



Website:
okc.gov

Text:
(405) 252-1053

Twitter:
@okcaction & @cityofokc

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facebook.com/cityofokc

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okc.gov/action



Guide to City Government

Helpful Phone
Numbers

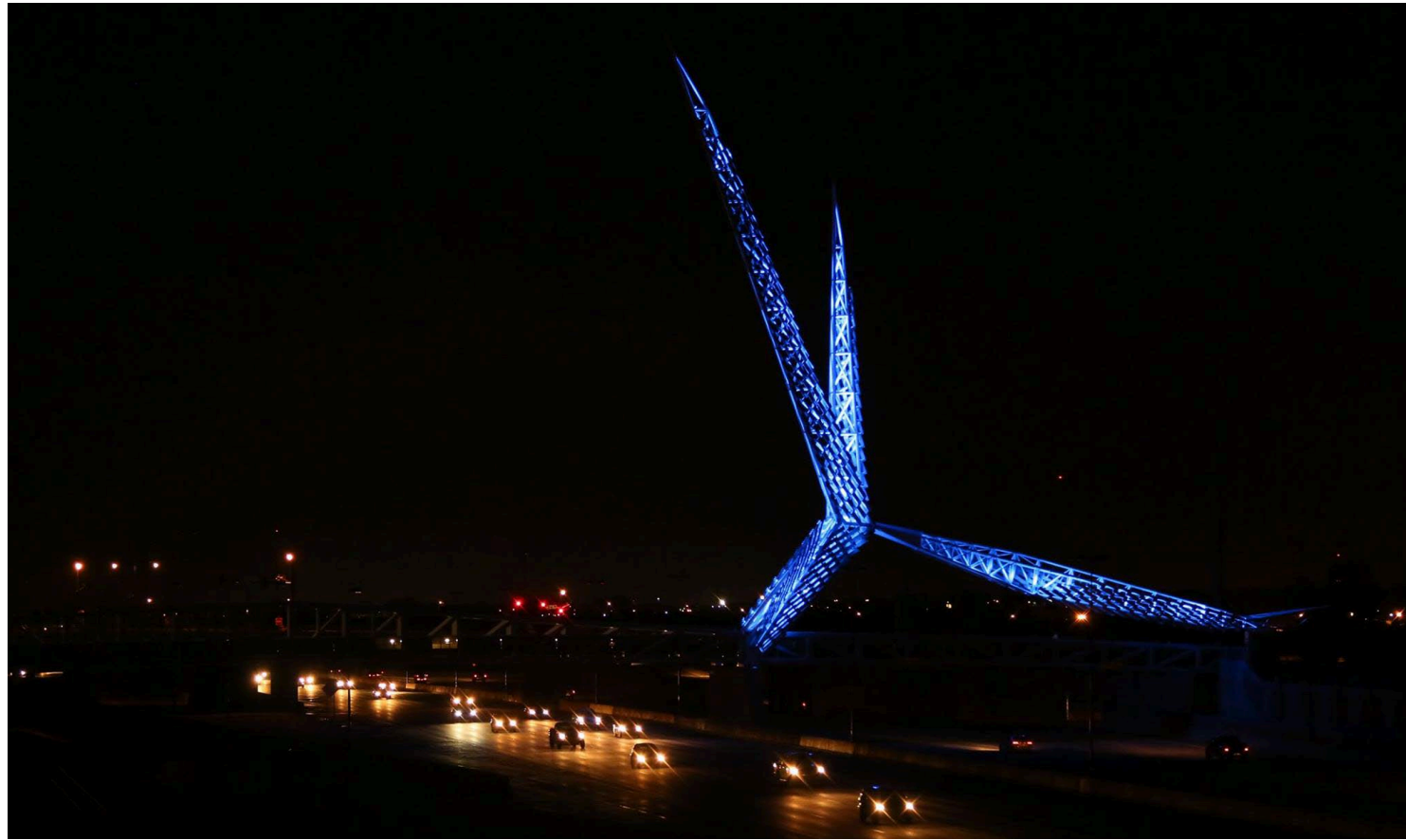
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City Departments

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Boards and
Commissions

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Facts about Oklahoma City

Population: 681,054

Metro area population: 1,425,695

(Includes Oklahoma, Canadian, Cleveland, Grady, Lincoln, Logan and McClain counties)

Area: City: 620.4 square miles
Land: 606.2 square miles
Water: 14.2 square miles

Sales Tax: 8.625%

Oklahoma City is divided into eight wards or sections. Each ward is represented by a council member, who is required to live in the ward he/she is elected to represent.

The Seal of the City of Oklahoma City was adopted by the City Council on Feb. 23, 1965. Depicted on the seal are a shield, hatchet and stake, plow, pendant of eagle feathers, atomic symbol and post oak leaves.



Oklahoma City was established on April 22, 1889, when more than 10,000 people participated in the Land Run and settled in what is now downtown.

We were was incorporated in 1890, replacing Guthrie as the state Capital in 1910. The City Charter was adopted in 1911.

The City covers portions of four counties: Oklahoma, Canadian, Cleveland and Pottawatomie.

Oklahoma City is the eighth-largest city in the U.S., measured by land area.

Your City Government

Council-Manager government

The Charter, the “Constitution” of the City, was adopted in 1911. Oklahoma City voters have amended the Charter several times to keep City government in step with changing times.

In 1927, a Charter amendment established the Council-Manager form of government. In this form of City government, an elected Mayor and City Council set policy and conduct City business. A professional City Manager is appointed by the Council to handle the day-to-day operations of City government.

The Mayor and Council

The City Council, which consists of the Mayor and eight Council members, is the legislative branch of City government. It sets policy, enacts ordinances and authorizes expenditures of City funds. The Council appoints the City Manager, City Auditor, Municipal Counselor and Municipal Judges.

The Mayor, elected by all Oklahoma City voters, presides over City Council meetings and has an equal vote on all City Council business. The Mayor also makes appointments to City boards, trusts, commissions and committees.

Oklahoma City is divided into eight wards. Each ward is represented by a Council member who is elected by the voters who live in that ward. The Mayor and Council serve overlapping four-year terms.

City Manager

The City Manager has ultimate responsibility for the City’s administration and operations. Appointed by the City Council, the City Manager prepares a budget for the Council’s consideration, makes recommendations, serves as the Council’s chief adviser and carries out their policies. The Charter gives the City Manager sole authority to hire and fire City employees without influence from elected officials. Through the Personnel Department, he or she recruits, hires, and supervises all City employees except other Council appointees.

City Council meetings

The City Council meets every other week at 8:30 a.m. Tuesday in the Council Chamber on the third floor of City Hall, 200 N Walker Ave. Council meetings are televised live on Cox Channel 20, on YouTube and on okc.gov, and replayed on Channel 20 in the evening. The meetings are posted to YouTube for viewing anytime.

The Council agenda must be posted 48 hours before each meeting. Agendas are available from the City Clerk’s Office. The agenda and attachments are posted on the City’s website, okc.gov, after 4 p.m. on Friday before the meeting and scrolled on the City Channel 20 Bulletin Board at 8:30 a.m. Monday, the day before the City Council meeting.

Conducting City business

The Council must have a quorum of five members to conduct City business and can only vote on items listed on the agenda. They may adopt, deny or continue resolutions, ordinances, contracts and claims against the City. The Council may also defer action on an item to a specific later date, continue it indefinitely or strike it entirely. When more information is needed to act on an item, the Council may refer the matter to the City Manager, the Municipal Counselor or a board, commission or Council standing committee for additional study and recommendations.

Consent Docket

Items listed on the Consent Docket are considered and approved as a group with one motion. Council members may request discussion or separate action on any item. People may request to address the Council on any item.

Ordinances and resolutions

The Council enacts policy through ordinances and resolutions. Ordinances require action taken during at least three Council meetings. At the first meeting, the ordinance is introduced. and a date is set for the second meeting. A public hearing is held at the second meeting and the Council will take action on the ordinance.

A simple majority is required to pass an ordinance. Ordinances take effect in 30 days unless the Council declares an emergency, which requires seven “yes” votes. Then the ordinance can take effect immediately.

Addressing the Council

The Council encourages residents to participate in the Council meetings and provides several opportunities for them to do so. People may address the Council during public hearings or at the end of Council meetings.

Public hearings are held on matters such as zoning decisions, annexations, dilapidated buildings, the annual budget, rate and fee schedules, service policies and ordinances. The Mayor will invite comments during the hearing.

People may address the Council on individual concerns at the end of the Council meeting during “Citizens to be Heard.” People not listed on the agenda to speak should complete a “Request to be Heard” form located outside the Council Chamber. The Mayor will call people to the podium to speak. Remarks should be limited to three minutes.

People who wish to schedule an appearance before the Council should contact the City Clerk’s Office, 297-2397, before 4 p.m. Tuesday a week before the meeting. The person’s name and topic will be listed on the Council agenda.

Names and biographies of current Council members can be found at okc.gov/council.

Contacting the Council

Mayor	297-2424	mayor@okc.gov
Ward 1	297-2404	ward1@okc.gov
Ward 2	297-2402	ward2@okc.gov
Ward 3	297-2402	ward3@okc.gov
Ward 4	297-2402	ward4@okc.gov
Ward 5	297-2569	ward5@okc.gov
Ward 6	297-2404	ward6@okc.gov
Ward 7	297-2569	ward7@okc.gov
Ward 8	297-2569	ward8@okc.gov

Mailing address: City Hall
200 N Walker Ave.
Oklahoma City, OK 73102

Web Page Address: okc.gov **Twitter:** twitter.com/cityofokc - **Facebook:** facebook.com/cityofokc

Trails Advisory Committee

297-3882

(Parks & Recreation)

The oversight body for the OKC Trails Master Plan. The nine Committee members include two members of the Council, one member of the Park Commission and six City residents appointed to three-year terms. At least three of the City residents must be members of local bicycling or running groups. The Committee meets at 3:30 p.m. on the second Friday of March, June, September and December at the Will Rogers Park Garden Exhibition Center.

Urban Design Commission

297-2110

(Planning)

Administers the design review process and issues Certificates of Approval for projects in designated areas of the City. The nine-member Commission is appointed by the Mayor with the consent of the City Council and is composed of two citizen members with demonstrated knowledge of the district, four residents who own property or businesses subject to Urban Design review, one member of the Downtown Design Review Committee, and two citizens in the planning, design or land development professions with - experience in historic preservation, one of which must be a registered architect. The Commission meets the fourth Wednesday of each month at 3 p.m. in the Council Chambers.

Urban Renewal Authority

235-3771

Coordinates and carries out urban renewal projects in accordance with the City’s urban-renewal plans. The five Committee members are appointed by the Mayor to three-year terms and meet at 10:30 a.m. on the third Wednesday of the month in the Arts District Garage Conference Room, 431 W Main Street, Suite B.

Youth Council

297-2569

Gives city youth an opportunity to learn about City government. The Youth Council is composed of two high school students from each ward and two at-large students, all appointed by the Mayor with the consent of the Council to six-month terms.

Tax Increment Financing Fund (TIF) #10 - First National Center

297-2260

(City Manager's Office)

Creates economic vitality by capturing the unmatched opportunity to stimulate a combination of public and private redevelopment and investment activities that build on the investment of the City in the MAPS program, with the priorities of the project to stimulate those redevelopment and investment activities that retain, attract and expand quality employment opportunities, which bring residents and visitors to the Project area. The group meets as needed

Tax Increment Financing Fund (TIF) #11 – Oklahoma Regional

297-2260

Innovation (City Manager's Office)

Broaden the objectives under the existing Oklahoma Health Center project plan to include a strategy for the integration of an innovation district strategy with a focus on accelerating new business enterprise, generating new investment, spurring new job growth, and creating new partnerships and relationships. The group meets as needed.

Tax Increment Financing Fund (TIF) #12 – Western Gateway (Wheeler)

297-2260

Western Gateway (City Manager's Office)

Created to transform a 150-acre inner-city area that used to house the downtown airpark into a mixed-use, urban neighborhood. Development plans for 2,000 new housing units and offices, retail and other commercial spaces into a Main Street-style urban mixed-use neighborhood. The group meets as needed.

Tax Increment Financing Fund (TIF) #13 – Core to Shore Reinvestment Area

297-2260

South Central Business District/Central Park (City Manager's Office)

Created for the extension of the Central Business District to the south to envelop Myriad Gardens with high-density, mixed-use development as well as connecting the Central Business District and Myriad Gardens to Scissortail Park and the Oklahoma River through an attractive and engaging urban environment of buildings and streets. The group meets as needed.

Traffic and Transportation Commission

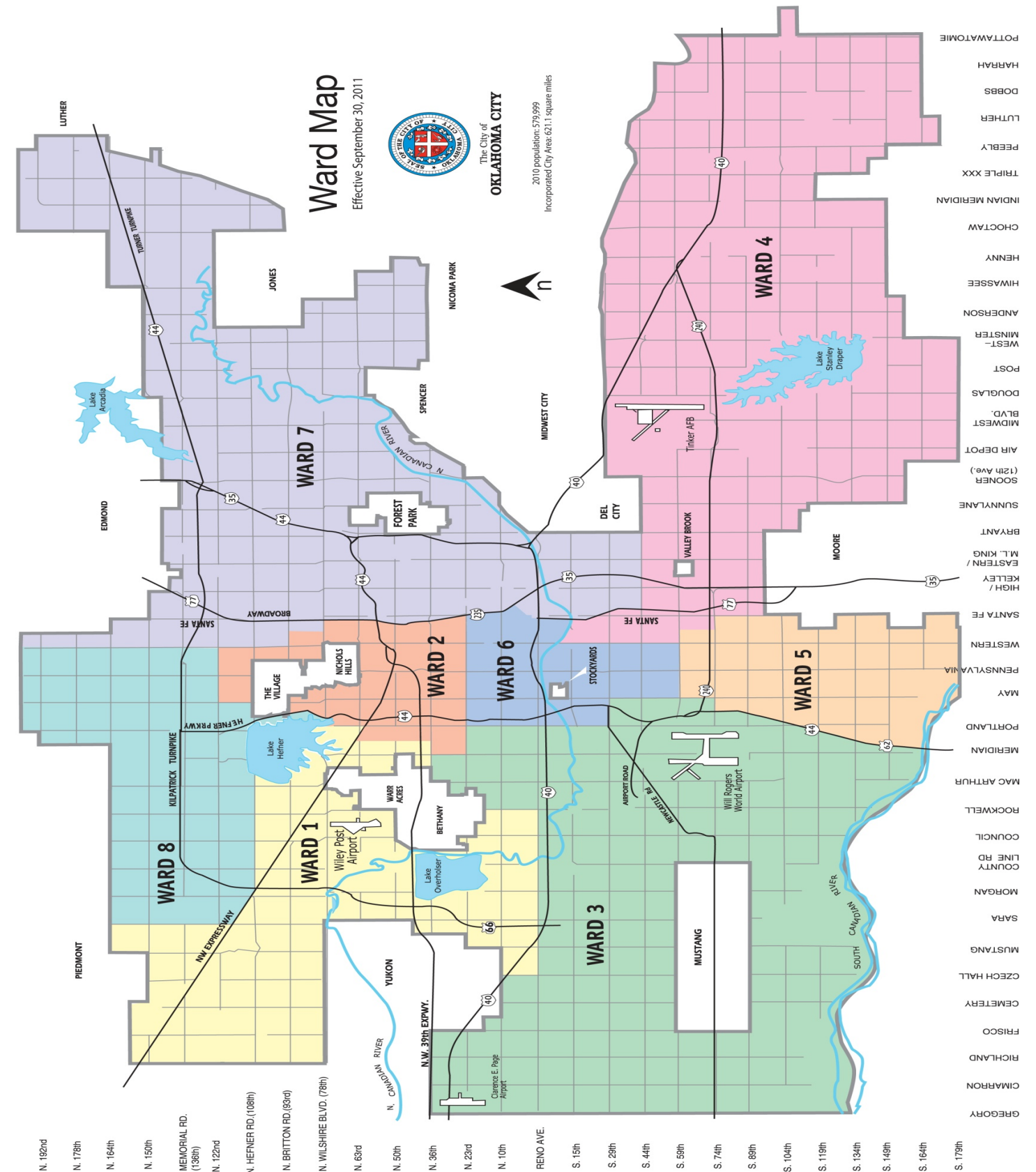
297-2003

(Public Works)

Reviews traffic-related complaints and makes recommendations for improvement of traffic, transportation and parking in the City. The Committee also makes recommendations for improved enforcement of traffic regulations and supervises planning for improvements to the City's traffic and transportation facilities. The Committee's nine members are appointed by the Mayor with the consent of the Council, with at least one member from each ward. All members serve four-year terms. The Committee meets on the third Monday of the month at 1:30 p.m. in the Council Chamber.

City Wards

Wards are set by population, not geographic size. Smaller wards are more densely populated.



Emergency

Ambulance / Fire / Police	911
Arson Hotline	232-7766
OK County Sheriff	713-1000
Drug and Gang Hotline	232-6272
Emergency Operations Center	231-2121
HeartLine	211 or 286-4057
Highway Patrol	425-2323
Poison Control Center	271-5454
Water/Sewer Dispatch	297-3334

Oklahoma County Offices

Assessor	713-1200
Clerk	713-1712
Commissioners	713-1500
District Attorney	713-1600
Election Board	713-1515
Jail	713-1930
Juvenile Center	713-6400
Public Defenders	713-1550
Sheriff's Office	713-1000
Treasurer	713-1300

City Departments

Airports	316-3200
City Auditor	297-2624
City Clerk	297-2391
City Council	297-3884
City Manager	297-2345
Development Services	297-2972
Finance	297-2506
Fire	297-3314
General Services	297-2849
Information Technology	297-2303
MAPS Office	297-3461
Mayor's Office	297-2424
Municipal Counselor's Office	297-2451
Municipal Court	297-2673
Office of Sustainability	297-3686
Parks and Recreation	297-3882
Personnel	297-2530
Planning	297-2576
Police	297-1000
Public Information and Marketing	297-2578
Public Transportation and Parking	297-1331
Public Works	297-2581
Utilities	297-2422
Zoo	424-3344

Find us on the web

OKC.gov

Get news about Oklahoma City, government records and information about the City Council and other boards, trusts and commissions on okc.gov. You can also pay your water bill, look for adoptable pets and more.

Social Media

The City uses social sites, such as Twitter and Facebook, to engage and inform citizens.

twitter.com/cityofokc
facebook.com/cityofokc
youtube.com/cityofokc

For a listing of all sites:
okc.gov/engage

Public Utilities

AT&T	1-800-616-1171
Cox Communications	600-8282
OG&E	272-9741
ONG	551-4000
Water/Sewer	297-2833
Garbage	297-2833
Utility Line Locator (OKIE)	840-5032

Tax Increment Financing Fund (TIF) #5 – Oklahoma Riverfront/Dell

297-2260

(City Manager's Office)

Uses tax increment financing to fund infrastructure improvements and other eligible project costs. To support public and private redevelopment of a portion of the Oklahoma Riverfront, including as an anchor development the creation of 68-acre campus with a business service center for Dell, Inc., and residential and service-oriented retail development to support the anchor development. The group meets as needed.

Tax Increment Financing Fund (TIF) #6 – Las Rosas Residential

297-2260

Development (City Manager's Office)

Supports the achievement of residential development objectives: A.) Serve the demand for market rate development and housing with the Downtown/Maps project area; B.) Provide a single-family housing development to support the housing needs of the inner City's diverse population; C.) Promote economic development to increase tax revenues, raise property values, and improve economic stability; D.) Preserve and enhance the tax base; and E.) Make possible investment, development and economic growth which would otherwise be difficult or impossible without the apportionment of ad valorem taxes from within the Increment District. The group meets as needed.

Tax Increment Financing Fund (TIF) #7 – Oklahoma Biosciences

297-2260

Development (City Manager's Office)

Redevelops blighted areas in accordance with previously approved plans; serves as a catalyst for retaining and expanding employment; attracts major investment in the area; preserves and enhances the tax base; and makes possible investment, development and economic growth, which would otherwise be difficult without the Project. The group meets as needed.

Tax Increment Financing Fund (TIF) #8 – Devon

297-2260

(City Manager's Office)

Reverses economic stagnation and decline, serves as a catalyst for retaining and expanding employment in the area, attracts major investment in the area, preserves and enhances tax base and makes possible investment, development, and economic growth which would otherwise be difficult or impossible without the Project. The group meets as needed.

Tax Increment Financing Fund (TIF) #9 – Northeast Renaissance

297-2260

(City Manager's Office)

Reduces and eliminates blight conditions, reverses economic stagnation, creates new employment opportunities and growth, creates new businesses, and stimulates the rehabilitation and preservation of historically or architecturally significant structures with an established historic value in the Northeast Renaissance project area. The group meets as needed.

Stockyards City
Urban Design Committee (Planning)

297-2110

Administers the design review process and issues Certificates of Approval for projects in the Stockyards City Development District and the Stockyards City Transitional Overlay District. The five-member Committee is composed of one member designated by the Board of Stockyards City Main Street, one citizen member and three property or business owners. All members serve two-year terms. The Committee meets at the First United Bank Conference Room, 1600 S Agnew Ave. quarterly at 1:30 p.m.

Tax Increment Financing (TIF) Fund#1 – Oklahoma Health Center 297-2260
(City Manager’s Office)

Supports the achievement of the economic development and redevelopment objectives of the City of Oklahoma City in accordance with the previously approved University Medical Center and Harrison-Walnut Urban Renewal Plans in order to reverse economic stagnation and decline, serves as a catalyst for retaining and expanding employment in the area, attracts major investment in the area, preserves and enhances the tax base and makes possible investment, development and economic growth which would otherwise be difficult or impossible without the Project. The group meets as needed.

Tax Increment Financing (TIF) Fund #2 – Downtown/MAPS 297-2260
(City Manager’s Office)

Creates economic vitality by capturing the unparalleled opportunity to stimulate a combination of public and private redevelopment investment activities to match or exceed the investment of the City of Oklahoma City in the MAPS program, with the focus and priorities of the project to stimulate those redevelopment and investment activities which bring residents and visitors to the Downtown/MAPS project area, in order to revitalize downtown Oklahoma City. The group meets as needed.

Tax Increment Financing (TIF) Fund #3 – Skirvin Hotel 297-2260
(City Manager’s Office)

Reverses economic stagnation and decline, serves as a catalyst for retaining and expanding employment in the area, attracts major investment in the area, preserves and enhances the tax base and makes possible investment, development, and economic growth which would otherwise be difficult or impossible without the Project. The group meets as needed.

Tax Increment Financing Fund (TIF) #4 – Oklahoma Riverfront 297-2260
(City Manager’s Office)

Uses tax increment financing to fund infrastructure improvements and other eligible project costs. To support public and private redevelopment of a portion of the Oklahoma Riverfront, including as an anchor development the creation of 68-acre campus with a business service center for Dell, Inc., and residential and service-oriented retail development to support the anchor development. The group meets as needed.

Oklahoma State Offices

Bar Association	416-7000	Health Department	271-5600
Consumer Protection	521-3921	House of Representatives	521-2711
Corporation Commission	521-2307	Senate	524-0126
Department of Environmental Quality	702-6222	State Capitol Switchboard	521-2011
Department of Human Services	521-3646	Tax Commission	521-3160
Department of Public Safety	425-2424	Treasurer	521-3191
Department of Transportation	522-8000	Welfare Department	522-5818
Election Board	521-2391		

Other numbers

Action Center (City Information)	297-2535	National Cowboy & Western	
Animal Shelter	297-3100	Heritage Museum	478-2250
Arts Council	270-4848	Neighborhood Alliance	528-6322
Better Business Bureau	239-6081	Oklahoma City Beautiful	525-8822
Board of Education (OK City Schools)	587-0000	Oklahoma City Museum of Art	236-3100
City Bus Schedule	235-7433	Oklahoma River Cruises	702-7755
OKC Chamber	297-8900	Paycom Center	602-8700
Chickasaw Bricktown Ball Park	218-1000	Police Athletic League (PAL)	297-1137
City Channel 20	297-2578	Police Briefing Stations (Bricktown)	297-1180
City County Health Department	427-8651	(Hefner)	297-1150
City/County Jail	713-1930	(Santa Fe)	297-1190
Civic Center Music Hall	297-2264	(Southwest)	297-1177
(tickets) Community Action	232-0199	(Springlake)	297-1160
Agency Convention and Visitors	297-8912	Dodgers Ticket Office	218-1000
Bureau Cox Cable	600-8282	Riverfront Redevelopment Authority	631-8820
Cox Convention Center	602-8500	South Chamber of Commerce	634-1436
Crime Stoppers	235-7300	State Fairgrounds	948-6700
EMSA	297-7100	Tennis Centers (Earlywine)	691-5430
Fish Hatchery	755-4014	(Will Rogers)	946-2739
Homeless Alliance	601-9677	Water Taxi	234-8294
Household Hazardous Waste Facility	682-7038	Will Rogers Garden Center	943-0827
Housing Authority	239-7551		
Legal Aid	521-1302		
Martin Park Nature Center	755-0676		
OKC National Memorial	235-3313		
Myriad Botanical Gardens	445-7080		

A

Abandoned Cars..... 297-2535

Police officers will leave a notice on derelict vehicles abandoned or improperly parked on public streets. If the vehicle is not moved within 72 hours, the Police will have it impounded.

Abandoned Structures..... 297-2535

Unoccupied structures must be boarded and secured. Development Services code inspectors issue legal notices to property owners to secure the structures. If the owners do not comply, the City can secure the property and charge the owner the cost, plus an administrative fee.

Accident Reports..... 297-1112

Vehicle accident reports are available from the Police Department for a fee. Reports are free for those involved for up to six months from the date of the accident.

Action Center 297-2535

The Action Center is the one-stop source for City government information and referral services. The Action Center receives reports of code violations and provides information about City programs and services. Service representatives are available Monday through Friday. Use the online service request or search function at okc.gov/action, leave a recorded message or send an email to action.center@okc.gov to report code violations 24/7.

Activity Permit 297-2890

Permits are required for activities on public property that create noise, traffic disruption and/or require street closures. Examples of such events include parades and organized protests. Public Information and Marketing issues the permits.

Address – Street Assignment 297-2623

City ordinance requires every property to have an assigned street address. The Planning Department staff assigns and verifies addresses and street names in the Oklahoma City corporate limits.

Adopt-A-City-Street 297-2141

Volunteer litter control program administered by the Public Works Department.

Residential Building Code Commission

(Development Services)

297-2351

Considers all proposed amendments to the Building Codes pertaining to one and two family residential construction and continually reviews the Building Code and makes recommendations to the Council. The seven Board members are appointed by the Mayor with the consent of the Council to three-year terms and include one licensed architect or engineer, two residential designers, two residential building contractors and two City residents with no interest in any industry regulated by the Building Code. Board members meet on an as needed basis.

Riverfront Design Committee

(Planning)

297-2980

Administers the design review process and issues Certificates of Approval for property located within the Scenic River Overlay Design District.” The nine member committee consists of two members appointed from the Riverfront Redevelopment Authority and seven members with knowledge and/or experience in the profession or practice of architecture, landscape architecture, planning, urban design, land development, or construction, at least two of the members must be licensed or certified in their design field. The Committee meets the first Thursday of each month at 9 a.m. in the Council Chamber.

Riverfront Redevelopment Authority

(Parks & Recreation)

297-2212

Administers the design review process and plans, develops and maintains a park system along the course of the Oklahoma River. The Authority’s nine trustees are the Mayor and eight people appointed by the Mayor with the consent of the Council including three Council members, five Oklahoma City residents and two residents of the State of Oklahoma. The appointed trustees serve six-year terms and meet at 1 p.m. on the fourth Tuesday of the month in the Council Chamber.

School Bond Advisory Board

(Maps Project Office)

297-3461

Administers the design review process and provides oversight and make recommendations to the School Board on projects to be completed with the bond proceeds from the 2007 and 2016 Bond Authorization Funds. The Board consists of seven members, with three members appointed by the Chairman of the Board of Education of the School District with the consent of the Board of Education, three members appointed by the Mayor and a Chairperson to be appointed jointly by the Mayor and Chairman of the Board of Education with the consent of the City Council. The Board meets as needed.

Park Commission

See Board of Park Commissioners

Planning Commission

See Oklahoma City Planning Commission

Plumbing Code Review and Appeals Commission **297-2115**
(Development Services)

Reviews the City’s plumbing code and recommends changes to the Council; hears appeals of City decisions based on the plumbing code, plumbing license suspensions and revocations by the City’s Chief Plumbing Inspector. All of the Board’s five members have at least ten years of experience in the plumbing industry and are familiar with City and State plumbing codes. Two of the members must be professional engineers registered with the State, two members must be licensed plumbing contractors and one must be a licensed journeyman plumber. All members are appointed by the Mayor with the consent of the Council to three-year terms. The Commission meets on an as-needed basis.

Port Authority of the Greater Oklahoma City Area **235-3771**

Provides a means for the City to purchase, construct and operate port, terminal or transportation facilities, participate in State and Federal grants and establish and operate foreign trade zones. The Authority’s five members are appointed by the Mayor with the consent of the Council to four-year terms. The Board meets bi-monthly on the third Wednesday at 12 p.m. at The Alliance, 105 N Hudson Ave., Suite 101.

Professional Liaison Committee **297-2030**
(Public Works)

Reviews complaints and inquiries regarding the standard and procedures for the selection of architects, engineers and planners for public improvement projects. The Committee furnishes an annual report of its activities to the Council. The Mayor with the consent of the Council appoints one architect, two consulting engineers and one lay member. The other four members include one architect appointed by the American Institute of Architects, two consulting engineers appointed by the Consulting Engineering Council of Oklahoma and one planner appointed by the American Institute of Planners. All eight members serve two-year terms and meet at the request of the Council, City Manager or the Committee Chairperson. The Committee meets on an as-needed basis.

Public Property Authority **297-2391**
(City Clerk’s Office)

Provides a mean of financing the acquisition of title or other interest in or operation and maintenance of Fairgrounds and other properties for use for professional or amateur sport events, the public or individuals. The Authority is composed of the Mayor and Council and meets bi-weekly during Council meetings.

Airports

The City, through the Airport Trust, operates three airports:

Clarence E. Page Airport **354-7911**
2300 N Cimarron Road
Yukon, OK 73099

Wiley Post Airport **789-4061**
5915 Philip J. Rhoads Ave.
Bethany, OK 73008

Will Rogers World Airport (WRWA)**680-3200**
7100 Terminal Drive
Oklahoma City, OK 73159

Administration **680-3200**
Police **680-3233**
Parking (AMPCO) **680-3250**
Airport Paging **680-3271**

Alarm Permits **297-1109**

Permits are required for residential and business security alarm systems. The initial permit is \$27, and annual renewal is \$17. Pick up applications at any City fire or police station or request one by phone or email ocpd.alarmpermits@okc.gov.

Alcoholic Beverage License (State)..... **521-3484**

Ambulance Service (EMSA) **297-7100**

Animal Cruelty **297-2255**

Animal Pickup..... **297-2255**

Animal control officers respond to calls about cruelty, loose, vicious and dead animals. Officers are dispatched according to pre-determined priorities.

Animal Shelter..... **297-3100**

2811 SE 29th Street (SE 29th Street & Bryant Avenue)

Animal Welfare operates the City’s shelter for lost, stray and impounded animals. The shelter includes an adoption unit and veterinary services. Hours for adopting or reclaiming pets are noon to 5:30 p.m., every day except holidays. The shelter accepts unwanted animals at no charge between 9 a.m. and 5:30 p.m. Call 297-3100 or visit okc.gov/animalwelfare for fee information.

Appliance Disposal297-2833

Appliances that do not contain Freon or similar refrigerants may be put at the curb for monthly Bulk Waste collection. Refrigerators, air conditioners and other appliances containing refrigerants require special handling. Call Utilities Customer Service prior to scheduled bulky waste day to arrange pickup of these items.

Areawide Aging Agency.....942-8500

Arson Hotline.....232-7766

Report suspected arson anonymously.

Association of Central Oklahoma Governments234-2264

Athletics.....297-3828

Parks and Recreation offers team leagues and individual sports including baseball, basketball, boxing, football, karate, soccer, swimming, volleyball and wrestling. Soccer, baseball and basketball leagues are open to children kindergarten to fifth grade. Call us or go to okc.gov/parks for fee and schedule information.

Auctions.....297-2741

The City uses auctions to dispose of certain surplus City property, unclaimed stolen property and property seized by the Police. The Procurement Division conducts City auctions. Auction dates and details are available by phone or at okc.gov.

Auction Hotline.....297-3182

B

Better Business Bureau.....239-6081

Bid List/ Bid Proposals297-2391

The City Charter requires competitive bids or Requests for Proposals for all purchases exceeding \$25,000. The City Clerk’s Office maintains a current list of construction projects, material items and Request for Proposals open for bid for the City and City Trusts. Current bid and proposal requests are available from the City Clerk’s Office or at okc.gov.

Bidders’ Hotline297-BIDS

Recorded message describing items currently open for bid. Message is updated every Wednesday.

Oklahoma City Planning Commission297-2417

(Planning)

Guides the comprehensive planning and development of the Oklahoma City area. It also formulates and implements land-use plans and subdivision regulations, and makes zoning recommendations to the City Council. The Mayor appoints the nine Commissioners with consent of Council. The Planning Commission meets the second and fourth Thursday of the month at 1:30 p.m. in the Council Chamber.

Oklahoma City Post Employee Benefits Trust

(Finance)

297-2225

Provides for the procurement and payment of certain authorized post-employment and/or retiree health and welfare benefits. This Trust consists of the Finance Director, the Personnel Director, an Assistant City Manager and two citizens appointed by the Mayor with the consent of the Council. The Trust meets the second Monday of each month at 10 a.m. in the Council Chamber.

Oklahoma City Redevelopment Authority

235-3771

Promotes, stimulates, encourages and finances the growth, development and redevelopment of the industrial, commercial, retail and public structures and spaces and otherwise promote the City’s general economic welfare and prosperity. Membership consists of seven members, all residents of the City, all appointed by the Mayor with the consent of the Council. Two of the Trustees shall be members of the City Council. The Trustees meet the third Wednesday quarterly at 10 a.m. in the Arts District Garage Conference Room, 431 W Main Street, Suite B.

Oklahoma City Water Utilities Trust

(Utilities)

297-2824

Oversees the maintenance and expansion of the City’s water, sewage and trash disposal systems. The trustees are the Mayor, the City Manager, one City Council member and two City residents appointed by the Mayor with the consent of the Council, all of which serve four-year terms. Trustees meet on the first and third Tuesday of each month at 2 p.m. in the Council Chamber.

Oklahoma City Zoological Trust

(Zoo)

425-0231

Oversees the development, maintenance, expansion and operation of the Oklahoma City Zoo. The nine trustees include the Mayor, the City Manager, a Council member and six members of the Oklahoma Zoological Society appointed by the Mayor with the consent of the Council. The trustees meet on the fourth Wednesday of the month at 3:30 p.m. in the Zoo’s Rosser Conservation Education Center.

Myriad Gardens Foundation 297-3882

(Parks)

Raises private funds for the construction and operation of the Crystal Bridge Tropical Conservatory and other facilities in the Myriad Botanical Gardens. The forty-two member board includes six members appointed by the Mayor of Oklahoma City with consent of the Council. Board meetings are generally held in the Myriad Botanical Gardens Crystal Bridge, on an as needed basis.

Oklahoma City Economic Development Trust 297-2260

(City Manager’s Office)

Supports the City’s community and economic development initiatives and uses the broad powers to carry out those initiatives. The members administer General Obligation Limited Tax Bonds and oversight of the City’s Tax Increment Financing (TIF) Districts. The Trust consists of five members, two Council Members and three resident members who are residents of the City appointed by the Mayor with consent of the Council. The Trust meets on a Tuesday each month at 2 p.m. in the Council Chamber.

Oklahoma City Retirement System 297-2408

Board of Trustees (Personnel)

Manages and administers the retirement system for employees of the City of Oklahoma City and is composed of 11 members. Three members appointed by the Mayor with consent of the Council who are residents of Oklahoma City and who have demonstrated professional experience in investment funds management, public funds management, public or private pension fund management or retirement system management. The Finance Director and City Auditor are also board members. Three City employees are elected by ballot by their fellow employees and one member of the board is elected by the retired City employees. Elected members serve a three year term and the retired member shall serve a two year term. The trustees serve three-year terms and meet on the second Thursday of the month at 10 a.m. in the Council Chamber.

Oklahoma City Housing Authority 239-7551

Manages single-family properties and multifamily housing projects and provides affordable housing opportunities for low-income individuals and families. The Authority is governed by a board of five Oklahoma City residents appointed by the Mayor with consent of Council, at least one of which must be a tenant in an Authority housing property. The Board meets on the fourth Wednesday of the month at 9 a.m. at the Housing Authority central office, 1700 NE 4th Street.

Bills - Water, Sewer, Trash 297-2833

Call Utilities Customer Service for billing questions, to start or stop service, to pay by credit card or to make payment arrangements. Bills can be paid by credit card online at okc.gov or in person at 420 W Main Street. Free parking is available in parking lot north of building.

Birth Certificates (State) 271-4040

Bleacher Rental 297-2331

The Parks Department rents bleachers. Call or go to okc.gov/parks for rental information.

Board of Education (OKC Public Schools)587-0000

Boat Stall Rental

Lake Hefner 843-4976

Lake Draper 799-0870

Wet slips and dry stalls are available for rent to the public with a rental permit.

Bridge Damage or Repair 297-3451

The Street Maintenance division maintains City bridges.

Building Codes 297-2525

Call the Development Center or visit okc.gov for code information and permit requirements.

Building Inspections

Projects that require a permit also require inspections during and after construction to make sure the projects comply with the approved plans and electrical, mechanical and plumbing codes. Only licensed contractors who hold permits may request inspections. To schedule inspections, call the Development Center’s Inspection Hotline. Requests made to these hotlines before 7 a.m. are inspected the same day.

Building permits are required for new permanent structures (houses, garages, swimming pools and fences) and to make structural changes to existing structures (room additions or moving load-bearing walls). Anyone can obtain a building permit. Permits are also required for electrical, plumbing and heat and air work. Only licensed contractors can get electrical, plumbing, mechanical, sign, driveway and fire suppression system permits. The Development Center issues these permits. Call or go to okc.gov for more information or to check the status of a permit or inspection.

Building, Electrical, Mechanical and Plumbing Inspections/Permits 297-2948

Budget Office..... 297-2257

Prepares, coordinates and monitors the City’s operating and capital budgets. City budget and financial information is available at okc.gov.

Bulky Waste Pick up..... 297-2833

Informally called “Big Junk,” monthly bulky waste pickup is included with residential trash collection service. Dates for monthly service are provided on customer bills, at okc.gov/water or by calling Utility Customer Service.

Burn PermitsMonday – Friday - 297-3584 Weekends and Holidays – 316-6843

Permit is required for outdoor burning. Fire Marshal issues a 30-day permit that allows a property owner to burn on a day the Fire Department designates as safe based on wind and other required conditions. Fee is \$50.

Bus Service (EMBARK)..... 235-7433

EMBARK operates bus service in the metro area from 5:30 a.m. to 7:30 p.m. Monday through Saturday, with limited late-night service on weekdays. Call or go to embarkok.org for schedules and routes.

Business Licenses 297-2606

City licenses are required for certain businesses. The Development Center issues business licenses, some of which may require documentation from other agencies. For more information call or go to okc.gov.

C

Cable Television Franchise 297-2578

The City is the franchise authority for Cox Communications for cable television service in Oklahoma City. Call for information about cable regulation or go to okc.gov to see the franchise agreement.

Camping Permit - Lake Stanley Draper 799-0870

Chamber of Commerce

Greater Oklahoma City Chamber 297-8900

Black Chamber of Commerce of Metro OKC 427-4444

South Chamber of Commerce 634-1436

Child Abuse Hotline (State)1-800-522-3511

City Attorney (Municipal Counselor)..... 297-2451

The City Attorney is appointed by the City Council to provide legal services for the City and legal oversight for the City Council.

MAPS 3 Transit/Modern Streetcar Subcommittee 297-3461

(MAPS Project Office)

Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to transit and the modern streetcar. The 10-member committee consists of two members from the MAPS 3 Advisory Board and eight resident members appointed by the Mayor and with consent of Council. The committee meets as needed.

McGee Creek Authority 297-2824

(Utilities)

Oversees the administration, promotion, management and maintenance of the water supply and facilities of the McGee Creek project in Atoka, OK. The Authority’s Board is comprised of Mayors of Oklahoma City and Atoka, OK, the Chairman of the Board of County Commissioners of Atoka County, the Chairman of the Oklahoma City Utilities Trust and the Chairman of the Board of Trustees of the Southern Oklahoma Development Association. The Board meets at least twice yearly, with additional meetings when necessary.

Mechanical Code Review and 297-2454

Appeals Commission (Development Services)

Reviews and makes recommendations for amendments to the City Mechanical Code and hears appeals of actions by the City’s Chief Mechanical Inspector. The Commission may affirm, modify, or reverse a decision of the Chief Mechanical Inspector and may suspend or revoke a license issued under the Mechanical Code. The five Commissioners are appointed by the Mayor with the consent of the City Council. All members must be Oklahoma residents, have a minimum of five years of experience in the mechanical industry and be familiar with City and State Mechanical Codes. One of the Commissioners must be a State-licensed civil or mechanical engineer experienced in mechanical engineering, one must be a mechanical contractor, one must be a supplier of mechanical equipment, and two must hold licenses in any category licensed under the Mechanical Code. The Commissioners meet on an on-call basis.

Metropolitan Library Commission 606-3726

(Metropolitan Library System)

Formulates general policy for the operation of the Metropolitan Library System, which serves both Oklahoma City and Oklahoma County. Its 27 members include the Mayor and the Chairman of the Board of Oklahoma County Commissioners, 13 members appointed by the Mayor with consent of the Council and 11 members appointed respectively by the Mayors of the Cities of Midwest City, Del City, Edmond, the Village, Warr Acres, Bethany, Jones, Luther, Harrah, Nicoma Park and Choctaw and one at-large member appointed by the Board of County Commissioners. All resident Board members serve six-year terms. The Board meets on the third Thursday of each month at various libraries.

Municipal Facilities Authority 297-2391

(City Clerk’s Office)

Provides a means of financing improvements to public utilities and services. The Authority is composed of the Mayor and Council and meets bi-weekly during Council meetings.

MAPS 3 Convention Center Subcommittee (MAPS Project Office)	297-3461
Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to the Convention Center. The nine-member committee consists of two members from the MAPS 3 Advisory Board and seven resident members appointed by the Mayor and with consent of Council. The committee meets as needed.	
MAPS 3 Fairgrounds Subcommittee (MAPS Project Office)	297-3461
Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to the Fairgrounds. The 10-member committee consists of two members from the MAPS 3 Advisory Board and eight resident members appointed by the Mayor and with consent of Council. The committee meets as needed.	
MAPS 3 Oklahoma River Subcommittee (MAPS Project Office)	297-3461
Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to the Oklahoma River. The 10-member committee consists of two members from the MAPS 3 Advisory Board and eight resident members appointed by the Mayor and with consent of Council. The committee meets as needed.	
MAPS 3 Park Subcommittee (MAPS Project Office)	297-3461
Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to the Downtown Park. The 11-member committee consists of two members from the MAPS 3 Advisory Board and nine resident members appointed by the Mayor and with consent of Council. The committee meets as needed.	
MAPS 3 Senior Wellness Centers Subcommittee (MAPS Project Office)	297-3461
Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to the Senior Wellness Centers. The 11-member committee consists of two members from the MAPS 3 Advisory Board and nine resident members appointed by the Mayor and with consent of Council. The committee meets as needed.	
MAPS 3 Trails and Sidewalks Subcommittee (MAPS Project Office)	297-3461
Makes recommendations to the MAPS 3 Citizens Advisory Board regarding projects related to trails and sidewalks. The nine-member committee consists of two members from the MAPS 3 Advisory Board and seven resident members appointed by the Mayor and with consent of Council. The committee meets as needed.	

City Auditor..... 297-2624

The City Auditor is appointed by the City Council to provide oversight of the City’s financial dealings and ensure adequate financial and management controls are in place.

City Channel 20..... 297-2578

This government cable access channel broadcasts City programming. Channel 20 provides live coverage and rebroadcasts of City Council and other public meetings held in the Council Chamber, as well as other informational programs about the City.

City Clerk 297-2391

The City Clerk maintains all official City records and documents including proceedings of the City Council and City Trusts. The City Clerk receives all lawsuits, protests, appeals, claims and bids; publishes legal notices, maintains retiree files and coordinates City elections. All requests for City records are handled by the City Clerk’s office.

City Council..... 297-3884

The City Council sets policy, enacts ordinances and authorizes all expenditures of City funds. The City Council is composed of eight representatives, each elected by voters of the wards in which they reside. Council representatives are elected to four-year terms and are paid \$12,000 a year. A small staff provides support services for Council members.

City Council Agenda..... 297-2391

The agenda lists the business the Council will conduct at the meeting including items that will be discussed and voted on. The agenda is posted outside the Council Chamber at least 48 hours before each meeting as required by State law. The agenda and attachments are posted on okc.gov after 4 p.m. on Friday before the meeting. Copies of the agenda are available from the City Clerk at Council meetings.

City Council Meeting 297-2391

The City Council meets weekly on Tuesday at 8:30 a.m. in the Council Chamber, 3rd Floor, City Hall, 200 N. Walker. A quorum of five Council members is required to conduct City business. Meetings are broadcast live on City Channel 20, on YouTube and on okc.gov and replayed on Channel 20 at 6:30 p.m. on Tuesday evenings. Recordings are posted to YouTube for viewing anytime.

City-County Health Department 427-8651

City-County Jail..... 713-1930

City Elections..... 297-2391

The City Clerk coordinates primary, general and special elections. Primary and general elections are held for Mayor and City Council positions. Special elections are held to decide various issues, such as tax propositions, franchises, charter amendments and bond issues.

City Licenses..... 297-2606

See Business Licenses.

City Manager..... 297-2345

The City Manager is appointed by the City Council to serve as the Chief Administrative Officer over the City’s day-to-day operation. The City Manager hires and oversees all City employees except those appointed by the City Council.

CityNews 297-2578

Monthly citizen newsletter mailed with City utility bills. Also available on City website, www.okc.gov. Published by the Public Information and Marketing Office.

City News Releases..... 297-2578

Sign up to receive City news releases delivered to your inbox. Call or email public.info@okc.gov.

Civic Center Music Hall Administration 297-2584 / Tickets 297-2264

The downtown performing arts center includes the Thelma Gaylord Performing Arts Theatre (2,500 seats); Freede Little Theatre (390 seats); Meinders Hall of Mirrors (5,300 square-foot hall) and the Joel Levine Rehearsal Hall (3,100 square feet). The Parks Department manages the Music Hall. See Tickets for event and ticket information.

Code Violations 297-2535

Contact the Action Center to report or get updates on reported code violations. Call or use the online system at okc.gov/action, email action.center@okc.gov, text 405-252-1053 or use our mobile app OKC Connect.

Community Action Agency (CAA)..... 232-0199

Complaints (City)..... 297-2535

Consumer Credit (State) 521-3653

Convention and Visitors Bureau (OKC) 297-8912

Coroner (State)..... 239-7141

Golf Commission (Parks) 297-2695

Oversees the operations, maintenance and construction of public golf courses, facilities and activities. The nine Commissioners are appointed by the Mayor to serve seven-year terms. The Commissioners meet the first Wednesday of the month at 11 a.m. at various City golf courses.

Historic Preservation Commission 297-3084

(Planning)

Reviews Certificates of appropriateness and provides recommendations to the Planning Commission and City Council on matters regarding historic resources, including designation of historic districts and landmarks. The City has nine Historical Preservation Districts: Heritage Hills, Heritage Hills East, Mesta Park, Edgemere, Crown Heights, Jefferson Park, Shepherd, Putnam Heights, and The Paseo. The 9 Commissioners are appointed by the Mayor with consent of the Council to three-year terms. The Commission meets the first Wednesday of the month in the Council Chamber at 2 p.m.

Housing Authority
See Oklahoma City Housing Authority

Industrial and Cultural Facilities Trust 235-3771

Oversees the operation and promotion of industrial and cultural facilities in the City, including the National Cowboy and Western Heritage Museum. The five trustees are appointed by the Mayor with consent of the Council to serve six-year terms.

Joint Insurance Committee (Personnel) 297-2144

Makes recommendations to the Council and the Oklahoma City Municipal Facilities Authority Trustees concerning health and dental insurance issues. Membership includes one member as a representative of the City Manager, one retired City employee, two residents selected by the Mayor, one representative from the Fraternal Order of Police and one representative from the Association of Federal, State, County and Municipal Employees. The Committee meets semi-monthly at 8:30 a.m. on the first Wednesday of each month in the Council Chamber.

License Appeals Board 297-2061

(Development Services)

Hears appeals of license denials made by the City’s Supervisor of Licenses. The Board consists of the City Manager, the Finance Director, and the Public Works Director.

MAPS 3 Citizens Advisory Board 297-3461

(MAPS Project Office)

Advises the City Council regarding projects proposed for funding from the excise tax levied by Ordinance No. 23942. The eleven-member committee consists of one member of the City Council, two at-large members and one member from each Ward appointed by the Mayor and with consent of Council. The Board meets the fourth Thursday of each month at 10 a.m.

Electrical Appeals and Code Commission (Development Services) **297-2371**
 Reviews the Electrical Code, considers proposed amendments and makes recommendations to the City Council. The Commission also decides appeals of actions of the electrical inspectors and suspensions or revocations of electrical certificates of competency. Nine Commissioners are appointed by the Mayor with consent of the Council for three-year terms, and each must have at least ten years of experience in the electrical industry and be familiar with City and State Electrical Codes. One member shall be an electric utility representative submitted by electric utilities operating within the City, two shall be electrical engineers submitted by the Oklahoma Society of Professional Engineers, one shall be an electrical contractor submitted by the Western Oklahoma Chapter of the National Electrical Contractors Association, one shall be an electrical contractor submitted by the Independent Electrical Contractors Association, one shall be a journeyman wireman submitted by the International Brotherhood of Electrical Workers, one shall be a journeyman wireman submitted by the electrical construction industry, one shall be an electrical manufacturer’s representative, and one resident member not affiliated with any of the groups represented on the commission. The Commission meets as needed.

Emergency Medical Services Authority (EMSA) **918-596-3135**
 Provides oversight and establishes policies for the emergency medical care and ambulance system in Oklahoma City and Tulsa. The Mayor of Oklahoma City with consent of the Council and the Mayor of Tulsa appoint the ten Board members, all of whom serve three-year terms. The Board meets the fourth Wednesday of the month at 1 p.m. at the EMSA Administrative Offices.

Employee Retirement System
 See Oklahoma City Employee Retirement System Board of Trustees

Environmental Assistance Trust **297-2391**
 (City Clerk’s Office)
 Promotes and encourages the development of industry and commerce in the City by providing and managing the physical facilities and services required for development. The Mayor and Council members serve as trustees.

Game and Fish Commission (Parks) **297-2167**
 Recommends rules and regulations governing fishing, boating, hunting and other recreation activities to the Council; also makes recommendations regarding the propagation and preservation of fish and game in City lakes and properties. The nine Commissioners are appointed by the Mayor with consent of the Council to four-year terms. The Commission meets the first Monday of the month at 1:30 p.m. at the Will Rogers Garden Exhibition Center.

Corporation Commission (State)..... **521-2307**

Regulates gas, electric and telephone utilities.

County Commissioners (Oklahoma) **713-1500**

County Court House (Oklahoma) **270-0082**

County Sheriff (Oklahoma) **713-1000**

Cox Business Services Convention Center **602-8500**

The downtown convention center with over one million square feet of arena, exhibit halls and meeting facilities is privately managed by the Renaissance Hotel and SMG. See Tickets for event and ticket information.

Cox Cable Customer Service **600-8282**

Creeks..... **297-2581**

Creeks are part of the City’s storm drainage system. Street Maintenance crews clear creeks on a scheduled basis.

Crime Stoppers..... **235-7300**

Anonymously report information about a crime.

Crystal Bridge Tropical Conservatory **445-7080**

See Myriad Botanical Gardens.

D

Day Care License and Inspections (State) **767-2650**

Dead Animal Pickup **297-2255**

Death Certificates (State) **271-5108**

Demolition Permits **297-2525**

A permit is required to tear down a structure in the City limits.

Dept. of Environmental Quality (State) **702-6203**

Development Services Department **297-2459**

This department includes Animal Welfare, Business Licensing, Plan Review, Permits, Inspection Services and Code Enforcement.

Dilapidated Houses 297-2368 or 297-2535

City codes require owners of vacant properties to keep buildings in good repair. The City can give property owners legal notice to repair or demolish buildings that are in serious disrepair. If owners do not comply, the City Council can declare the properties dilapidated and have them demolished at the owner’s expense.

Downtown Discovery 235-7433 (RIDE)

Go to embarkok.org to view the current routes and schedules.

District Attorney (County)..... 713-1600

Drainage Ditches 297-3451

Street Maintenance maintains and repairs drainage ditches.

Driver’s License (State)..... 425-2424

Drug HOTLINE..... 232-6272

Anonymously report suspected drug activity or information.

Dumping (Public Property)..... 297-2535

The City will clean up trash and debris dumped on City property. Removal of debris dumped on private property is the responsibility of the property owner.

Dump Locations

See Landfills.

E

Election Board (County)..... 713-1515

Electrical Inspection Hotline..... 297-2948

See Building Inspections.

Electrical Permits..... 297-2948

The Development Center issues permits to Oklahoma licensed electrical engineers who submit plans and receive approval for electrical service requiring 600 amps or greater.

Community and Neighborhood Enhancement Advisory Board 297-1630

(Planning)

The Community and Neighborhood Enhancement Advisory Board is to advise the City Council regarding projects proposed for funding for the Community and Neighborhood Enhancement Program. The Board’s duties shall be to review the projects and submit recommendations to the City Council or refer to other City review boards, authorities, trusts and/or commissions, as appropriate. The Board meets in the Council Chamber the first Monday of the month at 10 a.m. in the Council Chamber.

Contractors Pre-qualification Board 297-2274

(Public Works)

Examines qualifications and pre-qualifies applicants as eligible bidders for public works projects according to criteria set by the Council and certifies all qualified applicants with the City Clerk. The Board may also revoke or suspend an approved applicant for fraud, deceit, or other good cause. The Board is composed of the City Manager, the Public Works Director, the Utilities Director, the City Clerk and the Finance Director. The Board meets the second Wednesday of the month at 8:30 a.m. in the Public Works Conference Room.

Convention and Visitors Commission 297-8963

Promotes Oklahoma City as a tourist and convention city by developing advertising and promotional materials and works to bring conventions and trade show events to the City. The seventeen member commission consists of representatives from the Chamber of Commerce, the Hotel/Motel Association, restaurant and visitor related businesses, the City Manager, a council member and five residents appointed by the Mayor with consent of the Council. The Commission meets the third Thursday of even months at 10 a.m. at the Oklahoma City Convention and Visitors Bureau, 123 Park Ave.

Downtown Design Review Committee 297-2980

(Planning)

Administers the design review process and issues Certificates of Approval for property located within the Downtown area. The seven-member board is appointed by the Mayor with consent of the Council. Four members shall be a combination of registered architects, landscape architects, urban planners or licensed civil engineers, two members shall be licensed real estate professionals and one member shall be a resident of the City of Oklahoma City. The Committee meets the third Thursday of each month at 9:30 a.m. in the Council Chamber.

City Council Social Services Committee (Planning) **297-3608**

Review proposals for social services funding. The Committee consists of the three Council members appointed by the Mayor. The Committee meets as needed.

City/County Board of Health **425-4455**

Recommends ordinances, rules, and regulations to promote public health and help create uniform health ordinances and regulations. Four of the Board’s nine members are appointed by Oklahoma County Commissioners and five are appointed by the Mayor with consent of the Council. All members serve six-year terms. The Board meets on the third Tuesday of the month at 6 p.m. at the City/County Health Department office at 2600 NE 63rd Street.

Civic Center Foundation (Parks) **297-3882**

Raises funds for the benefit of the Civic Center Music Hall, its resident performing groups and its patrons. The Foundation’s Board may have up to 29 members, six of whom are appointed by the Mayor with consent of the Council.

Committee on Disability Concerns (Mayor’s Office) **297-2424**

Promotes the welfare of disabled citizens in the areas of employment, access to public facilities and enforcement of ordinances providing assistance to the disabled. The Mayor appoints all Committee members with consent of the Council. Committee meetings are held on the second Wednesday of the month at 7:30 p.m. in Room #203 of St. Luke’s United Methodist Church, 222 NW 15th Street.

Community Action Agency Board of Directors **232-0199**

Formulates policy for the Community Action Agency and makes recommendations on types of programs and funding in accordance with federal guidelines. The Board has 36 members, nine of whom are appointed by the Mayor with consent of the Council. One member is appointed by the Mayors of Midwest City and Yukon, one member is appointed by the Canadian County Commissioners, 11 members are appointed from area service agencies and thirteen members are elected from Community Action agency service areas. Board members’ terms vary by the type of appointment. Board meetings are on the first Thursday of the month at 6:30 p.m. in the Community Action Agency office, 319 SW 25th Street.

Elevator Permits and Inspections..... 297-2548

Call building inspectors to report elevators in public buildings that are not operating properly.

EMBARK.....235-RIDE (7433)

EMBARK operates bus service in the metro area from 5:30 a.m. to 7:30 p.m., Monday through Saturday, with limited late-night service on weeknights. Call or go to embarkok.org for schedules and routes.

EMBARK Plus 297-3808

EMBARK provides this curb-to-curb transportation service for individuals with disabilities that prevent them from using regular fixed-route bus service. Call or go to www.gometro.org for more information.

Emergency - police -fire - ambulance.....911

Emergency Home Repair 232-0199

The Community Action Agency offers some home repair assistance to elderly and other qualifying residents.

Employment (City)..... 297-2530

City job vacancies are posted in the Personnel Office, 420 W Main Street, and at okc.gov/jobs.

Employment Service (State)..... 557-5347

F

Fair - State of Oklahoma..... 948-6700

FBI..... 290-7770

Federal Information Center.....1-800-333-4636

Fire Department

Over one thousand employees at 40 work sites provide fire suppression, prevention, rescue and other emergency services. The department’s comprehensive fire prevention programs include code enforcement, arson investigation and public education. In addition to the General Fund, the Fire Department is partially funded from a 3/4 cent dedicated public safety sales tax approved by voters in 1990.

Administration	297-3314
Community Service	297-3677
Fire Prevention/ Inspections	297-3584
Public Education	297-3318

Fire Stations:

No. 1	820 NW 5 th Street	297-3462
No. 2	2917 E Britton Rd.	478-1187
No. 3	11601 N MacArthur Blvd.	722-2461
No. 4	14200 Hogback Road	396-8092
No. 5	22 NW 22 nd Street	557-6980
No. 6	21 N Lincoln Blvd.	239-7611
No. 7	218 SW 23 rd Street	239-7615
No. 8	1934 W Exchange Ave.	239-7620
No. 9	1415 SW 89 th Street	629-1659
No. 10	2039 NW 16 th Street	557-6979
No. 11	900 NW 50 th Street	841-2400
No. 12	2121 N Martin Luther King Ave.	425-3003
No. 13	7000 SE 74 th Street	733-0180
No. 14	3129 NW 23 rd Street	951-0102
No. 15	2817 NW 122 nd Street	749-3050
No. 16	405 SE 66 th Street	629-1650
No. 17	2716 NW 50 th Street	951-0110
No. 18	4016 North Prospect	425-3006
No. 19	940 SW 44 th Street	629-1656
No. 20	7929 SW 29 th Street	745-2183
No. 21	3240 SW 29 th Street	682-7003
No. 22	333 NW 92 nd Street	841-2401
No. 23	2812 S Eastern Ave.	670-8013
No. 24	1500 N Meridian Ave.	951-0126
No. 25	2701 SW 59 th Street	682-7006
No. 26	7025 SW 119 th Street	745-6607
No. 27	6400 N Westminster Road	769-6525
No. 28	7101 S Anderson Rd.	737-4040
No. 30	4343 S Lake Hefner Drive	841-2410
No. 31	618 N Rockwell Ave.	499-0009
No. 32	12233 N Mustang Road	373-1628
No. 33	11630 SW 15 th Street	324-5818
No. 34	8617 N Council Road	720-7914
No. 35	13017 S May Ave.	692-4190
No. 36	17700 SE 104 th Street	386-3343
No. 37	16820 N Pennsylvania Ave.	844-9930

First Aid Training - Red Cross of OKC..... 375-9500

City Council Audit Committee
(City Auditor’s Office)

297-2297

Reviews matters relating to internal and external auditing and internal control. The committee promotes cooperation among auditors and management, preserves the independence of the auditing function and ensures that appropriate action is taken on audit findings. The Committee consists of three Council members appointed by the Mayor. The Committee meets as needed.

City Council Economic Development Committee
(City Manager)

297-2900

Monitors the City's contracts with the Chambers of Commerce and makes recommendations to the City Council on annual proposals for funding from the Chambers of Commerce. Considers and makes recommendations to the City Council and Mayor for economic development proposals that request City funding and other economic development matters of concern to the City. The Committee consists of four Council members appointed by the Mayor. The Committee meets as needed.

City Council Finance and Capital Improvement Committee (Finance)

297-2257

Works with the City Manager in reviewing the City financial position, proposed operating budget, and develops needed fiscal policies to protect the long term financial health of the City. The Committee consists of the eight members of the City Council and the Mayor. The Committee meets as needed.

City Council Judiciary Committee
(Municipal Councilor’s Office)

297-2451

Coordinates the Council's activities with the Municipal Courts; develops an annual evaluation process for the Municipal Judges, provides benefits and salary recommendations to the City Council annually, and serves as the search committee when vacancies occur in judicial positions. The Committee consists of three Council members appointed by the Mayor. The Committee meets as needed.

City Council Legislative Committee
(City Manager’s Office)

297-1501

Develops the City's annual legislative program for national, state, and regional legislative bodies. The committee also develops programs to promote better relationships between surrounding communities, other governmental agencies and public bodies. The Committee consists of the three Council members appointed by the Mayor. The Committee meets as needed.

Bricktown Urban Design Committee 297-2110
(Planning)

Administers the design review process for building and renovation projects in the Bricktown Core Zoning District. The seven -member committee consists of one architect, three citizens who are tenants or owners within the BC District, two residents with knowledge of the District, and one resident who is a registered architect, landscape architect, urban planner, or licensed civil engineer with knowledge of urban design principles, all appointed by the Mayor with consent of the Council. The Committee meets on the second Wednesday of the month at 9 a.m. in the Council Chambers

Building Code Board of Appeals 297-1830
(Development Services)

Hears and determines variances from the building code and appeals of decisions and orders of City building inspectors. The seven-member Board is appointed by the Mayor with consent of the Council and includes one registered professional engineer, one licensed architect, three Oklahoma City citizens qualified by construction experience to serve on the Board, and two residents without such experience. When needed, the Board meets the second Wednesday each month at 1:30 p.m. in the Council Chamber.

Building Code Commission 297-2039
(Development Services)

Reviews the Building Code, considers proposed amendments and makes recommendations to the City Council. The nine-member commission is appointed by the Mayor with consent of the Council and includes one licensed structural engineer, two licensed architects, one licensed mechanical engineer, one commercial building contractor, one residential building contractor, one licensed civil engineer and two residents without such experience. The Commission meets as needed.

Central Oklahoma Transportation & Parking Authority (Transit) 297-2484

Oversees operations of the City’s public transportation and parking systems including the EMBARK bus system and City parking garages. The Authority’s Board is composed of the Mayor, the City Manager, the City Finance Director and five trustees appointed by the Mayor with consent of the Council. The Board meets the first Friday of the month at 9 a.m. in the Council Chamber.

Citizens Committee for Community Development (Planning) 297-3533

Resident members advise City Council on matters related to the City’s Community Development Block Grant program. Two members are appointed from each of the City’s eight wards based on the recommendation of the respective Council members, and the Mayor appoints four at-large members. The committee also includes approximately 10 representatives from community agencies. All members serve two-year terms. The committee meet 6-7 times a year as needed.

Flooding 297-2581

Public Works provides flood zone property information and handles flooding and erosion complaints.

G

Gang Hotline - Also Narcotics Hotline..... 232-6272

Report gang activity, drug or prostitution problems anonymously.

Garage Sale..... 297-2606

A permit is required. City codes allow two garage sales per address per year. Permits are obtained through the Development Center and the \$7 permit fee can be added to your City utility bill if your account is current.

Garbage Service 297-2833

Call Utilities Customer Service or go to okc.gov/water for residential trash collection information including collection schedules and set-out guide.

Golf Courses (City)

Earlywine Park	11600 S Portland Ave. 73170	691-1727
James E. Stewart	824 Frederick Douglass Ave 73117	424-4353
Lake Hefner	4491 S Lake Hefner Drive 73116	843-1565
Lincoln Park	4001 NE Grand Blvd. 73111	424-1421
Trosper Park	2301 SE 29 th Street 73129	677-8874

Graffiti 297-2535

It is against City ordinance to allow graffiti to remain on property. The City will remove graffiti on City property. Property owners should remove graffiti on private property or give the City permission to remove it.

H

Handicapped Parking Permits (State) 425-2290

Health Information & Education (County) 427-8651

Heat/Air Permits 297-2948

Permits are required to install central heating units, to repair any type of natural gas heating apparatus for the home, apartment, mobile home or business. See Building Permits.

Heating & Air Conditioning Inspections.....297-2948

Help 2 Others..... 297-2833

The “Help 2 Others” program (H2O) allows utility customers to aid those who need help paying their City utility bills. Utility customers contribute to the program by rounding up their water utility payments to the nearest whole dollar. The Salvation Army administers these funds and determines who receives assistance. H2O contributions are tax-deductible and donors receive an annual statement of contributions.

Highway Patrol (Emergency)..... 425-2323

Homeland Security (State) 425-7296

Homestead Exemption (County) 713-1200

Household Hazardous Waste Facility 682-7038

Located at 1621 S Portland Ave., City residents can safely dispose of household hazardous waste such as paint, motor oil, batteries and pesticides year-round at no charge. Must show proof of residency - City utility bill stub. Operating Hours: Tuesday-Friday 9:30 a.m. to 6 p.m.; Saturday 8:30 –11:30 a.m. Closed Sunday and Monday.

Housing, Public (Housing Authority)..... 239-7551

Housing Rehabilitation Loans 297-2846

Grants and interest-free or low-interest loans are available for low and moderate-income homeowners to buy and repair homes. Specific guidelines must be met. Call the Planning Department or go to okc.gov for more information.

I

Ice and Snow on Streets..... 297-3451

Street Maintenance crews salt or plow snow routes during snow and ice conditions. Streets that are part of Snow Routes are marked with signs and a Snow Route map is available at okc.gov or by calling the Action Center at 297-2535.

Immunizations (County Health Department) 425-4450

Board of Examiners for 682-7050

Sidewalk Contractors (Public Works)

Sets and reviews rules and regulations for sidewalk contractors, issues certificates to qualified sidewalk contractors and rules on complaints of code violations by licensed sidewalk contractors. The Board may suspend, revoke or reinstate licenses of sidewalk contractors. The three-member Board is composed of the Public Works Director and two members who are residents of the City of Oklahoma City, appointed by the City Manager for one-year terms. The Board meets as needed.

Board of Governors for Nurseries, 425-4485

Day Care Centers and Day Camps (City/County Health)

Hears evidence of violations of codes applicable to day care centers and has authority to suspend or revoke the licenses of operators. The Board is composed of a representative appointed by the Fire Chief, a representative appointed by the Public Works Director, two licensed day care center operators, one licensed day camp operator and one person associated with a church which does not operate a day care center. Board members serve three-year terms. The Board meets quarterly at 2 p.m. at the City/County Health Department office, 2600 NE 63rd Street, Room 101 A/B.

Board of Park Commissioners (Parks) 297-2167

Recommends rules, regulation and policies governing public parks, facilities and properties and advises the Council on the acquisition, donation and improvement of public properties used for parks and recreation. The nine-member Board, appointed by the Mayor with consent of the Council, meets the third Wednesday of the month at 3 p.m. at Will Rogers Gardens Exhibition Center.

Board of Review for Police Recruits (Police) 297-1110

Hears appeals of terminations of members of the Police Retirement System and Police Recruits who do not have access to the grievance-review process of the Fraternal Order of Police. The five-member Board includes the Mayor, two Oklahoma City police officers, one attorney and one licensed physician. The Board meets on an on-call basis.

Bond Advisory Committee (Finance) 297-2860

Hears requests for major reallocations of bond monies in general bond funds and makes recommendations to the Council. The nine-member Committee is composed of one member from each of the eight wards and one at-large member, all appointed by the Mayor with consent of the Council. The Committee meets the first Monday of each month at 3 p.m. in the Council Chamber.

Boards, Trusts and Commissions

Airport Trust (Airports) 316-3200

Oversees the operations of Will Rogers World Airport, Wiley Post Airport and Clarence E. Page Airport plus buildings and grounds for the Mike Monroney Aeronautical Center. The five-member Trust, consisting of the Mayor, City Manager, Council member and two resident members who are residents of Oklahoma City appointed by the Mayor with consent of the Council, meets the fourth Thursday of the month at 9 a.m. in the Council Chamber.

Alarm Review Board (Police) 316-4236

Considers appeals of alarm permit denials, revocations and fee assessments issued by the City Alarm Coordinator. The five-member Board includes one representative from the Police Department appointed by the Police Chief, one representative from the Fire Department appointed by the Fire Chief, a representative from the professional alarm industry and two members of the public appointed by the Mayor with consent of the Council. Board members do not have set terms. The Board meets on the third Wednesday of every other month at 1:30 p.m. in the Council Chamber.

Arts Commission (Planning) 297-1274

Advises Council on public art, oversees arts and cultural projects and programs and promotes the City’s arts and cultural resources to ensure the city is attractive and culturally enhanced. The 15-member Commission, appointed by the Mayor with consent of the Council, meets the third Monday of the month at 4 p.m. in the Council Chambers

Atoka Lake Association (Utilities) 297-2824

Ensures the facilities of Lake Atoka are available for public use while protecting the City’s water supply. The Association’s Board has eight members, including the Mayors of Oklahoma City and Atoka, OK, the City Managers of Oklahoma City and the City of Atoka, the Chairman of the Oklahoma City Water Utilities Trust, one citizen appointed by The City of Oklahoma City, the City of Atoka Treasurer and the City of Atoka Police Chief. The Board meets at least twice yearly, with additional meetings when necessary.

Board of Adjustment (Planning Department) 297-2623

Hears appeals of building, zoning and land use variances and exceptions. The five-member Board is appointed by the Mayor with consent of the Council and includes one member of the Planning Commission. Board members serve three-year terms. The Board meets the first and third Thursday of the month at 1:30 p.m. in the Council Chamber.

Impounded Vehicles..... 297-1189

The Police Department provides information on impounded vehicles.

Information and Referrals (Action Center)..... 297-2535

Information Technology..... 297-2303

This department handles all City communication/technology services including computer systems, telephones, wireless communications and major information systems.

Inoperable Vehicle 297-2535

All vehicles on residential property in public view, including driveways, must appear to be in running condition. Development Services code enforcement inspectors issue legal notices to property owners to repair or remove inoperable vehicles.

J

Job Line (City)..... 297-2419

Recorded listing of current City job vacancies.

Junk and Debris 297-2535

Property owners are responsible for keeping their properties free of junk and debris. Code enforcement inspectors issue legal notices directing owners to remove junk/debris from their properties. If owners fail to comply, the City will have the junk/debris removed by a contractor and the owner will receive a bill for the removal along with an administrative fee. A tax lien is filed against the property until payment is made.

L

Landfills

Waste Mgmt.	3201 Mosley Road	472-1112	Oklahoma City
Southeast	7001 S Bryant Ave.	672-7379	Oklahoma City
Oklahoma	7600 SW 15th Street	745-2942	Oklahoma City
Newcastle	1741 N Portland Ave.	745-4141	Newcastle

Land Records (County Assessor) 713-1200

Library - Metropolitan Library System (MLS) - Downtown 231-8650

Liquor License (State) 521-3484

Litter..... 297-2535

Livestock: Loose, Stray, Neglected..... 297-2255

Animal control officers respond to calls about stray, loose or neglected livestock. Officers are dispatched according to pre-determined priorities.

Lost Pets 297-2255

Visit the Animal Shelter at 2811 SE 29th Street to see if lost pets have been retrieved.

M

Manholes and Storm Sewers..... 297-3451

Street Maintenance cleans and maintains storm sewers.

Manhole Covers (Sanitary Sewer)..... 297-3334

Water/Sewer Line Maintenance repairs and replaces loose or missing sanitary-sewer manhole covers.

MAPS 3 297-3461

Oklahoma City voters approved a penny sales tax to improve our quality of life. The projects are senior health and wellness centers, a downtown park, trails, sidewalks, a modern streetcar, Oklahoma River improvements, State Fair Park improvements and a new convention center. Get more information at okc.gov/maps3.

Marriage License (County) 713-2311

Mayor 297-2424

The Mayor presides over City Council meetings and has an equal vote on all City Council business. Elected by all Oklahoma City voters, the Mayor serves a four-year term and is paid \$24,000 a year. A small staff assists the Mayor.

Mechanical Inspections 297-2948

Median Maintenance 297-2356

The Grounds Management Division of the Parks Department mows and maintains most City medians on a scheduled basis.

Police 297-1000

Protects citizens and property from criminal activity, keeps the peace, enforces laws, apprehends criminals and helps prepare cases for prosecution. The department has a central police station and five substations and covers over 2,500 police reporting districts that average 1/4 square mile in size.

Public Information & Marketing 297-2578

Provides City government news and information to help citizens, employees and other targeted audiences better access and understand City services, programs, policies and issues. The office uses a variety of media including cable television, the Internet, print publications, mass media and the Action Center.

Public Transportation & Parking 235-7433

Operates and maintains the City’s mass transit system including buses, trolleys, parking meters, garages and surface lots.

Public Works 297-2581

Maintains the City’s infrastructure, streets, bridges, drainage and traffic control facilities; reviews and issues construction related permits; works with engineers and contractors on capital improvement projects and improvements to City properties.

Utilities 297-2422

Operates and maintains water collection, processing and distribution systems; wastewater collection and processing systems and solid waste collection and disposal systems for residential and business customers. Operations are funded entirely by fees charged to customers.

Zoo 424-3344

One of the top zoos in the nation with more than 110 acres of animal exhibits and gardens. Accredited by the American Association of Museums as both a living museum and botanical garden.

Information Technology	297-2303
Provides organizational support for technology-based communication and information systems; develops and coordinates purchase and implementation of selected systems and equipment.	
MAPS Project Office	297-3461
Manages and provides administrative oversight for the MAPS 3 program.	
Mayor’s Office	297-2424
Municipal Counselor’s Office	297-2451
Appointed by the City Council, the Municipal Counselor represents and defends the City, its elected officials and employees, and its municipal trusts in legal proceedings. The Municipal Counselor’s office prepares legal opinions and ordinances to be considered by Council; reviews and processes claims filed against the City, collects damage claims and prosecutes violations of City ordinances in Municipal Court.	
Municipal Court	297-2673
Manages all activities related to the Oklahoma City Municipal Court, including probation and warrant processing, bench and arrest warrant service, public defender contract and driver’s license suspension program. The Court handles violations of City ordinances including parking, traffic, criminal, environmental and misdemeanor jury division charges.	
Office of Sustainability	297-3686
This office is funded with economic stimulus funds to enhance energy efficiency efforts and promote sustainability for City operations.	
Parks & Recreation	297-3882
Provides recreational services including programs at parks, athletic fields, lakes, nature areas and community centers, mows and maintains more than 4,200 land-acres, plants trees, maintains the Will Rogers Gardens, the Bricktown Canal and Martin Park Nature Center and manages the Civic Center Music Hall.	
Personnel	297-2530
Handles the City’s human resource functions for more than 4,500 employees; provides employee recruitment, selection, classification, compensation, training and benefits services.	
Planning	297-2576
Works with residents, businesses and community leaders to shape the appearance, use and development of Oklahoma City.	

Municipal Court	297-2673
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The Municipal Court has limited jurisdiction. It handles violations of City ordinances including parking, traffic, criminal, environmental and misdemeanor jury division charges. It also administers the public defender contract and driver’s license suspension program.

Municipal Court Case Information	297-2361
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Myriad Botanical Gardens	445-7080
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The 17-acre, nationally recognized garden features the Crystal Bridge Tropical Conservatory – a 224-foot long circular jungle with towering palm trees, exotic plantings, crashing waterfalls and abundant animal life. Located in downtown Oklahoma City at Reno and Robinson avenues.

N

Neighborhood Alliance	528-6322
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Nursing Home Complaints (State)	271-6868
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O

Oilfield Inspections	297-3460
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Engineering inspectors inspect for the proper installation of oil and gas wells and investigate problems reported at well sites.

Oklahoma City Beautiful	525-8822
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Oklahoma City National Memorial	235-3313
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OKIE (Utility Line Locator)	840-5032
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Oklahoma Department of Transportation	521-2557
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Call to report highway and interstate maintenance or repair.

P

Parade Permit..... 297-2890

Permits are required for activities on public property that create noise, traffic disruption and/or require street closures. Examples of such events include parades and organized protests. Public Information and Marketing issues the permits.

Park Facility Rentals 297-2756

Call or go to okc.gov/parks for facility and rate information.

Parks & Recreation..... 297-2211

The Parks Department provides programs at parks, athletic fields, lakes, nature areas and community centers.

Community Centers:

Capitol Hill	3816 S Robinson Ave. 73109	632-2240
Diggs	2201 N Coltrane Road 73121	427-8515
Douglass	900 N Frederick Douglass Ave. 73117	424-4212
Foster	614 NE 4th Street 73104	232-1881
Hathaway	3916 S Lindsay Ave. 73129	636-1006
Lincoln	4712 N Martin Luther King Ave 73117	427-0862
Macklanburg	2234 NW 117th St 73120.....	751-4977
McKinley	1300 N McKinley Ave. 73106	524-0843
Melrose	7800 W Melrose Lane 73127	789-6758
Minnis Lakeview	12520 NE 36th Street 73084	769-2676
Northeast	1220 NE 33rd Street 73111	424-1853
Northwest Optimist	3301 NW Grand Blvd .73116	841-2412
Pilot	1435 NW 2nd Street 73106.....	232-8309
Pitts	1920 N Kate Ave. 73111.....	427-1556
Schilling	539 SE 25th Street 73129.....	631-2466
Sellers	8301 S Villa Ave. 73159.....	685-3311
Southern Oaks	400 SW 66th Street 73139	631-5441

Gymnasiums:

Municipal	720 NW 8th Street 73102.....	232-8361
Woodson	3403 S May Ave. 73119.....	681-6424

City Departments

Airports 316-3200

Operates and maintains the City’s three airports: Will Rogers World Airport, Wiley Post Airport and Clarence E. Page Airport.

City Auditor’s Office 297-2624

Appointed by the City Council, the City Auditor evaluates the City’s internal financial and operational controls and recommends improvements in organizational structure, accounting procedures, management control systems and operations.

City Clerk’s Office 297-2391

Maintains all official City papers, records, public documents, minutes and files of the City Council, Boards, Trusts and Commissions; and publishes ordinances, notices, agendas and other public documents. The City Clerk also receives all lawsuits, protests, appeals, open records requests, claims and bids; distributes public improvement plans; maintains City retirement records and coordinates City elections.

City Council Office 297-3884

City Manager’s Office 297-2345

Appointed by the City Council, the City Manager directs the day-to-day operations of the City, carries out policies set by the City Council and exercises control over all aspects of employment of City employees except those appointed by the City Council.

Development Services 297-2972

Provides plan review and permitting services, administration and code enforcement, for building, plumbing, mechanical, electrical, zoning and neighborhood nuisance abatement requests.

Finance 297-2506

Provides financial management leadership, oversight, reporting and services for the City organization. The department collects and records revenue; prepares, coordinates and monitors the City’s operating and capital budgets; invests City funds, and collects special assessment accounts and occupational taxes.

Fire 297-3314

Provides training, fire suppression, prevention, rescue and other emergency services. The department’s comprehensive fire prevention programs include code enforcement, arson investigation and public education.

General Services 297-2849

Maintains all City-owned buildings, facilities and general equipment fleet; purchases fuel and develops and implements preventive maintenance and emergency repair programs to lengthen the life of City facilities and equipment.

Y

Yard Waste297-2833

City crews will pick up bagged yard waste if customers put out two filled “Big Blue” carts.

Youth Council.....297-3884

Two Oklahoma City high school students from each council ward, plus two students at-large are appointed to six-month terms on the Youth Council of Oklahoma City. Youth Council members learn about the challenges and successes of local government first-hand and address issues related to youth. Call or go to okc.gov for application and more information.

Z

Zoning (Applications/Information)297-2623

Call Zoning to apply for zoning or re-zoning of property in Oklahoma City. Use the Zoning Online Locator on okc.gov to find how a property is zoned or to get information about specific zoning cases.

Zoning (Violation)297-2535

Zoological Park & Botanical Garden424-3344

Zoo Amphitheater364-3700

Zoo Educational Programs.....425-0288

Senior Centers:

Will Rogers 3501 Pat Murphy Drive 73112..... 942-4339

Woodson 3401 S May Ave. 73119..... 681-3266

Specialty Centers:

Martin Park Nature 5000 W Memorial Road 73142 755-0676

HB Parson Fish Hatchery 10940 N Meridian Road 73120..... 755-4014

Will Rogers Garden Exhibition Center 3400 NW 36th Street 73112 943-0827

Tennis Centers:

Will Rogers 3400 N Portland Ave. 73112 946-2739

Earlywine 3101 SW 119th Street 73170..... 691-5430

Parking (Downtown) 235-7275

City parking garages are open 24 hours a day / 7 days a week and parking meters are enforced from 8 a.m. to 6 p.m. Monday-Friday, except holidays.

Parking Meters 297-1684

Parking Tickets 297-2787

Tickets may be paid every day except City-observed holidays, from 7 a.m. and 7 p.m. t the Municipal Court, 701 Couch Drive or use your Visa, MasterCard, Discover or American Express to pay over the telephone or online at okc.com.

Paycom Center 602-8700

Downtown sports and entertainment venue. The 586,000 square foot facility features four seating levels and a press level with a maximum seating capacity of 20,817 for a concert set in-the-round. SMG-manages the City facility. See Tickets, for event and ticket information.

Pet Adoptions 297-3100

The City’s Animal Shelter has many pets available for adoption. To find a new pet, visit the shelter at 2811 SE 29th Street any day but holidays from noon to 5:30 p.m. You can also view pets for adoption on okc.gov and City Channel 20. Call or go to okc.gov/animalwelfare for information on adoption procedures and fees.

Plumbing Inspections..... 297-2948

Plumbing Permits 297-2948

Poison Control Center1-800-222-1222

Police Department

Police protect people and property from criminal activity, keep the peace, enforce laws, apprehend criminals and help prepare cases for prosecution. The department has a central police station and five substations and covers over 2,500 police reporting districts that average 1/4 square mile in size. In addition to the General Fund, a dedicated 3/4 cent public safety sales tax helps fund the Police Department.

General Information Desk297-1000

Police Records 297-1112

Police Stations:

Bricktown Briefing Station 4 E Sheridan Ave. 73102 **297-1180**
Police Headquarters 700 Colcord Drive 73102..... **297-1000**
Hefner Division 3924 NW 122nd Street 73120..... **297-1150**
Santa Fe Division 9000 S Santa Fe Ave. 73139..... **297-1190**
Springlake Division 4116 N Prospect Ave. 73111 **297-1160**
Southwest Division 5501 S Portland Ave. 73169 **297-1177**

Potholes 297-2535

Property Documents (City)297-2391

The City Clerk maintains records of deeds, easements and court orders for property acquired or granted by the City of Oklahoma City.

Property Records (Oklahoma County Assessor) 713-1200

Public Defender (Oklahoma City)..... 297-3190

Public Defender (Oklahoma County)..... 713-1577

Public Information & Marketing Office..... 297-2578

The City’s central communications office provides information about City government services, programs and issues, handles media relations and coordinates public events. City Channel 20, the Action Center and Print Shop are included in this office.

Public Transportation 297-7433

Operates and maintains the City’s mass transit system including buses, streetcars, parking meters, garages and surface lots.

R

Rats, Rodents (County Health Department) 425-4347

Records Request (City)..... 297-2391

Recreation Programs & Facilities 297-2211

Red Cross..... 228-9500

Victim/Witness Assistance Center..... 713-1600

W

Water Emergency 297-3334

Report water main breaks, sewer main obstructions or to find out about a disruption in water service after hours.

Water Line Locations 297-2666

See Sewer Line.

Water Meter Installation..... 297-2833

Water Pressure (Low)..... 297-2833

Water and Sewer Service 297-3334

Water Taxi..... 234-8294

Website (okc.gov) 297-2174

City of Oklahoma City’s official website.

Weeds and Tall Grass Concern 297-2535

To report, call or submit online at okc.gov/action, email action.center@okc.gov or text 405-252-1053.

Wild Animals (OK Dept. of Wildlife)..... 521-3851

Evening, weekend and holiday hours vary according to event schedules.

Tours (City Hall)..... 297-2391

Call to arrange group tour activities at City Hall.

Traffic Signal Malfunctions 297-3451

Traffic Operations maintains and repairs traffic signal lights. Traffic signal problems and malfunctions should be reported to the Action Center at 297-2535.

Traffic Tickets..... 297-2361

Call to inquire about a current or outstanding ticket or pay online at okc.gov. Municipal Court provides information about tickets issued by Oklahoma City police officers or other City officials.

Trash Service..... 297-2833

Transit Information 235-7433

See EMBARK.

U

United Way of Central Oklahoma..... 236-8441

Urban League..... 424-5243

Urban Renewal Authority..... 235-3771

Utility Bill-Information 297-2833

V

Restaurant Inspections 425-4347

Recycling Information 297-2833

Revocable Permits..... 297-2890

Required for events held on public property. Contact the Public Information & Marketing office.

Riverfront Redevelopment Authority 631-8820

S

Sales Tax Information (City) 297-2535

4.125 cents of City sales tax is charged for every dollar of taxable sales in Oklahoma City.

General Fund – 2 1/4 cents

Public Safety – 3/4 cent (dedicated)

Zoo - 1/8 cent (dedicated)

Better Streets, Safer City - 1 cent (dedicated)

Sales Tax Information (State)..... 521-3279

4.5 cents of sales tax charged in most of Oklahoma City is state sales tax. The rate is higher in Canadian and Cleveland counties because of county sales taxes.

Septic Tanks, Permits & Information (State)..... 702-6222

Department of Environmental Quality takes applications for PERC tests for septic tanks; gives out general information on various permits for the Health Department.

Severe Weather Warning..... 297-2255

Sirens will sound when there is a weather emergency in Oklahoma City.

Sewer Backups and Main Breaks..... 297-3334

Call Water Dispatch to report sewer backup or water main break.

Sewer Line Locations..... 297-2666

Call to locate existing sewer lines before making repairs or replacements of private sewer lines.

Sidewalks and driveways..... 297-2525

Plan Review approves all plans and issues permits for installing, widening or pouring driveways.

Sign Permit 297-2466

A permit is required to install a permanent sign. Proposed signs are reviewed for compliance with height and width restrictions, and planned placement location before a permit is issued. Building inspectors inspect newly-installed signage to ensure compliance with permit restrictions.

Snow and Ice on Streets..... 297-3451

Street Maintenance crews salt or plow snow routes during snow and ice events. Snow routes are marked with signs and shown on www.okc.gov.

Social Security Office..... 605-3000

State Capitol Switchboard 521-2011

Storm Sewers..... 297-3451

Street Maintenance crews clean out and repair storm sewers/grate as needed.

Storm Shelter Registration..... 297-2535

Register storm shelters located within Oklahoma City limits online at okc.gov or call the Action Center at 297-2535. In the event of a tornado or other disaster, the information will help emergency responders find the shelter.

Stray Animals 297-2255 or 297-2535

Animal control officers respond to calls about stray or loose animals. Officers are dispatched according to pre-determined priorities.

Street Light (New)..... 297-2531

Call Traffic Management for information on how to get street lights.

Street Light Outage..... 272-9595

Report street light outages to OG&E.

Street Repair..... 297-3451

Street Maintenance crews repair and maintain City streets.

Street Signs/Traffic 297-3451

Traffic Operations maintains traffic control devices including signs, pavement markings and traffic signals.

Swimming Pools Inspections (County) 425-4347

Swimming Pools / Spraygrounds 297-2211

Parks and Recreation offers a variety of pool activities for people of all ages and swimming abilities: learn to swim programs, water safety and specialty classes. Call 297-2211 or go to okc.gov/parks for pool locations and fees.

T

TDD (Hearing Impaired)

Action Center 297-2020

Municipal Court 297-1710

Personnel 297-2549

Tent Permits..... 297-3584

A tent permit is required for outdoor events held in tents. The Fire Marshal issues a permit that is valid for up to 30 days.

Tickets (Events)

Civic Center Music Hall 297-2264

Online: okcciviccenter.org

In Person: T.H.E. Box Office

Civic Center Music Hall

201 N Walker Ave.

and participating Homeland Stores.

Paycom Center 602-8700

Ticket Master Customer Service 1-800-653-8000

Online: ticketmaster.com/venue/98958

In Person: Box Office - 100 W Reno Ave.

Cox Business Services Convention Center..... 235-8288

Online: coxconventioncenter.com

In Person: Cox Center Box Office - 100 W Reno.

Hours of Operation: M-F, 10 a.m. - 6 p.