

## **Courses Available in *The Learning Lab* (Identified by Skillsoft for City-Driven Topics)**

### **Topic: *Creating Effective Performance Goals***

- [Launch](#) Measuring Outcomes and Using KPIs
- [Launch](#) Planning an Effective Performance Appraisal
- [Launch](#) Detecting and Dealing with Performance Problems
- [Launch](#) Engaging and Challenging Your Top Performers
- [Launch](#) Boosting Performance with the Employee Appraisal Process

*Note: You can also search for “SMART Goals” in The Learning Lab.*

### **Topic: *Creating Effective Career Goals***

- [Launch](#) Developing a Plan to Further Your Career
- [Launch](#) Getting Your Career on the Right Track
- [Launch](#) Using Performance Appraisals to Advance Your Career
- [Launch](#) Power Up: Turning on Your Self-starter Potential
- [Launch](#) Developing Your Business Acumen
- [Launch](#) Gaining Insight through Organizational Awareness

### **Topic: *Giving Effective Performance Feedback***

- [Launch](#) Polishing Your Feedback Skills
- [Launch](#) Gaining a Positive Perspective on Feedback
- [Launch](#) Delivering Feedback That Encourages Growth
- [Launch](#) Receiving Feedback with an Open Mind
- [Launch](#) Establishing Team Goals and Responsibilities, and Using Feedback Effectively

### **Topic: *Receiving Feedback***

- [Launch](#) Gaining a Positive Perspective on Feedback
- [Launch](#) Receiving Feedback with an Open Mind

### **Topic: *Performance Management***

- [Launch](#) Measuring Outcomes and Using KPIs
- [Launch](#) Planning an Effective Performance Appraisal
- [Launch](#) Detecting and Dealing with Performance Problems
- [Launch](#) Engaging and Challenging Your Top Performers
- [Launch](#) Boosting Performance with the Employee Appraisal Process

*Percipio Channels are curated on an ongoing basis. This mapping is based on content available on [okc.percipio.com](http://okc.percipio.com)*

**SKILLSOFT DISCLAIMER STATEMENT:** *Suggested titles were selected by searching the full Percipio library and a small selection of assets have been mapped to these competencies. This mapping is a targeted list of suggested titles, but there are many more titles available via the Percipio search page - Please search directly for a specific title(s) you are seeking or for additional self-directed learning.*

*By comparing the learning objectives and audience level in our course descriptions to the behaviors or definitions enumerated in the client's competency model, Skillsoft is able to complete a competency map profile for the client. Since any competency map inherently contains some degree of subjectivity based on the interpretation of the competencies by any outside source, Skillsoft strongly recommends that the client go through each of the competencies and our corresponding course recommendations to determine the exact courses that will meet the client's needs. Skillsoft maps are intended to be a guide that the client can edit based on its organization and culture.*