

IMPORTANT NOTICE
Noticia Importante

Service line inventory project.

Contractors with the Oklahoma City Utilities Department will soon begin work to inventory water service lines in your area. See back for more information.

Habla español?

Esta información sobre sus líneas de servicio de agua es muy importante. Tradúzcalo o hable con alguien que lo pueda ayudar a traducir.



The City of
OKLAHOMA CITY
Utilities Department

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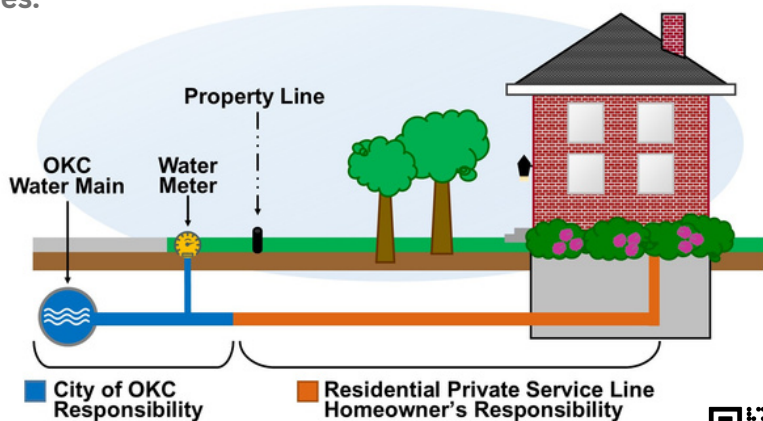
SERVICE LINE WORK NOTIFICATION

The Oklahoma City Utilities Department will soon inventory public and private service lines in your area. The inventory is part of the U.S. Environmental Protection Agency's Revised Lead and Copper Rule.

Your home was selected to be a part of the inventory. Why?

Homes were selected based on their age, type of materials used in infrastructure development around the time it was built, and the City's own replacement and repair records.

Being selected does NOT mean you have lead or galvanized lines.



Learn more about the City's efforts to keep your water safe at www.okc.gov/utilities, or scan the QR code. For specific questions about the inventory program, call (405) 297-2833.



The City has contracted Cimarron Construction Company to be in your area within the next few weeks to inventory selected public and private service lines.

What You Can Expect

To access your service line, contractors will use a high-pressure water hose to cut a 6-8" diameter hole in the ground. When finished, crews will refill the hole and replace the sod.

- ✓ Contractors will NOT come into your backyard or home.
- ✓ Contractors will carry documentation stating they are working on behalf of the City of Oklahoma City.

Did you know? ...

Lead in water can occur when pipes containing lead begin to corrode. The City works to help protect customers from the risk of lead corrosion by taking the following actions:

- controlling the pH levels of our water
- monitoring homes with known lead lines
- using treatment additives to inhibit corrosion

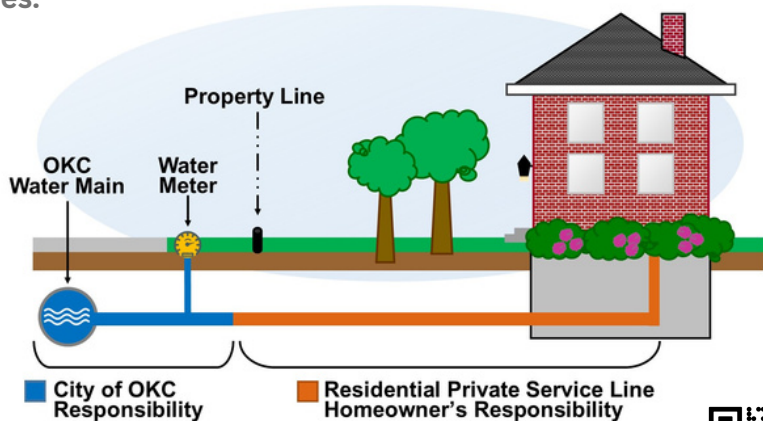
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Get answers to FAQs regarding the inventory program and learn more about the City's efforts to keep your water safe at www.okc.gov/utilities, or scan the QR code.



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The Oklahoma City Utilities Department has started a new program to inventory all public and private water service lines within our water distribution system. The inventory is part of the

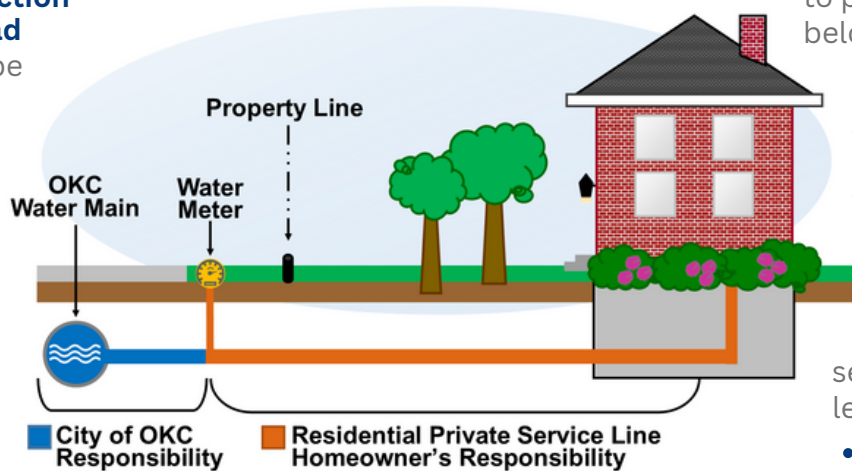
Environmental Protection Agency's Revised Lead and Copper Rule

to be published in October 2024.

Service lines connect a meter to a water main or a meter to a home or business. They can be made of various materials.

Your home was selected due to its age, the type of materials used in infrastructure development around the time it was built, and the City's own replacement and repair records. **Being selected does not mean you have lead or galvanized lines.**

Contractors hired by the City will be in your area within the next few weeks to to perform this work.



How will contractors look at my service line?

Contractors will use high-pressure water hoses to cut a 6-to 8-inch diameter hole to access the service line. They will then use suction to pull out the water and soil so they can inspect the service line below, and record their findings in our inventory. When finished, crews will re-fill the hole and replace the sod.

- ✓ **Contractors will NOT come into your backyard or home.**
- ✓ **Contractors will carry an ID stating they are working on the behalf of the City of Oklahoma City.**

About lead in drinking water.

Lead can occur in water due to corrosion in lines that contain lead. Oklahoma City water quality operators take several actions to protect you and your family from the risk of lead from corrosion. These include:

- controlling the pH levels of our water
- monitoring homes with known lead lines
- using chemical additives to inhibit corrosion

Read more about the inventory program and the City's efforts to keep your water safe at www.okc.gov/utilities, or scan the QR Code. For questions, call (405) 297-xxxx.



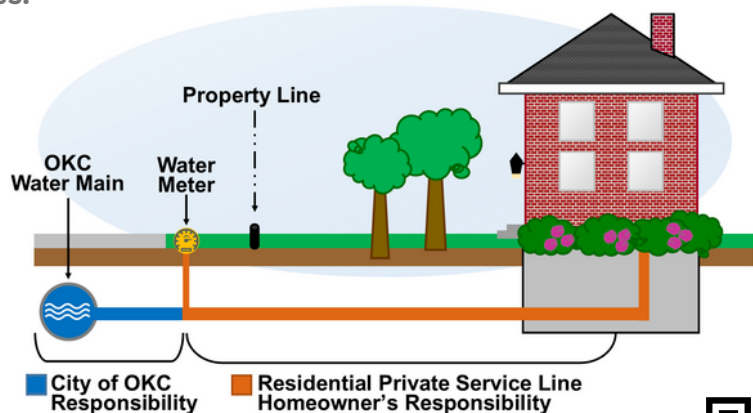
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Did you know? ...

Lead in water can come from pipes that contain lead. The City takes actions to protect you and your family from the risk of lead corrosion, including:

- controlling the pH levels of our water
- monitoring homes with known lead lines
- using chemical additives to inhibit corrosion