

Service Notice

Dear Resident,

Workers from Cimarron Construction Company inspected water service lines at your address. The inspection required workers to create two small holes in the ground using high-pressure water hoses.

The inspection was conducted as part of a utility-wide inventory program under the United States Environmental Protection Agency's (EPA) Revised Lead and Copper Rule. Results of the inventory will be published on OKC.gov in October 2024.

What To Expect

When you turn on the water, you may experience discoloration or cloudiness. This is likely due to minerals or treatment residuals that flaked off from inside the line during the inspection process.

Flush Your Lines

If your water appears cloudy, turn on one of your cold water faucets and flush your lines for a period of about five minutes. This should clear out any residue that flaked off during inspection.



Yard Concerns

You may notice areas about 8-10" in diameter where holes were punched in the ground. The holes were created using high-pressure water hoses to move dirt so workers could access the service lines. The holes were backfilled and compacted with sand. Workers will be by within 30 days to replace the sod.

Service Date: _____

Please retain this notice as record of your service date.

Get more answers at okc.gov/utilities,
or scan the QR code.



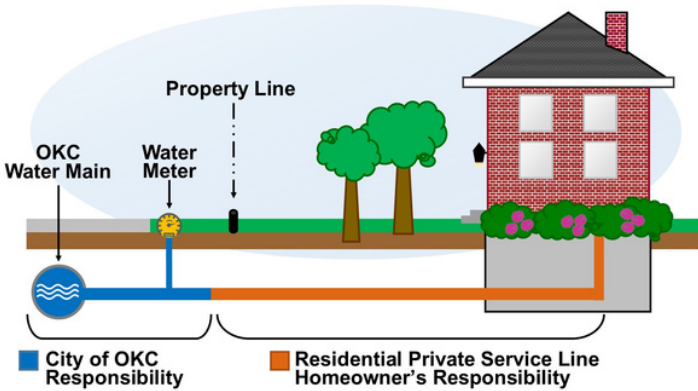
The City of
OKLAHOMA CITY
Utilities Department

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Frequently Asked Questions

What is a service line?

A service line is a small-diameter water line that connects: the water meter to a water main (public), and the water meter to your home (private). The City is inspecting more than 8,500 public and private service lines within our distribution system.



Why is the City conducting an inventory?

We take customer safety seriously, which is why we are participating in the EPA's Revised Lead and Copper Rule guiding the inventory. Over the next year, we will inventory public and private service lines within our distribution system to determine if they are made of lead, galvanized steel, or other components. The results of the inventory will be published on OKC.gov in October 2024. To learn more about the EPA's programs, visit www.epa.gov.

Does this mean my service line has lead?

Not necessarily. Homes built before 1987 are more likely to have some form of lead, including lead service lines, lead solder, or lead fittings. This is due to plumbing materials and industry standards used during the time of development.

Lead in water can occur when pipes containing lead begin to corrode. The City works to help protect customers from the risk of lead corrosion by taking the following actions:

- controlling the pH levels of our water
- monitoring water in homes with known lead lines
- using treatment additives to inhibit corrosion

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Esta información sobre sus líneas de servicio de agua es muy importante. Tradúzcalo o hable con alguien que lo pueda ayudar a traducir.