

# Police

FY21 Actual    FY22 Actual    FY23 Projection    FY23 Target    FY24 Target

## Long-Term Issue - Greater Need for Police Presence and Services

*The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:*

- *Delayed police response times*
- *Increasing crime rate and reduced percentage of crimes solved*
- *Decreased resident satisfaction with police services and feelings of community safety*
- *Decreased traffic enforcement resulting in increased number of collisions*





### Strategies to address the Long-Term Issue

- *Continue the use of various resources to address high crime areas to improve the public perception and uphold trust.*
- *Increase traffic enforcement citywide.*
- *Increase personnel in Investigations, Operations and community based programs.*
- *Build strategic relationships with local and national public and private partners.*

### Strategic Result(s) to measure annual progress on Long-Term Issue

*By 2023, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:*

- *55% or more of residents citywide report they feel safe.*
- *73% or more of residents will be satisfied with quality of police services citywide.*
- *80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.*
- *Property crime clearance rate equal to or above the national average of comparable cities, 17.6%.*
- *Violent crime clearance rate equal to or above the national average of comparable cities, 45.5%.*
- *55% or more of residents will feel safe in the Downtown area.*

828		% of residents citywide reporting they feel safe <sup>1</sup>	57%	54%	50%	60%	60%
829		% of residents reporting they are satisfied with the quality of police services citywide <sup>1</sup>	71%	73%	72%	73%	73%
830		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	71%	67%	62%	80%	80%
831		% of property crimes cleared by arrest, prosecution, or other means <sup>2</sup>	23%	24%	23%	30%	30%
832		% of person crimes cleared by arrest, prosecution, or other means <sup>2</sup>	62%	54%	57%	70%	70%



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## Long-Term Issue - Greater Need for Police Presence and Services

833	% of residents reporting they feel safe in the Downtown area <sup>1</sup>	42%	39%	37%	55%	55%
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[1] Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2018 statistics from the latest available data published by the FBI.

## Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased aggravated assaults and homicides
- Increased demand on public services
- Decreased feeling of public safety

### Strategies to address the Long-Term Issue

- Improve public perception and uphold trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.
- Increase efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.
- Improve federal partnerships to address violent crime.
- Increase communication between various departmental units to improve efficiency and effectiveness.
- Renew focus on data-driven approaches to identify and investigate violent crime.

### Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are equal to or below comparable cities nationwide.

834	# of aggravated assaults per 100,000 residents	482.93	362.17	355.21	360.13	360.13
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## Long-Term Issue - Procedural Justice/Community Policing

*Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity. The continuing need to implement and promote procedural justice, if not addressed, will result in:*

- *Negative public perception*
- *Decreased ability to recruit candidates*
- *Decreased resident trust, confidence, and cooperation*
- *Decreased actual or perception of unfair and inequitable policing services*

### Strategies to address the Long-Term Issue

- *Review and revise department directives for best practices.*
- *Participate in community outreach through social media platforms, community programs and partnerships.*
- *Reinforce scenario-based de-escalation training and practices for employees through all aspects of training.*
- *Enhance the Body Worn and Dash Camera systems through updates and expansion.*

### Strategic Result(s) to measure annual progress on Long-Term Issue

*By 2023, 72% or more residents will be satisfied with the quality of police services citywide.*


835	% of residents reporting they are satisfied with the quality of police services citywide	71%	73%	72%	73%	73%
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### Strategic Result(s) to measure annual progress on Long-Term Issue



*By 2023, 100% of patrol officers will be issued a new generation body worn camera, and each patrol officer's vehicle will be equipped with a dash mounted camera.*

836	% of Police Officers with new generation body worn cameras	N/A	100%	100%	100%	100%
837	% of Police Vehicles with dash mounted cameras	N/A	100%	100%	100%	100%

## Administrative - Executive Leadership









838	 % of key measures and strategic results achieved	31%	41%	38%	75%	75%
839	% of underutilized vehicles in the fleet	7%	8%	10%	10%	10%

## Administrative - Human Resources

840	 % of applications received from minority applicants	23%	27%	23%	60%	30%
841	 % of performance evaluations completed by the review date	84%	76%	76%	95%	95%
842	# of minority recruits hired	59	16	16	30	30












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<b>Administrative - Human Resources</b>						
843	# of applications for sworn positions received by department	1,188	1,825	1,708	2,000	2,000
<b>Administrative - Professional Standards</b>						
844	 % of administrative investigations completed within six months	94%	86%	86%	87%	87%
845	# of administrative investigations	50	42	42	30	30
846	# of criminal investigations	1	0	0	6	6
<b>Administrative - Public Information</b>						
847	 # of views per social media post	23,226	22,590	N/A	28,100	24,000
848	# of media requests responded to	7,383	9,241	9,241	8,000	9,000
849	# of resident requests responded to	871	942	942	1,000	1,000
850	# of social media posts	2,153	2,918	2,918	2,000	3,000
851	# of written news releases produced through the PIO	449	326	326	400	400
<b>Investigations - Investigations</b>						
852	  % of person crimes cleared by arrest, prosecution, or other means	62%	54%	54%	70%	70%
853	  % of property crimes cleared by arrest, prosecution, or other means	23%	24%	22%	30%	30%
854	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	18,490	27,964	27,899	30,000	30,000
855	# of incidents routed for review	58,576	77,287	76,059	70,000	70,000
<b>Investigations - Investigations Support</b>						
856	% of National Accreditation Board standards achieved during assessment	N/A	100%	100%	100%	100%
857	 # of evidential items processed	N/A	1,518	2,154	970	1,750
858	 # of responses to crime scenes	N/A	1,241	1,078	1,455	1,455
859	# of crime lab tests conducted	54,459	41,970	37,336	55,000	55,000







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<b>Investigations - Investigations Support</b>						
860	# of firearms entered into the National Integrated Ballistic Information Network	2,301	3,072	3,069	2,000	3,000
861	# of National Accreditation Board standards achieved	N/A	203	203	203	203
<b>Operations - 911 Communications</b>						
862	 % of 911 calls answered within 10 seconds	91%	86%	82%	90%	90%
863	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	77%	73%	74%	85%	85%
864	# of calls serviced	1,062,873	1,060,320	1,097,153	1,100,000	1,100,000
<b>Operations - Crime Prevention and Awareness</b>						
865	 % of crime prevention and awareness training participants who report they received important/useful information	100%	100%	100%	98%	100%
866	# of crime prevention and awareness participants trained	334	1,158	2,122	8,000	3,000
<b>Operations - Patrol</b>						
867	 # of aggravated assaults per 100,000 residents	482.93	362.17	355.21	360.13	360.13
868	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	71%	67%	66%	80%	80%
869	  % of residents citywide reporting they feel safe	57%	54%	50%	60%	60%
870	 % of residents reporting they are satisfied with the quality of police services citywide	71%	73%	72%	73%	73%
871	% of officers that achieve the minimum performance standards for their patrol shift and division	78%	86%	86%	85%	85%
872	% of Police Officers with new generation body worn cameras	N/A	100%	100%	100%	100%
873	% of Police Vehicles with dash mounted cameras	N/A	100%	100%	100%	100%
874	# of calls for service answered	421,583	385,151	N/A	425,000	425,000
875	# of hours of time on call provided	298,119.00	265,883.00	N/A	300,000.00	300,000.00
876	# of mental health calls	N/A	19,944	19,321	21,000	20,000








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<b>Operations - Patrol</b>						
877	# of mental health transports	N/A	4,983	4,291	6,000	5,000
878	# of self-initiated contacts provided	75,357	65,132	67,313	75,000	75,000
<b>Operations - Youth Services</b>						
879	# of crimes reported to School Resource Officers in schools per 1,000 students	0.74	4.93	4.33	4.68	4.68
880	 # served in outreach programs	6,237	34,165	34,165	10,000	50,000
881	# served by Youth Enrichment Service (Y.E.S.) Officers	3,465	11,354	10,109	8,000	12,000
882	# of youths processed through Community Intervention Center.	901	1,294	1,308	1,200	1,300
883	# of youths served by the Family Awareness and Community Teamwork (F.A.C.T )	N/A	3,168	5,183	2,510	2,800
884	# of youths served by the Juvenile Intervention Program	1,071	26	27	60	45
885	# of youths served by the Police Athletic League	9,542	29,165	24,937	10,000	44,000
<b>Public Safety Support - Court Enforcement and Investigations</b>						
886	 % of total warrants cleared of total received	1%	N/A	N/A	0%	0%
887	# of warrants cleared by officers	126	0	0	0	0
888	# of warrants received by officers	13,021	0	0	0	0
889	 # of security breaches	0	0	0	0	0
890	# of service responses	1,279	3,016	2,084	3,000	3,000
<b>Public Safety Support - Inmate Processing/Incarceration Alternative</b>						
891	% change in the number of people incarcerated for municipal charges	-97%	1,027%	1,155%	-15%	-15%
892	% of all arrestees booked into the Oklahoma County Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake	100%	100%	100%	100%	100%
893	 # of arrestees processed	12,147	13,051	12,768	15,000	15,000
894	# of Detox admissions provided	184	2,690	2,701	3,600	3,600






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<b>Public Safety Support - Inmate Processing/Incarceration Alternative</b>						
895	 # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center	2,616	2,496	2,021	5,000	2,500
<b>Public Safety Support - Permit Services</b>						
896	 % of alarm responses with alarm permits	31%	62%	64%	46%	46%
897	% of total alarm responses that are false alarms	97%	71%	67%	96%	96%
898	# of all permits processed	31,230	34,683	34,248	41,500	41,500
<b>Public Safety Support - Records Management</b>						
899	 % of reports validated within 24 hours	100%	100%	100%	100%	100%
900	# of reports validated	138,774	144,610	147,099	144,000	144,000
<b>Public Safety Support - Training</b>						
901	 % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services	63%	90%	91%	75%	75%
902	% of Commissioned Supervisors who have been provided Leadership Development Training each year	N/A	17%	N/A	100%	100%
903	# of recruits that graduate from the Police Academy	49	44	44	60	90
904	# of training hours provided	1,484	2,000	2,000	2,000	2,000
<b>Special Operations - Emergency Management</b>						
905	 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
906	# of exercises conducted	4	5	5	3	3
907	# of impressions made from the OEM Twitter Account	N/A	148,210	180,556	133,000	133,000
908	# of reaches made from the OEM Facebook Account	N/A	52,115	130,076	57,428	57,428
909	# of residents contacted through public education and outreach presentations, events or opportunities	220	931	1,993	240	240
910	# of responder training courses coordinated or conducted.	11	16	28	12	12
911	# of responses to significant events, emergencies or disasters	62	30	24	24	24



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<b>Special Operations - Special Operations Support</b>						
912	 # of drive-by shootings per 100,000 residents	12.90	10.67	10.94	12.23	12.23
913	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	366.66	308.66	290.58	550.00	320.00
914	# of computer, digital, electronic and other media device forensic examinations completed	1,187	1,051	1,052	1,000	1,000
915	# of criminal nuisance abatement cases	386	363	349	400	375
<b>Special Operations - Uniform Support and Traffic Safety</b>						
916	 # of traffic collisions per 1,000 residents of Oklahoma City	21.67	22.39	20.98	24.00	24.00
917	 % of residents that are satisfied with traffic enforcement	58%	57%	50%	60%	60%
918	# of traffic contacts per 1,000 residents of Oklahoma City	141.85	112.11	104.36	183.84	183.84
919	# of traffic fatalities per 1,000 residents of Oklahoma City	0.13	0.16	0.14	0.12	0.12
920	# of special event security hours provided	4,500.00	18,285.50	15,984.33	18,000.00	18,000.00
921	# of traffic collision investigations completed	14,948	15,734	15,033	15,000	15,000
922	# of traffic contacts made	97,842	78,785	74,773	112,000	112,000

