



City Council Priority: **Promote Safe, Secure and Thriving Neighborhoods**

Council Priorities



Promote safe, secure, and thriving neighborhoods



Develop a transportation system that works for all residents



Maintain strong financial management



Enhance recreational opportunities and community wellness



Encourage a robust local economy



Uphold high standards for all city services



Continue to pursue social and criminal justice initiatives



Promote Safe, Secure and Thriving Neighborhoods

Neighborhoods are the building blocks of a great city and residents expect safe neighborhoods that provide a high quality of life. We will continue to promote strong and safe neighborhoods by providing public safety services, effective code enforcement, and support for neighborhood revitalization efforts. We will work with our partners to support education initiatives to provide strong neighborhood schools.

Priority Indicators

Promote safe, secure and thriving neighborhoods

Police Department

- Crime rate
- % of residents who report they feel safe
- Police response time

Fire Department

- Fire response time

Planning Department

- % of residents who are satisfied with the overall quality of their neighborhood

Development Services Department

- % of property maintenance and code violations resolved voluntarily



The way we do business



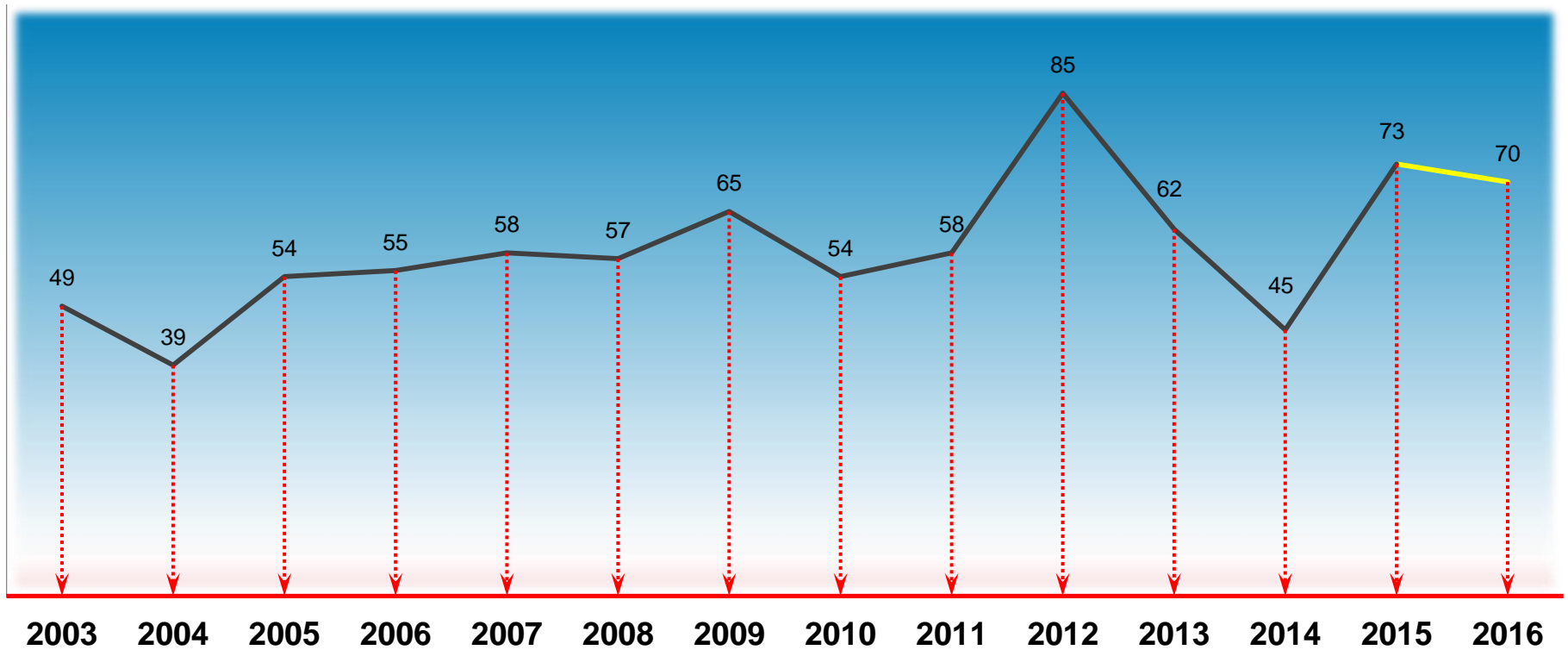
City Council Priority: **Promote Safe, Secure and Thriving Neighborhoods**

Police Department

City of Oklahoma City | February 14, 2017

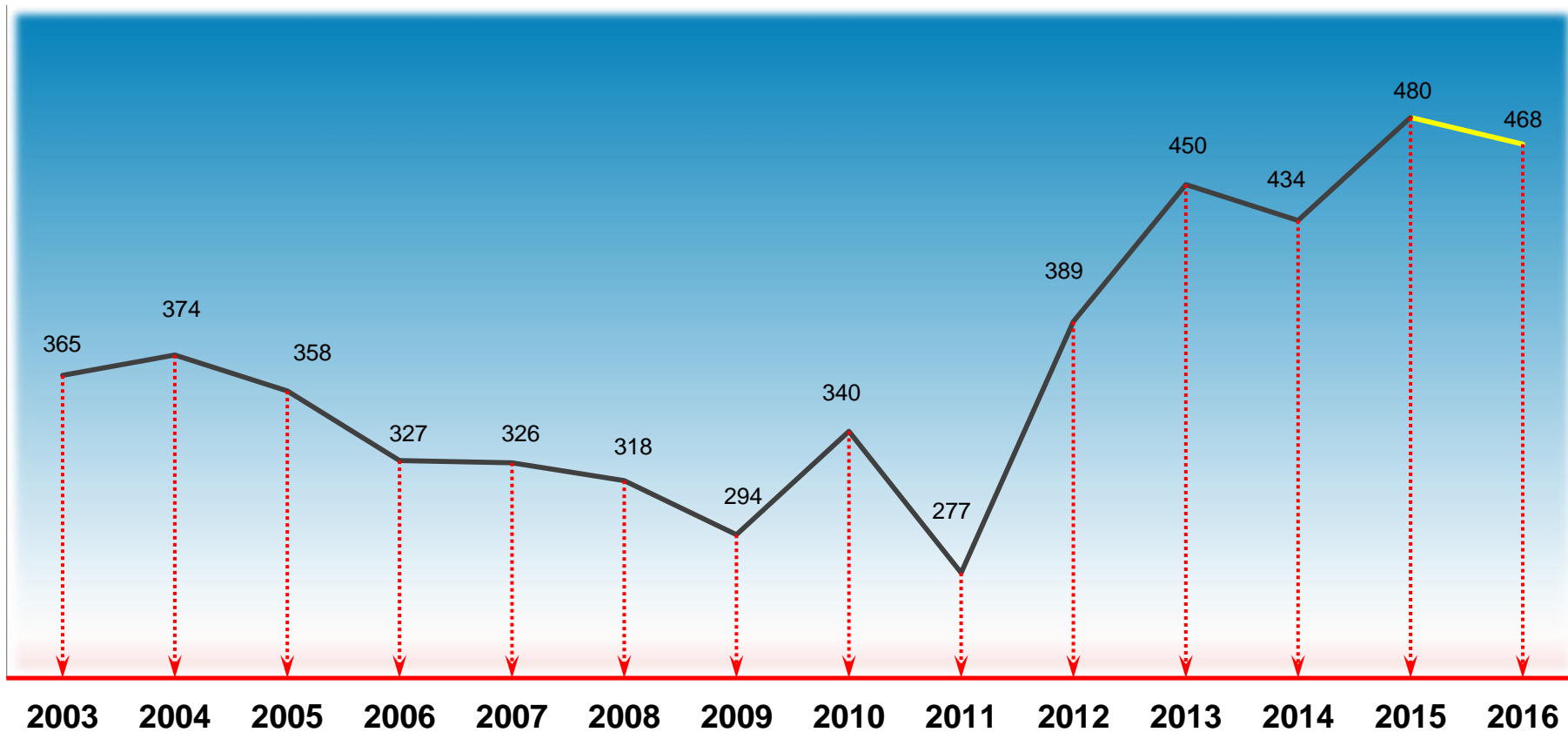
Homicides (UCR)

Historical Perspective: CY 2003 – CY 2016



Rapes (UCR)

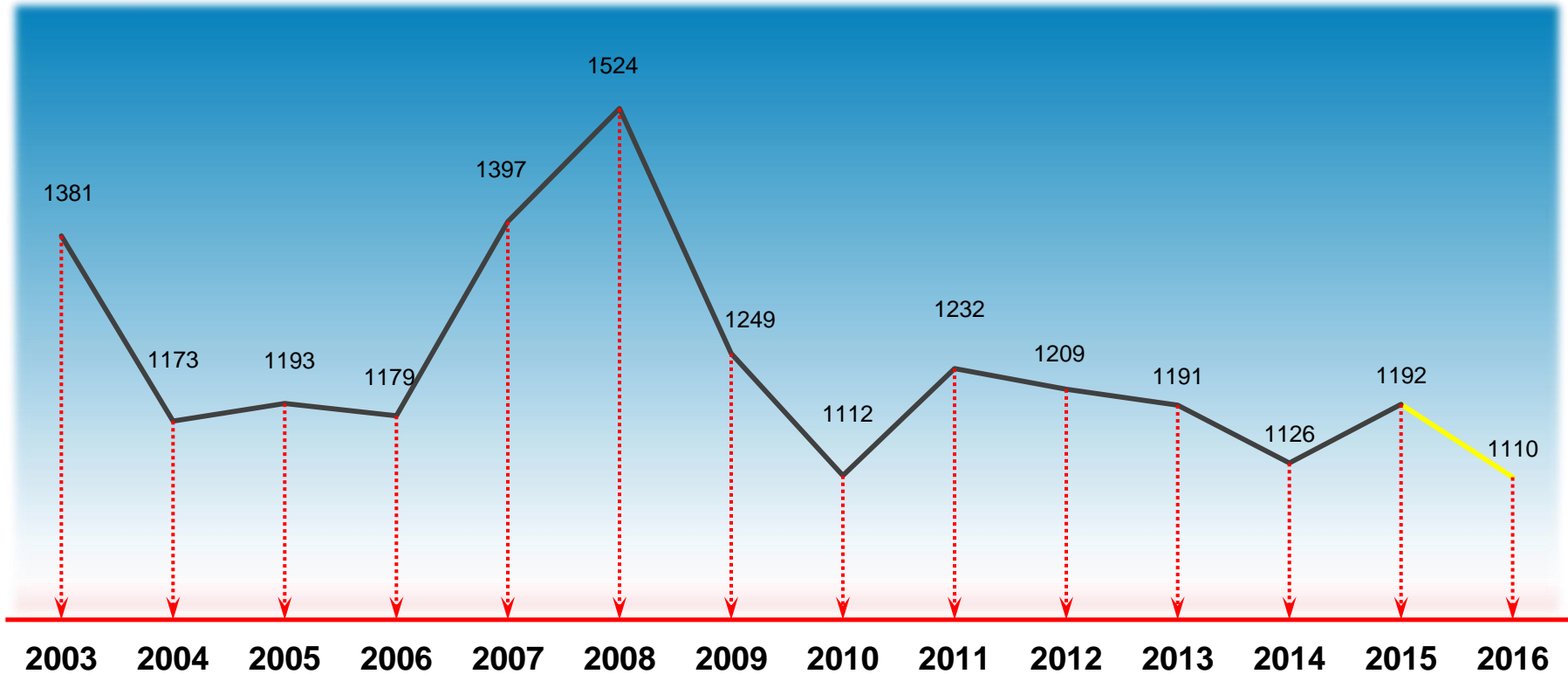
Historical Perspective: CY 2003 – CY 2016



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Robberies (UCR)

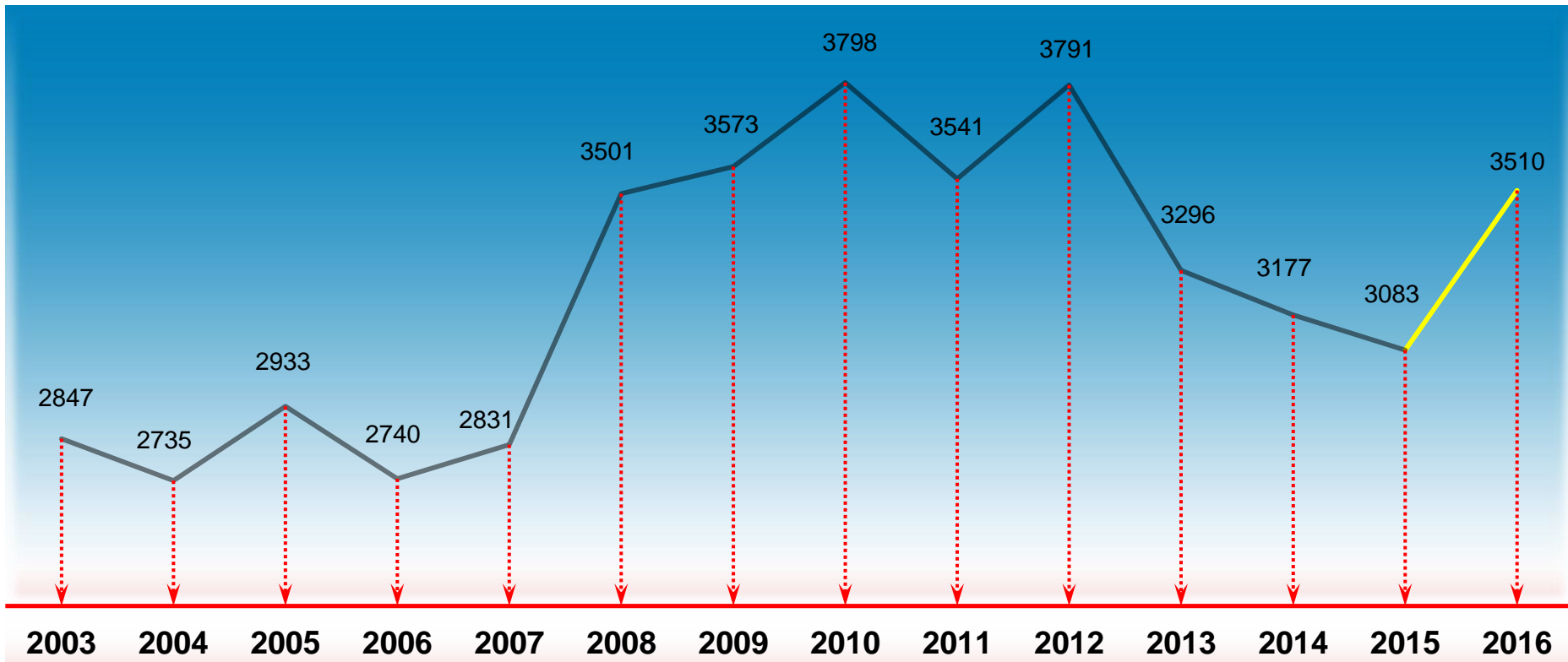
Historical Perspective: CY 2003 – CY 2016



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Aggravated Assaults (UCR)

Historical Perspective: CY 2003 – CY 2016



Promote safe, secure and thriving neighborhoods



Measure: Reported Aggravated Assaults



CY 16 Aggravated Assaults

It is estimated there will be 3,510 aggravated assaults reported in Oklahoma City in 2016.

CY 17 Target 5% Reduction

A 5% reduction in aggravated assaults, will result in 176 fewer assaults.



Violent Crime (UCR) Clearance Rates



OCPD vs. National Average

	Homicide	Aggravated Assaults	Rape	Robbery
OCPD 2015	65%	61%	53%	29%
National Average 2015	61.5%	54.0%	37.8%	29.3%
OCPD 2016TD	66%	56%	48%	31%

Promote safe, secure and thriving neighborhoods



Measure: Percent of Citizens Who Report They Feel Safe Citywide



CY 2015 Citizen Survey

53%

CY 2016 Citizen Survey

48%

CY 2017 Target

55%



Percent of Citizens Who Report They Feel Safe

Historical Perspective of Completed Citizen Surveys



	CY 11	CY 12	CY 13	CY 14	CY 15	CY 16
ACTUAL	54%	53%	58%	51%	53%	48%
TARGET	55%	55%	55%	55%	55%	55%

Promote safe, secure and thriving neighborhoods



Measure: Police Response Time to Life Threatening Calls



Percent of life threatening calls
(Priority 1) responded to by Police
within 9 minutes and 30 seconds
from the time a 911 call is answered,
until the officer arrives at scene

FY 16 Actual

71.73%

FY 17 Target

80%



Response Time to Life Threatening Calls

Historical Perspective: FY 2011 – FYTD 2017



	FY 11	FY 12	FY 13	FY 14	FY 15	FY 16	FY 17 Through December
ACTUAL	75%	70%	70%	72%	72%	72%	72%
TARGET	90%	90%	90%	90%	90%	80%	80%



Questions?



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Fire Department

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Promote safe, secure and thriving neighborhoods



Measures: Response time components at the Program level



Key Measures in Operational Services and Dispatch

Fire Incidents dispatched within 1 minute 90% of the time

EMSA / 911 incidents dispatched within 2 minutes 90% of the time

Fire responses within 5 minutes 70% of the time

EMS responses within 5 minutes 70% of the time

Promote safe, secure and thriving neighborhoods



Measure: Fire Response Times to Emergency Calls



Strategic Result

All Fire responses within 7 minutes 70% of the time

Measure is from “Phone Pick Up” to “On Scene”

“Phone Pick Up” is the actual time it was picked up for Police initiated calls

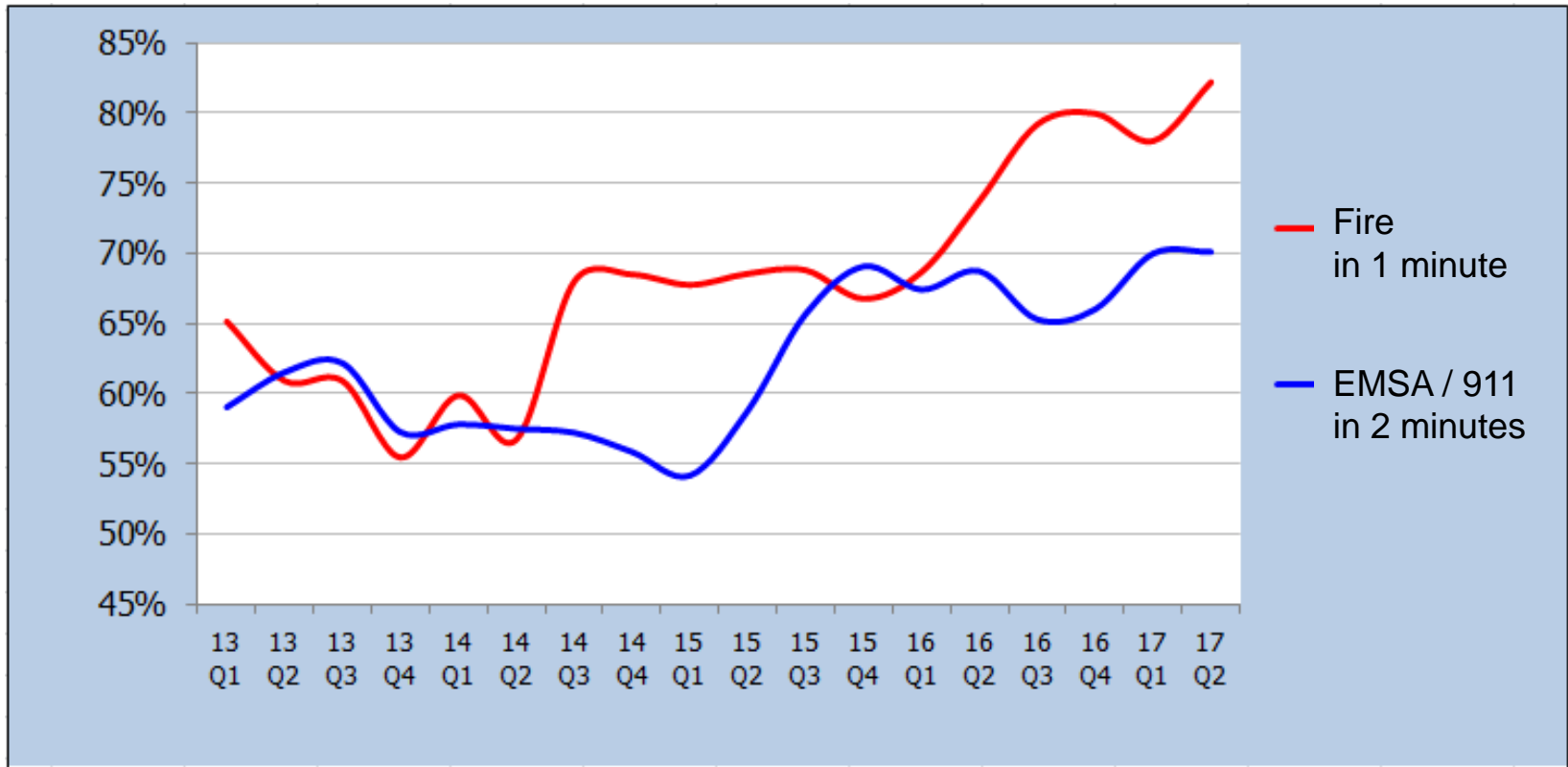
If Fire or EMSA create the incident, 12 – 18 seconds are lost during the transfer process from Police



Measure Actuals – Dispatch Times

Fire / EMSA / 911 call takers dispatch times

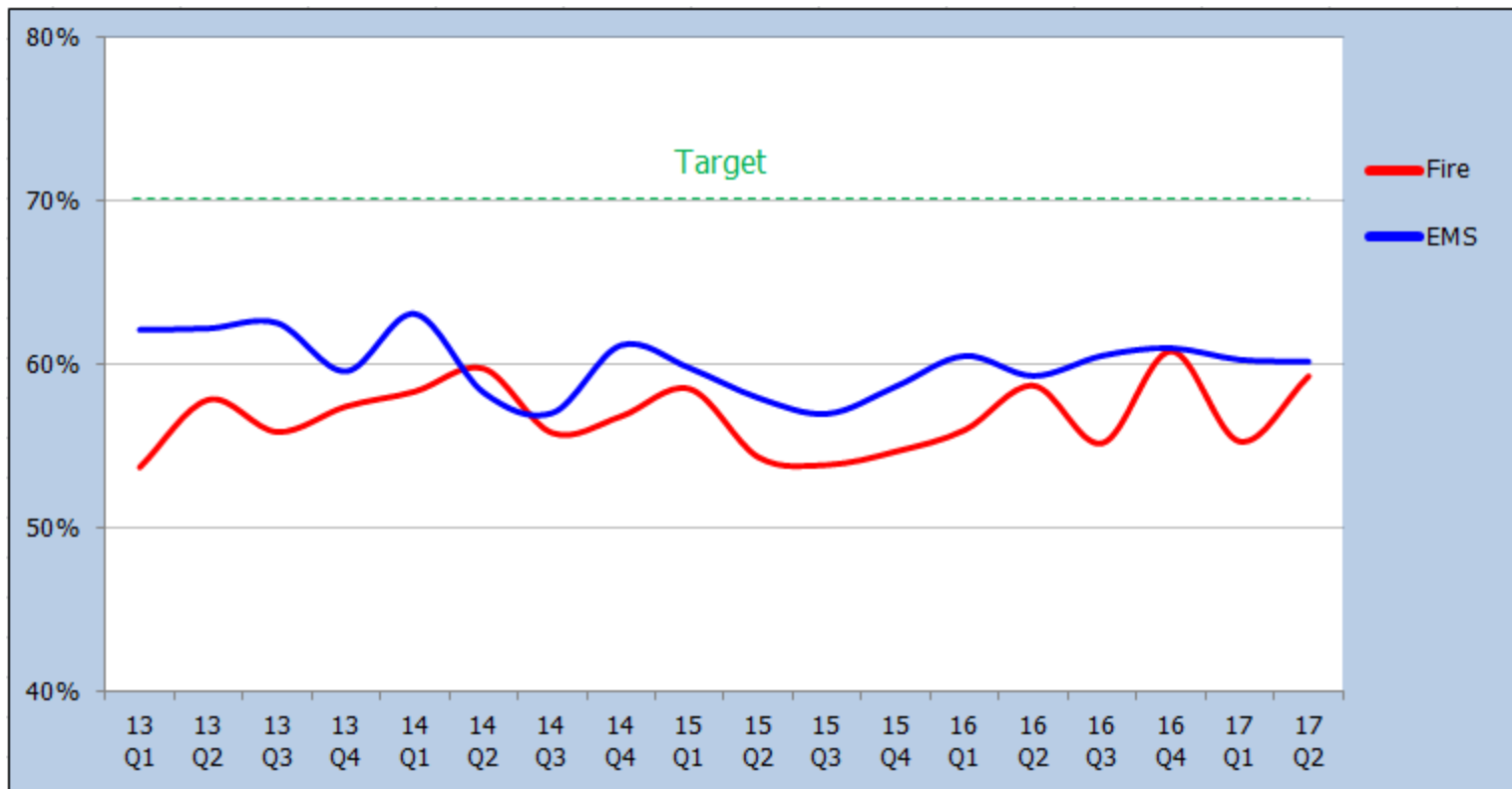
Phone Pick Up to Dispatch





Measure Actuals – Key Measures

Within 5 minutes from Dispatch to On Scene



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Measure Actuals – Strategic Result

All responses in 7 minutes



CAD to CAD interface began July 2012

Fire FY 2014 Actuals – **58.45%**

62,908 incidents

Fire FY 2015 Actuals – **59.96%**

67,128 incidents

Fire FY 2016 Actuals – **65.22%**

68,095 incidents

Fire FY 2017 Actuals – **66.30%***

34,188 incidents*



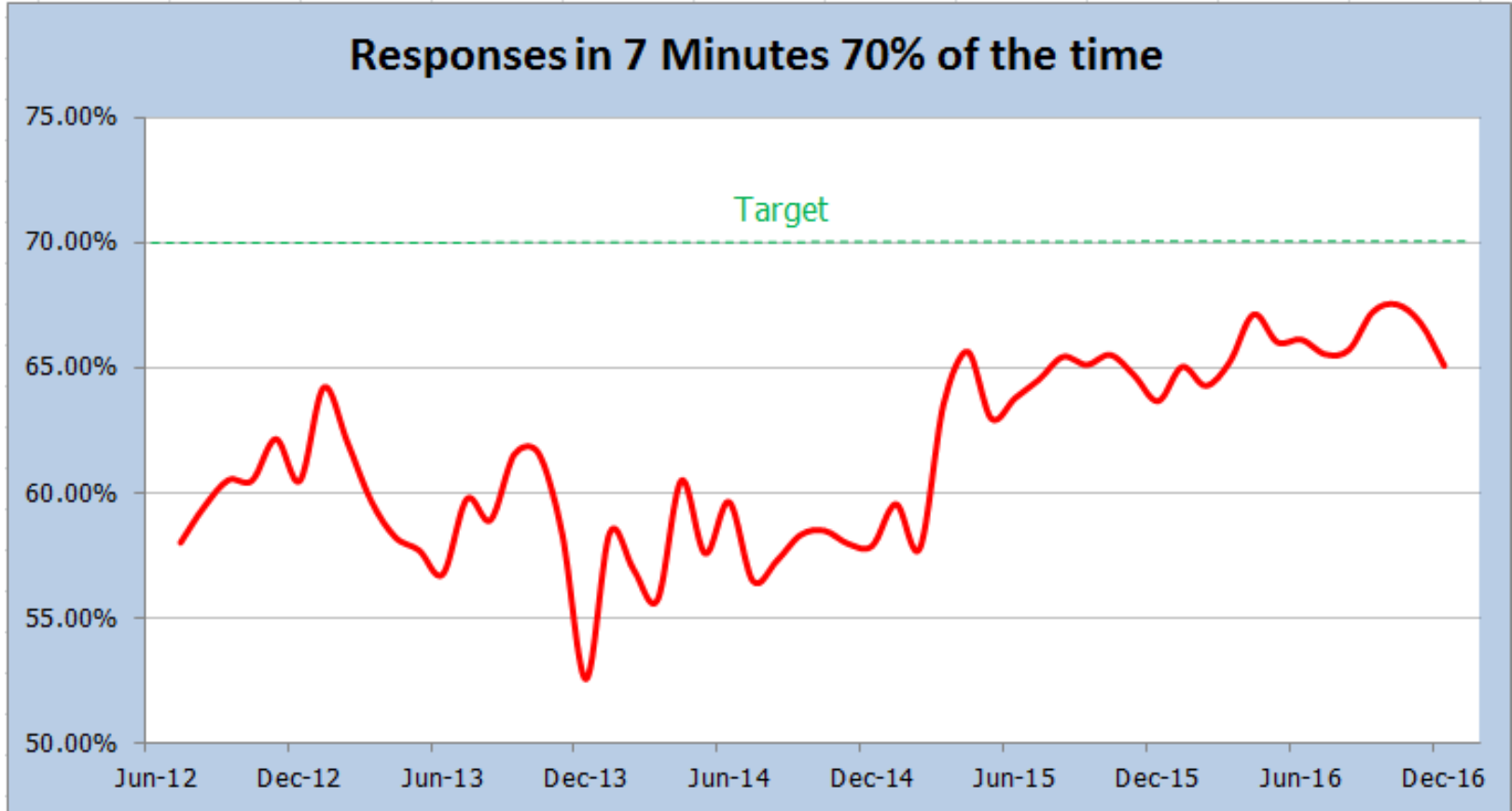
* FY17 is through December 2016



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Measure Actuals – Strategic Result

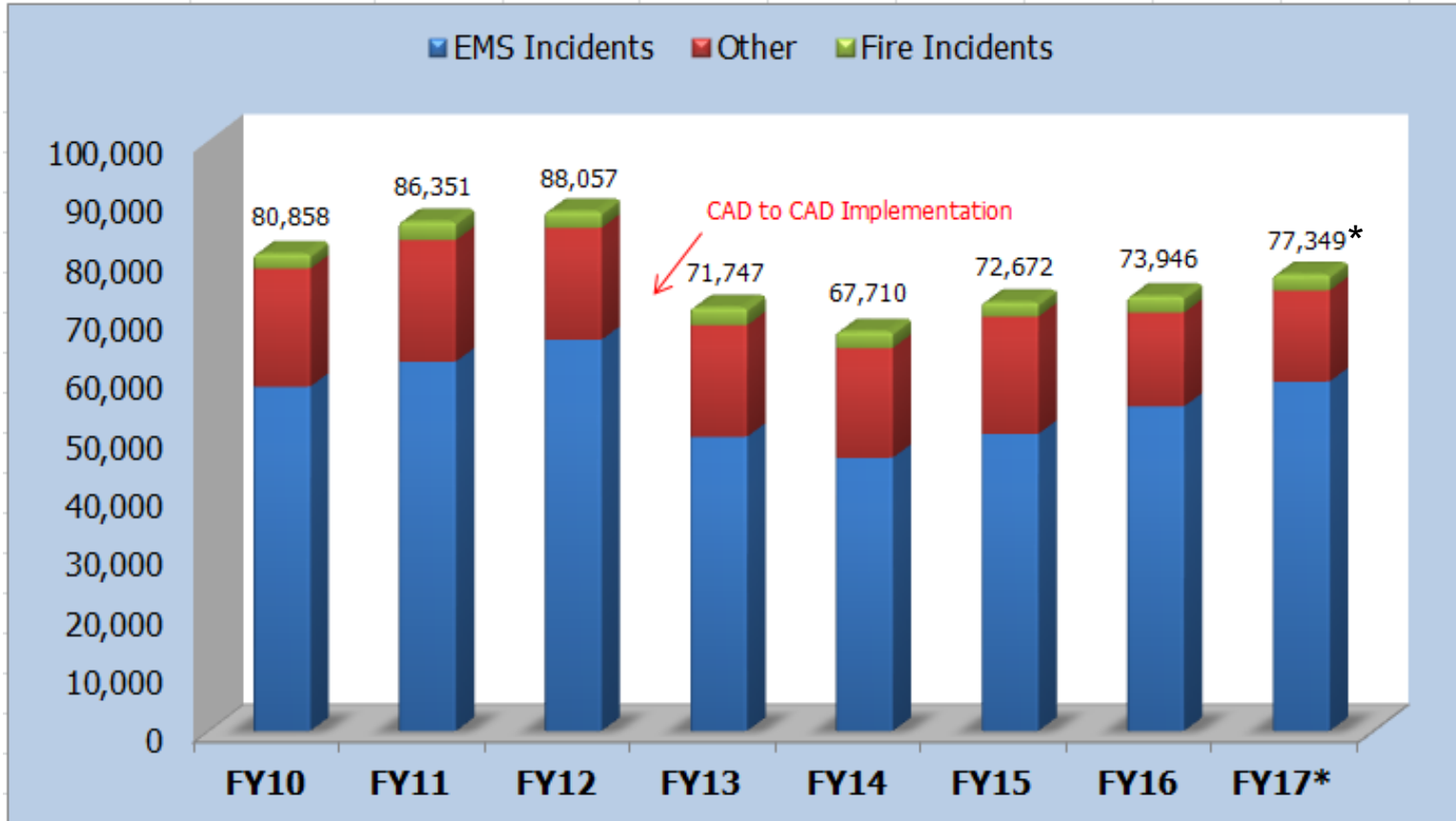
All responses in 7 minutes



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Measure Actuals – Incidents

CAD to CAD interface has decreased responses



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* FY17 Year-End Estimate



Questions?



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Planning Department

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City Council Priority

Neighborhoods are the building blocks of a great city and residents expect safe neighborhoods that provide a high quality of life. We will continue to promote strong and safe neighborhoods by providing **public safety services**, effective **code enforcement**, and support for **neighborhood revitalization** efforts. We will work with our partners to support **education initiatives** to provide strong neighborhood schools.



City Council Progress Indicator

% of residents who are satisfied with the overall quality of their neighborhood

% of residents satisfied with the quality of their neighborhood

Citizen Survey Measure

(Target is 65%)

Percent of Residents **Satisfied / Very Satisfied** with:

	2014	2015	2016
Safety	67%	71%	65%
Appearance	65%	65%	62%
Property maintenance	61%	60%	56%
Sense of community	55%	53%	51%
Amenities	46%	45%	47%
Overall quality	66%	67%	61%



The way we do business

City Council Priority

“We will continue to promote strong and safe neighborhoods by providing...**support for neighborhood revitalization efforts.**”

The City's Comprehensive Plan



- Policy framework and tool for creating **diverse, stable, mixed-income communities**
- Establishes priorities for **revitalizing and strengthening neighborhoods**
- Encourages **preservation** of existing neighborhoods and **high quality** new development

planokc
planning for a healthy future

What the Planning Department does to promote neighborhood revitalization



PLANS & INITIATIVES

- Comprehensive Plan
- District and Special Area Plans
- Strong Neighborhoods Initiative

PROGRAMS

- Disaster Recovery
- Commercial District Revitalization Program
- HOME Program
- Down Payment Assistance Program
- Housing Rehab Program
- Community Housing Development Organizations (CHDOs)
- Neighborhood Stabilization Program

Strong Neighborhoods Initiative



**STRONG
NEIGHBORHOODS
INITIATIVE**

better communities together



collaboration



visioning



commitment



placemaking

Strong Neighborhoods Initiative





SNI Goals

1. Tip declining neighborhoods toward self-sufficiency.
2. Rebuild the physical fabric and stability of neighborhoods.
3. Empower neighborhood stakeholders to take action.
4. Improve economic and educational opportunities.
5. Develop healthy and safe environments.



SNI Accomplishments

2013-2016 Projects Completed or Underway

24	New homes built
24	Homes rehabbed
158	Trees planted
34	Blocks of sidewalks
4	New EMBARK bus shelters
27	Neighborhood signs installed
1	New Park w/Public Art
28	Hazardous trees removed
400	STEAM students
100+	Neighborhood meetings

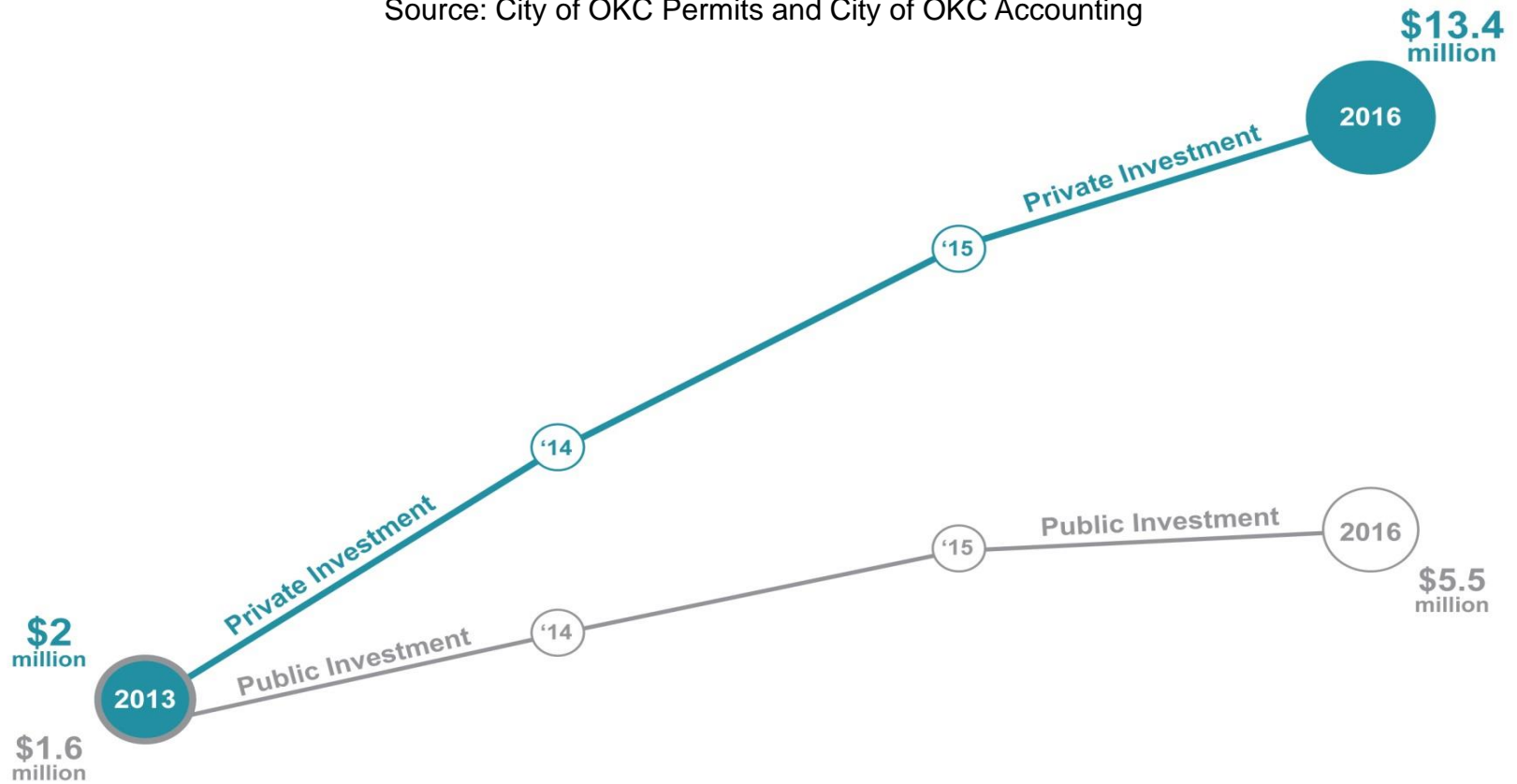


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Indicators of Progress in SNI Areas

2013–16 Private and Public Investment in SNI Neighborhoods

Source: City of OKC Permits and City of OKC Accounting



The way we do business

Indicators of Progress in SNI Areas

Crime Incidents between 2011-2015

- 38%** decrease in Classen Ten Penn
- 3%** increase in Classen's N Highland Parked (still below City Average)
- 23%** decrease in Culbertson's East Highland

Home Prices per square foot between 2013-2016

- 118%** increase in Classen Ten Penn (from \$28 to \$60)
- 408%** increase in Classen's N Highland Parked (from \$18 to \$95)
- 122%** increase in Culbertson's E Highland (from \$20 to \$45)

Assistance with single-family homes



Down Payment Assistance Program

- Assisted **24 families** in buying new homes
- Leveraged over **\$1.1 M** in private mortgages & buyer contributions

HOME Program

- Built **2 CHDO / HOME** funded projects
- Total sales value **\$250,000**
- Focus areas - SNI neighborhoods and Jefferson Park Historic District
- 10 other homes underway – 4 already sold

Assistance with single-family homes

Housing Rehabilitation Program

- Rehabilitated approx. **52** homes
- Invested **\$1.3 M**
- Installed **50** storm shelters

Emergency Home Repair Program

- Repaired approx. **78** homes
- Invested **\$290,500**





Questions?



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Development Services Department

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Promoting Safe, Secure and Thriving Neighborhoods

PROVIDING SERVICES

- Code Enforcement
- Animal Welfare
- Inspection Services
- Plan Review
- Permits
- Subdivision & Zoning



Working with residents to stay connected and feel safe

Animal Welfare

- Community Programs
- Outreach Programs
- Adoption Events
- Volunteer Programs
- Animal Welfare Disaster Brigade

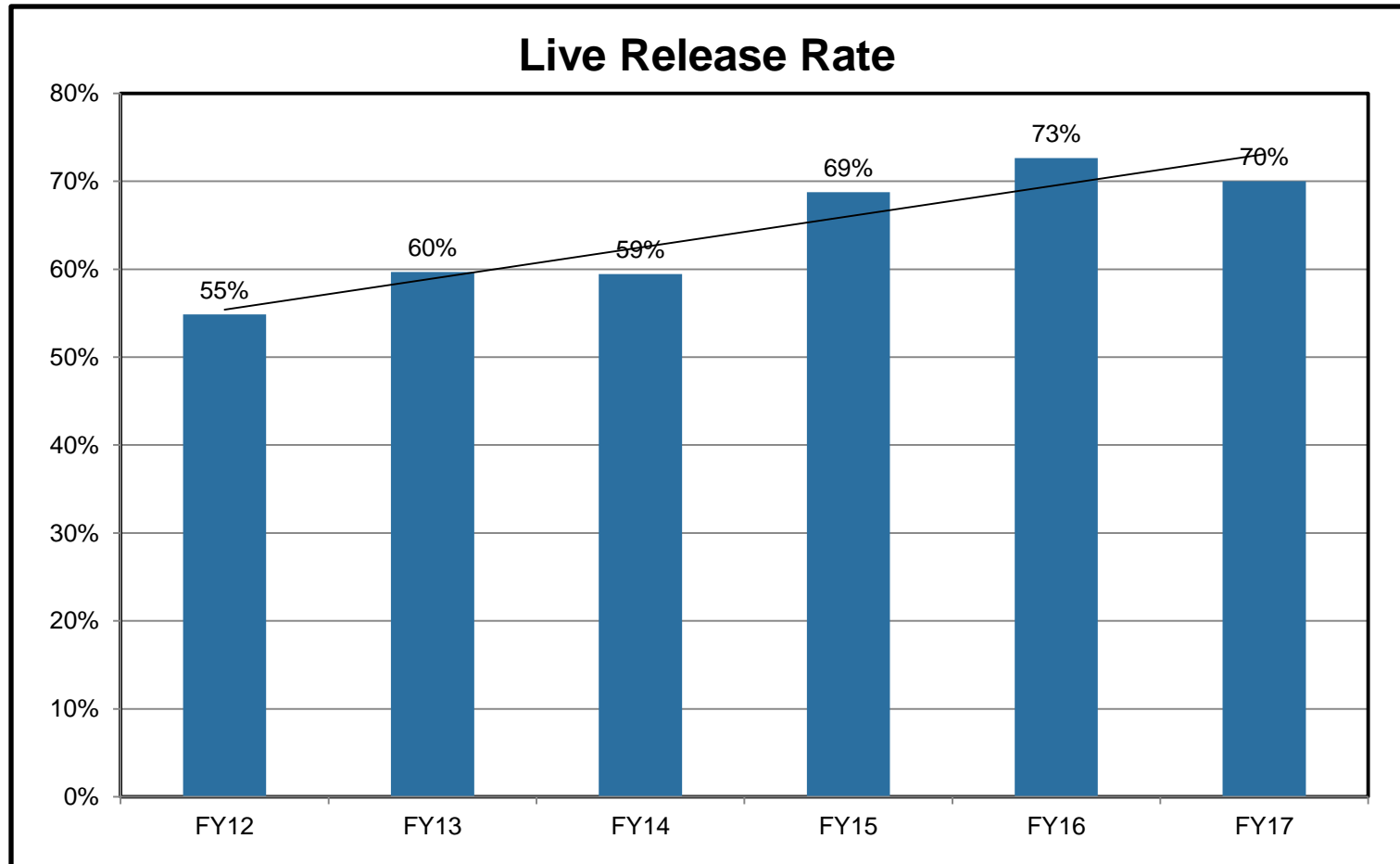
Development Center

- Building Safety Month



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Animal Welfare Live Release Rate



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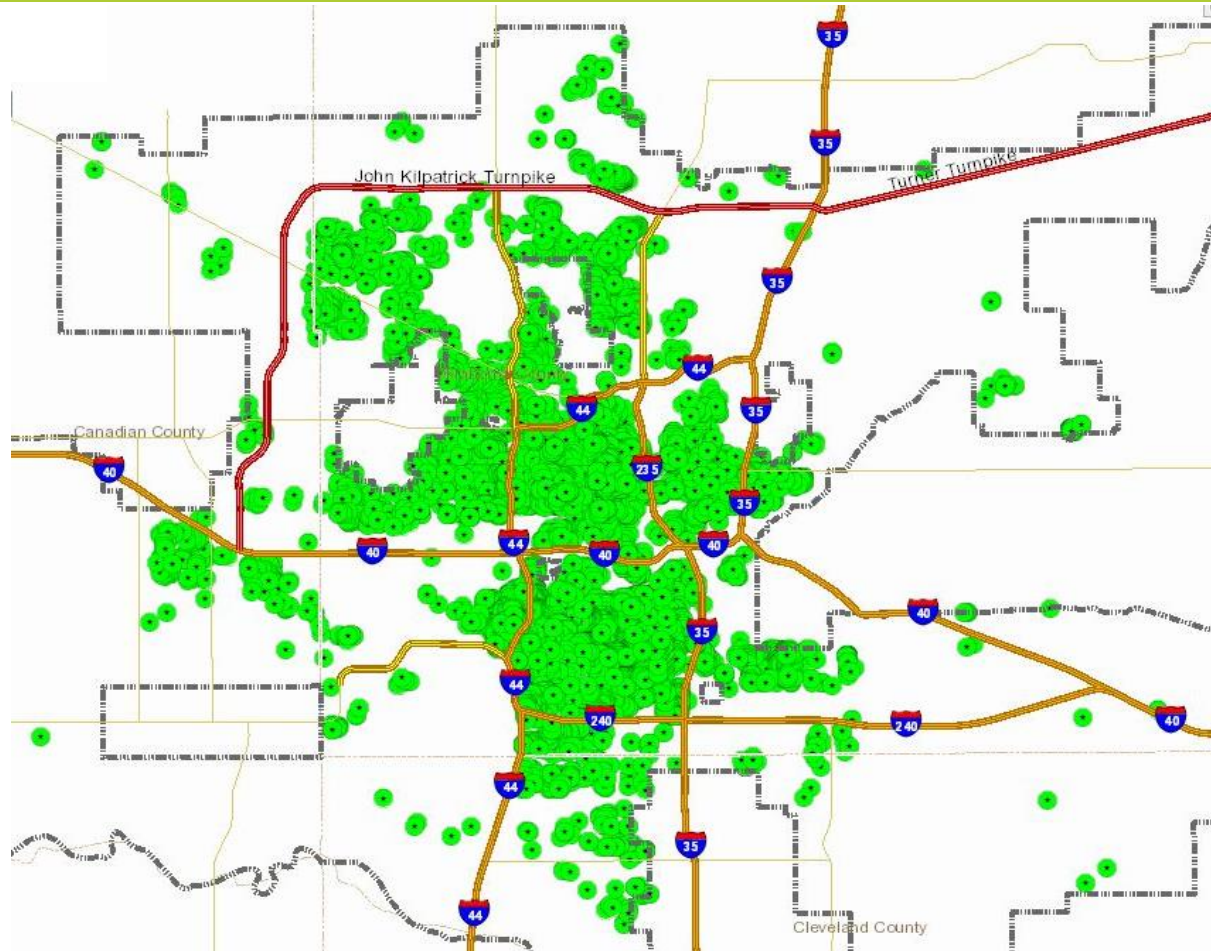
Working with residents to improve and stabilize neighborhoods

Code Enforcement

- Neighborhood Association Meetings
- Neighborhood Advisory Groups
- Public Service Messages
- Code Enforcement Sign Training
- Neighborhood Association Sign Update and Contract Meetings
- Code Enforcement 101

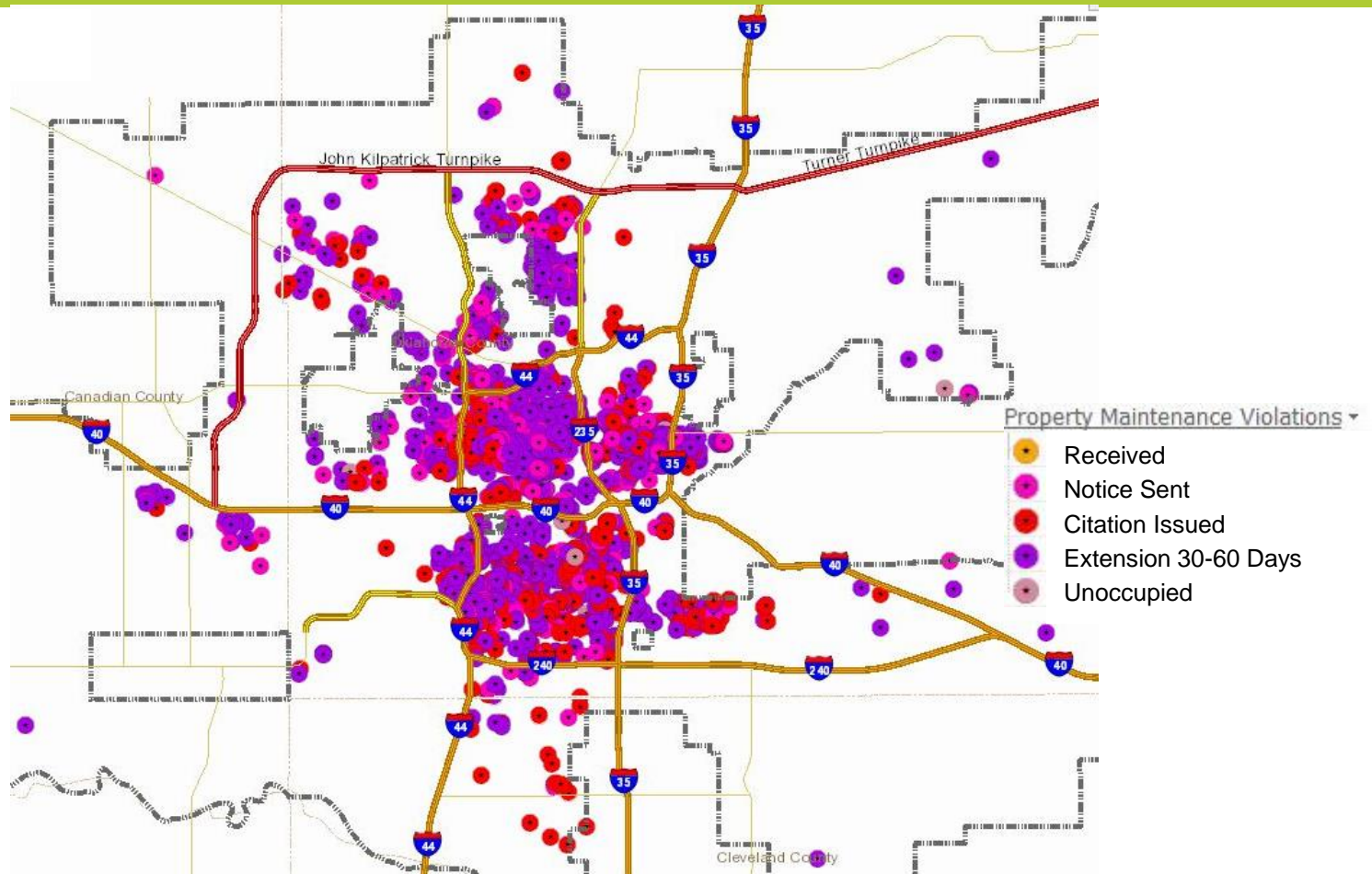
Proactive Property Maintenance

- Closed Cases



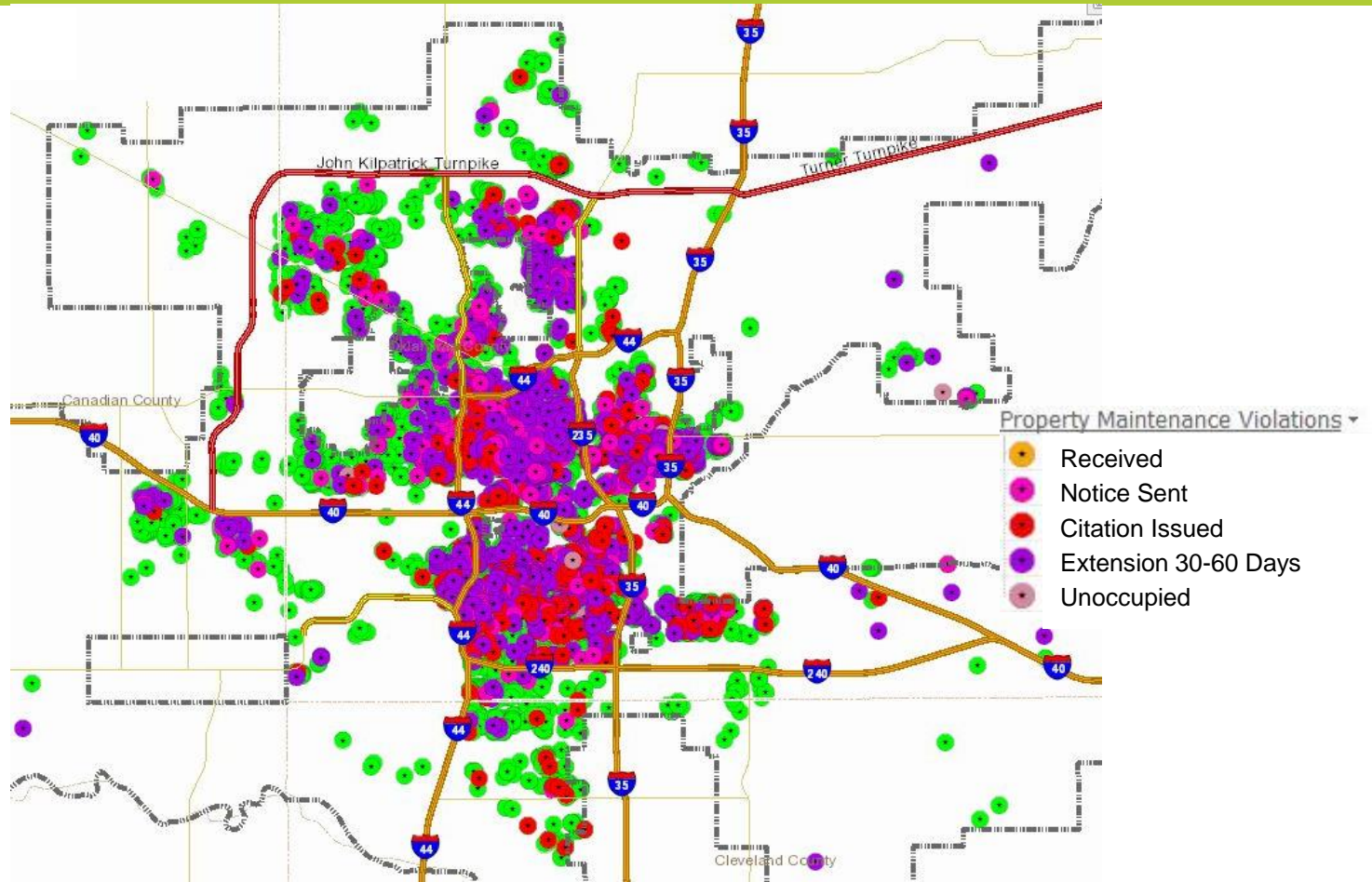
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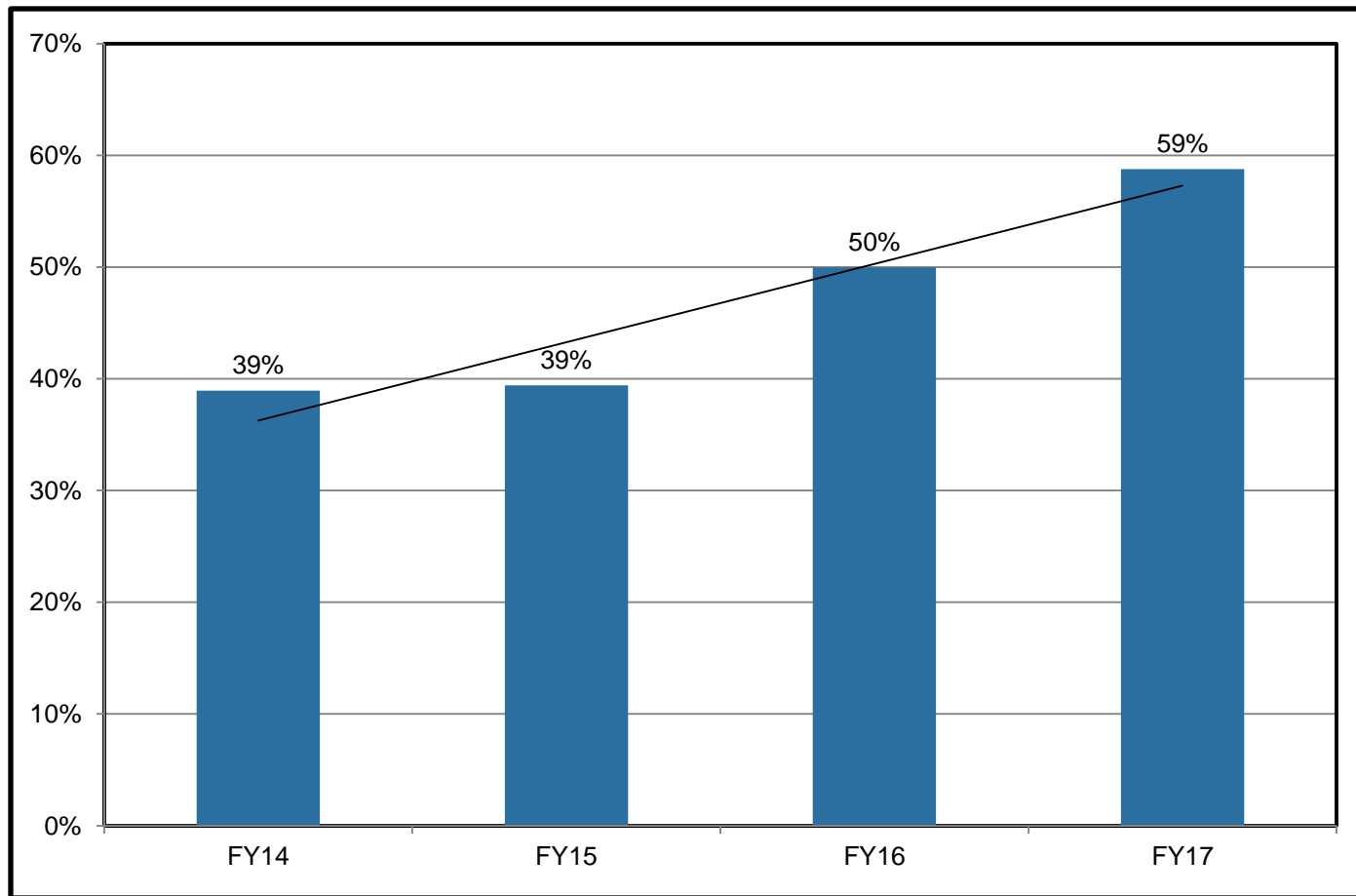


Proactive Property Maintenance

- Combined Cases



% of Property Maintenance and Code Violations Resolved Voluntarily



The way we do business



Questions?