

## Action Needed: Changes are Coming to Your United Healthcare HMO Plan

The City is moving from the United Healthcare HMO Plan to Blue Cross Blue Shield EPO plan on January 1, 2024. Employees on the United Healthcare HMO plan must make a new selection during open enrollment.

Switching to Blue Cross Blue Shield's EPO plan means **your cost and benefits won't change** and you have:

**An EPO is an Exclusive Provider Organization, like an HMO, but with advantages.**

- > access to a nationwide network of physicians
- > a broader prescription plan
- > no deductible or coinsurance
- > the same copays as the 2023 HMO plan
- > no rate change (*compared to 2023 HMO plan*)
- > can see a specialist without a referral from your primary physician

### OPEN ENROLLMENT ACTION NEEDED

**Make a new selection during open enrollment.**

Sign up online, Oct. 27-Nov. 9  
OKC One Cloud self service

| OR |

Sign up onsite, Oct. 30-Nov. 3.  
OKC Convention Center

*Bring your multi-factor authentication to log on.*

— FIND YOUR DOCTOR AT [BCBSOK.COM/OKC](https://bcbsok.com/okc) —  
DETAILS AT [OKC.GOV/OE](https://okc.gov/oe) • QUESTIONS? [EB@OKC.GOV](mailto:EB@OKC.GOV)