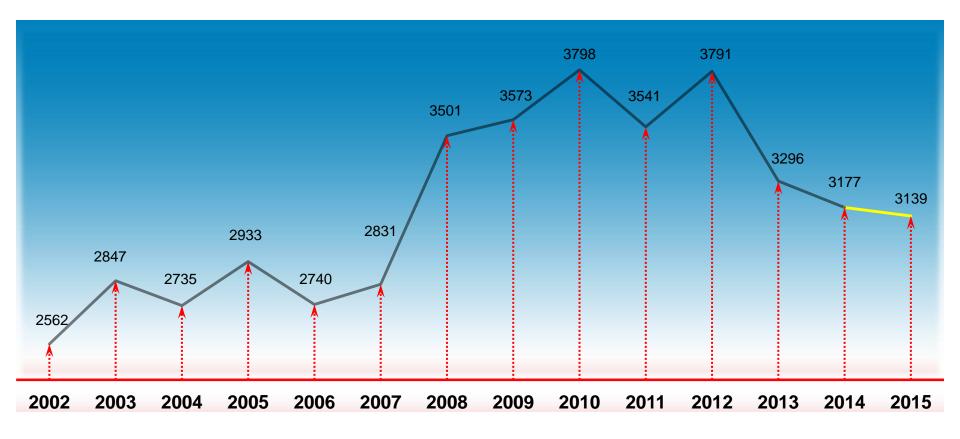


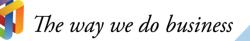


Robberies (UCR) Historical Perspective: CY 2002 – CY 2015



Aggravated Assaults (UCR) Historical Perspective: CY 2002 – CY 2015





Measure: Reported Aggravated Assaults

<u>CY 15 Aggravated Assaults</u> It is estimated there will be 3,139 aggravated assaults reported in Oklahoma City in 2015.

<u>CY 16 Target 5% Reduction</u> The goal is a 5% reduction in aggravated assaults in 2016. This equates to an approximate reduction of 157 assaults.

Trend

From 2012 to 2015, aggravated assaults have decreased by 17%.







Violent Crime (UCR) Clearance Rates

OCPD vs. National Average

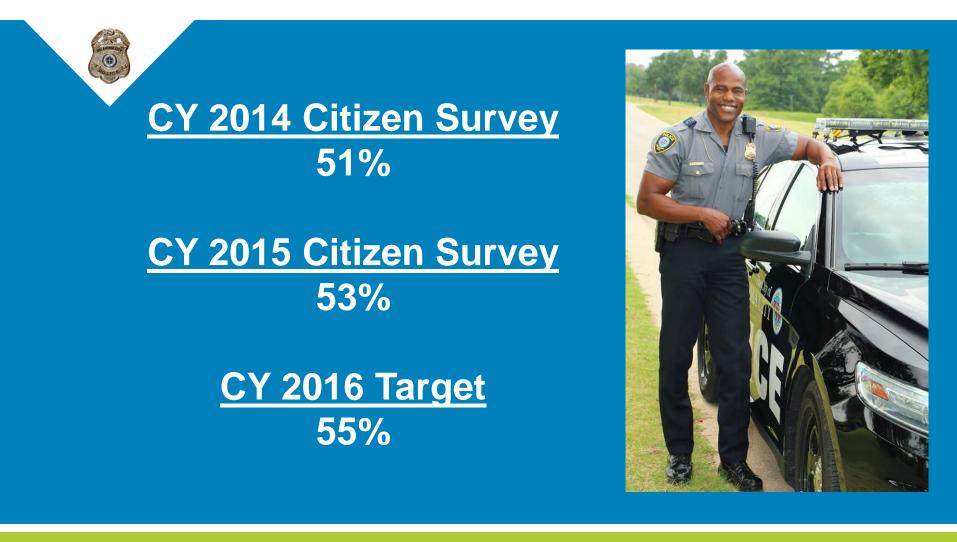
	Homicide	Aggravated Assaults	Rape	Robbery
OCPD 2014	69%	62%	49%	32%
National Average 2014	64.5%	56.3%	38.5%	29.6%
OCPD 2015TD	68%	61%	53%	29%



The way we do business



Measure: Percent of Citizens Who Report They Feel Safe Citywide

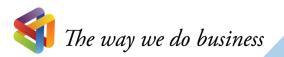




Percent of Citizens Who Report They Feel Safe

Historical Perspective of Completed Citizen Surveys

	CY 09	CY 11	CY 12	CY 13	CY 14	CY 15
ACTUAL	60%	54%	53%	58%	51%	53%
TARGET	55%	55%	55%	55%	55%	55%





Measure: Police Response Time to Life Threatening Calls

Percent of life threatening calls (Priority 1) responded to by Police within 9 minutes and 30 seconds from the time a 911 call is answered, until the officer arrives at scene

FY 15 Actual 71.7%

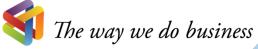
FY 16 Target 80%



Response Time to Life Threatening Calls

Historical Perspective: FY 2010 – FYTD 2016

	FY 10	FY 11	FY 12	FY 13	FY 14	FY 15	FY 16 Through December
ACTUAL	73%	75%	70%	70%	72%	72%	71%
TARGET	90%	90%	90%	90%	90%	90%	80%



ALAHOMA CI





Questions?



Measures: Response time components at the Program level

Key Measures in Operational Services and Dispatch

Fire Incidents dispatched within 1 minute 90% of the time

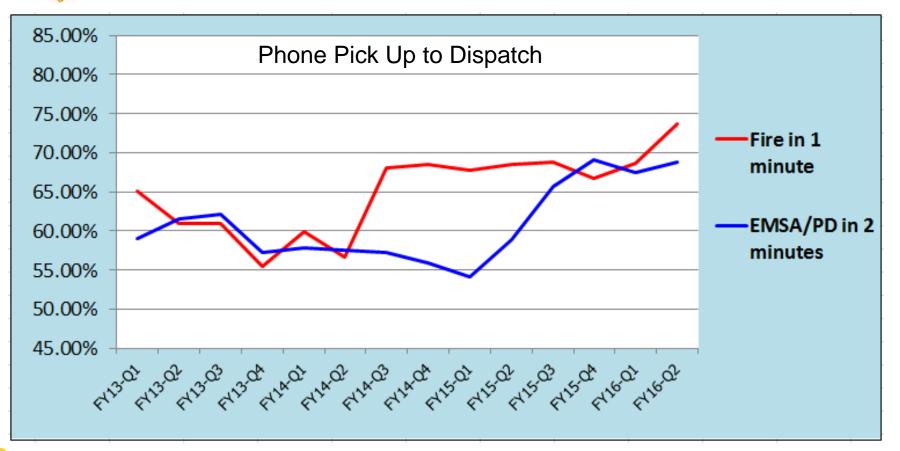
EMSA / PD incidents dispatched within 2 minutes 90% of the time

Fire responses within 5 minutes 70% of the time

EMS responses within 5 minutes 70% of the time



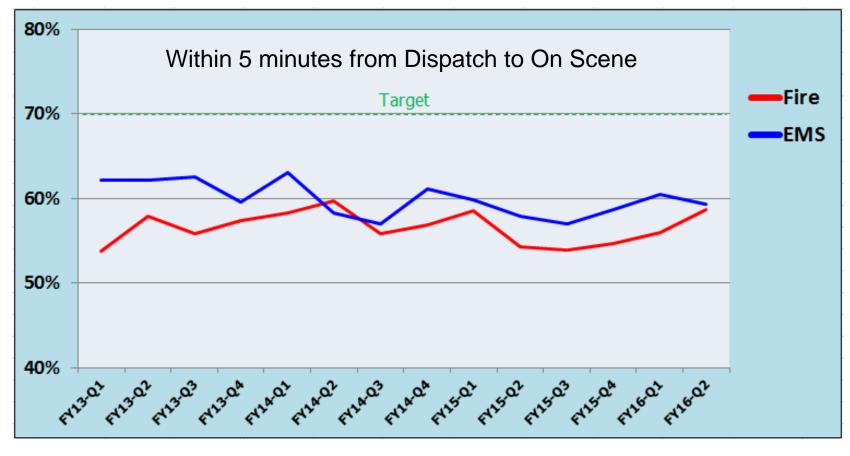
Measure Actuals – Dispatch Times Fire / EMSA / PD call takers dispatch times





The way we do business

Measure Actuals – Key Measures





The way we do business



Measure: Fire Response Times to Emergency Calls



All Fire responses within 7 minutes 70% of the time

Measure is from "Phone Pick Up" to "On Scene"

"Phone Pick Up" is the actual time it was picked up for Police initiated calls

If Fire or EMSA create the incident, 12 – 18 seconds are lost during the transfer process from Police



Measure Actuals – Strategic Result All responses in 7 minutes

CAD to CAD interface began July 2012

FY 2014 Actuals - 58.45%

62,908 incidents

Fire FY 2015 Actuals - 59.96%

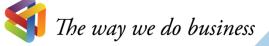
67,128 incidents

Fire FY 2016 Actuals – 64.81%*

34,219 incidents*

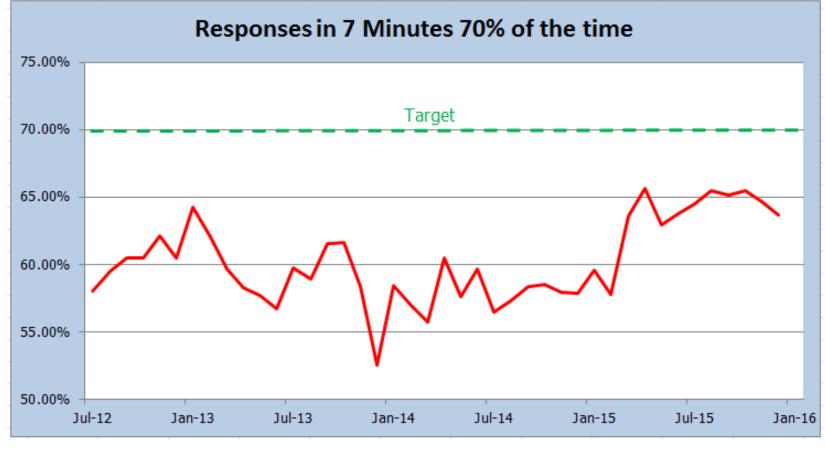


* FY16 is through December 2015



FIRE DEPT

Measure Actuals – Strategic Result All responses in 7 minutes





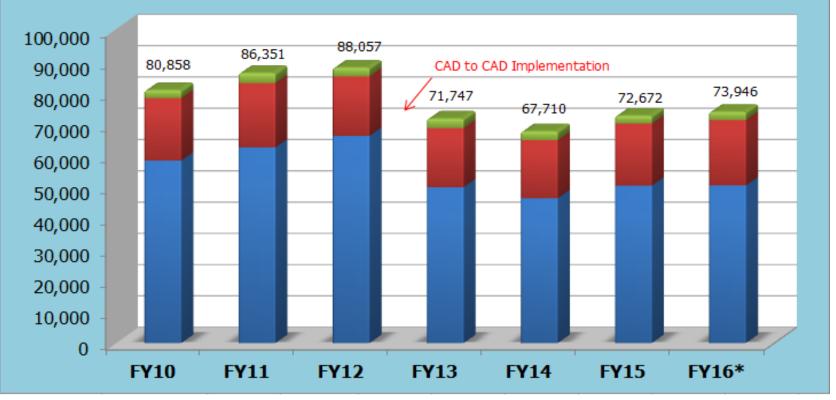
The way we do business



Measure Actuals – Incidents

CAD to CAD interface has decreased responses





The way we do business

* FY16 is through December 2015



Questions?



Measure: EMSA Response Times to Emergency Calls

% of EMSA priority 1 emergency responses on time within the Oklahoma City Metro area

<u>July – December 2015</u> 88%





Questions?