

Police

FY22 Actual FY23 Actual FY24 Projection FY24 Target FY25 Target

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Delayed police response times
- Increasing crime rate and reduced percentage of crimes solved
- Decreased resident satisfaction with police services and feelings of community safety
- Decreased traffic enforcement resulting in increased number of collisions




Strategies to address the Long-Term Issue

- Continue the use of various resources to address high crime areas to improve the public perception and uphold trust.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations and community based programs.
- Build strategic relationships with local and national public and private partners.
- Increase sworn personnel efficiency through alternative response, technology, and hiring civilians to complete tasks not requiring sworn personnel.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:


- 55% or more of residents citywide report they feel safe.
- 73% or more of residents will be satisfied with quality of police services citywide.
- 80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate above the national average of comparable cities, 8%
- Violent crime clearance rate above the national average of comparable cities, 33%.
- 55% or more of residents will feel safe in the Downtown area.

854		% of residents citywide reporting they feel safe ¹	54%	50%	50%	60%	60%
855		% of residents reporting they are satisfied with the quality of police services citywide ¹	73%	72%	72%	73%	73%
856		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	60%	62%	61%	80%	80%
857		% of property crimes cleared by arrest, prosecution, or other means ²	24%	23%	29%	30%	30%



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Long-Term Issue - Greater Need for Police Presence and Services							
858		% of person crimes cleared by arrest, prosecution, or other means ²	54%	57%	61%	70%	70%
859		% of residents reporting they feel safe in the Downtown area ¹	39%	37%	37%	55%	55%

[1] Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2018 statistics from the latest available data published by the FBI.

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased aggravated assaults and homicides
- Increased demand on public services
- Decreased feeling of public safety

Strategies to address the Long-Term Issue

- Improve public perception and uphold trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.
- Increase efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.
- Improve federal partnerships to address violent crime.
- Increase communication between various departmental units to improve efficiency and effectiveness.
- Renew focus on data-driven approaches to identify and investigate violent crime.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are below comparable cities nationwide.

860		# of aggravated assaults per 100,000 residents	362.17	347.12	338.50	360.13	360.13
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Long-Term Issue - Procedural Justice/Community Policing

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased resident trust, confidence, and cooperation
- Decreased actual or perception of unfair and inequitable policing services

Strategies to address the Long-Term Issue


- Review and revise department directives for best practices.
- Participate in community outreach through social media platforms, community programs and partnerships.
- Reinforce scenario-based de-escalation training and practices for employees through all aspects of training.
- Increase utilization of alternative response resources and training.
- Adoption of innovative equipment, technology, and training.

Strategic Result(s) to measure annual progress on Long-Term Issue


Annually, 72% or more residents will be satisfied with the quality of police services citywide.

861	% of residents reporting they are satisfied with the quality of police services citywide	73%	72%	72%	73%	73%
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Administrative - Executive Leadership

862	 % of key measures and strategic results achieved	41%	41%	33%	75%	75%
863	% of underutilized vehicles in the fleet	8%	12%	9%	10%	10%

Administrative - Human Resources









864	 % of applications received from minority applicants	53%	48%	49%	30%	30%
865	# of minority recruits hired	16	20	20	30	30
866	# of applications for sworn positions received by department	1,825	1,798	1,708	2,000	2,000

Administrative - Professional Standards

867	 % of administrative investigations completed within six months	86%	215%	192%	90%	90%
868	# of administrative investigations	42	13	23	20	20












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Administrative - Professional Standards						
869	# of criminal investigations	0	0	0	0	0
Administrative - Public Information						
870	 # of views per social media post	22,590	20,848	16,776	18,000	18,000
871	# of media requests responded to	9,241	9,086	9,269	9,000	9,000
872	# of resident requests responded to	942	1,416	1,871	1,000	1,000
873	# of social media posts	2,918	2,796	2,909	3,000	3,000
874	# of written news releases produced through the PIO	326	276	162	400	400
Investigations - Investigations						
875	 # of aggravated assaults per 100,000 residents	362.17	347.12	338.50	360.13	360.13
876	  % of person crimes cleared by arrest, prosecution, or other means	54%	57%	61%	70%	70%
877	  % of property crimes cleared by arrest, prosecution, or other means	24%	23%	29%	30%	30%
878	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	27,964	27,445	31,488	30,000	30,000
879	# of incidents routed for review	77,287	69,277	76,822	70,000	70,000
Investigations - Investigations Support						
880	% of National Accreditation Board standards achieved during assessment	100%	100%	100%	100%	100%
881	 # of evidential items processed	1,518	1,869	1,776	1,750	1,750
882	 # of responses to crime scenes	1,241	1,241	1,138	1,455	1,455
883	# of crime lab tests conducted	41,970	36,075	41,388	55,000	55,000
884	# of firearms entered into the National Integrated Ballistic Information Network	3,072	3,221	3,556	3,000	3,000









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Operations - 911 Communications						
885	 % of 911 calls answered within 10 seconds	86%	74%	64%	90%	90%
886	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	73%	74%	72%	85%	85%
Operations - Crime Prevention and Awareness						
887	 % of crime prevention and awareness training participants who report they received important/useful information	100%	100%	99%	100%	100%
888	# of crime prevention and awareness participants trained	1,158	3,117	2,517	3,000	3,000
Operations - Patrol						
889	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	60%	62%	61%	80%	80%
890	  % of residents citywide reporting they feel safe	54%	50%	50%	60%	60%
891	 % of residents reporting they are satisfied with the quality of police services citywide	73%	72%	72%	73%	73%
892	% of officers that achieve the minimum performance standards for their patrol shift and division	86%	85%	85%	85%	85%
893	# of calls for service answered	425,736	446,114	442,400	425,000	425,000
894	# of mental health calls	19,944	18,851	18,217	20,000	20,000
895	# of mental health transports	4,983	3,474	3,130	5,000	5,000
896	# of self-initiated contacts provided	65,132	65,728	69,099	75,000	75,000
Operations - Youth Services						
897	# of crimes reported to School Resource Officers in schools per 1,000 students	4.93	4.32	5.14	4.68	4.68
898	 # served in outreach programs	34,165	52,311	82,688	65,000	65,000
899	# served by Youth Enrichment Service (Y.E.S.) Officers	11,354	5,408	3,592	5,500	5,500
900	# of youths processed through Community Intervention Center.	1,294	1,828	2,359	2,000	2,000







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Operations - Youth Services						
901	# of youths served by the Family Awareness and Community Teamwork (F.A.C.T)	3,168	7,657	9,741	9,000	9,000
902	# of youths served by the Juvenile Intervention Program	26	20	207	45	45
903	# of youths served by the Police Athletic League	29,165	45,401	70,419	55,000	55,000
Public Safety Support - Court Enforcement and Investigations						
904	 % of total warrants cleared of total received	N/A	100%	100%	100%	100%
905	# of warrants cleared by officers	0	15,307	40,740	28,500	28,500
906	# of warrants received by officers	0	15,307	40,740	28,500	28,500
907	 # of security breaches	0	0	0	0	0
908	# of service responses	3,016	1,792	1,600	2,000	2,000
Public Safety Support - Inmate Processing/Incarceration Alternative						
909	% change in the number of people incarcerated for municipal charges	4%	-12%	18%	0%	0%
910	% of all arrestees booked into the Oklahoma County Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake	100%	100%	100%	100%	100%
911	 # of arrestees processed	13,051	12,035	12,656	13,000	13,000
912	# of Detox admissions provided	2,690	1,948	1,679	2,000	2,000
913	 # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center	2,496	3,282	8,791	2,500	2,500
Public Safety Support - Permit Services						
914	 % of alarm responses with alarm permits	62%	51%	40%	46%	46%
915	% of total alarm responses that are false alarms	71%	61%	60%	96%	96%
916	# of all permits processed	34,683	30,685	27,209	41,500	41,500
Public Safety Support - Records Management						
917	 % of reports validated within 24 hours	100%	100%	100%	100%	100%





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Public Safety Support - Records Management						
918	# of open record requests processed	N/A	N/A	66,164	67,000	67,000
919	# of reports validated	144,610	141,162	136,130	144,000	144,000
Public Safety Support - Training						
920	 % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services	90%	84%	45%	75%	75%
921	% of Commissioned Supervisors who have been provided Leadership Development Training each year	17%	100%	100%	100%	100%
922	# of recruits that graduate from the Police Academy	44	48	48	90	90
923	# of training hours provided	2,000	2,109	2,249	2,000	2,000
Special Operations - Police Investigations Special Protection, Events & Emergency Response						
924	 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
925	 % of first responders who rate training and/or exercises provided by SPEER unit as high or very high	N/A	N/A	100%	100%	100%
926	# of exercises conducted	5	1	3	3	3
927	# of residents contacted through public education and outreach presentations, events or opportunities	931	3,269	2,465	500	500
928	# of responder training courses coordinated or conducted.	16	17	21	12	12
929	# of responses to significant events, emergencies or disasters	30	7	7	24	24
930	# of social media posts	N/A	N/A	416	250	250
931	# of Special Event security hours provided	N/A	N/A	27,971	23,849	23,849
Special Operations - Special Operations Support						
932	 # of drive-by shootings per 100,000 residents	10.67	10.75	16.49	12.23	12.23
933	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	308.66	274.40	282.32	290.00	320.00
934	# of computer, digital, electronic and other media device forensic examinations completed	1,051	1,128	1,311	1,000	1,000



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Special Operations - Special Operations Support						
935	# of criminal nuisance abatement cases	363	345	401	350	375
936	# of overdose deaths reported	N/A	N/A	200	50	50
Special Operations - Uniform Support and Traffic Safety						
937	 # of traffic collisions per 1,000 residents of Oklahoma City	22.39	21.81	21.64	24.00	24.00
938	 % of residents that are satisfied with traffic enforcement	57%	50%	50%	60%	60%
939	# of traffic contacts per 1,000 residents of Oklahoma City	112.11	100.20	92.80	183.84	183.84
940	# of traffic fatalities per 1,000 residents of Oklahoma City	0.16	0.13	0.15	0.12	0.12
941	# of DUI arrests made	N/A	1,579	1,668	1,800	1,800
942	# of special event security hours provided	18,285.50	17,657.95	19,738.28	18,000.00	18,000.00
943	# of traffic collision investigations completed	15,734	15,629	15,898	15,000	15,000
944	# of traffic contacts made	78,785	71,790	68,183	112,000	112,000

