

Police Department

Strategic Business Plan

Effective Date: 7/1/2015

Oklahoma City Vision

Oklahoma City seeks to further progress as a vibrant, diverse, safe, unified and welcoming community.

Oklahoma City Mission

The mission of the City of Oklahoma City is to provide exceptional service to residents and visitors. We do this by ensuring the safety of the public, delivering quality services, and maintaining infrastructure to support the growth of the city.

Department Mission

The mission of the Police Department is to provide public safety services that promote a safe environment and lessen the fear of crime to the Oklahoma City community, so they can experience an enhanced quality of life.

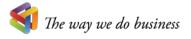
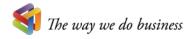


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Issues, Strategies, and Results

Issue 1: Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Slower police response times
- Increasing crime rate and reduced percentage of crimes solved
- Decreased citizen satisfaction with police services and feelings of community safety
- Decreased traffic enforcement

Strategies

- Continue the use of overtime programs to address high crime areas.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations and community based programs.

Strategic Results

By 2018, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- 55% or more of citizens citywide report they feel safe.¹
- 72% or more of citizens will be satisfied with quality of police services citywide.¹
- 80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes
 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate equal to or above the national average of 19.0%.²
- Violent crime clearance rate equal to or above the national average of 46.8%.²

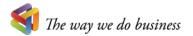
Issue 2: Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased assaults and homicides
- Increased gang violence

¹Based on the 2005 Citizen Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

²Based on 2013 statistics from the latest available data published by the FBI.



- Increased demand on public services
- Decreased feeling of public safety

Strategies

- Increase police presence and enforcement in strategic areas using overtime initiatives (both grant and local funding).
- Continue efforts to reduce crime through community based programs and social outreach opportunities.
- Continue recruitment, hiring and training of new officers to fill vacancies.
- Continue to present federal gun charges for prosecution.

Strategic Results

By 2018, the Police Department will address the rise in violent crime and gang violence by:

- Reducing the number of aggravated assaults citywide by 5%.
- Reduce the number of gang-related deadly weapon assaults by 20%.

Issue 3: Advancing Technology

The increased use of advanced technology in the commission and investigation of crimes, if not adequately addressed, will result in:

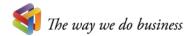
- Increased time and resource requirements for investigations
- Unsolved crimes
- Increased crime
- Decreased citizen satisfaction with police services

Strategies

- Increase the number of digital media examinations by 100% (computers, smartphones, tablets, cameras, etc.).
- Maintain 100% of all DNA cases submitted will be analyzed.

Strategic Results

The Police Department will successfully adapt to the challenges posed by the growing availability of advanced technology, as evidenced by:



- By 2018, 100% of all electronic media device forensic examinations will be completed within 30 days.
- By 2018, 100% of all DNA cases submitted for property and person crimes will be analyzed within 90 days.³

Issue 4: Procedural Justice

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is not a practice but a philosophy and a movement which promotes positive organizational change, upholds police legitimacy in the community, and enhances officer safety.

The continuing need to maintain and increase public trust, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased citizen satisfaction and cooperation

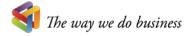
Strategies

- Continue to review and revise policies and procedures.
- Continue to participate in community outreach through community programs and partnerships.
- Introduce concept of Procedural Justice to employees through recruit and in-service training.
- Continue implementation of Body Worn Camera program.

Strategic Results

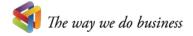
- By 2016, 100 body-worn cameras will be in service.
- By 2016, 100% of officers will have received training on the concept of Procedural Justice.
- By 2018, 72% or more citizens will be satisfied with the quality of police services citywide.

³100% of all DNA cases submitted involving person crimes are currently being analyzed. Due to the added training, a significant increase of DNA cases involving all crimes is expected.



Accomplishments

- Drive-by shootings In 2009 the number of drive-by shootings associated with gang related violence began to increase after several years of reductions. As a result of this negative trend the department implemented several anti-gang initiatives designed to prevent and reduce the drive-by shootings. These initiatives have helped reduced the drive-by shootings by 71.4% between 2012 and 2014 to date.
- Recruiting/Diversity The Police Department's Recruiting Unit works diligently to recruit minority police officer applicants. During the past four years 356 recruits have been hired, of that number 51 were females and 85 were members of minority groups. The Police Department continues to strive to represent the diversity of the community we serve. According to City Personnel the Police Department is one of the most diverse departments.
- Person and Property Crime Reduction The Police Department utilizes a variety of enforcement strategies to respond to and ultimately reduce the number of reported Part 1 Person and Property Crimes. Part 1 Person Crimes are defined by the FBI as Murder, Rape, Robbery and Aggravated Assault. Part 1 Property Crimes are defined by the FBI as Burglary, Theft, Auto Theft and Arson. Such enforcement strategies include Intelligence Led Policing, use of social media, the Summer Gang Enforcement Program and several overtime enforcement programs that target violent and high crime areas within the City. These strategies have resulted in reductions in reported person and property crimes over the last few fiscal years. Specifically, Part 1 Person Crimes peaked in FY 13 at 5,288, and dropped to 4,826 in FY 15, which is 8.7% reduction. Part 1 Property crimes peaked in FY 12 at 35,744, and dropped in FY 15 to 25,809, which is a 27.7% reduction.
- Improved DNA testing The Oklahoma City Police Department's DNA Laboratory has reduced the backlog of DNA cases by implementing an overtime program and has improved the efficiency of the DNA Laboratory by adding robotics and new software.



Lines of Business and Programs

Department Organization

Administrative Line of Business

- Executive Leadership Program
- Emergency Management Program
- Human Resources Program
- Professional Standards Program
- Public Information Program

Investigations Line of Business

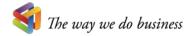
- Investigations Program
- Investigations Support Program
- Special Investigations Program

Operations Line of Business

- Crime Prevention and Awareness Program
- Patrol Program
- Traffic Safety Program
- Youth Services Program

Public Safety Support Line of Business

- 911 Communications Program
- Inmate Processing/Incarceration Alternatives Program
- Permit Services Program
- Records Management Program
- Training Program



Administrative Line of Business

The purpose of the Administrative Line of Business is to provide leadership, support and information to the department so it can achieve its strategic and operational results.

Programs and Key Measures

Executive Leadership Program



% of key measures achieved

Emergency Management Program



% of Federal and State required all hazard emergency or disaster plans reviewed and updated



of functional or hazard specific plans or checklists developed or reviewed and updated during the fiscal year

Human Resources Program



% of applications received from minority applicants as a result of recruiting efforts

Professional Standards Program

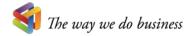


% of administrative investigations completed within six months

Public Information Program



of views per Facebook post



Executive Leadership Program

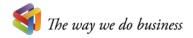
The purpose of the Executive Leadership Program is to provide planning, management, administrative and reporting services to department employees and City leaders so they can achieve strategic goals and key results.

Program Manager:	William Citty
Program Budget:	\$19,344,100 (FY16)

- Agenda Items / Packets
- Audit Responses
- Budget Proposals
- Citizen Responses
- Continuity of Operations Plan
- Contract Compliance Reviews
- Contracts, Leases, and Agreements
- Executive Reports
 - City Manager Reports
 - Ad Hoc Reports
 - Special Project Reports
 - Performance Reports
- FMLA Authorizations
- Grant Applications

- Grant Status Reports
- Grievance Resolutions
- Internal Investigation Reports
- Legislative Recommendations
- Needs Analyses
- Open Record Responses
- Plans (i.e. Master, Strategic Business Plans)
- Personnel Transactions
- Polices & Procedures
- Presentations
- Project & Financial Impact Analyses
- Union Negotiations & Recommendations

Family of Measures	
Results	% of key measures achieved
	% of full-time equivalent (FTE) employees without an on the job injury (OJI) in the current fiscal year
	% of underutilized units in the fleet
Outputs	Dollar amount of operating expenditures managed
	# of full-time employees supported



Emergency Management Program

The purpose of the Emergency Management Program is to provide emergency and disaster mitigation preparedness, response and recovery services to emergency responders and the community so they can effectively respond to and recover from natural and manmade disasters.

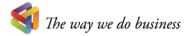
Program Manager: Bill Weaver

Program Budget: \$413,080 (FY16)

- Community Preparedness Training Programs
- Emergency Operation Center
 Management and Activations
- Emergency Operation Plans
- Large Scale Disaster Planning, Prevention,
 Response and Recovery Services
- Mutual Aid Agreements and Memoranda of Understanding

- Situation Reports
- U.S. Department of Homeland Security (USDHS) Citizens Corp Programs
- USDHS/FEMA Disaster Mitigation Plans
- USDHS Programs and Reports
- USDHS Training and Exercise Evaluation

Family of Measures	
Results	% of Federal and State required all hazard emergency or disaster plans reviewed and updated
	# of people contacted per presentation or event
	% of exercises, major events and disasters that have a written After Action Report/Improvement Plan
Outputs	# of functional or hazard specific plans or checklists developed or reviewed and updated during the fiscal year
	# of responses to significant events, emergencies or disasters
	# of citizens contacted through public education and outreach presentations, events or opportunities
	# of public education and outreach presentations, events, or opportunities
	# of exercises conducted, major events and disasters
	# of After Action Reports/Improvement Plans completed
	# of responder training courses coordinated and disaster/emergency exercises conducted, planned or assisted



Human Resources Program

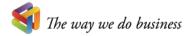
The purpose of the Human Resources Program is to provide employee support services to departmental personnel so they can receive timely and accurate performance assessment, compensation, and benefits.

Program Managers:	Jeff Becker and Mike Stroope
Program Budget:	\$1,339,248 (FY16)

- Applicant Background Investigations
- Applicant Hiring Boards (Recruits)
- Applicant Testing Classes
- Discipline & Grievance Hearings
- Employee Consultations
- Employee Performance Evaluations
- FMLA Authorizations
- Investigative Findings
- Job Application Evaluations

- Job Postings
- Online Recruiting Services
- Payroll Authorizations
- Personnel Records
- Personnel Transactions
- Polygraph Examination Findings & Reports
- Training Sessions

Family of Measures	
Results	% of applications received from minority applicants as a result of recruiting efforts
	% of performance evaluations completed by the review date
	% of terminations submitted to the Personnel Department by termination date
Outputs	# of candidates hired through online recruiting efforts
	# of minority recruits hired as a result of recruiting efforts
Demands	# of full-time and part-time employees
	# of applications for sworn positions received by department



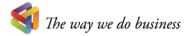
Professional Standards Program

The purpose of the Professional Standards Program is to provide internal criminal and administrative investigative services to the Chief of Police and Command Staff so they can make informed decisions regarding employee conduct.

Program Managers:	Vance Allen and Bo Matthews
Program Budget:	\$1,249,335 (FY16)
Program Services:	

Public Integrity Criminal Investigations
 Internal Administrative Investigations

Family of Measures	
Results	% of administrative investigations completed within six months
Outputs	# of administrative investigations
	# of criminal investigations



Public Information Program

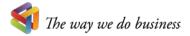
The purpose of the Public Information Program is to provide media and open record response services to the public so they can be aware of Police Department programs, activities, and cases being investigated.

Program Manager:	Paco Balderrama
Program Budget:	\$922,707 (FY16)

- Citizen Engagement
- Citizen Responses
- Crime Stoppers Information Rewards
 Crime Stoppers Suspect Information
- Crime Tip Services
- Deliveries Educational Program
- External Websites

- Imaged Documents
- Media Responses
- News Releases
- Open Record Responses
- Social Media Communications
- Survey Reports
- Survey Responses

Family of Measures	
Results	# of views per Facebook post
Outputs	# of citizen requests responded to
	# of Facebook posts
	# of media requests responded to
	# of written news releases produced through the PIO



Investigations Line of Business

The purpose of the Investigations Line of Business is to provide criminal investigative services to crime victims and prosecutors so they can achieve successful prosecution of criminal offenders.

Programs and Key Measures

Investigations Program

% of person crimes cleared by arrest, prosecution or other means

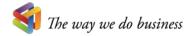
% of property crimes cleared by arrest, prosecution or other means

Investigations Support Program

% of peer reviewed validated crime lab results delivered within time standards

Special Investigations Program

of drive by shootings per 100,000 residents



Investigations Program

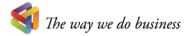
The purpose of the Investigations Program is to provide investigative services to crime victims and prosecutors so they can achieve successful prosecution of criminal offenders.

Program Manager:	Johnny Kuhlman
Program Budget:	\$17,815,205 (FY16)

- Assaults Investigation Reports
- Auto Theft Investigation Reports
- Burglary Investigation Reports
- Child Abuse Investigation Reports
- Domestic Violence Counseling
- Domestic Violence Investigations Reports
- Homicide Investigations Reports
- Larceny Investigation Reports

- Limited English Proficiency Services / Reports
- Missing Persons Investigation Reports
- Offender registration and investigations
- Robbery Investigation Reports
- Sex Crime Investigation Reports
- Victim Services/Referrals
- White Collar Crime Investigation Reports

Family of Measures	
Results	% of person crimes cleared by arrest, prosecution or other means
	% of property crimes cleared by arrest, prosecution or other means
Outputs	# of cases filed based on DNA profile where suspect is not identified
	# of investigations conducted (all investigations including Municipal Court charges as well as State Court charges)
Demands	# of cases routed for review



Investigations Support Program

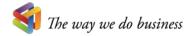
The purpose of the Investigations Support Program is to provide investigative and technical support services to investigators so they can receive accurate and timely information to resolve criminal investigations.

Program Manager:	Johnny Kuhlman
Program Budget:	\$8,491,241 (FY16)

- Automated Fingerprint Identification
 System (AFIS) Fingerprint Comparison
 Findings
- AFIS Fingerprint Entries
- Ballistics Lab Results
- Blood Alcohol Results Reports

- Crime Scene Investigation Reports
- Digital Evidence Management Services
 DNA Lab Results
- Drug Lab Reports
- Latent Fingerprint Comparison Reports
- Photographs

Family of Measures	
Results	% of peer reviewed validated crime lab results delivered within time standards - Fingerprint within 7 business days
	 Controlled substance within 30 days DNA within 90 days Firearm examinations completed within 30 days
Outputs	# of body-worn cameras in service # of crime lab tests conducted
	# of firearms entered into the National Integrated Ballistic Information Network



Special Investigations Program

The purpose of the Special Investigations Program is to provide investigative services to investigators and prosecutors so they can achieve successful prosecution of criminal offenders.

Program Manager: Bill Weaver

Program Budget: \$11,752,649 (FY16)

- Covert Technical Support Services
- Criminal Intelligence Reports
- Drug Interdiction Investigation Reports
- Drug Investigation Reports
- Gang Awareness Presentations
- Gang Field Interview Cards
- Gang Intelligence Reports
- Gang Investigation Reports

- Gang Overtime Patrols
- Graffiti Investigation Reports
- Highway Drug Interdictions
- Jail Interview Services
- Multi-Agency Gang Intelligence Task
 Force Investigations
- Street Gang Enforcement Patrols
- Vice Investigation Reports

Family of Measures	
Results	# of drive-by shootings per 100,000 residents
	# of gang-related deadly weapon assaults per 100,000 residents
	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents
	% of graffiti crimes cleared by arrest, prosecution, or other means
Outputs	# of computer, digital, electronic and other media device forensic examinations completed
	# of graffiti crimes cleared by arrest, prosecution, or other means
	# of graffiti investigations conducted by Special Investigations
	# of graffiti investigation requests received by Special Investigations
Demands	# of computer, digital, electronic and other media device forensic examinations requested

Operations Line of Business

The purpose of the Operations Line of Business is to provide law enforcement and public safety education services to the Oklahoma City community so they can feel safe and secure.

Programs and Key Measures

Crime Prevention and Awareness Program

% of crime prevention and awareness training program training participants who report they received important/useful information

Patrol Program

- % decrease in aggravated assaults
- % of citizens citywide reporting they feel safe⁴
- % of citizens reporting they are satisfied with the quality of police services citywide⁴
- % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrival

Traffic Safety Program

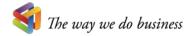
% of citizens that are satisfied with traffic enforcement

of traffic collisions per 1,000 residents of Oklahoma City

Youth Services Program

of youths served in educational programs

⁴ Measures include the categories of satisfied and very satisfied and safe and very safe.



Crime Prevention and Awareness Program

The purpose of the Crime Prevention and Awareness Program is to provide training, education and nuisance abatement services to the community so they can be informed and involved in crime prevention.

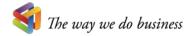
Program Manager: Ed Hill

Program Budget: \$1,285,640 (FY16)

- Crime Prevention Through Environmental Design Training and Evaluations
- Criminal Nuisance Abatement services
- Graffiti Removal Services

- Neighborhood Crime Reports
- Police Community Relation Services
- Public Relations Demos Senior Citizen
 Crime Prevention Training Sessions

Family of Measures	
Results	% of crime prevention and awareness training participants who report they received important/useful information
Outputs	# of crime prevention and awareness participants trained # of criminal nuisance abatement cases



Patrol Program

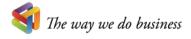
The purpose of the Patrol Program is to provide first responder law enforcement services to the citizens and visitors of Oklahoma City so they can experience a prompt and professional response and have a feeling of safety and security in the community.

Program Managers:	John Scully, Tom Jester and Ed Hill
Program Budget:	\$86,012,325 (FY16)

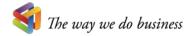
- Arrests
- Patrols
- Criminal Citations
- Incident Reports
- Prisoner Hospital Guards
- Field Interviews
- Mental Health Interventions and Transports
- Crime Scene Protections
- Action Center Complaint Responses
- Agency Assists
- Mutual Aid Responses
- (IMPACT) Initiating Multiple Police Actions Against Criminal Targets Investigation Reports

- Calls for Service Responses
- Emergency Response Team (ERT) Responses
- Tactical Team Responses
- Explosive Device Responses
- Helicopter Patrols
- Information Assistance Services (Ambassadors) Contacts
- Special Event Security
- Public Relations Demonstrations
- Domestic Violence Lethality Assessments

Family of Measures	
Results	% decrease in aggravated assaults
	% of citizens citywide reporting they feel safe
	% of citizens reporting they are satisfied with the quality of police services citywide
	% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until the officer arrival
	% of officers that achieve the minimum performance standards for their patrol shift and division
Outputs	# of calls for service answered
	# of helicopter hours flown
	# of hours of time on call provided



	# of self-initiated contacts provided
	# of special event security hours provided
	# of specialized unit responses provided



Traffic Safety Program

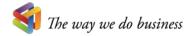
The purpose of the Traffic Safety Program is to provide education, investigation and enforcement services to the motoring and pedestrian public so they can safely travel throughout the community.

Program Manager:	Wade Gourley
Program Budget:	\$12,871,914 (FY16)

- Collision Investigations
- Derelict Vehicle Enforcement
- DUI Enforcement
- Handicap Parking Enforcement
- Hit & Run Investigations
- Parking Enforcement

- School Crossing Guard Services
- Traffic Commission Support Services
- Traffic Control Responses
- Traffic Enforcement
- Traffic Escorts

Family of Measures	
Results	# of traffic collisions per 1,000 residents of Oklahoma City
	% of citizens that are satisfied with traffic enforcement
	# of traffic contacts per 1,000 residents of Oklahoma City
	# of traffic fatalities per 1,000 residents of Oklahoma City
Outputs	# of traffic collision investigations completed
	# of traffic contacts made



Youth Services Program

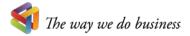
The purpose of the Youth Services Program is to provide security, education and mentoring services to the youth of Oklahoma City so they can attend safe schools and learn to avoid criminal activity and victimization.

Program Manager: Ed Hill

Program Budget: \$6,135,976 (FY16)

- After School Tutoring Sessions
- Family Awareness and Community Teamwork (FACT) Interventions
- Juvenile Diversion Program (Community Intervention Center) Interventions
- Martial Arts and Mentoring Classes
- Police Athletic League Events and Games
- Police Cadet Program School Resource Officer Patrols
- Truancy Interventions

Family of Measures	
Results	# of crimes reported to School Resource Officers in schools per 1,000 students
	% decrease in truancy rate of students served by truancy officers
Outputs	# of youths served in educations programs
	# of students served by truancy officers
	# of youths served by School Resource Officers
	# of youths processed through the Community Intervention Center



Public Safety Support Line of Business

The purpose of the Public Safety Support Line of Business is to provide public safety support and training services to law enforcement and other government agencies so they can efficiently respond to public safety incidents.

Programs and Key Measures

911 Communications Program



% of 911 calls answered within 10 seconds



% of life threatening Priority 1 calls dispatched within 2 minutes 30 seconds

Inmate Processing/Incarceration Alternative Program



of arrestees processed

Permit Services Program



% of alarm responses with alarm permits

Records Management Program



% of priority reports entered within 24 hours

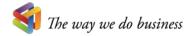
Training Program



% of officers who have received training on Procedural Justice



% of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services



911 Communications Program

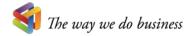
The purpose of the 911 Communications Program is to provide telephone response, dispatch and emergency notification services to anyone needing City services so they can receive a proper service response and a timely dispatch.

Program Manager:	David Shupe
Program Budget:	\$11,901,012 (FY16)
Program Services:	

- - 911 Dispatcher Training Sessions
 - 911 Emergency Call Transfers
 - 911 Record Requests
 - **Emergency City Service Dispatches**
 - **Police Patrol Dispatches**

- Wrecker Dispatches
- Severe Weather Notifications
- **Specialized Unit notifications**
- **Telephone Inquiry Responses**

Family of Measures	
Results	% of 911 calls answered within 10 seconds
	% of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds
Outputs	# of calls serviced



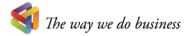
Inmate Processing/Incarceration Alternative Program

The purpose of the Inmate Processing/Incarceration Alternative Program is to provide arrestee intake, detention, alternative sentencing, and release services to criminal justice agencies so they can have accurate management of inmate processing.

Program Manager:	Robert Cornelson
Program Budget:	\$3,952,504 (FY16)

- Drug Court Support Services
- Inmate Processing Reports
- Inmate Work Release Program
- Mental Health Court Support Services
- Prisoner Bookings and Releases
- Prisoner Holdings
- Probable Cause Affidavits
- Public Inebriate Alternative Admissions (Detox)

Family of Measures	
Results	% of all arrestees booked into the jail, by any law enforcement agency, who are accurately identified at the time of booking/intake
Outputs	# of arrestees (OCPD and City Marshal) processed
	# of Detox admissions provided
	# of inmate days utilized



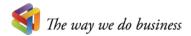
Permit Services Program

The purpose of the Permit Services Program is to provide identification and permit management services to City employees and citizens required to obtain permits so they can be in compliance with City policy or ordinance.

Program Manager:	Mike Kelly
Program Budget:	\$505,770 (FY16)

- Administrative Hearings
- Alarm Notification Letters
- Alarm Permits
- City Permit Application Reviews
- Contracted District Wrecker Driver
- Contracted District Wrecker Permits
- Duck Blind Drawings
- Identification Badges
- Identifications and Vehicle Inspections
- Vehicle for Hire Driver Permits
- Vehicle for Hire Inspections

Family of Measures	
Results	% of alarm responses with alarm permits
	% of total alarm responses that are false alarms
Outputs	# of all permits processed



Records Management Program

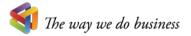
The purpose of the Records Management Program is to collect, store, and disseminate information to law enforcement, other government agencies and the public so they can obtain timely information needed to investigate and document public safety incidents.

Program Manager: Mike Kelly

Program Budget: \$6,157,276 (FY16)

- Criminal History Checks
- Criminal Record Verifications
- Distribution of Copies and Reports
- Document Scannings
- Information Bulletins
- Inter-Agency Releases
- National Crime Information Center/OK Law Enforcement Telecommunication System (NCIC/OLETS) Entry Inquiry Responses
- Open Record Requests
- Record Destructions
- Records Expungements
- Report Entries
- UCR Reports
- Victim Protection Order Verifications

Family of Measures	
Results	% of priority reports entered within 24 hours
	% of non-priority reports entered within 7 days
Outputs	# of non-priority reports entered
	# of priority reports entered



Training Program

The purpose of the Training Program is to provide basic and continuing education services to public safety personnel so they can receive and maintain the knowledge and skills needed to provide public safety services.

Program Manager: Jeff Becker

Program Budget: \$2,068,820 (FY16)

- Accident Investigations Training Sessions
- Basic and Advanced Technology Training Sessions
- Bilingual Training Sessions
- Blood Borne Pathogen Exposure & Reporting Training Sessions
- Citizen Educational Sessions
- Firearms Training Sessions
- Homeland Security & WMD Training Sessions
- In-Service Training Sessions
- Instructor Development Training Sessions

- Intoxilyzer Training Sessions
- Law Enforcement Driver Training Sessions
- Leadership Development Training Sessions
- Mental Health Awareness Training Sessions (Crisis Intervention)
- Online Training
- Radar Training Sessions
- Recruit Training Sessions
- Training Records

Family of Measures	
Results	% of officers who have received training on Procedural Justice
	% of officers who rate advanced training as high or very high in supporting the knowledge and skills needed to provide public safety services
Outputs	# of training hours provided
	# of recruits that graduate from the Police Training Academy