

Police

FY16 Actual FY17 Projection FY17 Target FY18 Target

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Slower police response times
- Increasing crime rate and reduced percentage of crimes solved
- Decreased citizen satisfaction with police services and feelings of community safety
- Decreased traffic enforcement





Strategies to address the Long-Term Issue

- Continue the use of overtime programs to address high crime areas.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations and community based programs.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- 55% or more of citizens citywide report they feel safe.
- 72% or more of citizens will be satisfied with quality of police services citywide.
- 80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate equal to or above the national average of 19.0%.
- Violent crime clearance rate equal to or above the national average of 46.8%.

1112	 % of citizens citywide reporting they feel safe ¹	53%	48%	55%	55%
1113	% of citizens reporting they are satisfied with the quality of police services citywide ¹	71%	69%	72%	72%
1114	 % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	72%	72%	80%	80%
1115	 % of property crimes cleared by arrest, prosecution, or other means ²	30%	25%	27%	27%
1116	 % of person crimes cleared by arrest, prosecution, or other means ²	69%	69%	68%	68%

[1] Based on the 2005 Citizen Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2013 statistics from the latest available data published by the FBI.



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Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased assaults and homicides
- Increased gang violence
- Increased demand on public services
- Decreased feeling of public safety

Strategies to address the Long-Term Issue

- Increase police presence and enforcement in strategic areas using Oklahoma SAFE Grant overtime initiatives.
- Continue efforts to reduce crime through community based programs and social outreach opportunities.
- Continue recruitment, hiring and training of new officers to fill vacancies.
- Continue Safe Streets Task Force Program with FBI.

Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, the Police Department will address the rise in violent crime and gang violence by:

- Reducing the number of aggravated assaults citywide by 5%.
- Reduce the number of gang-related deadly weapon assaults by 20%.

1117	% decrease in aggravated assaults	13%	13%	5%	5%
1118	% reduction in the number of gang-related deadly weapon assaults	21%	11%	20%	20%



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Long-Term Issue - Procedural Justice

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is not a practice but a philosophy and a movement which promotes positive organizational change, upholds police legitimacy in the community, and enhances officer safety. The continuing need to maintain and increase public trust, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased citizen satisfaction and cooperation

Strategies to address the Long-Term Issue

- Continue to review and revise policies and procedures.
- Continue to participate in community outreach through community programs and partnerships.
- Expanding the concept of Procedural Justice to employees through recruit and in-service training.
- Continue implementation of Body Worn Camera program.


Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, all of Patrol, Gang Enforcement and applicable units within the Uniform Support Division will be outfitted with body-worn cameras.

1119	# of body-worn cameras in service	100	76	100	300
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Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, 100% of officers will be trained in the Procedural Justice concept of de-escalation using scenario based training and critical decision making skills.


1120	 % of officers who have received training in the Procedural Justice concept of de-escalation using scenario-based training and critical decision-making skills	99%	99%	100%	100%
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Strategic Result(s) to measure annual progress on Long-Term Issue

By 2018, 72% or more citizens will be satisfied with the quality of police services citywide.




1121	% of citizens reporting they are satisfied with the quality of police services citywide	71%	69%	72%	72%
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Administrative - Executive Leadership

1122	 % of key measures achieved	67%	67%	75%	75%
1123	% of full-time equivalent employees without an on the job injury (OJI) in the current fiscal year	89%	95%	95%	95%
1124	% of underutilized vehicles in the fleet	N/A	7%	10%	10%
1125	# of full-time employees supported	1,455	1,378	1,447	1,432










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Administrative - Executive Leadership					
1126	Dollar amount of operating expenditures managed	183,948,435	187,572,729	184,206,381	182,762,391
Administrative - Emergency Management					
1127	 % of Federal and State required all-hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%
1128	# of people contacted per presentation or event	62.66	87.92	100.00	80.00
1129	# of citizens contacted through public education and outreach presentations, events or opportunities	2,005	3,837	2,400	2,400
1130	# of exercises conducted	5	9	4	4
1131	# of external partner exercises participated in and/or assisted with	5	5	4	4
1132	# of Federal & State all-hazard emergency or disaster plans reviewed or updated	5.00	5.00	5.00	5.00
1133	# of public education and outreach presentations, events or opportunities	32	44	24	30
1134	# of responder training courses coordinated, sponsored and/or conducted	25	26	12	12
1135	# of responses to significant events, emergencies or disasters	20	24	12	12
1136	# of Federal & State all-hazard emergency or disaster plans to be reviewed or updated	5.00	5.00	5.00	5.00
Administrative - Human Resources					
1137	 % of applications received from minority applicants	78%	80%	80%	80%
1138	% of performance evaluations completed by the review date	71%	81%	95%	95%
1139	% of terminations submitted to the Personnel Department within 3 days of the termination date	76%	62%	95%	95%
1140	# of candidates hired through online recruiting efforts	46	8	12	23
1141	# of minority recruits hired	36	36	10	20
1142	# of applications for sworn positions received by department	754	607	840	840
1143	# of full-time and part-time employees	N/A	N/A	1,543	1,543
Administrative - Professional Standards					
1144	 % of admin investigations completed within six months	64%	78%	67%	67%










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Administrative - Professional Standards					
1145	# of administrative investigations	39	43	30	30
1146	# of criminal investigations	5	4	6	6
Administrative - Public Information					
1147	 # of views per Facebook post	112,790.48	36,978.02	120,000.00	120,000.00
1148	 # of views of Facebook posts	84,028,909	37,821,462	108,000,000	108,000,000
1149	# of citizen requests responded to	2,573	1,474	1,680	1,680
1150	# of Facebook posts	745	1,023	900	900
1151	# of media requests responded to	6,565	7,682	6,320	6,320
1152	# of written news releases produced through the PIO	429	404	175	175
Investigations - Investigations					
1153	  % of person crimes cleared by arrest, prosecution, or other means	69%	69%	68%	68%
1154	  % of property crimes cleared by arrest, prosecution, or other means	30%	25%	27%	27%
1155	# of investigations conducted (all investigations including Municipal Court charges as well as State Court charges)	31,502	29,260	34,000	34,000
1156	# of cases routed for review	63,724	64,065	70,000	70,000
Investigations - Investigations Support					
1157	 % of peer reviewed validated crime lab results delivered within time standards - fingerprint 7 business days - controlled substance 30 days - DNA 90 days for crimes against persons - firearm ex	65%	50%	100%	100%
1158	% of DNA cases submitted for property and person crimes that are analyzed within 90 days	37%	17%	100%	100%
1159	# of crime lab tests conducted	55,889	62,297	55,000	55,000
1160	# of firearms entered into the National Integrated Ballistic Information Network	1,078	1,089	1,000	1,000






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Investigations - Special Investigations					
1161	# of drive-by shootings per 100,000 residents	12.64	13.73	17.88	17.88
1162	# of gang-related deadly weapon assaults per 100,000 residents	7.64	6.64	14.90	14.90
1163	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	755.21	731.51	600.00	600.00
1164	% of all electronic media device forensic examinations completed within 30 days	80%	94%	90%	90%
1165	% of graffiti crimes cleared by arrest, prosecution, or other means	125%	122%	75%	75%
1166	% reduction in the number of gang-related deadly weapon assaults	21%	11%	20%	20%
1167	# of computer, digital, electronic and other media device forensic examinations completed	525	501	402	402
1168	# of gang-related deadly weapon assaults	49	43	95	95
1169	# of graffiti investigations conducted by Special Investigations	217	364	175	175
1170	# of graffiti crimes cleared by arrest, prosecution, or other means	272	444	131	131
1171	# of computer, digital and electronic and other media device forensic examinations requested	494	548	402	402
1172	# of graffiti investigation requests reported by Special Investigations	154	136	150	150
Operations - Crime Prevention and Awareness					
1173	 % of crime prevention and awareness training participants who report they received important/useful information	100%	100%	96%	96%
1174	# of crime prevention and awareness participants trained	6,673	7,570	6,550	6,550
1175	# of criminal nuisance abatement cases	234	271	185	185
Operations - Patrol					
1176	 % decrease in aggravated assaults	13%	13%	5%	5%
1177	  % of citizens citywide reporting they feel safe	53%	48%	55%	55%
1178	 % of citizens reporting they are satisfied with the quality of police services citywide	71%	69%	72%	72%
1179	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival	72%	72%	80%	80%











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Operations - Patrol					
1180	% of life threatening calls (Priority 1) responded to within 7 minutes from dispatch to arrival	68%	68%	80%	80%
1181	% of officers that achieve the minimum performance standards per hour for their patrol shift and division	78%	81%	80%	80%
1182	# of body-worn cameras in service	100	76	100	300
1183	# of calls for service answered	365,875	371,462	370,000	370,000
1184	# of helicopter hours flown	1,543.10	1,333.28	1,500.00	1,500.00
1185	# of hours of time on call provided	287,643.00	283,853.17	280,000.00	280,000.00
1186	# of Priority 1 calls dispatched	17,299	16,660	18,100	18,100
1187	# of self-initiated events provided	69,384	72,836	75,000	75,000
1188	# of special event security hours provided	26,186.00	26,310.60	22,000.00	22,000.00
1189	# of specialized unit responses provided	64	97	86	86
Operations - Traffic Safety					
1190	 # of traffic collisions per 1,000 residents of Oklahoma City	24.44	22.44	25.07	25.07
1191	 % of citizens that are satisfied with traffic enforcement	58%	58%	58%	58%
1192	# of traffic contacts per 1,000 residents of Oklahoma City	155.47	190.36	183.84	183.84
1193	# of traffic fatalities per 1,000 residents of Oklahoma City	0.14	0.12	0.12	0.12
1194	# of traffic collision investigations completed	15,669	14,655	15,000	15,000
1195	# of traffic contacts made	99,658	124,307	110,000	110,000
Operations - Youth Services					
1196	# of crimes reported to School Resource Officers in schools per 1,000 students	4.11	5.18	5.06	5.06
1197	% decrease in truancy rate of students served by truancy officers	36%	44%	50%	50%
1198	 # of youths served in PCR educational programs	9,402	10,275	10,000	10,000
1199	# of students served by truancy officers	7,469	6,320	8,000	8,000
1200	# of youths processed by all of OCPD through Community Intervention Center.	1,406	1,301	1,200	1,200




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Operations - Youth Services					
1201	# of students in OKCPS/OCPD secondary schools per year	12,241	13,226	12,241	12,241
Public Safety Support - 911 Communications					
1202	 % of 911 calls answered within 10 seconds	91%	92%	90%	90%
1203	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	85%	84%	85%	85%
1204	# of emergency calls serviced	1,025,644	1,025,314	1,100,000	1,030,000
1205	# of calls serviced	1,052,061	1,050,979	1,100,000	1,100,000
Public Safety Support - Inmate Processing/Incarceration Alternative					
1206	% of arrestees booked in the jail, by any law enforcement agency, who are accurately identified at the time of booking/intake	99%	99%	100%	100%
1207	 # of arrestees (OCPD and City Marshal) processed	28,630	N/A	29,260	23,040
1208	# of Detox admissions provided	4,851	4,428	5,300	4,280
1209	 # of inmate days utilized	41,198	31,219	43,800	29,200
Public Safety Support - Permit Services					
1210	 % of alarm responses with alarm permits	35%	32%	45%	46%
1211	% of total alarm responses that are false alarms	97%	97%	93%	96%
1212	# of alarms responded to	41,512	40,728	45,000	38,595
1213	# of all permits and renewals processed	39,509	35,766	45,000	41,500
Public Safety Support - Records Management					
1214	 % of priority reports entered within 24 hours	100%	100%	100%	100%
1215	% of non-priority reports entered within 7 days	100%	100%	100%	100%
1216	# of non-priority reports entered	43,140	39,416	43,000	41,000
1217	# of priority reports entered	122,054	118,884	121,000	120,000
Public Safety Support - Training					
1218	  % of officers who have received training in the Procedural Justice concept of de-escalation using scenario-based training and critical decision-making skills	99%	99%	100%	100%



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Public Safety Support - Training					
1219	 % of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services	77%	72%	75%	75%
1220	% of graduating recruits with a functional level of Spanish	100%	90%	100%	100%
1221	# of recruits that graduate from the Police Training Academy	92	59	60	30
1222	# of training hours provided to officers	3,250	3,130	2,600	2,000

